# NEW YORK STATE MEDICAID PROGRAM

# FREE STANDING OR HOSPITAL BASED ORDERED AMBULATORY MANUAL

**BILLING GUIDELINES** 

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# **Section I – Purpose Statement**

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Hospital-Based/Free Standing Ordered Ambulatory Providers and should be used by the provider as an instructional as well as a reference tool.

#### Section II - Claims Submission

Ordered Ambulatory Providers can submit their claims to NYS Medicaid in electronic or paper formats.

Providers are required to submit an Electronic/Paper Transmitter Identification Number (ETIN) Application and a Certification Statement before submitting claims to NYS Medicaid. Certification Statements remain in effect and apply to all claims until superseded by another properly executed Certification Statement. You will be asked to update your Certification Statement on an annual basis. You will be provided with renewal information when your Certification Statement is near expiration.

#### **Pre-requirements for the Submission of Claims**

Before submitting claims to NYS Medicaid, all providers need the following:

- An ETIN
- A Certification Statement

#### ETIN

This is a submitter identifier issued by the eMedNY Contractor. All providers are required to have an active ETIN on file with the eMedNY Contractor prior to the submission of claims. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

The ETIN application is available at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **Certification Statement**

All providers, either direct billers or those who bill through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available on the third page of the ETIN application at www.emedny.org or can be accessed by clicking on the link above.

#### **Electronic Claims**

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Ordered Ambulatory Providers who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) or 837 Institutional (837I) transactions. In addition to these documents, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P and 837I Implementation Guides (IG) explain the proper use of the 837P standards and program specifications. These documents are available at www.wpc-edi.com/hipaa.
- NYS Medicaid 837P and 837I Companion Guides (CG) are subsets of the IGs, which provide specific instructions on the NYS Medicaid requirements for the 837P and 837I transactions.
- NYS Medicaid Technical Supplementary Companion Guide provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications.

These documents are available at www.emedny.org by clicking on the link to the web page below:

#### **eMedNY Companion Guides and Sample Files**

## **Pre-requirements for the Submission of Electronic Claims**

In addition to an ETIN and a Certification Statement, providers need the following before submitting electronic claims to NYS Medicaid:

- A User ID and Password
- A Trading Partner Agreement
- Testing

#### **User ID and Password**

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods. The method used to apply for a user ID varies depending on the communication method chosen by the provider. For example: An ePACES user ID is assigned systematically via email while an FTP user ID is assigned after the submission of a Security Packet B.

#### **Trading Partner Agreement**

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions.

The NYS Medicaid Trading Partner Agreement is available at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **Testing**

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims.

Information and instructions regarding testing are available at www.emedny.org by clicking on the link to the web page below:

#### **eMedNY Companion Guides and Sample Files**

#### **Communication Methods**

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- ePACES
- eMedNY eXchange
- FTP
- CPU to CPU
- eMedNY Gateway

#### **ePACES**

NYS Medicaid provides a HIPAA-compliant web-based application that is customized for specific transactions, including the 837P and the 837I. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim volume.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 Dental, Professional and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 **Professional** transaction, which allows immediate adjudication of the claim. When this functionality is used, a claim adjudication status response is sent to the submitter shortly after submission.

To take advantage of ePACES, providers need to follow an enrollment process. Additional enrollment information is available at www.emedny.org by clicking on the link to the web page below:

**Self Help** 

#### eMedNY eXchange

The eMedNY eXchange works like email: users are assigned an inbox and they are able to send and receive transaction files in an email-like fashion. Transaction files are attached and sent to eMedNY for processing, and the responses are delivered to the user's inbox so they can be detached and saved on the user's computer. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website www.emedny.org.

The eMedNY eXchange only accepts HIPAA-compliant transactions.

Access to the eMedNY eXchange is obtained through an enrollment process. To enroll in eXchange, you must first complete enrollment in ePACES and at least one login attempt must be successful.

#### **FTP**

File Transfer Protocol (FTP) is the standard process for batch authorization transmissions. FTP allows users to transfer files from their computer to another computer. FTP is strictly a dial-up connection.

FTP access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B is available at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

#### **CPU to CPU**

This method consists of a direct connection established between the submitter and the processor and it is most suitable for high volume submitters. For additional information regarding this access method, please contact the eMedNY Call Center at 800-343-9000.

#### eMedNY Gateway

This is a dial-up access method. It requires the use of the user ID assigned at the time of enrollment and a password. eMedNY Gateway access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B is available at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

Note: For questions regarding ePACES, eXchange, FTP, CPU to CPU or eMedNY Gateway connections, call the eMedNY Call Center at 800-343-9000.

## **Paper Claims**

Ordered Ambulatory Providers who choose to submit their claims on paper forms must use the New York State eMedNY-150001 claim form. To view the eMedNY-150001 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

#### Free Standing or Hospital Based Ordered Ambulatory - Sample Claim

An ETIN and a Certification Statement are required to submit paper claims. Providers who have a valid ETIN for the submission of electronic claims do not need an additional ETIN for paper submissions. The ETIN and associated certification qualifies the provider to submit claims in both electronic and paper formats.

#### **General Instructions for Completing Paper Claims**

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in the required fields. The following guidelines will help ensure the accuracy of the imaging output.

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below as possible:

1 2 3 4 5 6 7 8 9 0

- Circles (the letter O, the number 0) must be closed.
- Avoid unfinished characters. For example:

	d As	Interpreted As		Int	Intended As	Written As					
Zero interpreted as six	$0 \longrightarrow$	6 0	6.		6.00	0	C	6.			

• When typing or printing, stay within the box provided; ensure that no characters (letters or numbers) touch the claim form lines. For example:

Written As	Intended As	Interpreted As
2	2	7 — Two interpreted as seven
3	3	2 — Three interpreted as two

• Characters should not touch each other. For example:

Written As	Intended As	Interpreted As
2	23	illegible — Entry cannot be interpreted properly

- Do not write between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3.000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If entering information through a computer, ensure that all information is aligned properly, and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections, such as information written over correction fluid or crossed out information. If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.
- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

The address for submitting claim forms is:

# P.O. Box 4601 Rensselaer, NY 12144-4601

#### Claim Form eMedNY-150001

To view the eMedNY-150001 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

Free Standing or Hospital Based Ordered Ambulatory – Sample Claim

#### General Information About the eMedNY-150001

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

Most claim form fields have been sized to contain the exact number of characters for the required information. However, some fields have been sized to accommodate potential future changes. For example the Provider ID number has more spaces than the current number of characters for the required information. In this case, the entry must be **right justified (unless otherwise noted in the field instructions)**, that is, the extra spaces must be left blank at the left side of the box. For example, Medicaid Provider ID number 02345678 should be entered as follows:

0 2	3	4	5	6	7	8
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# **Billing Instructions for Ordered Ambulatory Services**

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Ordered Ambulatory Services. Although the instructions that follow are based on the eMedNY-150001 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes they need to use, etc.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

#### Field by Field Instructions for Claim Form eMedNY-150001

**Header Section: Fields 1 through 23B** 

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

#### ADJUSTMENT/VOID CODE (Upper Right Corner of Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

- If submitting an **adjustment** (replacement) to a previously paid claim, enter 'X' or the value **7** in the 'A' box.
- If submitting a **void** to a previously paid claim, enter 'X' or the value **8** in the 'V' box.

#### ORIGINAL CLAIM REFERENCE NUMBER (Upper Right Corner of the Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claim lines submitted under that document/record.

#### Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN
- To cancel one or more claim lines submitted on a previously paid TCN (except if the TCN contained one single claim line or if all the claim lines contained in the TCN are to be voided)

#### Adjustment to Change Information

If an adjustment is submitted to correct information on one or more claim lines sharing the same TCN, follow the instructions below:

- The Provider ID number, the Group ID number, and the Patient's Medicaid ID number must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines originally submitted in the same document/record (all claim lines with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

#### Example:

TCN 0709819876543200 is shared by three individual claim lines. This TCN was paid on April 18, 2007. After receiving payment, the provider determines that the service date of one of the claim line records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

