



**Department
of Health**

**Office of
Health Insurance
Programs**

Medicaid Managed Care Network Providers & Medicaid Provider Enrollment

October 25, 2017

Agenda

- Outreach Letter Issues
- Survey of MCO Outreach Efforts
- List of Enrolled Medicaid Providers
- Enforcement of Enrollment Requirement/Terminations
- Updated FAQs

Outreach Letter

Feedback from provider community:

- MCOs sending Outreach Letter to all network providers, even providers who are already Medicaid enrolled
- MCOs sending Outreach Letter to network providers who cannot enroll in Medicaid

Per previous instructions to MCOs, the Outreach Letter was only to be sent to network providers who are NOT enrolled in Medicaid AND who are a provider type which is enrollable in Medicaid.

Survey of MCO Outreach Efforts

MCOs are to cease all outreach efforts until survey is completed and DOH informs MCO it may resume provider enrollment outreach.

- To address misdirected outreach letters, DOH will require MCOs to complete a survey of outreach efforts
- Survey will be distributed 10/25 and will be due back 11/1

List of Enrolled Medicaid Providers

On October 18, 2017, an updated List of active Medicaid providers was shared with MCOs. Use this List to compare against your network providers to:

1. Identify network providers who are not on the Medicaid list; and
2. Remove provider types who are not enrollable in Medicaid.

The remaining providers are providers who MCOs should outreach to enroll in Medicaid FFS when MCO receives approval from DOH to proceed.

The List will eventually be posted on Health Data NY on a monthly basis.

Enforcement of Enrollment Requirement

DOH is in the process of obtaining from CMS the enforcement date for the Medicaid enrollment requirement.

MCOs should not begin to terminate network providers until DOH provides guidance on the enforcement date.

Once MCO outreach is restarted, the timeline for this project will be updated.

Frequently Asked Questions

- FAQs are available, along with other resources, at:
<https://www.emedny.org/info/ProviderEnrollment/ManagedCareNetwork/index.aspx>
- FAQs will be expanded on an ongoing basis
- A comprehensive list of all enrollable provider types will be circulated to MCOs today and will be posted on the above website
- The following slide addresses some recent questions about provider types who are enrollable in Medicaid, and to whom the enrollment requirement applies.

FAQs: Recent questions about providers who need to enroll.

<u>PROVIDER TYPE</u>	<u>ENROLLMENT REQUIREMENT</u>
Chiropractors	Required to enroll
Registered Dieticians	Only if they are Certified Diabetes Educators
Skilled Nursing Facilities	Required to enroll
Social Adult Day Care	Not required to enroll
Adult Day Health Care	Required to enroll
Meals on Wheels	Not required to enroll
Licensed Mental Health Counselor	Not required to enroll
Licensed Marriage Family Therapist	Not required to enroll
Certified Reg. Nurse Anesthetists (CRNA)	Not required to enroll
CSW (Clinical Social Worker)	Required to enroll
Audiology	Required to enroll
Applied Behavioral Analyst	Not required to enroll
Certified Home Health Care Agency (CHHA)	Required to enroll
Limited License Home Care Service Agency	Required to enroll
Adult Home And Community Based Services OMH	Not required to enroll
Children's Home and Community Based Services OMH	Required to enroll
LMSW (Licensed Master Social Worker)	Not required to enroll

MCO Contacts

Mainstream, HARP and HIV-SNP Medicaid Managed Care Plans: for general managed care questions, the MCO Outreach Survey, and the active list of Medicaid FFS providers, email the Bureau of Managed Care Fiscal Oversight at bmcfhelp@health.ny.gov

For general provider enrollment questions, email the Bureau of Provider Enrollment at providerenrollment@health.ny.gov