# NEW YORK STATE MEDICAID PROGRAM

# HOSPITAL-BASED/FREE STANDING ORDERED AMBULATORY

**BILLING GUIDELINES** 

# **TABLE OF CONTENTS**

Section I - Purpose Statement	3
Section II – Claims Submission	4
Electronic Claims	
Paper Claims	
Claim Form eMedNY-150001	
Billing Instructions for Hospital Based Ordered Ambulatory Services	
Section III – Remittance Advice	35
Electronic Remittance Advice	
Paper Remittance Advice	
Appendix A – Code Sets	59
Appendix B – Sterilization Consent Form – DSS-3134	62
Appendix C – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113	69

# **Section I - Purpose Statement**

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Ordered Ambulatory Providers and should be used by the provider's billing staff as an instructional as well as a reference tool.

Version 2004 – 1 Page 3 of 72

# Section II - Claims Submission

Ordered Ambulatory providers can submit their claims to NYS Medicaid in electronic or paper formats.

# **Electronic Claims**

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Ordered Ambulatory providers who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Practitioner (837P) transaction. In addition to this document, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P Implementation Guide (IG) A document that explains the proper use of the 837P standards and program specifications. This document is available at <a href="http://www.wpc-edi.com/hipaa">http://www.wpc-edi.com/hipaa</a>.
- NYS Medicaid 837P Companion Guide (CG) A subset of the IG, which provides instructions for the specific requirements of NYS Medicaid for the 837P. This document is available at www.nyhipaadesk.com.

# Under the **News and Resources** tab:

- ✓ Select eMedNY Phase II HIPAA Transactions from the menu. (Click on the +box)
- ✓ Click on 837 Professional Health Care Claim Transaction
- ✓ Click on Companion Guide-837 Professional
- NYS Medicaid Supplemental Companion Guide This document provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications. The Supplemental CG is available at www.nyhipaadesk.com.

#### Under the **News and Resources** tab:

✓ Select eMedNY Phase II HIPAA Transactions from the menu (Click on the +box)

Version 2004 – 1 Page 4 of 72

- ✓ Click on 837 Professional Health Care Claim Transaction
- ✓ Click on Supplemental Companion Guide

# **Pre-requirements for the Submission of Electronic Claims**

Before being able to start submitting electronic claims to NYS Medicaid, providers need the following:

- An Electronic Transmitter Identification Number (ETIN)
- A Certification Statement
- A User ID and password
- A Trading Partner Agreement
- Testing

#### **ETIN**

This is a four-character submitter identifier, issued by the NYS Medicaid Fiscal Agent upon application and must be used in every electronic transaction submitted to NYS Medicaid. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

ETIN applications are available at www.emedny.org.

# Under Information:

- ✓ Click on Provider Enrollment Forms
- ✓ Click on Electronic Transmitter Identification Number

### **Certification Statement**

All providers, either direct billers or those who billed through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for the electronic billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available at <a href="www.emedny.org">www.emedny.org</a> together with the ETIN application.

Version 2004 – 1 Page 5 of 72

# **User ID and Password**

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods.

# **Trading Partner Agreement**

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions. The NYS Medicaid Trading Partner Agreement is available at <a href="https://www.emedny.org">www.emedny.org</a>.

#### From the **Menu**:

- ✓ Select HIPAA
- ✓ Click on NYS Medicaid Trading Partner Information and Forms
- ✓ Click on Trading Partner Agreement Form

# **Testing**

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims. Information and instructions regarding testing are available at <a href="https://www.emedny.org">www.emedny.org</a>.

### Under Information:

- ✓ Click on eMedNY Phase II
- ✓ Click on eMedNY Provider Testing Users Guide

# **Communication Methods**

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- eMedNY eXchange
- FTP
- CPU to CPU

Version 2004 – 1 Page 6 of 72

eMedNY Gateway

# eMedNY eXchange

The eMedNY eXchange works like email; users are assigned an inbox and they are able to send and receive transaction files in an email-like fashion. Transaction files are attached and sent to eMedNY for processing and the responses are delivered to the user's inbox so they can be detached and saved on the user's computer. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website at <a href="https://www.emedny.org">www.emedny.org</a>.