Figure 1A: Original Claim Form ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID V PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last, 2. DATE OF BIRTH 3. INSURED'S NAME (First name, middle initial, last name JANE SMITH 0|5|2|0|1|9|9|06. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE NOT STAPLE В 2 3 4 5 C 1 X 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED 8. INSURED'S EMPLOYER OR OCCUPATION SELF SPOUSE CHILD OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private Insurance Number 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) PATIENT'S EMPLOYMENT AUTO ACCIDENT OTHER Χ LIABILITY 12. DATE DD MM PATIENT'S OR AUTHORIZED SIGNATURE INSURED'S SIGNATURE PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 14. DATE OF ONSET 15. FIRST CONSULTED TO 16. HAS PATIENT EVER HAD SAME 16A. EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK TOTAL MM DD YY DD MM 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19D. DX CODE 0 | 0 | 6 | 1 | 9 | 4 | 1 | 20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITALIZATION DATES ADMITTED DISCHARGED 20A. NAME OF HOSPITAL MM DD MM DD DD YY 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) 21A. ADDRESS OF FACILITY LAB CHARGES 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE 22A. SERVICE PROVIDER NAME 22B. PROF CD 22C. IDENTIFICATION NUMBER 22D. STERILIZATION ABORTION CODE 22E. STATUS COD POSSIBLE EPSDT FAMILY Ν X 1. DISABILITY PLANNING C/THP 2. 23A. PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. IB. PLACE 24E. 24G. PROCEDURE DIAGNOSIS CODE CHARGES DATE OF MOD MOD SERVICE OR UNITS 9 | 9 | 2 | 0 | 5 7 | 8 | 6 . 2 | 3 | 0.0 | 0 0 | 7 9 | 3 | 0 | 0 | 0 1|5.0|0 1 | 1 7 | 8 | 6 . 2 | 1 | 1 9 | 9 | 2 | 1 | 3 7 | 8 | 6.2| 3 | 0.0 | 0 MM MM I 25. CERTIFICATION 29. BALANCE DUE 26. ACCEPT ASSIGNMENT 27. TOTAL CHARGE 28. AMOUNT PAID (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) YES 30. EMPLOYER IDENTIFICATION NUMBER 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 312 Main Street Anytown, New York 11111-1111 0 2 3 1 25B. MEDICAID GROUP IDENTIFICATION NUMBER 25C. LOCATOR 25D. SA 32A. MY FEE HAS BEEN PAID TELEPHONE NUMBER ( CODE EXCP CODE YES 0 0 EMEDNY - 150001 ((1/04) COUNTY OF SUBMITTA 25F, DATE SIGNED 32. PATIENT'S ACCOUNT NUMBER DO NOT WRITE IN THIS SPACE 04 | 15 | 07 B| C| 1| 2| 3| 4| 5 OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER

Figure 1B: Adjustment ONLY TO BE ORIGINAL CLAIM REFERENCE NUMBER MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 0 | 7 | 0 | 9 | 8 | 1 | 9 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 0 | 0 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last) 2. DATE OF BIRTH JANE SMITH 0|5|2|0|1|9|9|06. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ ALITO OTHER ACCIDENT LIABILITY 12. DATE 13. MM DD PATIENT'S OR AUTHORIZED SIGNATURE INSURED'S SIGNATURE PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A. EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK X NO MM YY DD YES X DD DD YY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CD 19D. DX CODE | 0 | 0 | 6 | 1 | 9 | 4 | 1 | 6 ADMITTED 20A. NAME OF HOSPITAL 20. FOR SERVICES RELATED TO DISCHARGED HOSPITALIZATION DATES MM DD YY MM 21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) DD DD 21A ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAR CHARGES YES NO 22A. SERVICE PROVIDER NAME 22B. PROF CD 22C. IDENTIFICATION NUMBER 22D. STERILIZATION 22E. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE 22G. POSSIBLE **FPSDT FAMILY** Ν Ν Χ DISABILITY С/ТНР PI ANNING 2 23A PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. 10 24A DATE OF SERVICE PLACE PROCEDURE DIAGNOSIS CODE CHARGES MOD MOD MOD MOD DAYS OR UNITS M M D D 0 | 7 1|1 9 | 9 | 2 | 0 | 5 7 | 8 | 6 . 2 | 3 | 0.0 | 0 0 | 4 0 | 7 1|1 9 | 3 | 0 | 0 | 0 7 | 8 | 6 . 2 | 1|5.0|0 1 | 1 9 | 9 | 2 | 1 | 3 7 | 8 | 6 . 2 | 3 | 0.0 | 0 24M. INPATIENT HOSPITAL MM DD 29. BALANCE DUE 25. CERTIFICATION 27. TOTAL CHARGE 26. ACCEPT ASSIGNMENT 28. AMOUNT PAID (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) YES 30. EMPLOYER IDENTIFICATION NUMBER 31, PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SOCIAL SECURITY NUMBER SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong. M.D. 312 Main Street Anytown, New York 11111-1111 32A. MY FEE HAS BEEN PAID 25C. LOCATOR 25D. SA EXCP CODE CODE YES 0 0 3 EMEDNY - 150001 ((1/04) COUNTY OF SUBMITTAL 32. PATIENT'S ACCOUNT NUMBER DO NOT WRITE IN THIS SPACE 05 | 31 | 07 A | B | C | 1 | 2 | 3 | 4 | 5

# Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN)

An adjustment should be submitted to cancel or void one or more individual claim lines that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines submitted in the original document (all claim lines with the same TCN) except for the claim(s) line(s) to be voided; these claim lines must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claim lines from the TCN history records as well as the cancellation of the original TCN payment and the repricing of the new TCN (Adjustment) based on the adjusted information.

#### Example:

TCN 0709818765432100 contained three individual claim lines, which were paid on April 18, 2007. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim line for that service must be cancelled to reimburse Medicaid for the overpayment. An adjustment should be submitted. Refer to Figures 2A and 2B for an illustration of this example.

Figure 2A: Original Claim Form ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID ٧ PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last, 2. DATE OF BIRTH 3. INSURED'S NAME (First name, middle initial, last name JANE SMITH 0|5|2|0|1|9|9|06. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 7. PATIENT'S RELATIONSHIP TO INSURED 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) Insurance Number Χ ALITO OTHER ACCIDENT LIABILITY 12. DATE 13. DD IT'S OR AUTHORIZED SIGNATURE

| MM | DD | YY | INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) PATIENT'S OR AUTHORIZED SIGNATURE 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A, EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK X NO MM DD YY MM DD DD YY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19D, DX CODE 19B. PROF CD | 0 | 0 | 6 | 1 | 9 | 4 | 1 | 6 ADMITTED 20A. NAME OF HOSPITAL 20. FOR SERVICES RELATED TO DISCHARGED HOSPITALIZATION DATES MM DD YY MM 1

21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) DD DD 21A ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAR CHARGES YES NO 22A. SERVICE PROVIDER NAME 22B. PROF CD 22C. IDENTIFICATION NUMBER 22D. STERILIZATION 22E. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE 22F 22G. POSSIBLE FPSDT FAMILY Ν Ν X DISABILITY C/THP PLANNING 2 23A, PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. N 1 24A 24B. PLACE 24I. DAYS DATE OF SERVICE PROCEDURE DIAGNOSIS CODE CHARGES MOD MOD MOD MOD OR UNITS D D M M  $J \mid 9 \mid 0 \mid 9 \mid 5$ 0 | 3 2 | 3 0 | 7 111 1 | 6 | 2.9 | |2 116.64 0 | 3 2 | 3 0 | 7 111 J | 9 | 0 | 0 | 0∣6 1519.710 1 | 6 | 2.9 | 0 | 3 2 | 3 0 | 7 111 9 | 6 | 4 | 1 | 0 1 | 6 | 2.9| 3 | 5.0 | 0 HROUGH 24N PROCCD MM MM DD 25. CERTIFICATION 26. ACCEPT ASSIGNMENT 27 TOTAL CHARGE 28 AMOUNT PAID 29 BALANCE DUE (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL YES AND ARE MADE A PART HEREOF) 30. EMPLOYER IDENTIFICATION NUMBI SOCIAL SECURITY NUMBER 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 312 Main Street Anytown, New York 11111-1111 2 25B. MEDICAID GROUP IDENTIFICATION NUMBER 25C. LOCATOR 25D. SA 32A, MY FEE HAS BEEN PAID TELEPHONE NUMBER ( CODE EXCP CODE 0 0 3 COUNTY OF SUBMITTA EMEDNY - 150001 ((1/04) DO NOT WRITE IN THIS SPACE 03 | 23 | 07 OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER

Figure 2B: Adjustment ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 0 | 7 | 0 | 9 | 8 | 1 | 8 | 7 | 6 | 5 | 4 | 3 | 2 | 1 | 0 | 0 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last) 2. DATE OF BIRTH JANE SMITH 0|5|2|0|1|9|9|06. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ ALITO OTHER ACCIDENT LIABILITY 12. DATE 13. DD PATIENT'S OR AUTHORIZED SIGNATURE INSURED'S SIGNATURE PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A, EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK X NO MM DD YY MM DD DD YY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CD 19D. DX CODE | 0 | 0 | 6 | 1 | 9 | 4 | 1 | 6 ADMITTED 20A. NAME OF HOSPITAL 20. FOR SERVICES RELATED TO DISCHARGED HOSPITALIZATION DATES MM DD YY MM 1

21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) DD DD 21A ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAR CHARGES YES NO 22A. SERVICE PROVIDER NAME 22B. PROF CD 22C. IDENTIFICATION NUMBER 22D. STERILIZATION 22E. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE 22F 22G. POSSIBLE FPSDT FAMILY Ν Ν X DISABILITY C/THP PLANNING 2 23A, PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. PLACE PROCEDURE DIAGNOSIS CODE CHARGES MOD MOD MOD MOD DAYS OR UNITS 0 | 7 0 | 3 2 | 3 J | 9 | 0 | 0 | 01 | 6 | 2.9 | ∣6 |1|6.6|4 0 | 3 2 | 3 0 | 7 1 | 1 9 | 6 | 4 | 1 | 0 1 | 6 | 2.9 MM 29. BALANCE DUE 26. ACCEPT ASSIGNMENT 27. TOTAL CHARGE (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) NO 30. EMPLOYER IDENTIFICATION NUMBER 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SOCIAL SECURITY NUMBER SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 312 Main Street Anytown, New York 11111-1111 25C. LOCATOR 25D. SA 32A. MY FEE HAS BEEN PAID TELEPHONE NUMBER ( EXCP CODE CODE YES NO 0 0 DO NOT WRITE IN THIS SPACE 05 | 28 | 07 A | B | C | 1 | 2 | 3 | 4 | 5 33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER

#### Void

A void is submitted to nullify **all** individual claim lines originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claim lines to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

#### Example:

TCN 0709811234567800 contained two claim lines, which were paid on April 18, 2007. Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed and the provider was paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claim lines paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.

