



## Department of Health

KATHY HOCHUL  
Governor

MARY T. BASSETT, M.D., M.P.H.  
Commissioner

KRISTIN M. PROUD  
Acting Executive Deputy Commissioner

### **Delay in Update to Coordination of Benefits (COB) Submissions for Medicaid Fee-for-Service (FFS) Pharmacy Billing**

This is an update to the October 2022 Medicaid update article titled: "[Update on Coordination of Benefits Submissions for Medicaid Fee-for-Service Pharmacy Billing](#)"

Due to a systematic issue, implementation of the above update was delayed. Now, effective **November 17, 2022**, NYS Medicaid will not accept a combination of Other Coverage Code of "3" in National Council for Prescription Drug Program (NCPDP) field 308-C8 (Other Coverage Code) with any reject code in field 472-6E when another third party is responsible for payment. The pre-adjudication edit will be expanded for this field and will return the NCPDP Reject Code (DE 3988) (6E - M/I Other Payer Reject Code). Please refer to the original article linked above for further detail.

#### **Questions and Additional Information:**

- FFS claim questions, COB billing questions, or any billing issue should be directed to the eMedNY Call Center at (800) 343-9000.
- All other questions regarding this update should be directed to the Medicaid Pharmacy Policy Unit by telephone at (518) 486-3209 or by email at [NYRx@health.ny.gov](mailto:NYRx@health.ny.gov).