The eMedNY eXchange only accepts HIPAA-compliant transactions.

Access to the eMedNY eXchange is obtained through an enrollment process. Procedures and instructions regarding how to enroll in the eMedNY eXchange are available at <a href="https://www.emedny.org">www.emedny.org</a>.

#### Under Information:

- ✓ Click on eMedNY Phase II.
- ✓ Click on eMedNY Provider Testing User Guide
- ✓ On the Table of Contents, click on Overview
- ✓ Scroll down to Access Methods

#### **FTP**

FTP allows for direct or dial-up connection.

# CPU to CPU (FTP)

This method consists of an established direct connection between the submitter and the processor and it is most suitable for high volume submitters.

# eMedNY Gateway

This is a dial-up access method. It requires the use of the User ID assigned at the time of enrollment and a password.

Note: For questions regarding FTP, CPU to CPU or eMedNY Gateway connections, call CSC-Provider Enrollment Support at 800-343-9000.

#### **ePACES**

Additionally, NYS Medicaid provides ePACES, a HIPAA-compliant web-based application that is customized for specific transactions, including the 837P. ePACES,

Version 2004 – 1 Page 7 of 72

which is provided free of charge, is ideal for providers with small-to-medium claim volume.

To take advantage of ePACES, providers need to follow an enrollment process, which is available at <a href="www.emedny.org">www.emedny.org</a>. Providers who enroll in ePACES will be automatically enrolled in eMedNY eXchange.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 Dental, Professional and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 Professional transaction, which allows immediate adjudication of the claim. When this functionality is used, a claim adjudication status response is sent to the submitter shortly after submission.

# **Paper Claims**

Ordered Ambulatory providers who choose to submit their claims on paper forms must use the New York State eMedNY-150001 claim form. A link to this form appears at the end of this subsection.

# **General Instructions for Completing Paper Claims**

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in

Version 2004 – 1 Page 8 of 72

the required fields. The following guidelines will help ensure the accuracy of the imaging output.

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below as possible:

1 2 3 4 5 6 7 8 9 0

- Circles (the letter O, the number 0) must be closed.
- Avoid unfinished characters. For example:

Wr	ritten As lı		S	Intended As	Inte	rpr	etec	A S	3
	6.	C	0	6.00		6.	6	0	→ Zero interpreted as six

 When typing or printing, stay within the box and within the hash marks where provided; ensure that no characters (letters or numbers) touch the claim form lines.
 For example:

Written As	Intended As	Interpreted As	
2	2	$7 \longrightarrow$	Two interpreted as seven
3	3	$2 \rightarrow$	Three interpreted as two

Characters should not touch each other. Example:

Written As	Intended As	Interpreted As	
2	23	illegible →	Entry cannot be interpreted properly

- Do not write in between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that

Version 2004 – 1 Page 9 of 72

skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.

- If filling in information through a computer, ensure that all information is aligned properly, and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections (i.e. information written over white out, crossed out information). If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.
- Do not use adhesive labels (for example for address); do not place stickers on the form
- Do not write or use staples on the bar-code area.

If submitting multiple claim forms, they may be batched up to 100 forms per batch. Use paper clips or rubber bands to hold the claim forms in each batch together. Do not use staples.

For mailing completed claim forms, use the self-addressed envelopes provided by CSC for this purpose. For information on how to order envelopes please refer to Information for All Providers, Inquiry section on this web page. The address for submitting claim forms is:

# P.O. Box 4601 Rensselaer, NY 12144-4601

# Claim Form eMedNY-150001

To view the eMedNY-150001 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

Claim Sample-HCFA-Ordered Ambulatory

# General Information About the eMedNY-150001

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

Version 2004 – 1 Page 10 of 72

Most claim form fields have been sized to contain the exact number of characters for the required information. However, some fields have been sized to accommodate potential future changes, for example the Provider ID number, and therefore have more spaces than the current number of characters for the required information. In this case, the entry must be **right justified (unless otherwise noted in the field instructions)**, that is, the extra spaces must be left blank at the left side of the box. For example, Provider ID number 02345678 should be entered as follows:



# **Billing Instructions for Ordered Ambulatory Services**

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Ordered Ambulatory Services. Although the instructions that follow are based on the eMedNY-150001 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes they need to use, etc.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

# Field by Field Instructions for Claim Form eMedNY-150001

**Header Section: Fields 1 Through 23B** 

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all of the claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

# ADJUSTMENT/VOID CODE (Upper Right Corner of Form)

- If submitting an **adjustment** (replacement) to a previously paid claim, enter 'X' or the value **7** in the 'A' box.
- If submitting a void to a previously paid claim, enter 'X' or the value 8 in the 'V' box.