Figure 3A: Original Claim Form ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM ADJUST/VOID ٧ PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last) 2. DATE OF BIRTH 3. INSURED'S NAME (First name, middle initial, last name **ROBERT JOHNSON** 0|6|0|3|1|9|5|66. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE NOT STAPLE X A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 7. PATIENT'S RELATIONSHIP TO INSURED 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ ALITO ACCIDENT LIABILITY 12. DATE 13. DD IT'S OR AUTHORIZED SIGNATURE

MM DD YY INSURED'S SIGNATURE

PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) PATIENT'S OR AUTHORIZED SIGNATURE 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A, EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK X NO MM DD YY MM DD DD YY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CD 19D. DX CODE | 0 | 0 | 6 | 1 | 9 | 4 | 1 | 6 ADMITTED 20A. NAME OF HOSPITAL 20. FOR SERVICES RELATED TO DISCHARGED HOSPITALIZATION DATES MM DD YY MM 1

21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) DD DD 21A ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAR CHARGES YES NO 22A. SERVICE PROVIDER NAME 22B. PROF CD 22C. IDENTIFICATION NUMBER 22D. STERILIZATION 22E. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE 22F 22G. POSSIBLE FPSDT FAMILY Ν Ν X DISABILITY C/THP PLANNING 2 23A, PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. 24A PLACE DATE OF PROCEDURE DIAGNOSIS CODE CHARGES MOD MOD MOD MOD DAYS SERVICE OR UNITS  $0 \mid 3$ 2 | 8 0 | 7 1|1 7 | 8 | 4 | 7 | 8 4 | 1 | 4.0 | 1 | 9 | 0.0 | 0 0 | 3 2 | 8 0 | 7 1|1  $J \mid 1 \mid 2 \mid 4 \mid 0$ 4 | 1 | 4.0 | 1 1 | 5 | 0.0 | 0 MM | DD | YY MM DD (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) YES NO 30. EMPLOYER IDENTIFICATION NUMBER/ 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SOCIAL SECURITY NUMBER SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 25A PROVIDER IDENTIFICATION NUMBER 312 Main Street Anytown, New York 11111-1111 32A. MY FEE HAS BEEN PAID 25C. LOCATOR CODE EXCP CODE TELEPHONE NUMBER ( YES NO 0 0 3 DO NOT WRITE IN THIS SPACE 03 28 07 A | B | C | 1 | 2 | 3 | 4 | 5 33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER

Figure 3B: Void ORIGINAL CLAIM REFERENCE NUMBER ONLY TO BE MEDICAL ASSISTANCE HEALTH INSURANCE USED TO **CLAIM FORM** TITLE XIX PROGRAM X, ADJUST/VOID Α PAID CLAIM PATIENT AND INSURED (SUBSCRIBER) INFORMATION 0 | 7 | 0 | 9 | 8 | 1 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 0 | 0 2A. TOTAL ANNUA FAMILY INCOME 1. PATIENT'S NAME (First, middle, last) 2. DATE OF BIRTH **ROBERT JOHNSON** 0|6|0|3|1|9|5|66. MEDICARE NUMBER 6A. MEDICAID NUMBER 4. PATIENT'S ADDRESS (Street, City, State, Zip Code) 5A, PATIENT'S SEX FEMALE NOT STAPLE Χ A B 1 2 3 4 5 C 5B. PATIENT'S TELEPHONE NUMBER 6B. PRIVATE INSURANCE NUMBER 8. INSURED'S EMPLOYER OR OCCUPATION 6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL 7. PATIENT'S RELATIONSHIP TO INSURED SELF CHILD 9. OTHER HEALTH INSURANCE COVERAGE - Enter name 10. WAS CONDITION RELATED TO 11. INSURED'S ADDRESS (Street, City, State, Zip Code) of Policyholder, Plan Name and Address, and Policy or Private Insurance Number Χ ALITO OTHER ACCIDENT LIABILITY 12. DATE 13. DD PATIENT'S OR AUTHORIZED SIGNATURE INSURED'S SIGNATURE PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING) 14. DATE OF ONSET 15. FIRST CONSULTED 16. HAS PATIENT EVER HAD SAME 16A, EMERGENCY 17. DATE PATIENT MAY 18. DATES OF DISABILITY FROM TO OF CONDITION FOR CONDITION OR SIMILAR SYMPTOMS RELATED RETURN TO WORK X NO MM DD YY MM DD DD YY 19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE 19A. ADDRESS (OR SIGNATURE SHF ONLY) 19B. PROF CD 19D. DX CODE | 0 | 0 | 6 | 1 | 9 | 4 | 1 | 6 ADMITTED 20A. NAME OF HOSPITAL 20. FOR SERVICES RELATED TO DISCHARGED HOSPITALIZATION DATES MM DD YY MM 1

21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office) DD DD 21A ADDRESS OF FACILITY 22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE LAR CHARGES YES NO 22A. SERVICE PROVIDER NAME 22B. PROF CD 22C. IDENTIFICATION NUMBER 22D. STERILIZATION 22E. STATUS CODE ABORTION CODE 23. DIAGNOSIS OR NATURE OF ILLNESS. RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DX CODE 22F 22G. POSSIBLE FPSDT FAMILY Ν Ν X DISABILITY C/THP PLANNING 2 23A, PRIOR APPROVAL NUMBER 23B. PAYM'T SOURCE CODE 3. 24A PLACE DATE OF PROCEDURE DIAGNOSIS CODE CHARGES MOD MOD MOD MOD DAYS SERVICE OR UNITS 0 | 3 2 | 8 0 | 7 1|1 7 | 8 | 4 | 7 | 8 4 | 1 | 4.0 | 1 | 9 | 0.0 | 0 0 | 3 2 | 8 0 | 7 1|1  $J \mid 1 \mid 2 \mid 4 \mid 0$ 4 | 1 | 4.0 | 1 1 | 5 | 0.0 | 0 MM | DD | YY MM DD G. CERTIFICATION
(I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) YES NO 30. EMPLOYER IDENTIFICATION NUMBER 31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE James Strong SOCIAL SECURITY NUMBER SIGNATURE OF PHYSICIAN OR SUPPLIER James Strong, M.D. 25A PROVIDER IDENTIFICATION NUMBER 312 Main Street Anytown, New York 11111-1111 32A. MY FEE HAS BEEN PAID CODE EXCP CODE TELEPHONE NUMBER ( YES NO 0 0 3 DO NOT WRITE IN THIS SPACE 05 | 28 | 07 A | B | C | 1 | 2 | 3 | 4 | 5 33. OTHER REFERRING ORDERING PROVIDER ID/LICENSE NUMBER

Fields 1, 2, 5A, and 6A require information obtained from the Client's (Patient's) Common Benefit Identification Card.

#### PATIENT'S NAME (Field 1)

Enter the patient's first name, followed by the last name.

#### **DATE OF BIRTH (Field 2)**

Enter the patient's birth date. The birth date must be in the format MMDDYYYY.

**Example:** Mary Brandon was born on 01/01/1974.

2.	-	DAT	ΈΟ	F BI	RTH		
0	1	0	1	1	9	7	4

#### PATIENT'S SEX (Field 5A)

Place an 'X' in the appropriate box to indicate the patient's sex.

#### **MEDICAID NUMBER (Field 6A)**

Enter the patient's ID number (Client ID Number). Medicaid Client ID numbers are assigned by NYS Medicaid and are composed of eight characters in the format AANNNNA, where A = alpha character and N = numeric character.

Example:

64		EDIC	AID	NU	IMBI	ER	
Α	Α	1	2	3	4	5	W

#### WAS CONDITION RELATED TO (Field 10)

If applicable, place an 'X' in the appropriate box to indicate that the service rendered to the patient was for a condition resulting from an accident or a crime. Use the boxes as follows:

#### Patient's Employment

Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

#### Crime Victim

Use this box to indicate that the condition treated was the result of an assault or crime.

#### Auto Accident

Use this box to indicate Automobile, No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

#### Other Liability

Use this box to indicate that the condition was related to another type of accidentrelated injury.

If the condition being treated is not related to any of these codes, leave these boxes blank.

#### **EMERGENCY RELATED (Field 16A)**

If applicable, enter an 'X' in the Yes box **only** when the condition being treated is related to an emergency (the patient requires immediate intervention as a result of severe, life threatening or potentially disabling condition); otherwise leave this field blank.

#### NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)

Enter the ordering provider's name in this field.

#### ADDRESS [OR SIGNATURE SHF ONLY] (Field 19A)

Leave this field blank.

#### PROF CD [Profession Code - Ordering/Referring Provider] (Field 19B)

If a license number is indicated in Field 19C, the Profession Code that identifies the ordering/referring provider's profession must be entered in this field. Profession Codes are available at www.emedny.org by clicking on the link to the web page below:

#### **eMedNY Crosswalks**

#### **IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)**

Enter the ordering provider's Medicaid ID number in this field. If a license number (or State Certification number) is used, it must be preceded by two zeroes (00) if it is a NY State license or by the standard Post Office abbreviation of the state of origin if it is an out-of-state license. If the out-of-state license is less than 6 digits, enter zero(s) after the state code to make the license a 6 digit number. Please refer to Appendix A – Code Sets for the Post Office state abbreviations.

