

## **Important Notice to Pharmacy Providers Regarding Prescriptions Written by Ordering/Prescribing/Referring/Attending (OPRA) Providers**

**Effective June 1, 2014**, the Department **will extend the following emergency override option**, to allow payment for all prescriptions for Medicaid fee-for-service members ordered by a provider not yet enrolled as an OPRA provider, **until further notice**.

If you have such a prescription you will receive a reject code of "56" via NCPDP transaction stating the provider has a non-matched Prescriber ID listed in NCPDP field number 511 -FB. On an emergency basis, pharmacies are allowed to provide the medication and receive reimbursement by resubmitting the claim using the following emergency override procedure for claims with a Date of Service  $\geq$  **2/3/14**:

- In the Reason for Service Code Field (439-E4) also known as the Drug Utilization Conflict Field – enter **"PN"** (Prescriber Consultation)
- In the Result of Service Code Field (441 -E6) – enter one of the following applicable values (**1 A, 1 B, 1 C, 1 D, 1 E, 1 F, 1 G, 1 H, 1 J, 1K, 2A, 2B, 3A, 3B, 3C, 3D, 3E, 3F, 3G, 3H, 3J, 3K, 3M, 3N, or 4A**)
- In the Submission Clarification Code Field (420-DK) also known as the Drug Prescription Override Field – enter **"02"** (Other Override)

**Pharmacy providers:** *When the override is used please notify the prescriber and Medicaid member that OPRA enrollment is required to ensure Medicaid reimbursement for future prescriptions.*

*The override must be used on all refills of prescriptions filled on or subsequent to 2/3/2014 by non-OPRA enrolled providers until that prescriber completes their enrollment - **or** - the override option ends.*

Contact the eMedNY Call Center at (800) 343-9000 for questions regarding:

- This billing requirement, or any billing issue;
- Provider Enrollment assistance and status checks

For additional information see December 2013 Medicaid Update Special Edition:  
[http://www.health.ny.gov/health\\_care/medicaid/program/update/2013/dec13\\_muspec.pdf](http://www.health.ny.gov/health_care/medicaid/program/update/2013/dec13_muspec.pdf)