NEW YORK STATE MEDICAID PROGRAM

FREE STANDING OR HOSPITAL BASED ORDERED AMBULATORY MANUAL

150002 BILLING GUIDELINES

TABLE OF CONTENTS

| Section I – Purpose Statement | 3 |
|---|----|
| Section II – Claims Submission | 4 |
| Electronic Claims | 5 |
| Paper Claims | 10 |
| eMedNY-150002 Claim Form Billing Instructions for Ordered Ambulatory Services | |
| Section III – Remittance Advice | |
| Electronic Remittance Advice | |
| Appendix A – Code Sets | 67 |
| Appendix B – Sterilization Consent Form – DSS-3134 | 70 |
| Appendix C – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113 | 76 |

Section I – Purpose Statement

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Hospital-Based/Free Standing Ordered Ambulatory Providers and should be used by the provider as an instructional as well as a reference tool.

Section II – Claims Submission

Ordered Ambulatory Providers can submit their claims to NYS Medicaid in electronic or paper formats.

Providers are required to submit an Electronic/Paper Transmitter Identification Number (ETIN) Application and a Certification Statement before submitting claims to NYS Medicaid. Certification Statements remain in effect and apply to all claims until superseded by another properly executed Certification Statement. You will be asked to update your Certification Statement on an annual basis. You will be provided with renewal information when your Certification Statement is near expiration.

Pre-requirements for the Submission of Claims

Before submitting claims to NYS Medicaid, all providers need the following:

- An ETIN
- A Certification Statement

ETIN

This is a submitter identifier issued by the eMedNY Contractor. All providers are required to have an active ETIN on file with the eMedNY Contractor prior to the submission of claims. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

The ETIN application is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

Certification Statement

All providers, either direct billers or those who bill through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available on the third page of the ETIN application at www.emedny.org or can be accessed by clicking on the link above.

Electronic Claims

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Ordered Ambulatory Providers who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) or 837 Institutional (837I) transactions. In addition to these documents, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P and 837I Implementation Guides (IG) explain the proper use of the 837P standards and program specifications. These documents are available at www.wpc-edi.com/hipaa.
- NYS Medicaid 837P and 837I Companion Guides (CG) are subsets of the IGs, which provide specific instructions on the NYS Medicaid requirements for the 837P and 837I transactions. This document is available at www.emedny.org by clicking on the link to the web page below.
- NYS Medicaid Technical Supplementary Companion Guide provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications. This document is available at www.emedny.org by clicking on the link to the web page below.

eMedNY Companion Guides and Sample Files

Pre-requirements for the Submission of Electronic Claims

In addition to an ETIN and a Certification Statement, providers need the following before submitting electronic claims to NYS Medicaid:

- A User ID and Password
- A Trading Partner Agreement
- Testing

User ID and Password

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods. The method used to apply for a user ID varies depending on the communication method chosen by the provider. For example: An ePACES user ID is assigned systematically via email while an FTP user ID is assigned after the submission of a Security Packet B.

Trading Partner Agreement

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions.

The NYS Medicaid Trading Partner Agreement is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

Testing

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims.

Information and instructions regarding testing are available at www.emedny.org by clicking on the link to the web page below:

eMedNY Companion Guides and Sample Files

Communication Methods

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- ePACES
- eMedNY eXchange
- FTP
- CPU to CPU
- eMedNY Gateway
- Simple Object Access Protocol (SOAP)

ePACES

NYS Medicaid provides a HIPAA-compliant web-based application that is customized for specific transactions, including the 837P and the 837I. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim volume.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 Dental, Professional and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 **Professional** transaction, which allows immediate adjudication of the claim. When this functionality is used, a claim adjudication status response is sent to the submitter shortly after submission.

To take advantage of ePACES, providers need to follow an enrollment process. Additional enrollment information is available at www.emedny.org by clicking on the link to the web page below:

Self Help

eMedNY eXchange

eMedNY eXchange is a method in which claims can be submitted and works similarly to typical electronic mail (email). Users are assigned an inbox in the system and are able to send and receive transaction files. The files are attached to the request and sent to eMedNY for processing. The responses are delivered back to the user's inbox where they can be detached and saved locally. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website www.emedny.org.

Access to the eMedNY eXchange is obtained through an enrollment process. To enroll in eXchange, you must first complete enrollment in ePACES and at least one login attempt must be successful.

FTP

File Transfer Protocol (FTP) is the standard process for batch authorization transmissions. FTP allows users to transfer files from their computer to another computer. FTP is strictly a dial-up connection.

FTP access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

CPU to CPU

This method consists of a direct connection established between the submitter and the processor and it is most suitable for high volume submitters. For additional information regarding this access method, please contact the eMedNY Call Center at 800-343-9000.

eMedNY Gateway

The eMedNY Gateway or Bulletin Board System (BBS) is a dial-up access method that is only available to existing users. CSC encourages new trading partners to adopt a different access method for submissions to NYS Medicaid.(For example: FTP, eMedNY eXchange, SOAP, etc.)

Simple Object Access Protocol (SOAP)

The Simple Object Access Protocol (SOAP) communication method allows trading partners to submit files via the internet under a Service Oriented Architecture (SOA). It is most suitable for users who prefer to develop an automated, systemic approach to file submission.

Access to eMedNY via Simple Object Access Protocol must be obtained through an enrollment process that results in the creation of an eMedNY SOAP Certificate and a SOAP Administrator. Minimum requirements for enrollment include:

- An ETIN and Certification Statement for the enrollee's Provider ID obtained prior to SOAP enrollment
- The enrollee must be a Primary ePACES Administrator or
- The enrollee must have existing FTP access to eMedNY

Additional information about 'Getting Started with SOAP' is available on emedny.org by clicking on the link to the web page below:

eMedNY Companion Guides and Sample Files

Notes:

- For additional information regarding the Simple Object Access Protocol, please send an e-mail to NYHIPAADESK3@csc.com.
- For questions regarding ePACES, eXchange, FTP, CPU to CPU or eMedNY Gateway connections, call the eMedNY Call Center at 800-343-9000.

Paper Claims

Ordered Ambulatory Providers who choose to submit their claims on paper forms must use the New York State eMedNY-150002 claim form. To view the eMedNY-150002 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

Free Standing or Hospital Based Ordered Ambulatory – Sample Claim

An ETIN and a Certification Statement are required to submit paper claims. Providers who have a valid ETIN for the submission of electronic claims do not need an additional ETIN for paper submissions. The ETIN and associated certification qualifies the provider to submit claims in both electronic and paper formats.

General Instructions for Completing Paper Claims

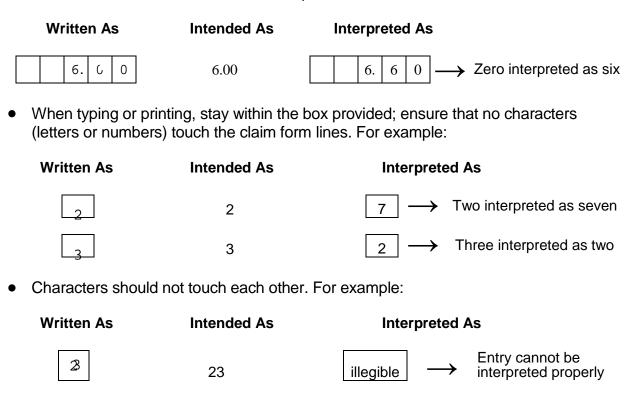
Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in the required fields. The following guidelines will help ensure the accuracy of the imaging output.

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below as possible:

1 2 3 4 5 6 7 8 9 0

• Circles (the letter O, the number 0) must be closed.

• Avoid unfinished characters. For example:



- Do not write between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If entering information through a computer, ensure that all information is aligned properly, and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections, such as information written over correction fluid or crossed out information. If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.

- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

The address for submitting claim forms is:

COMPUTER SCIENCES CORPORATION P.O. Box 4601 Rensselaer, NY 12144-4601

eMedNY-150002 Claim Form

To view the eMedNY-150002 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

Free Standing or Hospital Based Ordered Ambulatory – Sample Claim

General Information About the eMedNY-150002 Claim Form

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

Billing Instructions for Ordered Ambulatory Services

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Ordered Ambulatory Services. Although the instructions that follow are based on the eMedNY-150002 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes they need to use, etc.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

Instructions for the Submission of Medicare Crossover Claims

This subsection is intended to familiarize the provider with the submission of crossover claims. Providers can bill claims for Medicare/Medicaid patients to Medicare. Medicare will then reimburse its portion to the provider and the provider's Medicare remittance will indicate that the claim will be crossed over to Medicaid.

Claims for services **not** covered by Medicare should continue to be submitted directly to Medicaid as policy allows. Also, **Medicare Part-C** (Medicare Managed Care) and **Part-D** claims are **not** part of this process.

Providers are urged to review their Medicare remittances for crossovers beginning December 1, 2009, to determine whether their claims have been crossed over to Medicaid for processing. Any claim that was indicated by Medicare as a crossover should not be submitted to Medicaid as a separate claim. If the Medicare remittance does not indicate the claim has been crossed over to Medicaid, the provider should submit the claim directly to Medicaid,

Claims that are denied by Medicare will **not** be crossed over.

Medicaid will deny claims that are crossed over without a Patient Responsibility.

Providers will **not** be able to submit a void to for a claim that has crossed over to Medicaid. All voids must be submitted to Medicare. Medicare will then void the Medicare payment and the cross the claim over to Medicaid.

If a separate claim is submitted directly by the provider to Medicaid for a dual eligible recipient and the claim is paid before the Medicare crossover claim, both claims will be paid. The eMedNY system automatically voids the provider submitted claim in this scenario. Providers may submit adjustments to Medicaid for their crossover claims, because they are processed as a regular adjustment.

Electronic remittances from Medicaid for crossover claims will be sent to the default ETIN when the default is set to electronic. If there is no default ETIN, the crossover claims will be reported on a paper remittance. The Default Electronic Transmitter Identification Number (ETIN) Selection Form is available on emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

Note: For crossover claims, the Locator Code will default to 003 if zip+4 does not match information in the provider's Medicaid file.

Field by Field Instructions for the eMedNY-150002 Claim Form

Header Section: Fields 1 through 23B

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

ADJUSTMENT/VOID CODE (Upper Right Corner of Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

- If submitting an **adjustment** (replacement) to a previously paid claim, enter 'X' or the value **7** in the 'A' box.
- If submitting a **void** to a previously paid claim, enter 'X' or the value **8** in the 'V' box.

ORIGINAL CLAIM REFERENCE NUMBER (Upper Right Corner of the Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claim lines submitted under that document/record.

Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To **change** information contained in one or more claims submitted on a previously paid TCN
- To **cancel** one or more claim lines submitted on a previously paid TCN (except if the TCN contained one single claim line or if all the claim lines contained in the TCN are to be voided)

Adjustment to Change Information

If an adjustment is submitted to correct information on one or more claim lines sharing the same TCN, follow the instructions below:

- The **Provider ID number**, the **Group ID number**, and the **Patient's Medicaid ID number** must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines originally submitted in the same document/record (all claim lines with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

Example:

TCN 0904101234567890 is shared by three individual claim lines. This TCN was paid on February 10, 2009. After receiving payment, the provider determines that the service date of one of the claim line records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

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| 24U. FROM NPATENT HOSHTAL VISTS MM DO 25. CERTIFICATION | 1 11 | MM DD YY | | | | 20. ACCEPT ASSIGNMENT | 1 | 1.1 | 27. TOTAL CHARGE | 28. AMOUNT PAID | 20. BALANCE DUE |
| () CERTIFY THAT THE STATEMEN AND ARE MADE A PART HEREOF) | TSON THE R | EVERSE SIDE APPLY TO THIS | BILL | | | YES | | NO | | | |
| James St | | g | | | | 30. EMPLOYER IDENTIFICATI BOCIAL SECURITY NUMB | | | 31. PHYSICIANS OR SUPPLIERS NAME Anytown Medica | | |
| SIGNATURE OF PHYSICIAN OR SUPP 254. PROVIDER IDENTIFICATION NUM | | | | | | | | | 312 Main Street | | |
| 1 1 2 3 | 4 5 | 6 7 8 | 9 | | | | | | Anytown, New Y | ork 11111 | |
| 258. MEDICAID GROUP IDENTIFICATI | ON NUMBER | | . | CODE | | EXCP CODE | HAS BEEN PAID | | TELEPHONE NUMBER () DO NOT WRITE IN THIS SPACE | E | KT. (12/08) EMIEDNY - 150002 |
| COUNTY OF SUBMITTAL 2 25E | DATE SIGNE | 32. PATIENT/S ACCOU | T NUMBER | 0 3 | | YES | | NO | - | | |
| 03 33. OTHER REFERRING ORDERING P | 03 (| | | MANAGER ID | | AB | C 1 2 | 3 4 5 |] | | |
| IDUCENSE NUNBER | | | | | 1 | | 1 | | | | |

Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN)

An adjustment should be submitted to cancel or void one or more individual claim lines that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines submitted in the original document (all claim lines with the same TCN) **except for the claim(s) line(s) to be voided**; these claim lines must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claim lines from the TCN history records as well as the cancellation of the original TCN payment and the repricing of the new TCN (Adjustment) based on the adjusted information.