#### **DX CODE (Field 19D)**

Leave this field blank.

#### NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)

Leave this field blank.

#### **ADDRESS OF FACILITY (Field 21A)**

Leave this field blank.

#### **SERVICE PROVIDER NAME (Field 22A)**

Leave this field blank.

#### PROF CD [Profession Code - Service Provider] (Field 22B)

Leave this field blank.

#### **IDENTIFICATION NUMBER [Service Provider] (Field 22C)**

Leave this field blank.

#### STERILIZATION/ABORTION CODE (Field 22D)

If applicable, enter the appropriate code to indicate whether the service being claimed was related to an induced abortion or sterilization. The abortion/sterilization codes can be found in Appendix A – Code Sets.

If the procedure is unrelated to abortion/sterilization, leave this field blank.

If a code is entered in this field, it must be applicable to all procedures listed on the claim. Procedures that are not related to abortion or sterilization must be submitted on separate claim form(s).

When billing for procedures performed for the purpose of sterilization (Code F), a completed Sterilization Consent Form, **DSS-3134**, is required and must be attached to the paper claim form (see Appendix B). This type of claim **must be submitted on paper** with the DSS-3134 form attached to it.

Note: The following medical procedures are not induced abortions; therefore when billing for these procedures, leave this field blank.

- Spontaneous abortion (miscarriage)
- Termination of ectopic pregnancy
- Drugs or devices to prevent implantation of the fertilized ovum
- Menstrual extraction

#### STATUS CODE (Field 22E)

Leave this field blank.

#### **POSSIBLE DISABILITY (Field 22F)**

Leave this field blank.

#### **EPSDT C/THP (Field 22G)**

Leave this field blank.

#### FAMILY PLANNING (Field 22H)

Medical family planning services include diagnosis, treatment, drugs, supplies and related counseling which are furnished or prescribed by, or are under the supervision of a physician or nurse practitioner. The services include, but are not limited to:

- Physician, clinic or hospital visits during which birth control pills are prescribed
- Periodic examinations associated with a contraceptive method
- Visits during which sterilization or other methods of birth control are discussed
- Sterilization procedures
- Procedures to promote fertility

The ordering provider must indicate whether the ordered services are related to family planning.

This field must always be completed. Place an 'X' in the YES box if **all** services being claimed are family planning services. Place an 'X' in the NO box if **at least one** of the services being claimed is not a family planning service. If some of the services being claimed, but not all, are related to Family Planning, **place the modifier FP** in the two-digit space following the procedure code in Field 24D to designate those specific procedures which are family planning services.

#### PRIOR APPROVAL NUMBER (Field 23A)

Leave this field blank.

#### PAYMENT SOURCE CODE [Box M And Box O] (Field 23B)

This field has two components: Box M and Box O. Both boxes need to be filled as follows:

#### Box M

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box M is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement Source Code Indicator = 1
   This code indicates that the patient does not have Medicare coverage.
- Patient has Medicare Part B; Medicare paid for the service Source Code Indicator = 2

This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.

 Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

This code indicates that Medicare denied payment or did not cover the service billed.

#### Box O

Box O is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid, or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- No Other Insurance involvement Source Code Indicator = 1
   This code indicates that the patient does not have other insurance coverage.
- Patient has Other Insurance coverage Source Code Indicator = 2
  This code indicates that the patient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not by the other insurance. When the value 2 is entered in Box O, the two-character code that identifies the other insurance carrier must be entered in the space following Box O. If more than one insurance carrier is involved, enter the code of the insurance carrier who paid the largest amount. For the appropriate Other Insurance codes, refer to Information for All Providers, Third Party Information, on the web page for this manual.
- Patient Participation Source Code Indicator = 3
   This code indicates that the patient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K, and 24L.

23B. PAYM'T SOURCE CO							
M	/	0	/	/			

	BOX M	вох о
23B. PAYM'T SOURCE CO	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged. Field 24K? must be left blank.	Code 1 – <b>No Other Insurance involvement.</b> Field 24L must be left blank.
23B. PAYM'T SOURCE CO	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged. Field 24K? must be left blank.	Code 2 – Other Insurance involved. In Field 24L enter the payment amount or enter \$0.00 if Other Insurance did not cover the service. *You must indicate the two-digit insurance code.
23B. PAYM'T SOURCE CO	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged. Field 24K? must be left blank.	Code 3 – Indicates patient's participation. In Field 24L enter the Participation Amount. If Other Insurance is also involved, enter the total payments in Field 24L and *enter the two-digit insurance code.
23B. PAYM'T SOURCE CO	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount. In Field 24K enter the Medicare payment.	Code 1 – <b>No Other Insurance involvement</b> . Field 24L must be left blank.
23B. PAYM'T SOURCE CO  2 /2 / * / *	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount. In Field 24K enter the Medicare payment.	Code 2 – Other Insurance involved. In Field 24L enter the payment amount or enter \$0.00 if Other Insurance did not cover the service. *You must indicate the two-digit insurance code.
23B. PAYM'T SOURCE CO  2 /3 / * / *	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount. In Field 24K enter the Medicare payment.	Code 3 – Indicates patient's participation. In Field 24L enter the Participation Amount. If Other Insurance is also involved, enter the total payments in Field 24L and *enter the 2 digit insurance code.
23B. PAYM'T SOURCE CO	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged. In Field 24K you must enter \$0.00.	Code 1 - No Other Insurance involvement. Field 24L must be left blank.
23B. PAYM'T SOURCE CO  3 /2 / * / *	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged. In Field 24K you must enter \$0.00.	Code 2 – Other Insurance involved. In Field 24L enter the payment amount or enter \$0.00 if Other Insurance did not cover the service. *You must indicate the two-digit insurance code.
23B. PAYM'T SOURCE CO  3 /3 / * / *	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged. In Field 24K you must enter \$0.00.	Code 3 – Indicates patient's participation. In Field 24L enter the Participation Amount. If Other Insurance is also involved, enter the total payments in Field 24L and *enter the two-digit insurance code.

**Encounter Section: Fields 24A through 24O** 

The claim form can accommodate up to eight encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

#### **DATE OF SERVICE (Field 24A)**

Enter the date on which the service was rendered in the format MM/DD/YY.

**Example:** April 1, 2007 = 04/01/07

Note: A service date must be entered for each Procedure Code listed.

#### PLACE [of Service] (Field 24B)

This two-digit code indicates the type of location where the service was rendered. Please note that place of service code is different from locator code. Select the appropriate codes from Appendix A-Codes.

Note: If code 99 (Other Unlisted Facility) is entered in this field for any claim line, the exact address where the procedure was performed must be entered in fields 21 and 21A.

#### PROCEDURE CODE (Field 24C)

This code identifies the type of service that was rendered to the patient. Enter the appropriate five-character Procedure Code in this field.

Note: Procedure Codes, definitions, Prior Approval requirements (if applicable), fees, etc., are available at www.emedny.org by clicking on the link below under Procedure Codes and Fee Schedule.

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#### MOD [Modifier] (Fields 24D, 24E, 24F, and 24G)

Under certain circumstances, the procedure code must be expanded by a twodigit modifier to further explain or define the nature of the procedure. If the Procedure Code requires the addition of modifiers, enter one or more (up to four) modifiers in these fields. Note: Modifier values and their definitions are available at www.emedny.org by clicking on the link to the web page below under Procedure Codes and Fee Schedule.

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#### **DIAGNOSIS CODE (Field 24H)**

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

Notes: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

#### Example:

267. Ascorbic Acid Deficiency Acceptable to Medicaid (No subcategories)

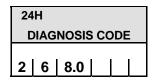
268. Vitamin D Deficiency Not Acceptable to Medicaid (Subcategories exist)

Acceptable Diagnosis Codes:

267. 268.0 268.1

The following example illustrates the correct entry of an ICD-9-CM Diagnosis Code:

#### Example:



#### DAYS OR UNITS (Field 24I)

If a procedure was performed more than one time on the same Date of Service, enter the number of times in this field. If the procedure was performed only one time, this field may be left blank. The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

#### **CHARGES (Field 24J)**

This field must contain **either** the Amount Charged **or** the Medicare Approved amount.

#### **Amount Charged**

When Box M in field 23B has an entry value of **1** or **3**, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

#### **Medicare Approved Amount**

When Box M in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J.

#### Notes:

- Field 24J must never be left blank or contain zero.
- It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.

#### **UNLABELED (Field 24K)**

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of **2** or **3**.

#### The value in Box M is 2

- When billing for the Medicare **deductible**, enter 0.00 in this field.
- When billing for the Medicare **coinsurance**, enter the Medicare Paid amount as the sum of the actual Medicare paid amount and the Medicare deductible, if any.

#### The value in Box M is 3

 When Box M in field 23B contains the value 3, enter 0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

#### **UNLABELED (Field 24L)**

This field must be completed when Box O in field 23B has an entry value of 2 or 3.

- When Box O has an entry value of 2, enter the Other Insurance payment in this field.
   If more than one insurance carrier contributes to payment of the claim, add the payment amounts and enter the total amount paid by all other insurance payers in this field.
- When Box O has an entry value of 3, enter the Patient Participation amount. If the
  patient is covered by other insurance and the insurance carrier(s) paid for the service,
  add the Other Insurance payment to the Patient Participation amount and enter the
  sum in this field.

