

# NEW YORK STATE MEDICAID PROGRAM



## TRANSPORTATION CONTACT LIST

*Following is the list of counties in New York State and associated transportation contact telephone numbers.*

*If you need to request prior authorization for a Medicaid enrollee, please identify the appropriate county and consult with that county's transportation contact.*

# New York State Medicaid Transportation Contact List

1/1/2012

County Code	County	Transportation Contact	Telephone Number
01	Albany	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3549
02	Allegany	Department of Social Services	1-877-629-8104
03	Broome	Department of Social Services	(607) 778-8850
04	Cattaraugus	VMC Group	1-877-633-2223
05	Cayuga	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-866-320-5655
06	Chautauqua	CARTS	Jamestown Area (716) 661-7718 Dunkirk Area (716) 672-8837 Mayville Area (716) 753-4718
07	Chemung	First Transit	(607) 734-5211
08	Chenango	First Transit	(607) 334-7433
09	Clinton	Department of Social Services	(518) 565-3468
10	Columbia	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3546
11	Cortland	First Transit	(607) 758-9471
12	Delaware	Department of Social Services	(607) 832-5300
13	Dutchess	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-866-244-8995
14	Erie	Center for Transportation Excellence	(716) 838-9000
15	Essex	Essex Public Transit	1-800-914-9266
16	Franklin	Department of Social Services	(518) 481-1791
17	Fulton	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3550
18	Genesee	Department of Social Services	(585) 344-2580
19	Greene	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3545
20	Hamilton	Department of Social Services	(518) 648-6131
21	Herkimer	Birnie Bus	1-800-594-9387
22	Jefferson	Coordinated Transportation Solutions	Fax (203) 954-0042 Telephone 1-877-889-3133
23	Lewis	Department of Social Services	(315) 376-5400
24	Livingston	Department of Social Services	(585) 243-7300
25	Madison	Birnie Bus	1-877-702-7095
26	Monroe	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> (585) 288-4680
27	Montgomery	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3548

**Medicaid Transportation Policy Unit**

**Email: [MedTrans@health.state.ny.us](mailto:MedTrans@health.state.ny.us)**

**Telephone: (518) 473-2160 Fax: (518) 486-2495**

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

# New York State Medicaid Transportation Contact List

1/1/2012

County Code	County	Transportation Contact	Telephone Number
28	Nassau	LogisiCare Solutions	1-877-813-6502
29	Niagara	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> (716) 304-3335
30	Oneida	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-852-3288
31	Onondaga	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-852-3287
32	Ontario	MV Transportation	(585) 394-2250
33	Orange	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3543
34	Orleans	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-866-260-2305
35	Oswego	Oswego County Opportunities	1-800-477-7433
36	Otsego	Birnie Bus	1-800-388-9853
37	Putnam	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3547
38	Rensselaer	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-852-3293
39	Rockland	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3542
40	St. Lawrence	Department of Social Services	(315) 379-2105
41	Saratoga	Department of Social Services	(518) 884-4212
42	Schenectady	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-852-3291
43	Schoharie	Department of Social Services	(518) 295-8334
44	Schuyler	Department of Social Services	(607) 535-8303
45	Seneca	Department of Social Services	(315) 539-1816
46	Steuben	Department of Social Services	(607) 776-7611
47	Suffolk	Servisair	1-866-952-1564
48	Sullivan	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-866-573-2148
49	Tioga	Tioga Transport, Inc.	1-800-388-4881
50	Tompkins	Department of Social Services	(607) 274-5330
51	Ulster	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-866-287-0983
52	Warren	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3541
53	Washington	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-855-360-3544
54	Wayne	Department of Social Services	(315) 946-7546 (315) 946-7547
55	Westchester	Medical Answering Services	<a href="http://www.medanswering.com">www.medanswering.com</a> 1-866-883-7865
56	Wyoming	Department of Social Services	(585) 786-8900

**Medicaid Transportation Policy Unit**

Email: [MedTrans@health.state.ny.us](mailto:MedTrans@health.state.ny.us)

Telephone: (518) 473-2160 Fax: (518) 486-2495

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>

# New York State Medicaid Transportation Contact List

1/1/2012

County Code	County	Transportation Contact	Telephone Number
57	Yates	Department of Social Services	(315) 536-5171 x8
66	City of New York	Computer Sciences Corporation Human Resources Administration	Prior Authorization Requests General Information 1-800-343-9000 (212) 630-1810
97	New York State	Office of Mental Health	(518) 473-8234
98	New York State	Office for Persons With Developmental Disabilities	(518) 402-4383
99	New York State	Department of Health	County of Residence

**Medicaid Transportation Policy Unit**

**Email: [MedTrans@health.state.ny.us](mailto:MedTrans@health.state.ny.us)**

**Telephone: (518) 473-2160 Fax: (518) 486-2495**

List Available Online at <http://www.emedny.org/ProviderManuals/Transportation/index.html>