Example:

TCN 0902901234567890 contained three individual claim lines, which were paid on January 29, 2009. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim line for that service must be cancelled to reimburse Medicaid for the overpayment. An adjustment should be submitted. Refer to Figures 2A and 2B for an illustration of this example.

| | | | | | | | Fig | gure | 2A: Origi | nal C | laim F | orm | | |
|--|-----------------|-------------|------------------------------|--|------------------------|----------------------|----------|---------------------|----------------------------------|---------------------|------------------|--|-----------------|-------------------------|
| MED | ICAL | ASS | STAN | CE HEALTH IN | SUR | ANC | E | | | ODE V | | ORIGINAL CLAIM REFE | ERENCE NUM | BER |
| CLAI | | | | TITLE XIX | | | | A | DJUST/VOID A | v | | | | |
| PATIENT | AND I | NSURE | | CRIBER) INFORM | ATION | 1 | | - | AID CLAIM | OTAL ANNUAL | | | | |
| | | | 1. PATIENP | SNAME (Firzt, middle, last) | | | | 2 DATE | OF BIRTH 24. 1 | WILY INCOME | 3. INBURE | D'8 NAIJE (First name, middle intile; last name) | | |
| | | | | SMITH | | | | | 2 0 1 9 9 0 | | | | | |
| | | DO N | 4. PATIENP | S ADDREBS (Street City, State, Zp | Code) | | | S. INSUR | | | | | NEDICAID NUMBER | |
| | | 07 s | | | | | | | | X | | | A B 1 2 | 3 4 5 C |
| | | NOT STAPLE | | | | | | SB. PATI | ENT/S TELEPHONE NUMBER | | 6B. PRIVA | TE INSURANCE NUMBER GR | ROUP NO. | RECIPROCITY NO. |
| | | EN | 6 C. PATIE | NPS BAPLOYER, OCCUPATION OF | RECHOOL | | | |) INT/S RELATIONSHIP TO INSUR | | 8. INSURE | DS ENFLOYER OR OCCUPATION | | |
| | | | | | | | | | | OTHER | | | | |
| | | BARCODE | 9. OTHER H Plan Name a | EALTH INSURANCE COVERAGE - and Address, and Policy or Private Inc | Enternem suience Nu | e of Policy Inter | holder, | | CONDITION RELATED TO | | 11. INSUR | ED'S ADDRESS (Street, City, State, Zip Code) | | |
| | | DEA | | | | | | | ATTENT ⁸ X X | VICTIM | | | | |
| | | AREA | | | | | | | AUTO X X | OTHER UABILITY | | | | |
| | | | 12. | | | | | | DATE | | 13. | | | |
| | | | | | | | | | MM | DD | YY | | | |
| | | | PATIENT/8 | PHY SICIAN O | R SU | PPLIE | ER IN | FORM | | | INSURED | COMPLETING AND SIGNING | G) | |
| 14. DATE OF O OF CONDIT | | | RET CONSULT FOR CONDITION | | | | 164. 8 | EMERGENC RELATED | | PATIENT MA | | OF DISABILITY FROM AL PARTIAL | | то |
| MM DO | | | | YY YES |] Γ | NO | YE | | | DD | YY | MM | DD YY | MM DD YY |
| 19. NAME OF R | EFERRING | PHYSICIAN | OR OTHER 8 | OURCE | | | 194. / | ADDRESS (| OR SIGNATURE SHE ONLY) | | 198. PROF CO | 190. IDENTIFICATION NUMBER 1 1 2 3 4 5 6 | 7 8 9 | 19D. DX CODE |
| 20. NATIONALI | | | | 204. UN | T 20B. | QUANTI | ITY | | | | COST | | | |
| 0 0 0 | | | 5 0 | 2 4 1 G R ED (If other then home or office) | 2 | | 214 4 | DORESS C | | 0 | 2 5 | .0 0 | IEVED LU | AB CHARGES |
| | | | | | | | . | | | | | OUTSIDE YOUR OFFICE | | |
| | | | | | | | | | | | | YES | NO | |
| 22A. SERVICE P | PROVIDER | NAME | | | | | | 228. PROF | CD 220. IDENTIFICATIO | N NUMBER | | 220. STERILIZATION ABORTION CODE | | 22E. STATUS CODE |
| 23. DIAGNOSIS | ORNATU | RE OF ILLNE | 88. RELATE | DIAGNOSIS TO PROCEDURE IN | | N 24H BY | REFER | ENCE TO N | UNBERS 1, 2, 3, ETC. OR DX CO | QE 2 | 2F Y | N 229 Y | | 22H Y N |
| 1. | | | | | | | | | | ▼ | OSSIBLE | Y N EPROT Y | N | FAMILY Y X |
| 2. | | | | | | | | | | | YTUIBABILITY | СТНР | | PLANNING |
| 3. | | | | | | | | | | 1 | 23A. PRIOR APPRO | | | 238. PAYINT SOURCE CODE |
| 244. | | | 248. PLACE | 240. | 240. MOD | 24E. | 24F. | 243. MOD | 24H. | 24I. DAY8 | 24,1 | 24K. | | 1 1 1 |
| | TE OF ERVICE | | FURUE | PROCEDURE CD | MOD | MOD | NOD | MOD | DIAGNOSIS CODE | DAYS OR UNITS | | CHARGES | | |
| M M C | 0 0 | Y Y | | | | | | | | | | | | |
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| | | 010 | | | <u> </u> | | <u> </u> | | | | | | | |
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| | 1 | 1 | 1 | | 1 | 1 | 1 | 1 | 11.11 | 1 | 1 1 | 1 1 1 • 1 1 1 1 | 11.1 | |
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| | 1 | | | | | 1 | | 1 | | 1 | | | | |
| 24M INPATIONT HOSPITAL VISITS | FRO | DM | | THROUGH | 24NL PF | RDC CD | | 240.1/00 | | | | | | |
| 25. CERTIFICAT | | | I YY | MM DD YY | | | - | | 25. ACCEPT ASSIGNMENT | | | 27. TOTAL CHARGE 28. | AMOUNT PAID | 29. BALANCE DUE |
| AND ARE M | IADE A PAI | RT HEREOF |) | EVERSE SIDE APPLY TO THIS E | BILL | | | | YES 30. EMPLOYER IDENTIFICATI | | NO | 31. PHYSICIANS OR SUPPLIERS NAME, ADD | 19599 718 0005 | |
| Jame | | | | g | | | | | SOCIAL SECURITY NUMB | R | | Anytown Medical C | Center | |
| SIGNATURE OF 25A. PROVIDER | | | | | | | | | | | | 312 Main Street | | |
| 1 1 | 2 | 3 | 4 5 | 6 7 8 | 9 | | | | | | | Anytown, New Yor | k 11111 | |
| 25B. MEDICAID | | | | 101110 | 3 | | LOCAT | OR | | HAS BEEN PAIL | ° | TELEPHONE NUMBER () | EX | |
| | | | | | | 1 1 | 000E | 3 | EXCP CODE YES | | NO | DO NOT WRITE IN THIS SPACE | | (12/08) EMEDNY - 150002 |
| COUNTY OF SU | JENITTAL | | DATE SIGNED | | T NUMBEI | R I | I | | | C 1 2 | 3 4 5 |] | | |
| 3 33. OTHER REP ID/LICENSE | | | | 34. PROF CD | 35. | CASE N | | RID | | | J J 4 J 3 | L | | |
| | | | | | | | 1 | | | | | | | |

| | | | | | | | | Fig | gure 2B: A | djust | ment | |
|--|----------------------------|--------------|---------------------------|--|-----------------------------|--------------------|--------------------|------------|--|---------------------------|--------------|--|
| M | EDICAL | ASS | STAN | CE HEALTH IN | SURA | ANCI | E | | | DEV | | ORIGINAL CLAIM REFERENCE NUMBER |
| CL | AIM F | ORM | | TITLE XIX | PROG | GRA | М | | SED TO DJU ST/VOID X | v | | |
| PATIE | NT AND | INSURE | | CRIBER) INFORM | ATION | | | | AID CLAIM | | | 0 2 9 0 1 2 3 4 5 6 7 8 9 0 |
| | | _ | 1. PATIENT | 18 NANE (First, middle, last) | | | 2 | DATE | DF BIRTH 24. TO FAN | TAL ANNUAL ILY INCOME | 3. INSURED | ED'8 NAUE (First name, middle infle), last name) |
| | | | | SMITH | | | | | 2 0 1 9 9 0 | | | |
| | | DO N | 4. PATIENT | *8 ADDREBS (Street City, State, Zp | Code) | | 5. | MALE | ED'8 8EX SA. PATIE | FEMALE | 6. MEDICA | ARE NUNBER 64. MEDICAID NUNBER |
| | | NOT S | | | | | | | X | x | | A B 1 2 3 4 5 C |
| | | STAPLE | | | | | 56 | . PATIE | ENT'S TELEPHONE NUMBER | | 68. PRIVAT | ATE INSURANCE NUMBER GROUP NO. RECIPROCITY NO. |
| | | EN | 6 C. PATIE | NTS BUPLOVER, OCCUPATION OF | RSCHOOL | | 7. | PATIER |) NT'8 RELATIONSHIP TO INSURED | | 8. INSURED | EDS EMPLOYER OR OCCUPATION |
| | | | | | | | | ء آ | | OTHER | | |
| | | BARCODE AREA | 9. OTHER I Plan Name I | HEALTH INSURANCE COVERAGE - and Address, and Policy or Private In | Entername d surance Nunt | of Policyho ber | ider, 10 | | CONDITION RELATED TO | | 11. INSURE | RED'S ADDRESS (Street, City, State, Zip Code) |
| | | DEA | | | | | | ENPL | ATTENT'S X X | ACTIM | | |
| | | SE S | | | | | | | | DTHER | | |
| | | | 12 | | | | | | | JABIUTY | 13. | |
| | | | | | | | | | | | | |
| | | | PATIENT/8 | OR AUTHORIZED SIGNATURE PHY SICIAN O | | PLIE | R INFO | DRM/ | ATION (REFER TO F | REVERSE | INSUREDS | IS SIGNATURE COMPLETING AND SIGNING) |
| 14. DATE (| DF ONBET | | RST CONSULT | TED 10. HAS PATIENT | EVER HAD | | 16A, EVE | | Y 17. DATE | PATIENT MAY RN TO WORK | 18. DATES | 8 OF DISABILITY FROM TO |
| мм | DD Y | | | YY YEB | 1 [| NO | YES | Х | | 00 11 | r 101/ | TAL PARTIAL MM DD YY MM DD YY |
| 19. NAME | OF REFERRIN | B PHYSICIAN | OR OTHER S | OURCE | | | 19A. ADDR | RE88 (C | OR SIGNATURE SHE ONLY) | | 198. PROF CD | D 190. IDENTIFICATION NUMBER 190. DX CODE |
| 20. NATIO | INAL DRUG CO | 90E | | 204. UNI | T 208. G | QUANTIT | Y | | | 200. 00 | тво | |
| | 0 1 | | | | 1 | | | | 0.5 0 | 0 | 2 5. | |
| 21. NAME | OF FACILITY I | NHERE SERV | ICES RENDER | ED (If other then home or office) | | | 21A, ADDR | RE88 01 | FFACILITY | | | 22. WAS LABORATORY WORK PERFORMED LAB CHARGES OUTSIDE YOUR OFRICE |
| | | | | | | | | | | | | YES NO |
| 22A. SERV | | RNAME | | | | | 228. | PROF (| CD 22C. IDENTIFICATION | NUMBER | | 22D. STERIJZATION ABORTION CODE |
| | | | | | | | | | | | | ABORTION CODE |
| 23. DIAGN | OSIS OR NATI | JRE OF ILLNE | 188. <u>Relate</u> | DIAGNOSIS TO PROCEDURE II | N COLUMN 2 | 24H BY R | EFERENCE | ETO N. | UNBERS 1. 2 3. ETC. OR DX COD | | Y | Y N EPROT Y N FAMILY Y X |
| 1. | | | | | | | | | | | ABILITY | OTHP PLANNO |
| 3. | | | | | | | | | | 234. | PRIOR APPROV | VAL NUNBER 238. PAYINT SOURCE CODE |
| | | | | | | | | | | | . | |
| 244. | DATE OF SERVICE | | 248. PLACE | 24C. PROCEDURE | 24D. 2 MOD 1 | 24E. NOD | 24F. 240 MOD MO | 9. 30 | 24H. DIAGNOSIS CODE | 24I. DAYS | 24J. | CHARDES 24L |
| мм | D D | Y Y | | CD | | | | | | OR UNITS | | |
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| 240. | FR | DM I | | THROUGH | 24N, PRO | 00.00 | 24 | 1 0.000 | | 1 | | <u> </u> |
| 24M. NPATIENT HOSPITAL VISITS | M | M DD | I YY | MM DD YY | | | | 1 | | 1.1 | 1.1 | |
| | | | | EVERSE SIDE APPLY TO THIS I | BILL | | | | 25. ACCEPT ASSIGNMENT YES | , | NO | 27. TOTAL CHARGE 28. AMOUNT PAID 29. BALANCE DUE |
| _ | nes | | | a | | | | | 30. EMPLOYER IDENTIFICATIO SOCIAL SECURITY NUMBER | NUMBER/ | | 31. PHYSICIANS OR SUPPLIERS NAME, ADDRESS, ZIP CODE |
| SIGNATUR | E OF PHYSIC | IAN OR SUPP | UER | 5 | | | | | | | | Anytown Medical Center |
| 25A, PROV | IDER IDENTIF | IGATION NU | /BER | | | | | | | | | 312 Main Street |
| 1 | 1 2 | 3 | 4 5 | 6 7 8 | 9 | | OCATOR | _ | 250. SA 324. NY FEE H | | | Anytown, New York 11111 |
| 286. NEDI | GROUP I | DENTIFICATI | UN NUMBER | | , | | ODE | | 250. SA 32A. NY FEE HA | IS BEEN PAID | NO | TELEPHONE NUMBER (EXT. DO NOT WRITE IN THIS SPACE (12/08) EMEDNY - 150002 |
| COUNTY | OF SUBNITTAL | b 260 | DATE SIGNED | D 32. PATIENT/8 ACCOUN | | 0 (|) 3 | | TES | | NO | - |
| | | 02 | 10 0 |)9 | | | | | | 1 2 | 3 4 5 | <u>i</u> |
| | R REFERRING ENSE NUMBER | | ROVIDER | 34. PROF CD | 35. 0 | ASE NA | NAGER ID | 1 | | | | |
| 1 1 | | | | | | | | | | | | |

Void

A void is submitted to nullify **all** individual claim lines originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claim lines to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

Note: Crossover claims cannot be voided through Medicaid. If a void is necessary, the void must be submitted to Medicare and all individual claim lines will be voided. If only the Medicaid portion is incorrect, then an adjustment should be submitted to Medicaid.