If none of the above situations are applicable, leave this field blank.

Note: It is the responsibility of the provider to determine whether the patient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.

If the other insurance carrier denied payment enter 0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
  - ► The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - In very limited situations the Local Department of Social Services (LDSS) has advised the provider to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.
- The provider bills the insurance company and receives a rejection because:
  - ► The service is not covered; or
  - The deductible has not been met.

- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases, the LDSS must be notified prior to zero-filling. LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.
- The patient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the patient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for block-billing CONSECUTIVE visits within the SAME MONTH/YEAR made to a patient in a hospital inpatient status.

#### INPATIENT HOSPITAL VISITS [From/Through Dates] (Field 24M)

Leave this field blank.

#### PROC CD [Procedure Code] (Field 24N)

Leave this field blank.

#### MOD [Modifier] (Field 240)

Leave this field blank.

#### **CERTIFICATION** [Signature of Physician or Supplier] (Field 25)

The provider or authorized representative must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

#### **PROVIDER IDENTIFICATION NUMBER (Field 25A)**

Enter the Medicaid Provider ID number which is the eight-digit identification number assigned to providers at the time of enrollment in the Medicaid program.

Note: The planned National Provider Identifier (NPI) implementation date is September 1, 2008. Until NYS Medicaid accepts and processes claims using the National Provider ID/NPI, providers must continue to report their assigned NYS Medicaid Provider ID number. Providers can check www.emedny.org for up-to-date information as the implementation date approaches.

#### MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)

Leave this field blank.

#### **LOCATOR CODE (Field 25C)**

Locator Codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at any time afterwards that a new location is added.

Locator Codes 001 and 002 are for administrative use only and are **not to be entered in this field**. Enter the Locator Code (003 or higher) that corresponds to the address where the service was performed.

#### Notes:

- Until NPI implementation by NYS Medicaid, the Locator Code field must be completed on both 837P electronic transactions and on paper claim submissions. After NPI implementation, the Locator Code field is only required for paper claim submissions.
- The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct locator code updates, please refer to Information for All Providers, Inquiry section on the web page for this manual.

#### **SA EXCP CODE [Service Authorization Exception Code] (Field 25D)**

Leave this field blank.

#### **COUNTY OF SUBMITTAL (Unnumbered Field)**

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address, is within the county wherein the claim form is signed.

#### **DATE SIGNED (Field 25E)**

Enter the date on which the provider or an authorized representative signed the claim form. The date should be in the format MM/DD/YY.

Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section, which can be found on the web page for this manual.

#### PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE (Field 31)

Enter the provider's name and address, using the following rules for submitting the ZIP code.

- Paper claim submissions: Enter the 5 digit ZIP code or the ZIP plus four.
- Electronic claim submissions: Enter the 9 digit ZIP code.

Note: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests please refer to Information for All Providers, Inquiry section which can be found on the web page for this manual.

#### **PATIENT'S ACCOUNT NUMBER (Field 32)**

For record-keeping purposes, the provider may choose to identify a patient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an office account number can be helpful for locating accounts when there is a question on patient identification.

#### OTHER REFERRING/ORDERING PROVIDER INFORMATION (Field 33)

Leave this field blank.

## PROF CD [Profession Code - Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

# Section III - Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all claims (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The **status** of each claim (deny/paid/pend) after processing
- The eMedNY edits (errors) failed by pending or denied claims
- Subtotals (by category, status, and member ID) and grand totals of claims and dollar amounts
- Other **financial information** such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the eMedNY Contractor for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

# **Electronic Remittance Advice**

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers must complete the Electronic Remittance Request Form, which is available at www.emedny.org by clicking on the link to the web page below:

# **Provider Enrollment Forms**

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

The NYS Medicaid Companion Guides for the 835 transaction are available at www.emedny.org by clicking on the link to the web page below:

**eMedNY Companion Guides and Sample Files** 

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers with multiple ETINs who choose to receive the 835 electronic remittance advice may elect to receive the status of paper claim submissions and state-submitted adjustments/voids in the 835 format. The request must be submitted using the Electronic Remittance Request Form located at <a href="https://www.emedny.org">www.emedny.org</a>. If this option is chosen, no paper remittance will be produced and the status of claims will appear on the electronic 835 remittance advice for the ETIN indicated on the request form. Retroadjustment information is also sent in the 835 transaction format. Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produces pends.

Note: Providers with only one ETIN who elect to receive an electronic remittance will have the status of any claims submitted via paper forms and state-submitted adjustments/voids reported on that electronic remittance.

# **Paper Remittance Advice**

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices.

# **Remittance Sorts**

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, providers **must** complete the Paper Remittance Sort Request form which is available at www.emedny.org by clicking on the link to the web page below:

**Provider Enrollment Forms** 

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

# **Remittance Advice Format**

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
  - Medicaid Check
  - Notice of Electronic Funds Transfer (EFT)
  - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail
- Section Four:
  - Financial Transactions (recoupments)
  - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

# **Explanation of Remittance Advice Sections**

The next pages present a sample of each section of the remittance advice for Ordered Ambulatory Services followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only. The following information applies to a remittance advice with the default sort pattern.

# **Section One – Medicaid Check**

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



TO: ABC HOSPITAL DATE: 2007-08-06

> REMITTANCE NO: 07080600006 PROV ID: 00112233/0123456789

00112233/0123456789 2007-08-06 ABC HOSPITAL **100 BROADWAY** 11111 ANYTOWN NY

YOUR CHECK IS BELOW - TO DETACH, TEAR ALONG PERFORATED DASHED LINE

PROVIDER ID NO. 0123456789

DOLLARS/CENTS \*\*\*\*\*143.80

ABC HOSPITAL 100 BROADWAY

ANYTOWN

DATE

2007-08-06

VOID AFTER 90 DAYS

NY 11111

REMITTANCE NUMBER

07080600006

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM CHECKS DRAWN ON

KEY BANK N.A. 60 STATE STREET, ALBANY, NEW YORK 12207



John Smith

# **Check Stub Information**

# **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

\*PROV ID: This field will contain the Medicaid Provider ID and the NPI (if applicable)

# **CENTER**

\*Medicaid Provider ID/NPI/Date Provider's name/Address

#### Medicaid Check

# **LEFT SIDE**

Table

Date on which the check was issued

Remittance number

\*Provider ID No.: This field will contain the NPI **or** the Medicaid Provider ID (if applicable)

Provider's name/Address

# RIGHT SIDE

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

\* Note: NPI has been included on all examples and is pending NPI implementation by NYS Medicaid.

#### Section One – EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

TO: ABC HOSPITAL



DATE: 2007-08-06

REMITTANCE NO: 07080600006 PROV ID: 00112233/0123456789

00112233/0123456789 2007-08-06 ABC HOSPITAL 100 BROADWAY ANYTOWN NY

ABC HOSPITAL

\$143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.

11111

# Information on the EFT Notification Page

# <u>UPPER LEFT CORNER</u>

Provider's name (as recorded in the Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

\*PROV ID: This field will contain the Medicaid Provider ID and the NPI (if applicable)

# CENTER

\*Medicaid Provider ID/NPI/Date: This field will contain the Medicaid Provider ID and the NPI (if applicable)

Provider's name/Address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

# **Section One – Summout (No Payment)**

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: ABC HOSPITAL



DATE: 08/06/2007

REMITTANCE NO: 07080600006 PROV ID: 00112233/0123456789

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

ABC HOSPITAL 100 BROADWAY ANYTOWN

NY

11111

# Information on the Summout Page

# **UPPER LEFT CORNER**

Provider Name (as recorded in Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

\*PROV ID: This field will contain the Medicaid Provider ID and the NPI (if applicable)

# **CENTER**

Notification that no payment was made for the cycle (no claims were approved)
Provider name and address

#### Section Two - Provider Notification

This section is used to communicate important messages to providers.



PAGE 01 DATE 08/06/07 CYCLE 1563

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 ETIN: PROVIDER NOTIFICATION PROV ID: 00112233/0123456789 REMITTANCE NO: 07080600006

REMITTANCE ADVICE MESSAGE TEXT

\*\*\* ELECTRONIC FUNDS TRANSFER (EFT) FOR PROVIDER PAYMENTS IS NOW AVAILABLE \*\*\*

PROVIDERS WHO ENROLL IN EFT WILL HAVE THEIR MEDICAID PAYMENTS DIRECTLY DEPOSITED INTO THEIR CHECKING OR SAVINGS ACCOUNT.

THE EFT TRANSACTIONS WILL BE INITIATED ON WEDNESDAYS AND DUE TO NORMAL BANKING PROCEDURES, THE TRANSFERRED FUNDS MAY NOT BECOME AVAILABLE IN THE PROVIDER'S CHOSEN ACCOUNT FOR UP TO 48 HOURS AFTER TRANSFER. PLEASE CONTACT YOUR BANKING INSTITUTION REGARDING THE AVAILABILITY OF FUNDS.

PLEASE NOTE THAT EFT DOES NOT WAIVE THE TWO-WEEK LAG FOR MEDICAID DISBURSEMENTS.

TO ENROLL IN EFT, PROVIDERS MUST COMPLETE AN EFT ENROLLMENT FORM THAT CAN BE FOUND AT WWW.EMEDNY.ORG. CLICK ON PROVIDER ENROLLMENT FORMS WHICH CAN BE FOUND IN THE FEATURED LINKS SECTION. DETAILED INSTRUCTIONS WILL ALSO BE FOUND THERE.