# ORIGINAL CLAIM REFERENCE NUMBER (Upper Right Corner Of The Form)

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier which is assigned to each claim document or electronic record regardless of the number of individual claims

Version 2004 – 1 Page 11 of 72

(service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claims submitted under that document/record.

# Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN
- To cancel one or more claims submitted on a previously paid TCN (except if the TCN contained one single claim or if all the claims contained in the TCN are to be voided)

# Adjustment to Change Information:

If an adjustment is submitted to correct information on one or more claims sharing the same TCN, follow the instructions below:

- The Provider ID number, the Group ID number and the Patient's Medicaid ID number, must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claims originally submitted in the same document/record (all claims with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

# **Example:**

TCN 0509567890123456 is shared by three individual claims. This TCN was paid on April 18, 2005. After receiving payment, the provider determines that the service date of one of the claim records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

Version 2004 – 1 Page 12 of 72

Figure 1A: Original Claim Form

MEDICAL ASSISTA CLAIM FORM	NCE HEALTH INSURANCE TITLE XIX PROGRAM		CODE		ORIGINAL CLAIM RI	EFERENCE NUMBER	
<u></u>	(SUBSCRIBER) INFORMATION	ADJUST/VOID PAID CLAIM	AV	1 1 1	1 1 1 1		
	1. PATIENT'S NAME (First, middle, last)	2. DATE OF BIRTH	2A. TOTAL ANNUAL FAMILY INCOME	4. INSURED'S NA	ME (First name, middle initial, last	name)	
	JANE SMITH	0 5 2 0 1 9 9 0					
D O N	4. PATIENT'S ADDRESS (Street, City, State, Zip Code)	5. INSURED'S SEX MALE FEMALE	5A. PATIENT'S SEX MALE FEMALE	6. MEDICARE NU	MBER	6A. MEDICAID NUMBER	2   4   5   6
NOT ST		5B. PATIENT'S TELEPHONE	X X NUMBER	6B. PRIVATE INS	URANCE NUMBER	A B 1 2 GROUP NO.	3 4 5 C
STAPLE		( )					
Z	6 C. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL	7. PATIENT'S RELATIONSHII SELF SPOUSE	P TO INSURED  CHILD OTHER	8. INSURED'S EN	IPLOYER OR OCCUPATION		
BARCODE	OTHER HEALTH INSURANCE COVERAGE – Enter name of Policyholder, Plan Name and Address, and Policy or Private	10. WAS CONDITION RELAT	ED TO	11. INSURED'S A	DDRESS (Street, City, State, Zip C	Code)	
DE AREA	Insurance Number	PATIENT'S EMPLOYMENT X	X CRIME VICTIM				
×		AUTO X	X OTHER LIABILITY				
	12.		DATE	13.			