Example:

TCN 09041012345467890 contained two claim lines, which were paid on January 29, 2009. Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed and the provider was paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claim lines paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.

| Fi | gure 3A: Original Claim | |
|--|--|--|
| MEDICAL ASSISTANCE HEALTH INSURANCE | ONLY TO BE A CODE V U SED TO | ORIGINAL CLAIM REFERENCE NUMBER |
| CLAIM FORM TITLE XIX PROGRAM | ADJUST/VOID A V | |
| PATIENT AND INSURED (SUBSCRIBER) INFORMATION 1. PATIENTS NAME First, models, last | | INBUREDIS NAME (First name, midde intial, last name) |
| | 01512101191910 | |
| 4. PATIENPS ADDRESS (Sheet, City, State, Zip Code) | | NEDICARE NUMBER 64. MEDICAID NUMBER |
| NOT | | A B 1 2 3 4 5 C |
| STA | SE. PATIENT'S TELEPHONE NUVBER 05 | . PRIVATE INBURANCE NUMBER GROUP NO. RECIPROCITY NO. |
| | () 7. PATIENT'S RELATIONSHIP TO INSURED 8. | INSUREDS EMPLOYER OR OCCUPATION |
| | | |
| | 10. WAS CONDITION RELATED TO 11. PATIENT'S CONCENTION OF CONCENTION | INSURED'S ADDRESS (Street, City, State, Zip Code) |
| | | |
| AREA | AUTO X OTHER ACCIDENT X LIABILITY | |
| 12 | DATE 13 | 1 |
| PATIENT'S OR AUTHORIZED SIGNATURE | | SUREOR SIGNATURE |
| 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD 164 | | ORE COMPLETING AND SIGNING) DATES OF DISABILITY FROM TO |
| OF CONDITION FOR CONDITION SAME OR SIMILAR SYMPTOMS | RELATED RETURN TO WORK | |
| | | ROF CD 10C IDENTIFICATION NUMBER 100. 0X CODE |
| 22. NATIONAL DRUG CODE 20A. UNIT 20B. QUANTITY | 20C. COST | |
| 5 5 3 9 0 0 5 5 5 9 0 G R | 0.0 1 3 | |
| 21. NAME OF FACILITY WHERE BERVICES RENDERED (if other than home or office) 214 | L ADDRESS OF FACILITY | 22 WAS LASORATORY WORK PERFORMED LAS CHARGES OUTSIDE YOUR OFFICE |
| | | YES NO |
| 22A. BERVICE PROVIDER NAME | 228. PROF CD 220. IDENTIFICATION NUMBER | 220. STERIUZATION ABORTION CODE 22E. STATUS CODE |
| 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFS | RENCE TO NUMBERS 1. 2. 3. ETC. OR DX.CODE 22F | Y N 223 Y N 224 Y N |
| 1. | POSSIBLE DISABILITY | Y X EPROT Y N FAMILY Y X |
| 2. 3. | 23A, PRIOR | APPROVAL NUMBER 236. PAYNUT SOURCE CODE |
| ŵ. | | |
| 24A. 24E 24C | D MOD DIAGNOSIS CODE DAYS | CHARGES 24K. 24L |
| | OR UNITS | |
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| | 1 11.111 1 1 | |
| | | |
| | | |
| 244, FROM Natestrat 1022774 AMAIL DO L XX, MMAIL DO L XX, AND L DO L XX | 240.M00 | |
| 25. CERTIFICATION | 20. ACCEPT ASSIGNMENT | 27. TOTAL CHARBE 28. AMOUNT PAID 20. BALANCE DUE |
| () GERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) | YES NO 30. EMPLOYER IDENTIFICATION NUMBER/ | 31. PHYSICIANS OR SUPPLIERS NAME, ADDRESS, ZIP CODE |
| James Strong | BOCIAL SECURITY NUMBER | Anytown Medical Center |
| SIGNATURE OF PHYSICIAN OR SUPPLIER 254. PROVIDER IDENTIFICATION NUMBER | | 312 Main Street |
| 1 1 2 3 4 5 6 7 8 9 | | Anytown, New York 11111 |
| 256. MEDICAID GROUP IDENTIFICATION NUMBER 250. LOC CODI | E EXOP CODE | TELEPHONE NUMBER (EXT. DO NOT WRITE IN THIS SPACE (1208) EWENY ~ 150002 |
| ODUNTY OF BUBNITTAL \$28E DATE BIGNED 32 PATIENTS ACCOUNT NUMBER | 3 | NO |
| | A B C 1 2 3 4 | 5 |
| 33. OTHER REPERTING ORDERING PROVIDER 34. PROF CD 35. CASE MANAG | | |

| | | | | | Figur | e 3B: | Void | ł | | | | | |
|---|--|------------------------------------|----------------------|-----------------------|--|-----------------------------|-----------------------|--------------|-------------------------------|------------------|--------------------|--------------------|----------------------|
| MEDICAL ASSI | | | | | ONLY TO BE USED TO | A CODE | v | | ORIGINAL | CLAIM RE | FERENCE NUM | IBER | |
| CLAIM FORM | | ITLE XIX I | | AM | ADJUST/VOID PAID CLAIM | A X | | | | | | | |
| PATIENT AND INSURE | 1. PATIENTS NAME FI | | ATION | 2 | DATE OF BIRTH | 2A. TOTAL FAMILY | | 3 INBURED | 0 4 1 0 | Intia; last name | 3 4 5 ≬ | 0 / 8 | |
| | ROBERT JO | HNSON | | | 0 5 2 0 1 9 9 0 | | | | | | | | |
| B | 4. PATIENP8 ADDRESS | 8 (Steet City, State, Zit) | Code) | | NBURED'S SEX | 5A. PATIENT/8 | BEX FE <u>MALE</u> | 6. MEDICAI | RE NUMBER | | 6A. MEDICAID NUMBE | R | |
| NOT | | | | | | x | х | | | | A B 1 | 2 3 4 | 5 C |
| STAPLE | | | | 58 | PATIENT'S TELEPHONE | NUMBER | | 0B. PRIVAT | TE INBURANCE NUMBER | | GROUP NO. | RECIPRO | CITY NO. |
| z | 6 C. PATIENTS EVPLO | MER, OCCUPATION OR | SCHOOL | 7.1 |) PATIENT'S RELATIONSHIP SELF SPOUSE | TO INSURED CHILD OT | | 8. INBURED | DS EMPLOYER OR OCCUPA | TION | I | | |
| BAR | | | | | | | | | | | | | |
| CODE | 00 ≥ 20 1 20 2 | | | | | CRIM X CRIM | | 11. INSURE | ED'S ADDRESS (Street, City, | state, Zip Code) | | | |
| AREA | | | | | | | | | | | | | |
| ≫ | | | | | ACCIDENT | | UTY | 13. | | | | | |
| | 12 | | | | | 1 | 1 | 13. | | | | | |
| | | HYSICIAN O | | | | | /ERSE E | BEFORE | COMPLETING A | | NG) | | |
| | RST CONSULTED FOR CONDITION | 10. HAS PATIENT SAME OR SIMILAR | | 16A. ENER REL | BENCY ATED | 17. DATE PATIS RETURN TO | | 18. DATES | OF DISABILITY | FROM | | то | |
| MM DD YY MM 19. NAME OF REFERING PHYSICIAN | | YES | N | | X X NO | | | IGE. PROF CD | | MM | DD YY | MM 190. DX COD | DD YY |
| 20. NATIONAL DRUG CODE | | 204. UN1 | 20B. QUAN | | | | 200, 008 | | 1 1 2 3 | | 6 7 8 9 | | . |
| 5 5 3 9 0 0 | 5 5 5 9 | | | | | 0 1 1 | | 3 3. | 0 0 1 1 | | | | |
| 21. NAME OF FACILITY WHERE SERVI | | | | 21A. ADDR | ESS OF FACILITY | | | 10 10. | 22. WAS LABORAT OUTSIDE YO | ORY WORK PER | RFORMED | LAB CHARGES | |
| | | | | | | | | | YES | | NO | | |
| 224. SERVICE PROVIDER NAME | | | | 228. | PROF CD 22C. IDE | NTIFICATION NUM | BER | | 220. STERILIZA ABORTIO | | | 22E. STATUS C | 2006 |
| 23. DIAGNOSIS OR NATURE OF ILLNE | 88. RELATE DIAGNOSI | S TO PROCEDURE IN | COLUMN 24H B | (REFERENCE | TO NUMBERS 1, 2, 3, ETC | | 22F | | | 2203 Y | | 22H Y | |
| 1. | | | | | | • | POSSI | | | ЕРВОТ ОТНР | YN | FAMILY PLANNING | Y X |
| 2. | | | | | | | | RIOR APPROV | | une [| | 238. PAYINT 80 | |
| 3. | | | | | | | | | | 11 | | 1 | 111 |
| 24A. DATE OF | 248. 240. PLACE PROCED | URE | 240. 24E. MOD MOD | 24F. 243 MOD MO | DIAGNOSIS CODE | 24 D4 | 178 | 24.1. | CHARGES | 24K. | | 241 | |
| SERVICE | co | | | | | UN | R 118 | | | | | | |
| 011 29 09 | 1 1 J 1 | 1 2 4 5 | | | 4 1 4.0 | 1 | | | 3 3.0 0 | | | | |
| 0 1 2 9 0 9 | | | тс | | | | 12 | | | | | | |
| | | 8 4 6 5 | | | 4 1 4.0 | | 12 | | | | | | |
| 0 1 2 9 0 9 | 11 718 | 8 4 7 8 | TC | | 4 1 4.0 | 1 | 1 | | 1 0 0.0 0 | | 1 1 1 • 1 | | • |
| | 1 1 | | 1 1 | 1 | 1.1.+ | | 1 | 1 1 | 1 1 1 • 1 | 1 1 | 1 1 1 • 1 | 1 1 | • |
| | 1 1 | 1.1.1 | тт | 1 | | | 1 | 1.1 | | 1.1 | | 1.1 | |
| | | | тт | 1 | | | 1 | 1.1 | | 1.1 | | 1.1 | |
| | | | | | | | | | | | | | |
| 24M. FROM MRATENT HOSHTAL VISITS MM DD | THROU | | 24N. PROC CD | 240 | .MOD | | | | | | | | |
| VSTS MM DD 25. CERTIFICATION () CERTIFY THAT THE STATEMEN | | | | | 28. ACCEPT ASSI | ONVENT | | | 27. TOTAL CHARGE | | 28. AMOUNT PAID | 29.1 | BALANCE DUE |
| AND ARE MADE A PART HEREOF |) | | | | YES 30. ENPLOYER ID | ENTIFICATION NU | NO VBERV |) | 31. PHYSICIANS OR SUP | | | | |
| James St: BIONATURE OF PHYSICIAN OR SUPP | - | | | | SOCIAL SECU | RITY NUMBER | | | Anytown M | | Center | | |
| 254. PROVIDER IDENTIFICATION NUM | IBER | | | | | | | | 312 Main S | | | | |
| 1 1 2 3 | 4 5 6 | 7 8 | 9 25 | LOCATOR | 250. 8A 32 | A. MY FEE HAS BE | EN PAID | | Anytown, | New Yo | ork 11111 | XT. | |
| | | | | 0 3 | EXCP CODE | YES | | NO | DO NOT WRITE IN THIS (| PACE | | (12 | 908) EMEDNY - 150002 |
| | | PATIENT'S ACCOUNT | | <u> 0 3</u> 1 | | | | | 1 | | | | |
| 33. OTHER REFERRING ORDERING P IDILICENSE NUMBER | ROVIDER | 34. PROF CD | 35. CASE I | VANAGER ID | / / / / / / / / / / / / / / / / / | BC | 1 2 3 | 9 4 5 | | | | | |
| | 1 1 1 1 | | | 1 1 | | | | | | | | | |

Fields 1, 2, 5A, and 6A require information obtained from the Client's (Patient's) Common Benefit Identification Card.