AFTER SENDING THE EFT ENROLLMENT FORM TO CSC, PLEASE ALLOW A MINIMUM TIME OF SIX TO EIGHT WEEKS FOR PROCESSING. DURING THIS PERIOD OF TIME YOU SHOULD REVIEW YOUR BANK STATEMENTS AND LOOK FOR AN EFT TRANSACTION IN THE AMOUNT OF \$0.01 WHICH CSC WILL SUBMIT AS A TEST. YOUR FIRST REAL EFT TRANSACTION WILL TAKE PLACE APPROXIMATELY FOUR TO FIVE WEEKS LATER.

IF YOU HAVE ANY QUESTIONS ABOUT THE EFT PROCESS, PLEASE CALL THE EMEDNY CALL CENTER AT 1-800-343-9000.

# Information on the Provider Notification Page

# **UPPER LEFT CORNER**

Provider's name and address

# **UPPER RIGHT CORNER**

Remittance page number Date on which the remittance advice was issued Cycle number

ETIN (not applicable)

Name of section: **PROVIDER NOTIFICATION** 

\*PROV ID: This field will contain the Medicaid Provider ID and the NPI (if applicable)

Remittance number

# **CENTER**

Message text

# Section Three - Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain pending claims from previous cycles that remain in a pend status.



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# MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 ETIN: REF AMB PROV ID: 00112233/0123456789 REMITTANCE NO: 07080600006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TON	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
NO	NUMBER	INAIVIE	NUMBER	TCN	SERVICE	CODE	UNITS	CHARGED	PAID	STATUS	ERRURS
01	CP343444	DAVIS	UU44444R	07206-000000227-0-0	07/11/07	90829	1.000	52.80	0.00	DENY	00162 00244
01	CP443544	BROWN	PP88888M	07206-000011334-0-0	07/11/07	90804	1.000	17.60	0.00	DENY	00244
01	CP766578	MALONE	SS99999L	07206-000013556-0-0	07/19/07	91105	1.000	14.30	0.00	DENY	00162
01	CP999890	SMITH	ZZ2222T	07206-000032456-0-0	07/20/07	90945	1.000	77.50	0.00	DENY	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	DENIED	162.20	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		0.00	NUMBER OF CLAIMS	0



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# MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

ETIN: REF AMB PROV ID: 00112233/0123456789 REMITTANCE NO: 07080600006

LN NC	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP112346	DAVIS	UU44444R	07206-000033667-0-0	07/11/07	91105	1.000	14.30	14.30	PAID	
02	CP112345	DAVIS	UU44444R	07206-000033667-0-0	07/12/07	90846	1.000	14.30	14.30	PAID	
01	CP113433	CRUZ	LL11111B	07206-000045667-0-0	07/14/07	99221	1.000	52.80	52.80	PAID	
01	CP445677	JONES	YY33333S	07206-000056767-0-0	07/15/07	99111	1.000	66.00	66.00	PAID	
01	CP113487	WAGER	ZZ98765R	07206-000067767-0-0	06/05/07	99285	1.000	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 06/24/07
01	CP744495	PARKER	VZ45678P	07206-000088767-0-0	06/05/07	99281	1.000	14.30	14.00	ADJT	

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID	147.40	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PAID	3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1



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# MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

**TOTAL PAID** 

TOTAL DENIED

NET TOTAL PAID

VI ETIN: REF AMB PROV ID: 00112233/0123456789 REMITTANCE NO: 07080600006

5

LN.	OFFICE ACCOUNT	CLIENT	CLIENT ID			DATE OF	PROC.					
NO	NUMBER	NAME	NUMBER	T	CN	SERVICE	CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP8765432	CRUZ	LL11111B	07206-000	0033467-0-0	07/13/07	90828	1.000	69.30	0.00	**PEND	00162
02	CP4555557	CRUZ	LL11111B	07206-000	0033468-0-0	07/14/07	90814	1.000	71.04	0.00	**PEND	00162
01	CP8876543	TAYLOR	GG43210D	07206-000	0035665-0-0	07/14/07	91105	1.000	14.30	0.00	**PEND	00142
01	CP0009765	ESPOSITO	FF98765C	07206-000	0033660-0-0	07/12/07	91105	1.000	14.30	0.00	**PEND	00131
									*			PENDED CLAIM
									**	= NEV	V PEND	
	TOTAL AMOUNT ORI			PEND	168.94		R OF CLAII		4			
	NET AMOUNT ADJ			PEND	0.00		R OF CLAII		0			
	NET AMOUNT VOID			PEND	0.00		R OF CLAII		0			
	NET AMOUNT VOID	DS – ADJUSTS			0.00	NUMBER	R OF CLAII	MS	0			
	DEMITTANIOE TOTAL	DEE 414D										
	REMITTANCE TOTALS	S – REF AMB			0.00	NUMBER	0501411		4			
	VOIDS – ADJUSTS				3.60-		OF CLAII		1			
	TOTAL PENDS				168.94		R OF CLAII		4			
	TOTAL PAID				147.40	_	OF CLAII	-	4			
	TOTAL DENIED				162.20		OF CLAII		4			
	NET TOTAL PAID				143.80	NUMBER	R OF CLAII	VIS	5			
	MEMBER ID: 001122	233										
	VOIDS – ADJUSTS	.00			3.60-	NUMBER	R OF CLAII	MS	1			
	TOTAL PENDS				168.94	_	R OF CLAII	-	4			
					. 55.61	OIVIDE1			•			

147.40

162.20

143.80

NUMBER OF CLAIMS

NUMBER OF CLAIMS

NUMBER OF CLAIMS



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

ETIN: REF AMB GRAND TOTALS PROV ID: 00112233/0123456789 REMITTANCE NO: 07080600006

PAGE: DATE: CYCLE:

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REMITTANCE	TOTALS – GRAND TOTALS	

3.60-	NUMBER OF CLAIMS	1
168.94	NUMBER OF CLAIMS	4
147.40	NUMBER OF CLAIMS	4
162.20	NUMBER OF CLAIMS	4
143.80	NUMBER OF CLAIMS	5
	168.94 147.40 162.20	168.94 NUMBER OF CLAIMS 147.40 NUMBER OF CLAIMS 162.20 NUMBER OF CLAIMS

# General Information on the Claim Detail Pages

# **UPPER LEFT CORNER**

Provider's name and address

# **UPPER RIGHT CORNER**

Remittance page number

Date on which the remittance advice was issued

Cycle number. The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: REF AMB

\*PROV ID: This field will contain the Medicaid Provider ID and the NPI (if applicable) Remittance number

# **Explanation of the Claim Detail Columns**

# LN. NO. (LINE NUMBER)

This column indicates the line number of each claim as it appears on the claim form.

# OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

# **CLIENT NAME**

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

# **CLIENT ID NUMBER**

The patient's Medicaid ID number appears under this column.

#### **TCN**

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

#### DATE OF SERVICE

This column lists the service date as entered in the claim form.

# PROCEDURE CODE

The five-digit procedure code that was entered in the claim form appears under this column.

# **UNITS**

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Physicians must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000

# **CHARGED**

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

# **PAID**

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

# **STATUS**

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

#### Denied Claims

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

# Approved Claims

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment), or **VOID**.

#### Paid Claims

The status PAID refers to **original** claims that have been approved.

#### Adjustments

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim) and the debit transaction (adjusted claim).

#### Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

# **Pending Claims**

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.
- No match found in the Medicaid files for certain information submitted on the claim, for example: Client ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (\*\*). A previously pended claim is signified by one asterisk (\*).

# **ERRORS**

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

#### Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

- subtotals are broken down by.
- Pends
- Paid
- Denied
- Net total paid (sum of approved adjustments/voids and paid original claims)

Totals by **member ID** are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

Adjustments/voids (combined)

Adjustments/voids (combined)

- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

**Grand Totals** for the entire provider remittance advice appear on a separate page following the page containing the **totals** by **provider type and member ID**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

# **Section Four**

This section has two subsections:

- Financial Transactions
- Accounts Receivable

# Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.



PAGE 07 DATE 08/06/07 CYCLE 1563

REMITTANCE STATEMENT

ETIN:
FINANCIAL TRANSACTIONS
PROV ID: 00112233/0123456789
REMITTANCE NO: 07080600006

	FINANCIAL	FISCAL			
FCN	REASON CODE	TRANS TYPE	DATE	AMOUNT	
200705060236547	XXX	RECOUPMENT REASON DESCRIPTION	05 09 07	\$\$.\$\$	•

NET FINANCIAL TRANSACTION AMOUNT

TO: ABC HOSPITAL

100 BROADWAY ANYTOWN, NEW YORK 11111

\$\$\$.\$\$

NUMBER OF FINANCIAL TRANSACTIONS XXX

# Explanation of the Financial Transactions Columns

# FCN (Financial Control Number)

This is a unique identifier assigned to each financial transaction.

# FINANCIAL REASON CODE

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

# **FISCAL TRANSACTION TYPE**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# **DATE**

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

# **AMOUNT**

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

#### **Totals**

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

# Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

EDICAID

PAGE 08 DATE 08/06/07 CYCLE 1563

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
REMITTANCE STATEMENT

REMITTANCE O7080600006

REASON CODE DESCRIPTION

ORIG BAL \$XXX.XX-\$XXX.XX- CURR BAL \$XXX.XX-\$XXX.XX-

RECOUP %/AMT 999 999

TOTAL AMOUNT DUE THE STATE \$XXX.XX

# **Explanation of the Accounts Receivable Columns**

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

# REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# ORIGINAL BALANCE

The original amount (or starting balance) for any particular financial reason.