	PATIENT'S OR AUTHORIZED SIGNATURE	INCORMATION (DE	MM DD YY	INSURED'S SIGN		NONINO)	
14. DATE OF ONSET 15. FIRST CO		16A. EMERGENCY RELATED	17. DATE PATIENT MAY RETURN TO WORK	18. DATES OF DI	SABILITY FROM	SIGNING)	ТО
	D YY YES NO	YES X X NO	MM DD YY	TOTAL	PARTIAL MM	DD YY	MM DD YY
19. NAME OF REFERRING PHYSICIAN OR (		19A. ADDRESS (OR SIGNATUL	RE SHF ONLY)	19B. PROF CD	19C. IDENTIFICATION NUMBE	1 9 4 1 6	19D. DX CODE
20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITIALIZATION DATES	ADMITTED DISCHARGED  DD YY MM DD YY	20A. NAME OF HOSPITAL			20B. SURGERY DATE	20C. TYPE OF S	URGERY
21. NAME OF FACILITY WHERE SERVICES		21A. ADDRESS OF FACILITY			22. WAS LABORATORY W OUTSIDE YOUR OFFI	/ORK PERFORMED	LAB CHARGES
					YES	NO	
22A. SERVICE PROVIDER NAME		22B. PROF CD 22C. ID	ENTIFICATION NUMBER	1 1 1	22D. STERILIZATION ABORTION CODE		22E. STATUS CODE
23. DIAGNOSIS OR NATURE OF ILLNESS.	RELATE DIAGNOSIS TO PROCEDURE IN COLUMN 24H B	BY REFERENCE TO NUMBERS 1, 2	_	22F. POSSIBLE	22G. EPSDT		22H. FAMILY
1. 2.				DISABILITY	X C/THP	V	PLANNING Y X
3.				23A. PRIOR APPROV	AL NUMBER		23B. PAYM'T SOURCE CODE
24A. 24B. DATE OF PLACE	24C. 24D. 24E. PROCEDURE MOD MOD	24F. 24G. 24H. MOD MOD DIAGNO	SIS CODE 24I. DAYS	24J. CHARO	24K.		1/1 0 1 24L.
SERVICE  M M D D Y Y	CD MOD MOD	MOD MOD DIAGNO	OR UNITS	OTAN	923	_	
0 3   2 8   0 5	7 1 0 1 0   T C	$\begin{bmatrix} & & & & & & & & & & & & & & & & & & &$	. 9		1 0.0 0	•	1 1 1 1 1 • 1
0 3   2 8   0 5	7 2 0 1 0 T C	1 7 3 7	. 9	1 1 1 1	4 0.0 0		1 1 1 1 1 1
0 3 2 8 0 5	7 3 5 0 0 T C	1 7 3 7			1 2.5 0	1 1 1 . 1	
	7/3/3/0/0 1/0						
			•		-		•
			•		1 • 1 1 1	•	
			•		1.1	•	
24M.	THROUGH	240.MOD	•		1 • 1 1 1	•	
24M. INPATIENT HOSPITAL VISITS  MM DD	MM   DD   24N. PROC CD			1 1 1 1		1 1 1 • 1	1 1 1 1 1
25. CERTIFICATION	THE REVERSE SIDE APPLY TO THIS BILL	YES	ASSIGNTMENT	NO	27. TOTAL CHARGE	28. AMOUNT PAID	29. BALANCE DUE
James Stro	ong		ER IDENTIFICATION NUMBER/ ECURITY NUMBER	1		R'S NAME, ADDRESS, ZIP COI	DE
SIGNATURE OF PHYSICIAN OR SUPPLIER  25A. PROVIDER IDENTIFICATION NUMBER					Anytown Me 312 Main Str		
0 1 2	3 4 5 6 7					ew York 1111	1
25B. MEDICAID GROUP IDENTIFICATION N	UMBER 25C. Li	OCATOR 25D. SA ODE EXCP CODE	32A. MY FEE HAS BEEN PAID		TELEPHONE NUMBER (	)	EXT.
COUNTY OF SUBMITTAL 25E. DATE SI		0 3	YES	NO	DO NOT WRITE IN THIS SPA		EMEDNY - 150001 ((1/04)
04 04	1 05		A B C 1 2	3 4 5	שט אטו WKITE IN THIS SPA	υE	2.1.25.1 100001 ((1/04))
33. OTHER REFERRING ORDERING PROVIDI	ER 34. PROF CD	35. CASE MANAGER ID					