PATIENT'S NAME (Field 1)

Enter the patient's first name, followed by the last name.

DATE OF BIRTH (Field 2)

Enter the patient's birth date. The birth date must be in the format MMDDYYYY.

Example: Mary Brandon was born on 01/01/1974.

| 2. DATE OF BIRTH | | | | | | | | | | | |
|---------------------|---|---|---|---|---|---|---|--|--|--|--|
| 0 | 1 | 0 | 1 | 1 | 9 | 7 | 4 | | | | |

PATIENT'S SEX (Field 5A)

Place an 'X' in the appropriate box to indicate the patient's sex.

MEDICAID NUMBER (Field 6A)

Enter the patient's ID number (Client ID Number). Medicaid Client ID numbers are assigned by NYS Medicaid and are composed of eight characters in the format AANNNNA, where A = alpha character and N = numeric character.

| 6 | S/ | | EDIC | AID | NU | MB | ER | |
|---|----|---|------|-----|----|----|----|---|
| A | | А | 1 | 2 | 3 | 4 | 5 | W |

Example:

WAS CONDITION RELATED TO (Field 10)

If applicable, place an 'X' in the appropriate box to indicate that the service rendered to the patient was for a condition resulting from an accident or a crime. Use the boxes as follows:

• Patient's Employment

Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

• Crime Victim

Use this box to indicate that the condition treated was the result of an assault or crime.

• Auto Accident

Use this box to indicate Automobile, No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

• Other Liability

Use this box to indicate that the condition was related to another type of accidentrelated injury.

If the condition being treated is not related to any of these codes, leave these boxes blank.

EMERGENCY RELATED (Field 16A)

If applicable, enter an 'X' in the Yes box **only** when the condition being treated is related to an emergency (the patient requires immediate intervention as a result of severe, life threatening or potentially disabling condition); otherwise leave this field blank.

NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)

Enter the ordering provider's name in this field.

ADDRESS [OR SIGNATURE SHF ONLY] (Field 19A)

Leave this field blank.

PROF CD [Profession Code - Ordering/Referring Provider] (Field 19B)

Leave this field blank.

IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)

For Ordering Provider: enter the ordering provider's National Provider Identifier (NPI) in this field.

For Referring Provider: enter the Referring Provider's NPI.

Note: A facility ID cannot be used for the Ordering/Referring Provider. In those instances where a service was ordered by a facility, the NPI of a practitioner at the facility ordering the service, must be entered in this field.

If no referral was involved, leave this field blank.

DX CODE (Field 19D)

Leave this field blank.

Drug Claims Section: Fields 20 to 20C

The following instructions apply to drug code claims only:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L. Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

NDC [National Drug Code](Field 20)

National Drug Code is a unique code that identifies a drug labeler/vendor, product and trade package size.

Enter the NDC as an 11-digit sequence of numbers. Do not use spaces, hyphens or other punctuation marks in this field.

Note: Providers must pay particular attention to placement of zeroes because the labeler of a particular drug package may have omitted preceding (leading) zeros in any one of the NDC segments. The provider must enter the required leading zeros within the affected segment.

Examples of the NDC and leading zero placement:

| Package NDC Number Configuration XXXX-XXX-XX 4 + 4 + 2 = 10 | Correct Leading Zero Placement for 5-4-2 = 11 $0 \times | NDC Field Example: 20NATIONAL-DRUG-CODE® ° 0 x |
|--|--|--|
| $\begin{array}{rcrr} XXXXX-XXX-XX\\ 5 & +3 & +2 & = & 10 \end{array}$ | XXXXX- 0 XXX-XX 5 + 4 + 2 = 11 | 20NATIONAL-DRUG-CODE ° X¤ X¤ X¤ X¤ X¤ X¤ 0¤ X¤ X¤ X¤ X¤ X¤ |
| $\begin{array}{rcrr} XXXXX-XXXX-X\\ 5 &+ & 4 &+ & 1 = & 1 \end{array}$ | XXXXX-XXX- 0 X 5 + 4 + 2 = 11 | 20NATIONAL-DRUG-CODE x x x x x x x x x 0 x |

Unit (Field 20A)

Use one of the following when completing this entry:

UN = Unit F2 = International Unit GR = Gram ML = Milliliter

Quantity (Field 20B)

Enter the numeric quantity administered to the client. Report the quantity in relation to the decimal point.

Note: The preprinted decimal point must be rewritten in <u>blue</u> or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in <u>blue</u> or black ink.

| | 20B.· | QUANT | ITYα | | | | | |
|----------|-------|-------|------|------|------|-----|---|---|
| Example: | ٥ | | | | | 0.1 | 5 | 0 |

Cost (Field 20C)

Enter based on price per unit (e.g. if administering 0.150 grams (GM), enter the cost of only one gram or unit):

| | 20C.~ | COST¤ | | | | | |
|----------|-------|-------|---|-----|---|--|--|
| Example: | Ĩ | | 4 | 5.0 | 0 | | |

Note: The preprinted decimal point must be rewritten in blue or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in blue or black ink.

Below is a sample of how a drug code claim would be submitted along with another service provided on the same day.

| | | | | | Sar | nple Drug (| Code | Claim | 1 | | | | |
|--|-------------------|---|---------------------|----------|--------------------|--|----------------------------|---------------|--|------------------|--------------------|---------------|--------------------|
| MEDICAL ASSI | STANC | E HEALTH IN | SURAN | ICE | | | DEV | | ORIGINAL | CLAIM RE | FERENCE NUME | ER | |
| CLAIM FORM | | TITLE XIX P | ROGR | AM | | SED TO DJU ST/VOID A | v | | | | | | |
| PATIENT AND IN SURE | D (SUB | CRIBER) INFORM | ATION | | P | AID CLAIM | | | | | | | |
| | 1. PATIENTS | NANE (Ars), middle, les) | | | 2. DATE | OF BIRTH 24, TO FAI | ILY INCOME | 3. INBURE | D/S NAME (First name, midd | e intia; iestnar | ne) | | |
| | JANE | SMITH | | | 0.5 | 21011191910 | | | | | | | |
| 8 | 4. PATIENT'S | ADDRESS (Sheet, City, Sale, Dg C | ode) | | 5. INBUR | ED'8 SEK 5A. PATH | | 6. MEDICA | RENJMBER | | 64. NEDICAID NUMER | IR | |
| | | | | | ΙĒ | | X | | | | A B 1 | 2 3 4 | 5 C |
| | | | | | SR. PAT | ENT'S TELEPHONE NUMBER | | 68. PRIVA | | | GROUP NO. | RECIPRO | CITY NO. |
| NOT STAPLE | | | | | c i |) | | | | | | | |
| z z | S.C. PATIENT | S EMPLOYER, OCCUPATION OR S | SCHOOL | | | ENTRE RELATIONSHIP TO INSURE SELF SPOUSE CHILD | O OTHER | 8. INBURE | DIS ENFLOYER OR OCCUP | ATION | | | |
| BAR | | | | | | | | | | | | | |
| l l l l l l l l l l l l l l l l l l l | | ALTHINSURANCE COVERAGE - E rd Address, and Policyor Private Insu | | gholder, | | CONDITION RELATED TO | neivie | 11. INSUR | ED'S ADDRESS (Street, Oty | State, Zp Cod | e) | | |
| BARCODE AREA | | | | | | OVINENT X X | DRIME | | | | | | |
| 5 | | | | | | AUTO X X | OTHER UABILITY | | | | | | |
| | 12. | | | | | DATE | | 13. | | | | | |
| | | | | | | MM | 00 11 | | | | | | |
| | | | R SUPPL | | | ATION (REFER TO | REVERSE | BEFORE | | | IING) | | |
| | FOR CONDITION | TED 10. HAS PATIENT | T EVER HAD | 164. | EMERGEN RELATED | CY 17. DATE | PATIENT NAY RN TO WORK | | CF DISABLITY | FROM | | то | |
| MM DD YY MM | | YY YES | | | | X NO MM | 00 11 | r Dra | | MM | DD YY | MM | DD YY |
| 10. NAME OF REFERRING PHYSICIAL Peter Smith | NOROTHER | SOURCE | | 104. | ADDRESS | (OR SIGNATURE SHE ONLY) | ' | 108. PROF CD | 190. IDENTIFICATION | | 6 7 8 9 | 190. DX COC | |
| 20. NATIONAL DRUG CODE | | 204. UN | IT 208. QUA | ANTITY | | | 200. 0 | TSC | | 4 5 | 0 7 0 3 | | • |
| 0 0 7 0 3 6 | 8 0 | 1 0 1 G R | | 1 1 | T | 0.1 5 | 0 1 | 4 5. | 0 0 1 1 | | | | |
| 21. NAME OF FACILITY WHERE BERN | | | | 21A. (| ADDRESS | | | 1 1 1 - | 22. WAS LABORA OUTSIDE YO | TORY WORK F | ERFORMED | LAB CHARGES | |
| | | | | | | | | | | - | I | | |
| | | | | | | | | | YEB | | NO | | |
| 22A. SERVICE PROVIDER NAME | | | | | 228. PROF | CD 22C. IDENTIFICATION | INUMBER | | 220. STERILIZ ABORTIO | | | 22E. STATUSC | 00E |
| 23. DIAGNOSS OR NATURE OF ILLN | ESS <u>Relate</u> | DIAGNOSIS TO PROCEDURE I | N COLUMN 24H | BYREFE | ENCETON | UNBERS 1, 2 3 ETC. OR DX CO | DE 22F | Y Y | | 229 Y | | 22H Y | |
| 1. | | | | | | | | BBIBLE | Y X " | EPBOT | Y N | FAMILY | Y X |
| 2. | | | | | | | | ABILITY | | D/THP | | PLANNING | |
| 3. | | | | | | | 234 | . PRIOR APPRO | VAL NUMBER | | | 23B. PAYINT 8 | OURCE CODE |
| 244 | NP | 240 | IND INE | - NE | 1240 | N U | 154 | 244 | | 246 | | 1 | 1 |
| DATE OF BERVICE | 24B. PLACE | PROCEDURE | 240. 24E. NOD NO | b Nob | 24G. MOD | DIAGNOSIS CODE | 24. DAYS OR UNITS | | CHARGES | | | - | |
| N N D D Y Y | | | | | | | UNITS | | | | | | |
| 019 019 019 | 4.4 | 1.1.0.5.5 | | | | 4.6.2 0 | | | 6 7 . 5 | | | | |
| 0 9 0 9 0 9 | 111 | J1191515 | ++ | + | | 1 6 2.9 1 | | | 6.7 5 | | • | | 1 1 • 1 |
| 019 019 019 | 111 | 9 4 6 1 0 | 1 1 | 1 | 1 | 1 6 2.9 | 1 | 1 1 | 3 5.0 0 | 1.1 | 1.1.1.1 | 1 1 1 | |
| | | | | 1. | | | | | | | | | |
| | | | | | | | | | | | | | |
| | 1 | 1111 | 1 1 | 1 | 1 | 11.11 | 1 | 1.1 | 1 1 1 • 1 | 1.1 | 1 1 1 • 1 | 1 1 1 | 1 1 • 1 |
| | | | | | | | | | | | | | |
| | · · | | | 1. | | | | | | | | | |
| | 1 | | 1 1 | 1 | 1 | • | 1 | 1 1 | • | 1.1 | 1 1 1 • 1 | | • |
| | 1 | | | 1 | 1 | | 1 | 1.1 | 1.1.1.1 | 1.1 | 1.1.1.1 | | |
| 24M. FROM NPATIENT HOSPITAL | | THROUGH | 24N. PROC | 00 | 240,000 | | | | | | | | |
| 25. CERTIFICATION | I YY | MM DD YY | | | | 20. ACCEPT ASSIGNMENT | | | 27. TOTALCHARGE | | 28. AMOUNT PAID | 29.1 | BALANCE DUE |
| () CERTIFY THAT THE STATEMEN AND ARE MADE A PART HEREOF | NTSON THE R | EVERSE SIDE APPLY TO THIS S | BLL | | | YES | | NO | | | | | |
| James St: | | q | | | | 30. EMPLOYERIDENTIFICATIO SOCIAL SECURITY NUMES | | | 31. PHYSICIANS OR BJ Anytown N | | | | |
| SIGNATURE OF PHYSICIAN OR SUP | RJER | - | | | | | | | | | Genter | | |
| 254. PROVIDER DENTIFICATION NU | MEER | | | | | | | | 312 Main S | | | | |
| 1 1 2 3 | 4 5 | 6 7 8 | 9 | C. LOCAT | | 250. 8A 32A. MY FEE H | | | Anytown, I | | Drk 11111 | | |
| 286. MEDICALD GROUP DENOTIFICAT | IN NUMBER | | . | CODE | | XCP CODE | | | TELEPHONE NUMBER (DO NOT WRITE IN THIS |) BRACE | E | AI. (20 | 08) ENEDNY- 190002 |
| COUNTY OF SUBMITTAL 255. | DATE SIGNED | 32. PATIENTS ACCOUNT | UT NUMPER | 0 | 3 | YES | | NO | 4 | | | | |
| 09 | 09 0 | | | | | A B C | 1 2 | 3 4 5 | | | | | |
| 3 33. OTHER REFERRING ORDERING P D/LICENSE NUMBER | | 34. PROF CO | 35. CAS | E NANAG | RD | | | | - | | | | |
| | | | | | | | | | | | | | |

NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)

Leave this field blank.

