

ENHANCEMENTS TO INTERACTIVE VOICE RESPONSE ENTERAL FORMULA TELEPHONE PRIOR AUTHORIZATION

Important changes in the interactive voice response (IVR) system will be implemented. **Effective September 1, 2010 the ordering practitioner will be required to:**

- **Enter the 3-5 digit ICD-9** for which the enteral therapy is being prescribed.
- **Provide the height and weight** of all beneficiaries on oral enteral therapy.

The Enteral Formula Prior Authorization Prescriber worksheet is available at:
<http://www.emedny.org/ProviderManuals/Physician/communications.html>

The Enteral Formula Prior Authorization Dispenser Worksheet is available at:
<http://www.emedny.org/providermanuals/DME/communications.html>

It is the responsibility of the practitioner to maintain documentation in the beneficiary's record regarding the medical necessity for enteral nutritional therapy. Medical necessity for enteral nutritional therapy must be substantiated by documented physical findings and/or laboratory data (e.g., changes in skin or bones, significant loss of lean body mass, abnormal serum/urine albumin, protein, iron or calcium levels, or physiological disorders resulting from surgery, etc.) The therapy must be an integral component of a documented medical treatment plan and ordered in writing by an authorized practitioner. For complete coverage guidelines please go to:

http://www.emedny.org/ProviderManuals/DME/PDFS/DME_Procedure_Codes.pdf

Non-Covered Indications:

- The New York State Medicaid Program does not cover enteral nutritional therapy for supplementation of daily protein-caloric intake where there is not a documented medical necessity or as a convenient food substitute.
- Standard milk-based infant formulas are not reimbursable by Medicaid.

NUTRITIONAL ASSISTANCE

The Special Supplemental Nutrition Program for Women, Infants and Children (WIC) provides nutritious foods including low-fat or fat-free milk, whole grains, vegetables and fruits, breastfeeding support or formula to low- income pregnant or breastfeeding women, infants and children up to age five. The WIC benefit includes standard milk-based formulas and other non-medical formulas not covered by Medicaid.

For Questions about WIC, call the Growing up Healthy Hotline at 1-800-522-5006 or go to: <http://www.health.state.ny.us/prevention/nutrition/wic/index.htm>