Version 2004 – 1 Page 13 of 72

Figure 1B: Adjustment

MEDICAL ASSIST	ANCE HEALTH	INSURANCE			ODE		ORIGINA	AL CLAIM REFERENCE NUMBER	
CLAIM FORM	TITLE XI	X PROGRAM	AD	ED TO JUST/VOID 7	V				
PATIENT AND INSURE	D (SUBSCRIBER) IN  1. PATIENT'S NAME (First, mid		PAI 2. DATE OF	D CLAIM	OTAL ANNUAL		9 5 6	7 8 9 0 1 2 ddle initial, last name)	3 4 5 6
		iic, iasij	2. DATE OF	FA	MILY INCOME	4. INSURED S NA	w∟ (r ir si riame, mi	uure miiiai, iasi namej	
	JANE SMITH  4. PATIENT'S ADDRESS (Stree	t, City, State, Zip Code)	0 5 2  5. INSURED	0 1 9 9 0 'S SEX 5A. PATI	ENT'S SEX	6. MEDICARE NU	MBER	6A. MEDICAID NUMBER	
	4. PATIENT'S ADDRESS (Stree		MALE	FEMALE MALI	FEMALE X	·		A  B  1  2	3   4   5   C
	178.1		5B. PATIEN	T'S TELEPHONE NUMBER	1 1 1	6B. PRIVATE INS	URANCE NUMBER		RECIPROCITY NO.
	6 C. PATIENT'S EMPLOYER, O	CCLIPATION OR SCHOOL	( )	S RELATIONSHIP TO INSUR	RED	8 INSURED'S EN	IPLOYER OR OCC	IPATION	
	<b>4</b>	OCCI ATION CIC GCTICOL	SEL		OTHER	O. INCORED O EN	II EOTEN ON GOOD	STATION.	
	9. OTHER HEALTH INSURANC of Policyholder, Plan Name and Insurance Number	E COVERAGE – Enter name Address, and Policy or Private		ONDITION RELATED TO		11. INSURED'S A	DDRESS (Street, C	ity, State, Zip Code)	
	Insurance Number		PATIE EMPLOYN	NT'S IENT X	CRIME VICTIM				
	A		ACCIE	UTO X X	OTHER LIABILITY				
	12.			DATE		13.			
	PATIENT'S OR AUTHORIZE			MM	DD YY	INSURED'S SIGN			
	CONSULTED 16. HAS PA	OR SUPPLIER FIENT EVER HAD SAME LAR SYMPTOMS	16A. EMERGE RELATE	NCY 17. DATE	D REVERS E PATIENT MAY JRN TO WORK	18. DATES OF DI		G AND SIGNING) FROM	TO
MM DD YY MM	DD YY YES	NO NO	YES X	X NO MM	DD YY	TOTAL	PARTIAL	MM DD YY	MM DD YY
19. NAME OF REFERRING PHYSICIAN C	OR OTHER SOURCE		19A. ADDRES	S (OR SIGNATURE SHF ON	LY)	19B. PROF CD	19C. IDENTIFICA		19D. DX CODE
20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITIALIZATION DATES	ADMITTED	DISCHARGED	20A. NAME O	F HOSPITAL			20B. SURGE		SURGERY
21. NAME OF FACILITY WHERE SERVICE			21A. ADDRES	S OF FACILITY			22. WAS LA	DD YY BORATORY WORK PERFORMED BEYOUR OFFICE	LAB CHARGES
							YES	NO NO	
22A. SERVICE PROVIDER NAME			22B. PROF (	CD 22C. IDENTIFICATI	ION NUMBER		22D. STERII ABORT	LIZATION HON CODE	22E. STATUS CODE
23. DIAGNOSIS OR NATURE OF ILLNES	S. RELATE DIAGNOSIS TO PROC	EDURE IN COLUMN 24H B	Y REFERENCE T	O NUMBERS 1, 2, 3, ETC. OF	R DX CODE	22F.		22G.	22H.
1.					▼	POSSIBLE DISABILITY	Х	EPSDT Y N	FAMILY Y X
2.						23A. PRIOR APPROV	AL NUMBER		23B. PAYM'T SOURCE CODE
3.									1/ 0
24A. 24I DATE OF SERVICE		24D. 24E. MOD MOD	24F. 24G. MOD	24H. DIAGNOSIS CODE	24I. DAYS OR	24J. CHARC	ES	24K.	24L.
M M D D Y Y	·				UNITS				
0 3   2 8   0 5	7   1   0   1   0	T <sub> </sub> C		7 3 7.9	1 1	1 1 1 1	1 0.0 0	1 1 1 1 1 • 1	
0 3 2 8 0 5	7   2   0   1   0	T <sub> </sub> C <sub> </sub>		7 3 7.9			4 0.0 0	1 1 1 1 1 • 1	
0 3   2 9   0 5	7   3   5   0   0	T <sub>1</sub> C <sub>1</sub>		7 3 7.9	1 1		1 2.5 0	•	
						1 1 1 1	1 • 1		
							1 . 1		
							•		1 1 1 1 1 1 1 1
24M.	THROUGH		24O.MOD	•					
INPATIENT HOSPITAL VISITS  MM DD	MM   DD	24N. PROC CD	1	•		1 1 1 1	1 • 1		
25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS AND ARE MADE A PART HEREOF)	ON THE REVERSE SIDE APPLY TO	) THIS BILL		26. ACCEPT ASSIGNTMI YES	ENT	NO	27. TOTAL CHAI	RGE 28. AMOUNT PAID	29. BALANCE DUE
· ·	cong			30. EMPLOYER IDENTIF SOCIAL SECURITY N			31. PHYSICIAN'S	S OR SUPPLIER'S NAME, ADDRESS, ZIP O	CODE
SIGNATURE OF PHYSICIAN OR SUPPLI 25A. PROVIDER IDENTIFICATION NUMB	ER						_	wn Medical Cente	r
								nin Street	11
0 1 2 25B. MEDICAID GROUP IDENTIFICATION		6 7 25C. LC	DCATOR	25D. SA 32A. MY FE	E HAS BEEN PA	IID	_	wn, New York 111	П
		1 1 1	DDE   E	XCP CODE YES		NO	TELEPHONE NU	JMBER ( )	EXT.
COUNTY OF SUBMITTAL 25E. DATE		CCOUNT NUMBER	<u> </u>			12 4 1 5	DO NOT WRITE	IN THIS SPACE	EMEDNY - 150001 ((1/04
33. OTHER REFERRING ORDERING PROVIDE IDEAL COMPANY OF THE PROVIDE REPORT OF THE PROVIDE	28 05 UIDER	34. PROF CD	35. CASE	MANAGERID	U 1 2	2 3 4 5			