ADDRESS OF FACILITY (Field 21A)

Leave this field blank.

SERVICE PROVIDER NAME (Field 22A)

Leave this field blank.

PROF CD [Profession Code - Service Provider] (Field 22B)

Leave this field blank.

IDENTIFICATION NUMBER [Service Provider] (Field 22C)

Leave this field blank.

STERILIZATION/ABORTION CODE (Field 22D)

If applicable, enter the appropriate code to indicate whether the service being claimed was related to an induced abortion or sterilization. The abortion/sterilization codes can be found in Appendix A – Code Sets.

If the procedure is unrelated to abortion/sterilization, leave this field blank.

If a code is entered in this field, it must be applicable to all procedures listed on the claim. Procedures that are not related to abortion or sterilization must be submitted on separate claim form(s).

When billing for procedures performed for the purpose of sterilization (Code F), a completed Sterilization Consent Form, **DSS-3134**, is required and must be attached to the paper claim form (see Appendix B). This type of claim **must be submitted on paper** with the DSS-3134 form attached to it.

Note: The following medical procedures are not induced abortions; therefore when billing for these procedures, leave this field blank.

- Spontaneous abortion (miscarriage)
- Termination of ectopic pregnancy
- Drugs or devices to prevent implantation of the fertilized ovum
- Menstrual extraction

STATUS CODE (Field 22E)

Leave this field blank.

POSSIBLE DISABILITY (Field 22F)

Leave this field blank.

EPSDT C/THP (Field 22G)

Leave this field blank.

FAMILY PLANNING (Field 22H)

Medical family planning services include diagnosis, treatment, drugs, supplies and related counseling which are furnished or prescribed by, or are under the supervision of a physician or nurse practitioner. The services include, but are not limited to:

- Physician, clinic or hospital visits during which birth control pills are prescribed
- Periodic examinations associated with a contraceptive method
- Visits during which sterilization or other methods of birth control are discussed
- Sterilization procedures
- Procedures to promote fertility

The ordering provider must indicate whether the ordered services are related to family planning.

This field must always be completed. Place an 'X' in the YES box if **all** services being claimed are family planning services. Place an 'X' in the NO box if **at least one** of the services being claimed is not a family planning service. If some of the services being claimed, but not all, are related to Family Planning, **place the modifier FP** in the twodigit space following the procedure code in Field 24D to designate those specific procedures which are family planning services.

PRIOR APPROVAL NUMBER (Field 23A)

Leave this field blank.

PAYMENT SOURCE CODE [Box M And Box O] (Field 23B)

This field has two components: Box M and Box O. Both boxes need to be filled as follows:

Box M

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box M is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement Source Code Indicator = 1 This code indicates that the patient does not have Medicare coverage.
- Patient has Medicare Part B; Medicare paid for the service Source Code Indicator = 2

This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.

• Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

This code indicates that Medicare denied payment or did not cover the service billed.

Box O

Box O is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid, or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- No Other Insurance involvement Source Code Indicator = 1 This code indicates that the patient does not have other insurance coverage.
- Patient has Other Insurance coverage Source Code Indicator = 2
 This code indicates that the patient has other insurance regardless of the fact that
 the insurance carrier(s) paid or denied payment or that the service was covered or
 not by the other insurance. When the value 2 is entered in Box O, the two character code that identifies the other insurance carrier must be entered in the
 space following Box O. If more than one insurance carrier is involved, enter the
 code of the insurance carrier who paid the largest amount. For the appropriate
 Other Insurance codes, refer to Information for All Providers, Third Party
 Information, on the web page for this manual.
- Patient Participation Source Code Indicator = 3 This code indicates that the patient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K, and 24L.

| 23B. PAYM'T SOURCE CO | | |
|--|--|---|
| M / O / / | | |
| | BOX M | BOX O |
| 23B. PAYM'T SOURCE CO | Code 1 – No Medicare involvement . Field 24J should contain the amount charged. Field 24K? must be left blank. | Code 1 – No Other Insurance involvement. Field 24L must be left blank. |
| M / D / / | | |
| 23B. PĀYM'T SOURCE CO | Code 1 – No Medicare involvement . Field 24J should contain the amount charged. Field 24K? must be left blank. | Code 2 – Other Insurance involved. In Field 24L enter the payment amount or enter \$0.00 if Other Insurance did not cover the service. *You must indicate the two-digit insurance code. |
| 23B. PAYM'T SOURCE CO | Code 1 – No Medicare involvement . Field 24J should contain the amount charged. Field 24K? must be left blank. | Code 3 – Indicates patient's participation. In Field 24L enter the Participation Amount. If Other Insurance is also involved, enter the total payments in Field 24L and *enter the two-digit insurance code. |
| 23B. PAYM'T SOURCE CO | Code 2 – Medicare Approved Service . Field 24J should contain the Medicare Approved amount. In Field 24K enter the Medicare payment. | Code 1 – No Other Insurance involvement. Field 24L must be left blank. |
| 23B. PAYM'T SOURCE CO | Code 2 – Medicare Approved Service . Field 24J should contain the Medicare Approved amount. In Field 24K enter the Medicare payment. | Code 2 – Other Insurance involved. In Field 24L enter the payment amount or enter \$0.00 if Other Insurance did not cover the service. *You must indicate the two-digit insurance code. |
| 23B. PAYM'T SOURCE CO | Code 2 – Medicare Approved Service . Field 24J should contain the Medicare Approved amount. In Field 24K enter the Medicare payment. | Code 3 – Indicates patient's participation. In Field 24L enter the Participation Amount. If Other Insurance is also involved, enter the total payments in Field 24L and *enter the 2 digit insurance code. |
| 23B. PAYM'T SOURCE CO | Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged. In Field 24K you must enter \$0.00. | Code 1 – No Other Insurance involvement. Field 24L must be left blank. |
| 23B. PAYM'T SOURCE CO 3 / 2 / * / * | Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged. In Field 24K you must enter \$0.00. | Code 2 – Other Insurance involved. In Field 24L enter the payment amount or enter \$0.00 if Other Insurance did not cover the service. *You must indicate the two-digit insurance code. |
| 23B. PAYM'T SOURCE CO | Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged. In Field 24K you must enter \$0.00. | Code 3 – Indicates patient's participation. In Field 24L enter the Participation Amount. If Other Insurance is also involved, enter the total payments in Field 24L and *enter the two-digit insurance code. |

Encounter Section: Fields 24A through 24O

The claim form can accommodate up to eight encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

The following instructions apply to drug code claims <u>only</u>:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L. Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

DATE OF SERVICE (Field 24A)

Enter the date on which the service was rendered in the format MM/DD/YY.

Example: April 1, 2007 = 04/01/07

Note: A service date must be entered for each Procedure Code listed.

PLACE [of Service] (Field 24B)

This two-digit code indicates the type of location where the service was rendered. Please note that place of service code is different from locator code. Select the appropriate codes from Appendix A-Codes.

Note: If code 99 (Other Unlisted Facility) is entered in this field for any claim line, the exact address where the procedure was performed must be entered in fields 21 and 21A.

PROCEDURE CODE (Field 24C)

This code identifies the type of service that was rendered to the patient. Enter the appropriate five-character Procedure Code in this field.

Note: Procedure Codes, definitions, Prior Approval requirements (if applicable), fees, etc., are available at www.emedny.org by clicking on the link below under Procedure Codes and Fee Schedule.

Free Standing or Hospital Based Ordered Ambulatory Manual

MOD [Modifier] (Fields 24D, 24E, 24F, and 24G)

Under certain circumstances, the procedure code must be expanded by a twodigit modifier to further explain or define the nature of the procedure. If the Procedure Code requires the addition of modifiers, enter one or more (up to four) modifiers in these fields.

Note: Modifier values and their definitions are available at www.emedny.org by clicking on the link to the web page below under Procedure Codes and Fee Schedule.

Free Standing or Hospital Based Ordered Ambulatory Manual

DIAGNOSIS CODE (Field 24H)

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

Notes: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

Example:

| 267. | Ascorbic Acid Deficiency | Acceptable to Medicaid (No subcategories) | | |
|---------------------------|------------------------------|---|--|--|
| 268. Vitamin D Deficiency | | Not Acceptable to Medicaid (Subcategories exist) | | |
| Accep 267. 268. | otable Diagnosis Codes: 0 | | | |

The following example illustrates the correct entry of an ICD-9-CM Diagnosis Code:

Example:

268.1

| 24H |
|----------------|
| DIAGNOSIS CODE |
| |
| 2 6 8.0 |

DAYS OR UNITS (Field 24I)

If a procedure was performed more than one time on the same Date of Service, enter the number of times in this field. If the procedure was performed only one time, this field may be left blank.

The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

CHARGES (Field 24J)

This field must contain **either** the Amount Charged **or** the Medicare Approved amount.

Amount Charged

When Box M in field 23B has an entry value of **1** or **3**, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

Medicare Approved Amount

When Box M in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J.

Notes:

- Field 24J must never be left blank or contain zero.
- It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.

UNLABELED (Field 24K)

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of **2** or **3**.

The value in Box M is 2

- When billing for the Medicare **deductible**, enter 0.00 in this field.
- When billing for the Medicare **coinsurance**, enter the Medicare Paid amount as the sum of the actual Medicare paid amount and the Medicare deductible, if any.

The value in Box M is 3

• When Box M in field 23B contains the value 3, enter 0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

UNLABELED (Field 24L)

This field must be completed when Box O in field 23B has an entry value of 2 or 3.

- When Box O has an entry value of **2**, enter the Other Insurance payment in this field. If more than one insurance carrier contributes to payment of the claim, add the payment amounts and enter the total amount paid by all other insurance payers in this field.
- When Box O has an entry value of **3**, enter the Patient Participation amount. If the patient is covered by other insurance and the insurance carrier(s) paid for the service, add the Other Insurance payment to the Patient Participation amount and enter the sum in this field.

If none of the above situations are applicable, leave this field blank.

Note: It is the responsibility of the provider to determine whether the patient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.

If the other insurance carrier denied payment enter 0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
 - ► The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
 - In very limited situations the Local Department of Social Services (LDSS) has advised the provider to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.

- The provider bills the insurance company and receives a rejection because:
 - ► The service is not covered; or
 - ► The deductible has not been met.
- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases, the LDSS must be notified prior to zero-filling. LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.
- The patient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the patient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for blockbilling CONSECUTIVE visits within the SAME MONTH/YEAR made to a patient in a hospital inpatient status.

INPATIENT HOSPITAL VISITS [From/Through Dates] (Field 24M)

Leave this field blank.

PROC CD [Procedure Code] (Field 24N)

Leave this field blank.

MOD [Modifier] (Field 240)

Leave this field blank.

CERTIFICATION [Signature of Physician or Supplier] (Field 25)

The provider or authorized representative must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

PROVIDER IDENTIFICATION NUMBER (Field 25A)

Enter the provider's 10-digit National Provider Identifier (NPI).

MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)

Leave this field blank.

LOCATOR CODE (Field 25C)

For electronic claims, leave this field blank. For paper claims, enter the locator code assigned by NYS Medicaid.

Locator codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at anytime, afterwards, that a new location is added.

Locator codes 001 and 002 are for administrative use only and are not to be entered in this field. If the provider renders services at one location only, enter locator code 003. If the provider renders service to Medicaid patients at more than one location, the entry may be 003 or a higher locator code. Enter the locator code that corresponds to the address where the service was performed.

Note: The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct locator code updates, please refer to Information for All Providers, Inquiry section on the web page for this manual.

SA EXCP CODE [Service Authorization Exception Code] (Field 25D)

Leave this field blank.

COUNTY OF SUBMITTAL (Unnumbered Field)

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address, is within the county wherein the claim form is signed.

DATE SIGNED (Field 25E)

Enter the date on which the provider or an authorized representative signed the claim form. The date should be in the format MM/DD/YY.

Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section, which can be found on the web page for this manual.

PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE (Field 31)

Enter the provider's name and address, using the following rules for submitting the ZIP code.

- **Paper claim submissions:** Enter the 5 digit ZIP code or the ZIP plus four.
- Electronic claim submissions: Enter the 9 digit ZIP code. The Locator Code will default to 003 if the nine digit ZIP code does not match information in the provider's Medicaid file.

Note: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests please refer to Information for All Providers, Inquiry section which can be found on the web page for this manual.

