

***NEW YORK STATE  
MEDICAID PROGRAM***



***TRANSPORTATION CONTACT LIST***

Following is the list of counties in New York State and their transportation contact telephone numbers.

If you need to request prior authorization for a Medicaid beneficiary, please identify the appropriate county (via the Medicaid eligibility verification process), and consult with that county's transportation contact.

# New York State Medicaid Transportation Contact List

4/1/09

County Code	County	Transportation Contact	Telephone Number
01	Albany	Medical Transportation Management	(866) 208-7357
02	Allegany	Department of Social Services	(877) 629-8104
03	Broome	Department of Social Services	(607) 778-8850
04	Cattaraugus	VMC Group	(877) 633-2223
05	Cayuga	Medical Answering Services	Medical Provider Line (866) 932-7743 Beneficiary Request Line (866) 320-5655 Transportation Provider Line (866) 961-7670
06	Chautauqua	CARTS	(716) 661-7718
07	Chemung	First Transit	(607) 734-5212
08	Chenango	First Transit	(607) 334-7433
09	Clinton	Department of Social Services	(518) 565-3498
10	Columbia	Department of Social Services	(518) 828-9411
11	Cortland	First Transit	(607) 758-9471
12	Delaware	Department of Social Services	(607) 746-2325
13	Dutchess	Medical Answering Services	Medical Provider Line (866) 242-2578 Beneficiary Request Line (866) 244-8995 Transportation Provider Line (866) 244-0876
14	Erie	Center for Transportation Excellence	(716) 898-7902
15	Essex	Essex Public Transit	(800) 914-9266
16	Franklin	Department of Social Services	(518) 481-1791
17	Fulton	Gloversville Transit Solutions	(518) 773-4598
18	Genesee	Department of Social Services	(585) 344-2580
19	Greene	Medical Transportation Management	(866) 208-7357
20	Hamilton	Department of Social Services	(518) 648-6131
21	Herkimer	First Transit	(877) 280-3571
22	Jefferson	Coordinated Transportation Solution	(877) 889-3133
23	Lewis	Department of Social Services	(315) 376-5400

**Medicaid Transportation Policy Unit**

Email: [MedTrans@health.state.ny.us](mailto:MedTrans@health.state.ny.us)

Telephone: (518) 408-4825 Fax: (518) 486-2495

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24	Livingston	Department of Social Services		(585) 243-7300
25	Madison	Birnie Bus		(877) 702-7095
26	Monroe	Medical Answering Services	Medical Provider Line	(866) 654-9341
			Beneficiary Request Line	(866) 288-4680
			Transportation Provider Line	(866) 419-7724
27	Montgomery	Department of Social Services		(518) 853-8261
28	Nassau	AM Servisair		(866) 952-1564
29	Niagara	Medical Answering Services	Medical Provider Line	(716) 304-3337
			Beneficiary Request Line	(716) 304-3335
			Transportation Provider Line	(716) 304-3340
30	Oneida	Medical Answering Services	Medical Provider Line	(315) 793-7137
			Beneficiary Request Line	(315) 793-7135
			Transportation Provider Line	(315) 793-7140
31	Onondaga	Medical Answering Services	Medical Provider Line	(315) 701-7533
			Beneficiary Request Line	(315) 701-7500
			Transportation Provider Line	(315) 701-7114
32	Ontario	First Transit		(585) 393-2965
33	Orange	Medical Transportation Management		(866) 208-7357
34	Orleans	Medical Answering Services	Medical Provider Line	(866) 260-2520
			Beneficiary Request Line	(866) 260-2305
			Transportation Provider Line	(866) 260-2618
35	Oswego	Oswego County Opportunities		(800) 477-7433
36	Otsego	Birnie Bus		(800) 388-9853

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37	Putnam	Department of Social Services	(845) 225-7040 x1284
38	Rensselaer	ACCESS	(518) 453-8377
39	Rockland	Department of Social Services	(845) 364-3057
40	St. Lawrence	Department of Social Services	(315) 379-2105
41	Saratoga	Department of Social Services	(518) 884-4212
42	Schenectady	ACCESS	(518) 453-8377
43	Schoharie	Department of Social Services	(518) 295-8334
44	Schuyler	Department of Social Services	(607) 535-8303
45	Seneca	Department of Social Services	(315) 539-1816
46	Steuben	Department of Social Services	(607) 776-7611
47	Suffolk	AM Servisair	(866) 952-1564
48	Sullivan	Medical Answering Services	Medical Provider Line (866) 573-2330
			Beneficiary Request (866) 573-2148
			Line (866) 573-2246
			Transportation Provider Line
49	Tioga	First Transit	
50	Tompkins	Department of Social Services	(607) 274-5330
51	Ulster	Ulster County Area Transit (Taxi Only)	(845) 334-5231
		Department of Social Services	(845) 334-5275
52	Warren	Department of Social Services	(518) 761-7654
53	Washington	Department of Social Services	(518) 746-2352
54	Wayne	Department of Social Services	(315) 946-7546
55	Westchester	Department of Social Services	(914) 231-3675
56	Wyoming	Department of Social Services	(585) 786-8900
57	Yates	Department of Social Services	(315) 536-5171
66	City of New York	Computer Sciences Corporation	Prior Authorization Requests (800) 343-9000
		Human Resources Administration	General Information (212) 630-1810
97	Office of Mental Health		(518) 473-8234

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# New York State Medicaid Transportation Contact List

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County Code	County	Transportation Contact	Telephone Number
98	Office of Mental Retardation/Developmental Disabilities		(518) 402-4383

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