# **CURRENT BALANCE**

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

# **RECOUPMENT % AMOUNT**

The deduction (recoupment) scheduled for each cycle.

#### Total Amount Due the State

This amount is the sum of all the **Current Balances** listed above.

# Section Five - Edit Descriptions

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three.



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

00244

PAGE 06 DATE 08/06/07 CYCLE 1563

ETIN:
REF AMB
EDIT DESCRIPTIONS
PROV ID: 00112233/0123456789
REMITTANCE NO: 07080600006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE:

00131 PROVIDER NOT APPROVED FOR SERVICE
00142 SERVICE CODE NOT EQUAL TO PA
00162 RECIPIENT INELIGIBLE ON DATE OF SERVICE

PA NOT ON OR REMOVED FROM FILE

Version 2008 - 4 (11/11/08)

# **Appendix A – Code Sets**

# Place of Service

Code	Description
03	School
04	Homeless shelter
05	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
25	Birthing center
26	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49	Independent clinic
50	Federally qualified health center
51	Inpatient psychiatric facility
52	Psychiatric facility partial hospitalization
53	Community mental health center
54	Intermediate care facility/mentally retarded
55	Residential substance abuse treatment facility
56 57	Psychiatric residential treatment center
57 59	Non-residential substance abuse treatment facility
58 59	Mass immunization center
	Comprehensive autostiant rehabilitation facility
60 65	Comprehensive outpatient rehabilitation facility
71	End stage renal disease treatment facility State or local public health clinic
71 72	Rural health clinic
72 81	Independent laboratory
99	Other unlisted facility
<b>33</b>	Other utilisted facility

# **Sterilization/Abortion Codes**

<b>Code</b> A	Description Induced Abortion – Danger to the woman's life
В	Induced Abortion – Physical health damage to the woman
С	Induced Abortion – Victim of rape or incest
D	Induced Abortion – Medically necessary
E	Induced Abortion – Elective – i.e., not considered medically necessary by the attending physician – provision of elective abortions is restricted to New York City recipients
F	Procedure performed for the purpose of sterilization

# **United States Standard Postal Abbreviations**

State	Abbrev.	State	Abbrev.
Alabama	AL	Missouri	MO
Alaska	AK	Montana	MT
Arizona	AZ	Nebraska	NE
Arkansas	AR	Nevada	NV
California	CA	New Hampshire	NH
Colorado	CO	New Jersey	NJ
Connecticut	CT	New Mexico	NM
Delaware	DE	North Carolina	NC
District of Columbia	DC	North Dakota	ND
Florida	FL	Ohio	OH
Georgia	GA	Oklahoma	OK
Hawaii	HI	Oregon	OR
Idaho	ID	Pennsylvania	PA
Illinois	IL	Rhode Island	RI
lowa	IA	South Carolina	SC
Indiana	IN	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI

<b>American Territories</b>	Abbrev.
American Samoa	AS
Canal Zone	CZ
Guam	GU
Puerto Rico	PR
Trust Territories	TT
Virgin Islands	VI

Note: Required only when reporting out-of-state license numbers.

# **Appendix B – Sterilization Consent Form – DSS-3134**

A Sterilization Consent Form, DSS-3134, must be completed for each sterilization procedure. **No other form can be used in place of the DSS-3134.** A supply of these forms, available in English and in Spanish [DSS-3134(S)], can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

# **Local Districts Social Service Forms**

Claims for sterilization procedures **must be submitted on paper**, and a copy of the completed and signed **Sterilization Consent Form**, DSS-3134 [or DSS-3134(S)] must be attached to the claim.

When completing the DSS-3134, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny). Also, the persons completing the form should check to see that all five copies are legible.
- Each required field or blank must be completed in order to ensure payment.
- If a woman is not currently Medicaid eligible at the time she signs the DSS-3134 [or 3134(S)] form but becomes eligible prior to the procedure and if she is 21 years of age when the form was signed, the 30 day waiting period starts from the date the DSS form was signed regardless of the date the woman becomes Medicaid eligible.

A sample Sterilization Consent Form and step-by-step instructions follow on the next pages.

# Free Standing or Hospital Based Ordered Ambulatory Billing Guidelines: Appendix B

DSS-3134 (Rev.3/82)	I ATTENT NAME			OHART NO.	CECII ILIVII ID	140.
STERILIZATION CONSENT FORM	HOSPITAL/CLINIC	1.				
				RESULT IN THE WITHDRAWAL OR PROJECTS RECEIVING FEDERAL F	UNDS.	
■ CONSENT TO	O STERILIZATION ■			■ STATEMENT OF PERSO	ON OBTAINING	G CONSENT ■
	eceived information about s	terilization			13.	signed the
	. When I first asked for	sternization			of individual	signed the
(doctor or clinic)				consent form, I explained to hir		
the information, I was told completely up to me. I was				operation 14. a final and irreversible procedu		
sterilized. If I decide not to I				benefits associated with it.	o and the	discornions, note di
fect my right to future care or				I counseled the individua		
benefits from programs received Medicaid that I am now getting				methods of birth control are ava- plained that sterilization is different to		
	THE STERILIZATION MUST			I informed the individual to be		
SIDERED PERMANENT AND I				withdrawn at any time and that he/s		e any health services
THAT I DO NOT WANT TO BE OR FATHER CHILDREN.	COME PREGNANT, BEAR C	HILDKEN		any benefits provided by Federal fur To the best of my knowledge		individual to be sterilize
I was told about those to	emporary methods of birth c			is at least 21 years old and ap	pears mentall	ly competent. He/Sh
are available and could be pr bear or father a child in the				knowingly and voluntarily re appears to understand the nati		
natives and chosen to be steriliz		iese allei-		cedure.	ire and con	sequence of the pro
	e sterilized by an operation			15		
a3. associated with the operation	The discomforts, risks ar have been explained to me			Signature of person obtaining conse	nt	Date
questions have been answered	to my satisfaction.	-			Facility	
	eration will not be done unt			<u>16.</u>	Address	
thirty days after I sign this form. I understand that I can change my mind at any time and that my decision at any time not to be						
sterilized will not result in t medical services provided by fed		nefits or		■ PHYSICIAN'S STATEMENT ■		
	f age and was born on				on	
	Month .	Day Year		Name of individual to be sterilized  18. (Con't) , I explained to		Date of sterilization
I,5.		by consent		sterilization operation	19.	, The fact the
of my own free will to be sterilize	doctor)	<del></del>		specify type it is intended to be a final a	of operation	
				discomforts, risks and benefits asso		e procedure and ir
by a method called	7. My conse	ent expires		I counseled the individua		
100 days from the date of my sig	jilature below.			methods of birth control are ava- plained that sterilization is different to		
I also consent to the re records about the operation to:	lease of this form and other	er medical		I informed the individual to be		
Representatives of the D	Department of Health, Educ	ation, and		withdrawn at any time and that he/s	he will not los	e any health services
Welfare or Employees of programs	or projects funded by the D	epartment		benefits provided by Federal funds.  To the best of my knowledge	and belief the	individual to be sterilize
but only for determining if Federal I have received a copy of t	al laws were observed.	•		is at least 21 years old and ap		
Thave received a copy of t	nis ioini.			knowingly and voluntarily request understand the nature and consequ		
8. Signature	Date: 9.  Month Day Year			(Instructions for use of alter		
Signature	WOTHT Day Year			paragraph below except in the cas	e of premature	e delivery or emergend
10. You are requested to sup	ply the following information	, but it is		abdominal surgery where the sterili	zation is perfo individual's	
not required: Race and ethnicity designation (	nlease check)			after the date of the consent form. In those cases,		signature on the paragraph below mu
, (r				be used. Cross out the paragraph v		
□ <sub>1</sub> American Indian or	□₃ Blank (not of Hispanic of	origin)		(1) At least thirty days have dividual's signature on this of	passed betwo	and the date of the ii
Alaska Native □ <sub>2</sub> Asian or Pacific Islander	□₄ Hispanic □₅ White (not of Hispanic of Hi	origin)		sterilization was performed.		
	R'S STATEMENT ■	51.g)		(2) This sterilization was performed at the date of		
				consent form because of the		
	o assist the individual to be ste mation and advice presented			plicable box and fill in information re	quested):	
the individual to be sterilized by	the person obtaining this cons	ent.		<ul><li>1 Premature delivery 20.</li><li>22. Individual's expected date of de</li></ul>	livery.	21
I have also read him/her th and explained its contents to hin	ne consent form in11.			☐ 2 Emergency abdominal surger		23.
belief he/she understood this ex		vieuge and		(describe circumstances):		23.(Con't)
12.				24. Physician		
Interpreter	Date			Date_		25.
THE FOLLOWING MUST BE	COMPLETED FOR STERILIZ	ZATIONS PI	RFORME	D IN NEW YORK CITY		
WITNESS CERTIFICATION	tify that on 27. , 1	0 1		9- 4		
I, 26. do cert explained the consent form to				ile the counselor read and consent form in his/her own handwriting	na.	
	(patient's name)		3		3	
SIGNATURE OF WITNESS			TITLE		DATI	E
X 29.				30.		31.
REAFFIRMATION (to be signed				is given to me at the time I originally si	aned the cons	ent form
				al consent form, and I hereby affirm the		on tom.
SIGNATURE OF PATIENT		DATE		SIGNATURE OF WITNESS		DATE
<b>X</b> 32.		33.		<b>X</b> 34.		35.
	151 0 11 3 101		OI : 4			

# Field-by-Field Instructions for Completing the Sterilization Consent Form – DSS-3134 and 3134(S)

#### **Patient Identification**

#### Field 1

Enter the patient's name, Medicaid ID number, and chart number; name of hospital or clinic is optional.