PATIENT'S ACCOUNT NUMBER (Field 32)

For record-keeping purposes, the provider may choose to identify a patient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an office account number can be helpful for locating accounts when there is a question on patient identification.

OTHER REFERRING/ORDERING PROVIDER INFORMATION (Field 33)

Leave this field blank.

PROF CD [Profession Code - Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

Section III – Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all **claims** (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The status of each claim (deny/paid/pend) after processing
- The eMedNY edits (errors) failed by pending or denied claims
- **Subtotals** (by category, status, and member ID) and **grand totals** of claims and dollar amounts
- Other financial information such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the eMedNY Contractor for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

Note: There are no changes to the content of Medicaid Remittance Statements for Medicare Cross-over claims.

Electronic Remittance Advice

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers must complete the Electronic Remittance Request Form, which is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

For additional information, providers may also call the eMedNY Call Center at 800-343-9000. The NYS Medicaid Companion Guides for the 835 transaction are available at www.emedny.org by clicking on the link to the web page below:

eMedNY Companion Guides and Sample Files

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers with multiple ETINs who choose to receive the 835 electronic remittance advice may elect to receive the status of paper claim submissions and state-submitted adjustments/voids in the 835 format. The request must be submitted using the Electronic Remittance Request Form located at <u>www.emedny.org</u>. If this option is chosen, no paper remittance will be produced and the status of claims will appear on the electronic 835 remittance advice for the ETIN indicated on the request form. Retro-adjustment information is also sent in the 835 transaction format. Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produces pends.

Notes:

- Electronic remittances reporting Medicare crossover claims will be generated for the provider's default ETIN only.
- Providers with only one ETIN who elect to receive an electronic remittance will have the status of any claims submitted via paper forms and state-submitted adjustments/voids reported on that electronic remittance. The Default Electronic Transmitter Identification Number (ETIN) Selection Form is available on emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

Paper Remittance Advice

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices.

Note: Providers submitting crossover claims who do not set their default ETIN will receive paper remittance

Remittance Sorts

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, providers **must** complete the Paper Remittance Sort Request form which is available at www.emedny.org by clicking on the link to the web page below:

Provider Enrollment Forms

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

Remittance Advice Format

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
 - Medicaid Check
 - ► Notice of Electronic Funds Transfer (EFT)
 - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail

- Section Four:
 - ► Financial Transactions (recoupments)
 - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

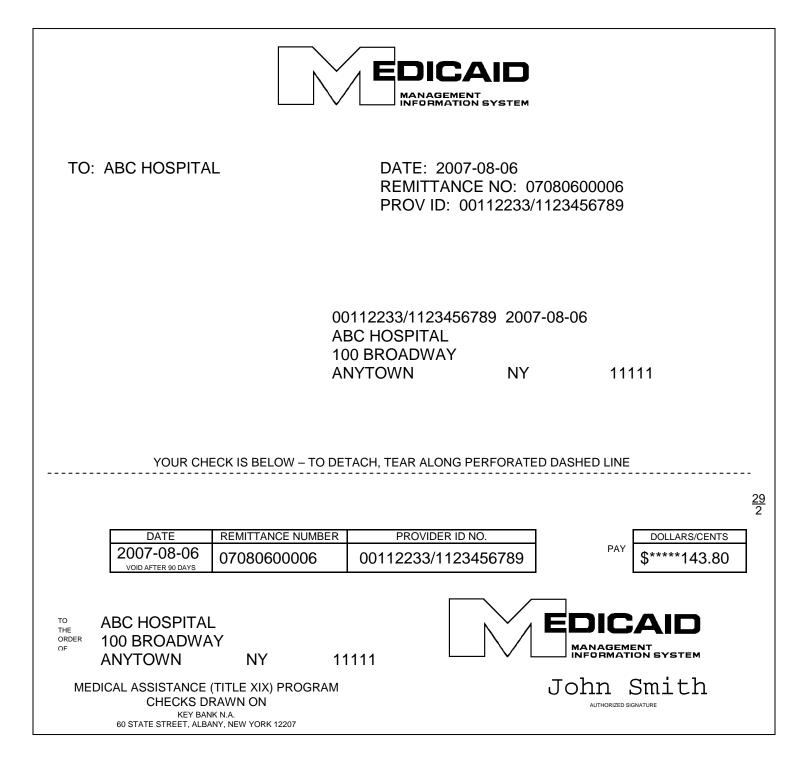
Explanation of Remittance Advice Sections

The next pages present a sample of each section of the remittance advice for Ordered Ambulatory Services followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only. The following information applies to a remittance advice with the default sort pattern.

Section One – Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



Check Stub Information

UPPER LEFT CORNER

Provider's name (as recorded in the Medicaid files)

UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

CENTER

Medicaid Provider ID/NPI/Date Provider's name/Address

Medicaid Check

LEFT SIDE

Table

Date on which the check was issued Remittance number Provider ID No.: This field will contain the Medicaid Provider ID and the NPI

Provider's name/Address

RIGHT SIDE

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

Section One – EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

| TO: ABC HOSPITAL | | -06 IO: 07080600006 2233/1123456789 |
|------------------|---|---|
| | 00112233/1123456789 2007-08-06 ABC HOSPITAL 100 BROADWAY ANYTOWN NY 11111 | |
| PAYMENT IN | ABC HOSPITAL \$143.80 N THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRA | NSFER. |
| | | |
| | | |
| | | |

Information on the EFT Notification Page

UPPER LEFT CORNER

Provider's name (as recorded in the Medicaid files)

UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

CENTER

Medicaid Provider ID/NPI/Date: This field will contain the Medicaid Provider ID and the NPI Provider's name/Address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

Section One – Summout (No Payment)

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

| TO: ABC HOSPITAL | DATE: 08/06/2007 REMITTANCE NO: 07080600006 PROV ID: 00112233/1123456789 |
|------------------|--|
| | NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS. |
| | ABC HOSPITAL 100 BROADWAY ANYTOWN NY 11111 |
| | |
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| | |
| | |

Information on the Summout Page

UPPER LEFT CORNER

Provider Name (as recorded in Medicaid files)

UPPER RIGHT CORNER

Date on which the remittance advice was issued Remittance number PROV ID: This field will contain the Medicaid Provider ID and the NPI

<u>CENTER</u>

Notification that no payment was made for the cycle (no claims were approved) Provider name and address

Section Two – Provider Notification

This section is used to communicate important messages to providers.

| ME | | | PAGE DATE CYCLE | 01 08/06/07 1563 |
|--|--|---|--|--|
| TO: ABC HOSPITAL | REMITTANCE S | ETIN: | | |
| 100 BROADWAY ANYTOWN, NEW YORK 11111 | | | 00112233 | CATION 3/1123456789 07080600006 |
| REMITTANCE ADVICE MESSA | GE TEXT | | | |
| *** ELECTRONIC FUNDS TRAN | SFER (EFT) FOR PROV | IDER PAYMENTS IS NO | W AVAIL | ABLE *** |
| PROVIDERS WHO ENROLL IN INTO THEIR CHECKING OR SA | | MEDICAID PAYMENTS | DIRECTL | Y DEPOSITED |
| THE EFT TRANSACTIONS WIL PROCEDURES, THE TRANSFE CHOSEN ACCOUNT FOR UP T INSTITUTION REGARDING TH | RRED FUNDS MAY NO O 48 HOURS AFTER TF | T BECOME AVAILABLE RANSFER. PLEASE CO | IN THE P | ROVIDER'S |
| PLEASE NOTE THAT EFT DOE | S NOT WAIVE THE TWO | O-WEEK LAG FOR MED | CAID DIS | BURSEMENTS. |
| TO ENROLL IN EFT, PROVIDE FOUND AT WWW.EMEDNY.OR IN THE FEATURED LINKS SEC | RG. CLICK ON PROVIDE | ER ENROLLMENT FORM | IS WHICH | H CAN BE FOUND |
| AFTER SENDING THE EFT EN TO EIGHT WEEKS FOR PROCI YOUR BANK STATEMENTS AN WILL SUBMIT AS A TEST. YOU FOUR TO FIVE WEEKS LATER | ESSING. DURING THIS ID LOOK FOR AN EFT T JR FIRST REAL EFT TR | PERIOD OF TIME YOU RANSACTION IN THE A | SHOULD MOUNT (| REVIEW OF \$0.01 WHICH CSC |
| IF YOU HAVE ANY QUESTION AT 1-800-343-9000. | S ABOUT THE EFT PRO | CESS, PLEASE CALL T | HE EMED | NY CALL CENTER |
| NOTICE: THIS COMMUNICATION PRIVILEGED AND CONFIDENT USE OF THE SPECIFIC INDIVIDUSED OR DISCLOSED IN ACCULAW FOR IMPROPER USE OR ANY ATTACHMENTS. IF YOU NOTIFY NYHIPPADESK@CSC. E-MAIL SHOULD CONTACT 1-8 | TAL UNDER STATE AND DUAL(S) TO WHOM IT IS ORDANCE WITH LAW, A FURTHER DISCLOSUR HAVE RECEIVED THIS | D FEDERAL LAW AND IS S ADDRESSED. THIS IN AND YOU MAY BE SUB. E OF INFORMATION IN COMMUNICATION IN EF | FORMAT ECT TO I THIS CO ROR, PL | ED ONLY FOR THE TON MAY ONLY BE PENALTIES UNDER MMUNICATION AND EASE IMMEDIATELY |

Information on the Provider Notification Page

UPPER LEFT CORNER

Provider's name and address

UPPER RIGHT CORNER

Remittance page number Date on which the remittance advice was issued Cycle number

ETIN (not applicable) Name of section: **PROVIDER NOTIFICATION** PROV ID: This field will contain the Medicaid Provider ID and the NPI Remittance number

<u>CENTER</u>

Message text

Section Three – Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain pending claims from previous cycles that remain in a pend status.

| | | | | | CAIL EMENT ATION SYST | EM | _ | CY | CLE | 1563 | |
|----------------|--|------------------------|----------|---|--|--|----------------|---------------------------|--------------------------------|--------------------------------------|--------------------------------|
| 1 | MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT ETIN: REF AMB 100 BROADWAY PROV ID: 00112233/1123456789 ANYTOWN, NEW YORK 11111 ETIN: | | | | | | | | | | |
| NO 01 01 | OFFICE ACCOUNT NUMBER CP343444 CP443544 | NAME DAVIS BROWN | PP88888M | TCN 07206-000000227-0-0 07206-000011334-0-0 | DATE OF SERVICE 07/11/07 07/11/07 | PROC. CODE 90829 90804 | 1.000 1.000 | CHARGED 52.80 17.60 | 0.00 0.00 | STATUS DENY DENY | ERRORS 00162 00244 00244 |
| 01 01 | CP766578 CP999890 | MALONE SMITH | | 07206-000013556-0-0 07206-000032456-0-0 | 07/19/07 07/20/07 | 91105 90945 | 1.000 1.000 | 14.30 77.50 * | 0.00 0.00 = PRE = NEV | DENY DENY EVIOUSLY I V PEND | 00162 00131 PENDED CLAI |
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| 1 | BC HOSPITAL 00 BROADWAY NYTOWN, NEW YOF | | MEDICAL | | | ATEMENT | | ETIN: REF AI PROV | MB ID: 00112233 TANCE NO: | 3/112345 0708060 | 6789 0006 | |
| 10 01 | OFFICE ACCOUNT NUMBER CP112346 | NAME DAVIS | CLIENT ID NUMBER UU44444R | 07206-000 | | DATE OF SERVICE 07/11/07 | PROC. CODE 91105 | 1.000 | CHARGED 14.30 | PAID 14.30 | STATUS | ERRORS |
|)2)1)1)1 | CP112345 CP113433 CP445677 CP113487 | DAVIS CRUZ JONES WAGER | UU44444R LL11111B YY33333S ZZ98765R | 07206-000 07206-000 | 045667-0-0 056767-0-0 | 07/12/07 07/14/07 07/15/07 06/05/07 | 90846 99221 99111 99285 | 1.000 1.000 1.000 1.000 | 14.30 52.80 66.00 17.60 | 14.30 52.80 66.00 17.60- | PAID PAID PAID ADJT | ORIGINAL CLAIM PAID 06/24/07 |
| 01 | CP744495 | PARKER | VZ45678P | 07206-000 | 088767-0-0 | 06/05/07 | 99281 | 1.000 | 14.30 | 14.00 | ADJT | 00/2 //01 |
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|---|----------------------------|---------------------------------|--------------|--|---|-------------------------------------|---------------------------|-----------------------------------|----------------------|----------------------------|-------------------------|
| ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW | YORK 11111 | | | | ATEMENT | | ETIN: REF AN PROV I | /IB D: 00112233 FANCE NO: 0 | 3/112345 0708060 | 56789 00006 | |
| I. OFFICE ACCOU D NUMBER I CP8765432 | NT CLIENT NAME CRUZ | CLIENT ID NUMBER LL11111B | | CN 033467-0-0 | DATE OF SERVICE 07/13/07 | PROC. CODE 90828 | UNITS 1.000 | CHARGED 69.30 | PAID 0.00 | STATUS **PEND | ERRORS 00162 |
| 2 CP4555557 I CP8876543 I CP0009765 | CRUZ TAYLOR ESPOSITC | GG43210D | 07206-000 | 033468-0-0 035665-0-0 033660-0-0 | 07/14/07 07/14/07 07/12/07 | 90814 91105 91105 | 1.000 1.000 1.000 | 71.04 14.30 14.30 | 0.00 0.00 0.00 | **PEND **PEND **PEND | 00162 00142 00131 |
| | | | | | | | | * | | EVIOUSLY I W PEND | PENDED CLAIM |
| TOTAL AMOUNT | | MS | PEND PEND | 168.94 0.00 | - | R OF CLAI R OF CLAI | - | 4 0 | | | |
| NET AMOUNT | | ГS | PEND | 0.00 0.00 | NUMBE | R OF CLAI R OF CLAI | MS | 0 0 | | | |
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| TOTAL PAID TOTAL DENIED NET TOTAL PA | | | | 147.40 162.20 143.80 | NUMBE | R OF CLAI R OF CLAI R OF CLAI | MS | 4 4 5 | | | |
| MEMBER ID: 00 VOIDS – ADJUS TOTAL PENDS | | | | 3.60- 168.94 | | R OF CLAI R OF CLAI | | 1 4 | | | |
| TOTAL PAID TOTAL DENIED NET TOTAL PA | | | | 147.40 162.20 143.80 | NUMBE | R OF CLAI R OF CLAI R OF CLAI | MS | 4 4 5 | | | |
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| MEDICA | | TLE XIX) PROGRAM | | |
| TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 | REMITTANCE ST | REF AI GRANI PROV | MB D TOTALS ID: 00112233/112 TANCE NO: 0708 | |
| REMITTANCE TOTALS – GRAND TOTALS | | | | |
| VOIDS – ADJUSTS | 3.60- | NUMBER OF CLAIMS | | 1 |
| TOTAL PENDS | 168.94 | NUMBER OF CLAIMS | | 4 |
| TOTAL PAID | 147.40 | NUMBER OF CLAIMS | | 4 |
| TOTAL DENY | 162.20 | NUMBER OF CLAIMS | | 4 |
| NET TOTAL PAID | 143.80 | NUMBER OF CLAIMS | | 5 |
| | | | | |

