



Department  
of Health

Office of  
Health Insurance  
Programs

## TRANSPORTATION CONTACT LIST

***Following is the list of counties in New York State and associated transportation contact telephone numbers.***

***If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.***



Department of Health

Office of Health Insurance Programs

### Transportation Contact List

4/23/2017

| County Code | County      | Transportation Contact     | Website  | Telephone Number |
|-------------|-------------|----------------------------|--|------------------|
| 01          | Albany      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-360-3549   |
| 02          | Allegany    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-271-0564   |
| 03          | Broome      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-852-3294   |
| 04          | Cattaraugus | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-371-4751   |
| 05          | Cayuga      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-932-7743   |
| 06          | Chautauqua  | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-733-9405   |
| 07          | Chemung     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-733-9399   |
| 08          | Chenango    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-733-9396   |
| 09          | Clinton     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-753-4435   |
| 10          | Columbia    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-360-3546   |
| 11          | Cortland    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-733-9397   |
| 12          | Delaware    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-753-4434   |
| 13          | Dutchess    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-244-8995   |
| 14          | Erie        | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-800-651-7040   |
| 15          | Essex       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-753-4442   |
| 16          | Franklin    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-888-262-3975   |
| 17          | Fulton      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-360-3550   |
| 18          | Genesee     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-733-9404   |
| 19          | Greene      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-360-3545   |
| 20          | Hamilton    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-753-4618   |
| 21          | Herkimer    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-753-4524   |
| 22          | Jefferson   | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-558-0757   |
| 23          | Lewis       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-800-430-6681   |
| 24          | Livingston  | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-888-226-2219   |
| 25          | Madison     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-852-3286   |
| 26          | Monroe      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-932-7740   |
| 27          | Montgomery  | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-360-3548   |

**Medicaid Transportation Policy Unit**

Email: [MedTrans@health.ny.gov](mailto:MedTrans@health.ny.gov)

Telephone: (518) 473-2160

Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

# New York State Medicaid Transportation Contact List

4/23/2017

| County Code | County       | Transportation Contact     | Website  | Telephone Number  |                |
|-------------|--------------|----------------------------|--|-------------------|----------------|
| 28          | Nassau       | LogistiCare Solutions      | <a href="http://www.longislandmedicaidride.net">www.longislandmedicaidride.net</a> | Enrollees         | 1-844-678-1103 |
|             |              |                            |  | Medical Providers | 1-844-678-1106 |
|             |              |                            |  | Transporters      | 1-844-678-1105 |
|             |              |                            |  |                   |                |
| 29          | Niagara      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-753-4430    |                |
| 30          | Oneida       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-852-3288    |                |
| 31          | Onondaga     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-852-3287    |                |
| 32          | Ontario      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-733-9402    |                |
| 33          | Orange       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-360-3543    |                |
| 34          | Orleans      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-260-2305    |                |
| 35          | Oswego       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-733-9395    |                |
| 36          | Otsego       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-333-1030    |                |
| 37          | Putnam       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-360-3547    |                |
| 38          | Rensselaer   | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-852-3293    |                |
| 39          | Rockland     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-360-3542    |                |
| 40          | St. Lawrence | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-722-4135    |                |
| 41          | Saratoga     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-852-3292    |                |
| 42          | Schenectady  | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-852-3291    |                |
| 43          | Schoharie    | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-852-3290    |                |
| 44          | Schuyler     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-753-4480    |                |
| 45          | Seneca       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-753-4437    |                |
| 46          | Steuben      | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-733-9401    |                |
| 47          | Suffolk      | LogistiCare Solutions      | <a href="http://www.longislandmedicaidride.net">www.longislandmedicaidride.net</a> | Enrollees         | 1-844-678-1103 |
|             |              |                            |  | Medical Providers | 1-844-678-1106 |
|             |              |                            |  | Transporters      | 1-844-678-1105 |
|             |              |                            |  |                   |                |
| 48          | Sullivan     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-573-2148    |                |
| 49          | Tioga        | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-733-9398    |                |
| 50          | Tompkins     | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-753-4543    |                |
| 51          | Ulster       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-866-287-0983    |                |
| 52          | Warren       | Medical Answering Services | <a href="http://www.medanswering.com">www.medanswering.com</a>                     | 1-855-360-3541    |                |

## Medicaid Transportation Unit

Email: [MedTrans@health.ny.gov](mailto:MedTrans@health.ny.gov)

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4/23/2017

| County Code | County                          | Transportation Contact                           | Website  | Telephone Number    |
|-------------|---------------------------------|--|--|---------------------|
| 53          | Washington                      | Medical Answering Services                       | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-360-3544      |
| 54          | Wayne                           | Medical Answering Services                       | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-852-3295      |
| 55          | Westchester                     | Medical Answering Services                       | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-883-7865      |
| 56          | Wyoming                         | Medical Answering Services                       | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-855-733-9403      |
| 57          | Yates                           | Medical Answering Services                       | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-866-753-4467      |
| 66          | New York City<br>(all boroughs) | Medical Answering Services                       | <a href="http://www.medanswering.com">www.medanswering.com</a> | 1-844-666-6270      |
| 78          | New York State                  | Health Benefit Exchange                          |  | County of Residence |
| 97          | New York State                  | Office of Mental Health                          |  | County of Residence |
| 98          | New York State                  | Office for Persons w/ Developmental Disabilities |  | County of Residence |
| 99          | New York State                  | Breast & Cervical Cancer Treatment Program       |  | County of Residence |

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