#### **Consent To Sterilization**

#### Field 2

Enter the name of the individual or clinic obtaining consent. If the sterilization is to be performed in New York City, the physician who performs the sterilization (24) cannot obtain the consent.

# Field 3

Enter the name of sterilization procedure to be performed.

# Field 4

Enter the patient's date of birth. Check to see that the patient is at least 21 years old. If the patient is not 21 on the date consent is given (9), Medicaid will not pay for the sterilization.

# Field 5

Enter the patient's name.

# Field 6

Enter the name of doctor who will probably perform the sterilization. It is understood that this might not be the doctor who eventually performs the sterilization (24).

#### Field 7

Enter the name of sterilization procedure.

#### Field 8

The patient must sign the form.

#### Field 9

Enter the date of patient's signature. This is the date on which the consent was obtained. The sterilization procedure must be performed no less than 30 days nor more than 180 days from this date, except in instances of premature delivery (20, 21), or emergency abdominal surgery (22, 23) when at least 72 hours (three days) must have elapsed.

Completion of the race and ethnicity designation is optional.

# **Interpreter's Statement**

# Field 11

If the person to be sterilized does not understand the language of the consent form, the services of an interpreter will be required. Enter the language employed.

# Field 12

The interpreter must sign and date the form.

# **Statement of Person Obtaining Consent**

#### Field 13

Enter the patient's name.

# Field 14

Enter the name of the sterilization operation.

# Field 15

The person who obtained consent from the patient must sign and date the form. If the sterilization is to be performed in New York City, this person cannot be the operating physician (24).

# Field 16

Enter the name and address of the facility with which the person who obtained the consent is associated. This may be a clinic, hospital, Midwife's, or physician's office.

# **Physician's Statement**

The physician should complete and date this form after the sterilization procedure is performed.

#### Field 17

Enter the patient's name.

# Field 18

Enter the date the sterilization procedure was performed.

Enter the name of the sterilization procedure.

# **Instructions for Use of Alternative Final Paragraphs**

If the sterilization was performed at least 30 days from the date of consent (9), then cross out the second paragraph and sign (24) and date (25) the consent form.

If less than 30 days but more than 72 hours has elapsed from the date of consent as a consequence of either premature delivery or emergency abdominal surgery, proceed as follows:

# Field 20

If the sterilization was scheduled to be performed in conjunction with delivery but the delivery was premature, occurring within the 30-day waiting period, check box one and (21) enter the expected date of delivery.

# Field 21

If the patient was scheduled to be sterilized but within the 30-day waiting period required emergency abdominal surgery and the sterilization was performed at that time, then check box two and (23) describe the circumstances.

# Field 24

The physician who performed the sterilization must sign and date the form.

# Field 25

The date of the physician's signature should indicate that the physician's statement was signed after the procedure was performed, that is, on the day of or a day subsequent to the sterilization.

# For Sterilizations Performed In New York City

New York City local law requires the presence of a witness chosen by the patient when the patient consents to sterilization. In addition, upon admission for sterilization, in New York City, the patient is required to review his/her decision to be sterilized and to reaffirm that decision in writing.

#### Witness Certification

#### Field 26

Enter the name of the witness to the consent to sterilization.

# Field 27

Enter the date the witness observed the consent to sterilization. This date will be the same date of consent to sterilization (9).

Enter the patient's name.

# Field 29

The witness must sign the form.

# Field 30

Enter the title, if any, of the witness.

# Field 31

Enter the date of witness's signature.

# Reaffirmation

# Field 32

The patient must sign the form.

# Field 33

Enter the date of the patient's signature. This date should be shortly prior to or same as date of sterilization in field 18.

# Field 34

The witness must sign the form for reaffirmation. This witness need not be the same person whose signature appears in field 29.

# Field 35

Enter the date of witness's signature.

# **Appendix C – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113**

An Acknowledgment of Receipt of Hysterectomy Information Form, DSS-3113, must be completed for each hysterectomy procedure. **No other form can be used in place of the DSS-3113.** A supply of these forms, available in English and in Spanish, can be obtained from the New York State Department of Health's website by clicking on the link to the web page below:

# **Local Districts Social Service Forms**

Claims for hysterectomy procedures must be submitted on paper forms, and a copy of the completed and signed DSS-3113 must be attached to the claim.

When completing the DSS-3113, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny).
- Each required field or blank must be completed in order to ensure payment.

A sample Hysterectomy Consent Form and step-by-step instructions follow on the next pages.

# DSS-3113 (Rev. 4/84) ACKNOWLEDGEMENT OF RECEIPT OF HYSTERECTOMY INFORMATION (NYS MEDICAID PROGRAM)

` EITHER PART I OR PART II MUST BE COMI	PLETED	1. RECIPIENT ID NO.	2. SURGEON'S NAME				
Part I: RECIPIENT'S ACKNOWLEDGEMENT STATEMENT AND SURGEON'S CERTIFICATION							
RECIPIENT'S ACKNOWLEDGEMENT STATEMENT							
It has been explained to me,, that the hysterectomy to be performed on me will (RECIPIENT NAME)  make it impossible for me to become pregnant or bear children. I understand that a hysterectomy is a permanent operation. The reason for performing the hysterectomy and the discomforts, risks and benefits associated with the hysterectomy have been explained to me, and all my questions have been answered to my satisfaction prior to the surgery.							
4. RECIPIENT OR REPRESENTATIVE 5. DA'SIGNATURE		6. INTERPRETER'S SIGNATURE (If required)	7. DATE				
X		х					
SURGEON'S CERTIFICATION							
The hysterectomy to be performed for the above mentioned recipient is solely for medical indications. The hysterectomy is not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing.							
		8. SURGEON'S SIGNATURE	9. DATE				
		X					
D. A. WANGER OF ACKNOWLEDGEMENT AND OUR OFFICIAL TON							
Part II: WAIVER OF ACKNOWLEDGEMENT AND SURGEON'S CERTIFICATION							
The hysterectomy performed on was solely for medical reasons. The (RECIPIENT NAME) hysterectomy was not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. I did not obtain Acknowledgement of Receipt of Hysterectomy information from her and have her complete Part I of this form because (please check the appropriate statement and describe the circumstances where indicated):							
1. She was sterile prior to the hysterectomy. (briefly describe the cause of sterility)							
2. The hysterectomy was performed in a life threatening emergency in which prior acknowledgement was not possible. (briefly describe the nature of the emergency)							
3. She was not a Medicaid recipient at the time the hysterectomy was performed but I did inform her prior to surgery that the procedure would make her permanently incapable of reproducing.							
		14. SURGEON'S SIGNATURE	15. DATE				
		x					

**DISTRIBUTION:** File patient's medical record; hospital submit with claim for payment; surgeon and anesthesiologist submit with claims for payment; patient

# Field-by-Field Instructions for Completing Acknowledgement Receipt of Hysterectomy Information Form – DSS-3113

Either Part I or Part II must be completed, depending on the circumstances of the operation. In all cases, Fields 1 and 2 must be completed.

# Field 1

Enter the recipient's Medicaid ID number.

# Field 2

Enter the surgeon's name.

# Part I: Recipient's Acknowledgement Statement and Surgeon's Certification

This part must be signed and dated by the recipient or her representative unless one of the following situations exists:

- The recipient was sterile prior to performance of the hysterectomy;
- The hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible; or
- The patient was not a Medicaid recipient on the day the hysterectomy was performed.

#### Field 3

Enter the recipient's name.

# Field 4

The recipient or her representative must sign the form.

# Field 5

Enter the date of signature.

#### Field 6

If applicable, the interpreter must sign the form.

#### Field 7

If applicable, enter the date of interpreter's signature.

#### Field 8

The surgeon who performed or will perform the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily for family planning purposes.

Enter the date of the surgeon's signature.

# Part II: Waiver of Acknowledgment

The surgeon who performs the hysterectomy must complete this Part of the claim form if Part I, the recipient's Acknowledgment Statement, has not been completed for one of the reasons noted above. This part need not be completed before the hysterectomy is performed.

# Field 10

Enter the recipient's name.

# Field 11

If the recipient's acknowledgment was **not** obtained because she was sterile prior to performance of the hysterectomy, check this box and briefly describe the cause of sterility, e.g., postmenopausal. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

# Field 12

If the recipient's Acknowledgment was **not** obtained because the hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible, check this box and briefly describe the nature of the emergency. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

# Field 13

If the patient's Acknowledgment was **not** obtained because she was not a Medicaid recipient at the time a hysterectomy was performed, but the performing surgeon did inform her before the procedure that the hysterectomy would make her permanently incapable of reproducing, check this box.

#### Field 14

The surgeon who performed the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily or secondarily for family planning purposes and that one of the conditions indicated in Fields 11, 12, and 13 existed.

#### Field 15

Enter the date of the surgeon's signature.