General Information on the Claim Detail Pages

UPPER LEFT CORNER

Provider's name and address

UPPER RIGHT CORNER

Remittance page number Date on which the remittance advice was issued Cycle number. The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable) Provider Service Classification: **REF AMB** PROV ID: This field will contain the Medicaid Provider ID and the NPI Remittance number

Explanation of the Claim Detail Columns

LN. NO. (LINE NUMBER)

This column indicates the line number of each claim as it appears on the claim form.

OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

CLIENT NAME

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

CLIENT ID NUMBER

The patient's Medicaid ID number appears under this column.

<u>TCN</u>

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

DATE OF SERVICE

This column lists the service date as entered in the claim form.

PROCEDURE CODE

The five-digit procedure code that was entered in the claim form appears under this column.

<u>UNITS</u>

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Physicians must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000

CHARGED

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

<u>PAID</u>

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

STATUS

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

Denied Claims

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

Approved Claims

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment), or **VOID**.

Paid Claims

The status PAID refers to **original** claims that have been approved.

Adjustments

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim) and the debit transaction (adjusted claim).

Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

Pending Claims

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.
- No match found in the Medicaid files for certain information submitted on the claim, for example: Client ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (**). A previously pended claim is signified by one asterisk (*).

ERRORS

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Denied
- Net total paid (sum of approved adjustments/voids and paid original claims)

Totals by **member ID** are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

Grand Totals for the entire provider remittance advice appear on a separate page following the page containing the **totals** by **provider type and member ID**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

Section Four

This section has two subsections:

- Financial Transactions
- Accounts Receivable

Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.

| MEDICA TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 | AL ASSISTANCE (TITLE XIX) PROGRA REMITTANCE STATEMENT | PAGE 07 DATE 08/06/07 CYCLE 1563 M ETIN: FINANCIAL TRANSACTIONS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006 |
|---|---|--|
| FCN 200705060236547 | FINANCIAL FISCAL REASON CODE TRANS TYPE XXX RECOUPMENT REASON DES | DATE AMOUNT CRIPTION 05 09 07 \$\$.\$\$ |
| NET FINANCIAL TRANSACTION AMOUNT | \$\$\$.\$\$ NUMBER OF | FINANCIAL TRANSACTIONS XXX |
| | | |
| | | |
| | | |
| | | |
| | | |

Explanation of the Financial Transactions Columns

FCN (Financial Control Number)

This is a unique identifier assigned to each financial transaction.

FINANCIAL REASON CODE

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

FISCAL TRANSACTION TYPE

This is the description of the Financial Reason Code. For example: Third Party Recovery.

<u>DATE</u>

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

AMOUNT

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

Totals

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

| TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 | MEDICAL ASSIST REMITT | ANCE (TITLE X | IX) PROGRAM | ETIN: ACCOUNTS RECEI PROV ID: 0011223 REMITTANCE NO: | 3/1123456789 |
|---|------------------------------------|------------------------------------|---------------------------|---|--------------|
| REASON CODE DESCRIPTION | ORIG BAL \$XXX.XX- \$XXX.XX- | CURR BAL \$XXX.XX- \$XXX.XX- | RECOUP %/AM 999 999 | т | |
| TOTAL AMOUNT DUE THE STATE \$XXX | .xx | | | | |
| | | | | | |
| | | | | | |
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Explanation of the Accounts Receivable Columns

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

ORIGINAL BALANCE

The original amount (or starting balance) for any particular financial reason.

CURRENT BALANCE

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

RECOUPMENT % AMOUNT

The deduction (recoupment) scheduled for each cycle.

Total Amount Due the State

This amount is the sum of all the **Current Balances** listed above.

Section Five – Edit Descriptions

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three.

| | | | CYCLE 1563 |
|--|---|--|--|
| | | L ASSISTANCE (TITLE XIX) PRO REMITTANCE STATEMENT | DGRAM ETIN: REF AMB EDIT DESCRIPTIONS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006 |
| THE FOLLOV 00131 00142 00162 00244 | VING IS A DESCRIPTION OF THE PROVIDER NOT APPROVED SERVICE CODE NOT EQUAL RECIPIENT INELIGIBLE ON D PA NOT ON OR REMOVED FI | TO PA ATE OF SERVICE | N THE CLAIMS FOR THIS REMITTANCE: |
| | | | |
| | | | |
| | | | |
| | | | |
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| | | | |
| | | | |

Appendix A – Code Sets

Place of Service

| Code | Description |
|------|--|
| 03 | School |
| 04 | Homeless shelter |
| 05 | Indian health service free-standing facility |
| 06 | Indian health service provider-based facility |
| 07 | Tribal 638 free-standing facility |
| 08 | Tribal 638 provider-based facility |
| 11 | Doctor's office |
| 12 | Home |
| 13 | Assisted living facility |
| 14 | Group home |
| 15 | Mobile unit |
| 20 | Urgent care facility |
| 21 | Inpatient hospital |
| 22 | Outpatient hospital |
| 23 | Emergency room-hospital |
| 24 | Ambulatory surgical center |
| 25 | Birthing center |
| 26 | Military treatment facility |
| 31 | Skilled nursing facility |
| 32 | Nursing facility |
| 33 | Custodial care facility |
| 34 | Hospice |
| 41 | Ambulance-land |
| 42 | Ambulance-air or water |
| 49 | Independent clinic |
| 50 | Federally qualified health center |
| 51 | Inpatient psychiatric facility |
| 52 | Psychiatric facility partial hospitalization |
| 53 | Community mental health center |
| 54 | Intermediate care facility/mentally retarded |
| 55 | Residential substance abuse treatment facility |
| 56 | Psychiatric residential treatment center |
| 57 | Non-residential substance abuse treatment facility |
| 58 | Mass immunization center |
| 59 | Comprehensive inpatient rehabilitation facility |
| 60 | Comprehensive outpatient rehabilitation facility |
| 65 | End stage renal disease treatment facility |
| 71 | State or local public health clinic |
| 72 | Rural health clinic |
| 81 | Independent laboratory |
| 99 | Other unlisted facility |

Sterilization/Abortion Codes

| Code A | Description Induced Abortion – Danger to the woman's life |
|-----------|---|
| В | Induced Abortion – Physical health damage to the woman |
| С | Induced Abortion – Victim of rape or incest |
| D | Induced Abortion – Medically necessary |
| Е | Induced Abortion – Elective – i.e., not considered medically necessary by the attending physician – provision of elective abortions is restricted to New York City recipients |
| F | Procedure performed for the purpose of sterilization |

United States Standard Postal Abbreviations

| State Alabama | Abbrev. AL | State Missouri | Abbrev. MO |
|-------------------------|---------------|--------------------------|---------------|
| Alaska | AK | Montana | MT |
| Arizona | AZ | Nebraska | NE |
| Arkansas | AR | Nevada | NV |
| California | CA | New Hampshire | NH |
| Colorado | CO | New Jersey | NJ |
| Connecticut | СТ | New Mexico | NM |
| Delaware | DE | North Carolina | NC |
| District of Columbia | DC | North Dakota | ND |
| Florida | FL | Ohio | OH |
| Georgia | GA | Oklahoma | OK |
| Hawaii | HI | Oregon | OR |
| Idaho | ID | Pennsylvania | PA |
| Illinois | IL | Rhode Island | RI |
| Indiana | IN | South Carolina | SC |
| lowa | IA | South Dakota | SD |
| Kansas | KS | Tennessee | TN |
| Kentucky | KY | Texas | ТΧ |
| Louisiana | LA | Utah | UT |
| Maine | ME | Vermont | VT |
| Maryland | MD | Virginia | VA |
| Massachusetts | MA | Washington | WA |
| Michigan | MI | West Virginia | WV |
| Minnesota | MN | Wisconsin | WI |

| American Territories | Abbrev. |
|----------------------|---------|
| American Samoa | AS |
| Canal Zone | CZ |
| Guam | GU |
| Puerto Rico | PR |
| Trust Territories | TT |
| Virgin Islands | VI |

Note: Required only when reporting out-of-state license numbers.

Appendix B – Sterilization Consent Form – DSS-3134

A Sterilization Consent Form, DSS-3134, must be completed for each sterilization procedure. **No other form can be used in place of the DSS-3134.** A supply of these forms, available in English and in Spanish [DSS-3134(S)], can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

Local Districts Social Service Forms

Claims for sterilization procedures **must be submitted on paper**, and a copy of the completed and signed **Sterilization Consent Form**, DSS-3134 [or DSS-3134(S)] must be attached to the claim.

When completing the DSS-3134, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny). Also, the persons completing the form should check to see that all five copies are legible.
- Each required field or blank must be completed in order to ensure payment.
- If a woman is not currently Medicaid eligible at the time she signs the DSS-3134 [or 3134(S)] form but becomes eligible prior to the procedure and if she is 21 years of age when the form was signed, the 30 day waiting period starts from the date the DSS form was signed regardless of the date the woman becomes Medicaid eligible.

A sample Sterilization Consent Form and step-by-step instructions follow on the next pages.

