



Department of Health

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Attention Medicaid Fee-for-Service (FFS) Prescribers Important Message about Prior Authorization (PA) Fax Requests

Due to technical difficulties, we are currently unable to accept fax requests for prior authorization. Requests for prior authorization may be initiated by calling the Magellan Clinical Call center at 1-877-309-9493.

We apologize for any inconvenience this has caused and will let you know when you may resume faxing requests for prior authorization.

Information regarding the NY State FFS Medicaid Preferred Drug Program can be found at:
https://newyork.fhsc.com/providers/PDP_about.asp.