| DSS-3134 (Rev.5/82) | PATIENT NAME | CHART NO. RECIPIE | NT ID NO. | | |
|---|---|---|--|--|--|
| STERILIZATION | 1. | | | | |
| CONSENT FORM | HOSPITAL/CLINIC | | | | |
| | AT ANY TIME NOT TO BE STERILIZED W | ILL NOT RESULT IN THE WITHDRAWAL OR | | | |
| | | AMS OR PROJECTS RECEIVING FEDERAL FUNDS. | | | |
| | | 1 | | | |
| | O STERILIZATION ■ | STATEMENT OF PERSON OBT | | | |
| | | | | | |
| | received information about sterilization . When I first asked for | Before 13. name of individ | signed the | | |
| (doctor or clinic) | | consent form, I explained to him/her th | | | |
| | that the decision to be sterilized is is told that I could decide not to be | | operation <u>14.</u> , the fact that it is intended to be a final and irreversible procedure and the discomforts, risks and | | |
| sterilized. If I decide not to | be sterilized, my decision will not af- | benefits associated with it. | | | |
| | r treatment. I will not lose any help or ing Federal funds, such as A.F.D.C. or | I counseled the individual to be sterilized that alternative methods of birth control are available which are temporary. I ex- | | | |
| Medicaid that I am now getting | or for which I may become eligible. | plained that sterilization is different because it is permanent. | | | |
| | THE STERILIZATION MUST BE CON- NOT REVERSIBLE. I HAVE DECIDED | | I informed the individual to be sterilized that his/her consent can be withdrawn at any time and that he/she will not lose any health services or | | |
| THAT I DO NOT WANT TO BE | COME PREGNANT, BEAR CHILDREN | any benefits provided by Federal funds. | | | |
| OR FATHER CHILDREN. | emporary methods of birth control that | To the best of my knowledge and bel is at least 21 years old and appears of | | | |
| are available and could be p | rovided to me which will allow me to | knowingly and voluntarily requested | to be sterilized and | | |
| bear or father a child in the natives and chosen to be steriliz | future. I have rejected these alter- | appears to understand the nature and cedure. | d consequence of the pro- | | |
| I understand that I will b | e sterilized by an operation known as | 15. | | | |
| | The discomforts, risks and benefits have been explained to me. All my | Signature of person obtaining consent | Date | | |
| questions have been answered | to my satisfaction. | Facili | ity | | |
| | n. I understand that I can change my | <u>16.</u> Addres | s | | |
| mind at any time and that | my decision at any time not to be | ■ PHYSICIAN'S STAT | - | | |
| sterilized will not result in 1 medical services provided by fe | the withholding of any benefits or denally funded programs | | | | |
| I am at least 21 years o | f age and was born on <u>4.</u> | Shortly before I performed a <u>17.</u> | | | |
| | Month Day Year | Name of individual to be sterilized | | | |
| I, <u>5</u> | , hereby consent ed by6 | <u>18. (Con't)</u> , I explained to him/he sterilization operation 19. | | | |
| of my own free will to be sterilize | ed by6 (doctor) | specify type of open | ation | | |
| | | it is intended to be a final and irred discomforts, risks and benefits associated w | | | |
| by a method called 180 days from the date of my sig | 7. My consent expires | I counseled the individual to b | | | |
| | - | methods of birth control are available plained that sterilization is different because | | | |
| I also consent to the re records about the operation to: | elease of this form and other medical | I informed the individual to be steriliz | | | |
| Representatives of the I Welfare or | Department of Health, Education, and | withdrawn at any time and that he/she will benefits provided by Federal funds. | not lose any health services or | | |
| Employees of programs | or projects funded by the Department | To the best of my knowledge and bel | | | |
| but only for determining if Feder I have received a copy of t | | is at least 21 years old and appears in knowingly and voluntarily requested to b | | | |
| 8 | Date: 9 | understand the nature and consequences o | f the pro- cedure. | | |
| Signature | Date: 9 Month Day Year | (Instructions for use of alternative f | | | |
| 10 You are requested to our | ply the following information, but it is | paragraph below except in the case of pre abdominal surgery where the sterilization is | | | |
| not required: | | after the date of the individ | ual's signature on the | | |
| Race and ethnicity designation (| please check) | consent form. In those cases, the se be used. Cross out the paragraph which is | | | |
| □1 American Indian or | \square_3 Blank (not of Hispanic origin) | (1) At least thirty days have passed | between the date of the in- | | |
| Alaska Native | □₄ Hispanic | dividual's signature on this consent form and the date the sterilization was performed. | | | |
| □ ₂ Asian or Pacific Islander | □ ₅ White (not of Hispanic origin) | (2) This sterilization was performed le | | | |
| | R'S STATEMENT ■ | 72 hours after the date of the inconsent form because of the following | | | |
| | o assist the individual to be sterilized: | plicable box and fill in information requested | | | |
| I have translated the information and advice presented orally to the individual to be sterilized by the person obtaining this consent. | | 1 Premature delivery 20.22. Individual's expected date of delivery: | 21. | | |
| | ne consent form in <u>11.</u> language n/her. To the best of my knowledge and | 22. Individual's expected date of delivery: □ 2 Emergency abdominal surgery: | 23 | | |
| belief he/she understood this ex | | (describe circumstances): | 23.(Con't) | | |
| | | 24 Physician | | | |
| Interpreter | Date | Date | 25. | | |
| THE FOLLOWING MUST BE (WITNESS CERTIFICATION | COMPLETED FOR STERILIZATIONS PER | FORMED IN NEW YORK CITY | | | |
| | ify that on <u>27.</u> , 19 I was pre | sent while the counselor read and | | | |
| explained the consent form to_ | · · | sign the consent form in his/her own handwriting. | | | |
| | (patient's name) | | | | |
| SIGNATURE OF WITNESS | Т | ITLE | DATE | | |
| X 29. | | 30. | 31. | | |

| REAFFIRMATION (to be signed by the patient on admission for Sterilization) | | | | |
|---|------|----------------------|------|--|
| I certify that I have carefully considered all the information, advice and explanations given to me at the time I originally signed the consent form. | | | | |
| I have decided that I still want to be sterilized by the procedure noted in the original consent form, and I hereby affirm that decision. | | | | |
| SIGNATURE OF PATIENT | DATE | SIGNATURE OF WITNESS | DATE | |
| X 32. | 33. | X 34. | 35. | |

DISTRIBUTION: 1 - Medical Record File 2 - Hospital Claim 3 - Surgeon Claim 4 - Anesthesiologist Claim 5 - Patient

Field-by-Field Instructions for Completing the Sterilization Consent Form – DSS-3134 and 3134(S)

Patient Identification

Field 1

Enter the patient's name, Medicaid ID number, and chart number; name of hospital or clinic is optional.

Consent To Sterilization

Field 2

Enter the name of the individual or clinic obtaining consent. If the sterilization is to be performed in New York City, the physician who performs the sterilization (24) cannot obtain the consent.

Field 3

Enter the name of sterilization procedure to be performed.

Field 4

Enter the patient's date of birth. Check to see that the patient is at least 21 years old. If the patient is not 21 on the date consent is given (9), Medicaid will not pay for the sterilization.

Field 5

Enter the patient's name.

Field 6

Enter the name of doctor who will probably perform the sterilization. It is understood that this might not be the doctor who eventually performs the sterilization (24).

Field 7

Enter the name of sterilization procedure.

Field 8

The patient must sign the form.

Field 9

Enter the date of patient's signature. This is the date on which the consent was obtained. The sterilization procedure must be performed no less than 30 days nor more than 180 days from this date, except in instances of premature delivery (20, 21), or emergency abdominal surgery (22, 23) when at least 72 hours (three days) must have elapsed.

Field 10

Completion of the race and ethnicity designation is optional.

Interpreter's Statement

Field 11

If the person to be sterilized does not understand the language of the consent form, the services of an interpreter will be required. Enter the language employed.

Field 12

The interpreter must sign and date the form.

Statement of Person Obtaining Consent

Field 13

Enter the patient's name.

Field 14

Enter the name of the sterilization operation.

Field 15

The person who obtained consent from the patient must sign and date the form. If the sterilization is to be performed in New York City, this person cannot be the operating physician (24).

Field 16

Enter the name and address of the facility with which the person who obtained the consent is associated. This may be a clinic, hospital, Midwife's, or physician's office.

Physician's Statement

The physician should complete and date this form after the sterilization procedure is performed.

Field 17

Enter the patient's name.

Field 18

Enter the date the sterilization procedure was performed.

<u>Field 19</u>

Enter the name of the sterilization procedure.

Instructions for Use of Alternative Final Paragraphs

If the sterilization was performed at least 30 days from the date of consent (9), then cross out the second paragraph and sign (24) and date (25) the consent form.

If less than 30 days but more than 72 hours has elapsed from the date of consent as a consequence of either premature delivery or emergency abdominal surgery, proceed as follows:

Field 20

If the sterilization was scheduled to be performed in conjunction with delivery but the delivery was premature, occurring within the 30-day waiting period, check box one and (21) enter the expected date of delivery.

Field 21

If the patient was scheduled to be sterilized but within the 30-day waiting period required emergency abdominal surgery and the sterilization was performed at that time, then check box two and (23) describe the circumstances.

Field 24

The physician who performed the sterilization must sign and date the form.

Field 25

The date of the physician's signature should indicate that the physician's statement was signed after the procedure was performed, that is, on the day of or a day subsequent to the sterilization.

For Sterilizations Performed In New York City

New York City local law requires the presence of a witness chosen by the patient when the patient consents to sterilization. In addition, upon admission for sterilization, in New York City, the patient is required to review his/her decision to be sterilized and to reaffirm that decision in writing.

Witness Certification

Field 26

Enter the name of the witness to the consent to sterilization.

Field 27

Enter the date the witness observed the consent to sterilization. This date will be the same date of consent to sterilization (9).

Field 28

Enter the patient's name.

Field 29

The witness must sign the form.

Field 30

Enter the title, if any, of the witness.

Field 31 Enter the date of witness's signature.

Reaffirmation

Field 32 The patient must sign the form.

Field 33

Enter the date of the patient's signature. This date should be shortly prior to or same as date of sterilization in field 18.

Field 34

The witness must sign the form for reaffirmation. This witness need not be the same person whose signature appears in field 29.

Field 35

Enter the date of witness's signature.

Appendix C – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113

An Acknowledgment of Receipt of Hysterectomy Information Form, DSS-3113, must be completed for each hysterectomy procedure. **No other form can be used in place of the DSS-3113.** A supply of these forms, available in English and in Spanish, can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

Local Districts Social Service Forms

Claims for hysterectomy procedures must be submitted on paper forms, and a copy of the completed and signed DSS-3113 must be attached to the claim.

When completing the DSS-3113, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny).
- Each required field or blank must be completed in order to ensure payment.

A sample Hysterectomy Consent Form and step-by-step instructions follow on the next pages.

| DSS-3113 (Rev. 4/84) ACKNOWLEDGEMENT OF RECEIPT OF HYSTERECTOMY INFORMATION (NYS MEDICAID PROGRAM) | | | | |
|---|-----------|--|-------------------|--|
| EITHER PART I OR PART II MUST BE COMPLETED | | 1. RECIPIENT ID NO. | 2. SURGEON'S NAME | |
| Part I: RECIPIENT'S ACKNOWLEDGEN | | | | |
| | | NOWLEDGEMENT STATEMENT | | |
| | | | t on me will | |
| It has been explained to me, <u>3</u> ., that the hysterectomy to be performed on me will (RECIPIENT NAME) make it impossible for me to become pregnant or bear children. I understand that a hysterectomy is a permanent operation. The reason for performing the hysterectomy and the discomforts, risks and benefits associated with the hysterectomy have been explained to me, and all my questions have been answered to my satisfaction prior to the surgery. | | | | |
| 4. RECIPIENT OR REPRESENTATIVE SIGNATURE | 5. DATE | 6. INTERPRETER'S SIGNATURE (If required) | 7. DATE | |
| x | | | | |
| | SURGEO | N'S CERTIFICATION | | |
| The hysterectomy to be performed for the above mentioned recipient is solely for medical indications. The hysterectomy is not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. | | | | |
| | | 8. SURGEON'S SIGNATURE | 9. DATE | |
| | | x | | |
| | | | | |
| Part II: WAIVER OF ACKNOWLEDGEM | ENT AND S | | | |
| The hysterectomy performed on <u>10.</u> was solely for medical reasons. The (RECIPIENT NAME) hysterectomy was not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. I did not obtain Acknowledgement of Receipt of Hysterectomy information from her and have her complete Part I of this form because (please check the appropriate statement and describe the circumstances where indicated): | | | | |
| 1. She was sterile prior to the hysterectomy. (briefly describe the cause of sterility) | | | | |
| 2. The hysterectomy was performed in a life threatening emergency in which prior acknowledgement was not possible. (briefly describe the nature of the emergency) | | | | |
| 3. She was not a Medicaid recipient at the time the hysterectomy was performed but I did inform her prior to surgery that the procedure would make her permanently incapable of reproducing. | | | | |
| | | 14. SURGEON'S SIGNATURE | 15. DATE | |

DISTRIBUTION: File patient's medical record; hospital submit with claim for payment; surgeon and anesthesiologist submit with claims for payment; patient

Field-by-Field Instructions for Completing Acknowledgement Receipt of Hysterectomy Information Form – DSS-3113

Either Part I or Part II must be completed, depending on the circumstances of the operation. In all cases, Fields 1 and 2 must be completed.

Field 1

Enter the recipient's Medicaid ID number.

Field 2

Enter the surgeon's name.

Part I: Recipient's Acknowledgement Statement and Surgeon's Certification

This part must be signed and dated by the recipient or her representative unless one of the following situations exists:

- The recipient was sterile prior to performance of the hysterectomy;
- The hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible; or
- The patient was not a Medicaid recipient on the day the hysterectomy was performed.

Field 3

Enter the recipient's name.

Field 4

The recipient or her representative must sign the form.

Field 5

Enter the date of signature.

Field 6

If applicable, the interpreter must sign the form.

Field 7

If applicable, enter the date of interpreter's signature.

Field 8

The surgeon who performed or will perform the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily for family planning purposes.

Field 9

Enter the date of the surgeon's signature.

Part II: Waiver of Acknowledgment

The surgeon who performs the hysterectomy must complete this Part of the claim form if Part I, the recipient's Acknowledgment Statement, has not been completed for one of the reasons noted above. This part need not be completed before the hysterectomy is performed.

Field 10

Enter the recipient's name.

Field 11

If the recipient's acknowledgment was **not** obtained because she was sterile prior to performance of the hysterectomy, check this box and briefly describe the cause of sterility, e.g., postmenopausal. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

Field 12

If the recipient's Acknowledgment was **not** obtained because the hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible, check this box and briefly describe the nature of the emergency. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

Field 13

If the patient's Acknowledgment was **not** obtained because she was not a Medicaid recipient at the time a hysterectomy was performed, but the performing surgeon did inform her before the procedure that the hysterectomy would make her permanently incapable of reproducing, check this box.

Field 14

The surgeon who performed the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily or secondarily for family planning purposes and that one of the conditions indicated in Fields 11, 12, and 13 existed.

Field 15

Enter the date of the surgeon's signature.