Version 2004 – 1 Page 14 of 72

# Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN):

An adjustment should be submitted to cancel or void one or more individual claims that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claims submitted in the original document (all claims with the same TCN) except for the claim(s) to be voided; these claims must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claims from the TCN history records as well as the cancellation of the original TCN payment and the repricing of the new TCN (Adjustment) based on the adjusted information.

# Example:

TCN 0509612345678901 contained three individual claims, which were paid on April 18, 2005. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim for that service must be cancelled to reimburse Medicaid for the overpayment; an adjustment should be submitted. Refer to figures 2A and 2B for an illustration of this example.

Version 2004 – 1 Page 15 of 72

Figure 2A: Original Claim Form

MEDICAL CLAIM FO		STA	NCE HEALTH TITLE XI				USE	Y TO BE D TO UST/VOID	COD	DE V				ORIGINA	L CLAIM RI	EFEREN	CE NUMBE	R			
PATIENT AND	D INSUF	RED (	SUBSCRIBER) IN	FORMAT	ION			D CLAIM		-											
			1. PATIENT'S NAME (First, mid	dle, last)		2.	DATE OF	BIRTH	2A. TOT. FAMIL	AL ANNUAL Y INCOME		4. INSURED	'S NAME (	First name, mid	ddle initial, last	name)	,				
			JANE SMITH			١	.5.2.	0:1:9:9:0													
		DO	4. PATIENT'S ADDRESS (Street	t, City, State, Zip C	Code)	_	INSURED	'S SEX	5A. PATIEN			6. MEDICAR	E NUMBE	R		6A. ME	DICAID NUME	BER			
		TON O					MALE	FEMALE	MALE	FEMALE X						A	B 1	2   3	3   4	5   C	
		TS				5B	. PATIEN	T'S TELEPHONE N	NUMBER	^_		6B. PRIVATE	INSURAI	NCE NUMBER		GROUI				IPROCITY N	
		STAPLE				,	١														
		Ξ	6 C. PATIENT'S EMPLOYER, C	CCUPATION OR	SCHOOL	7.		S RELATIONSHIP				8. INSURED	'S EMPLO	YER OR OCCU	JPATION	-			-		
		BAR					SELI	SPOUSE	CHILD	OTHER											
		BARCODE	OTHER HEALTH INSURANC of Policyholder, Plan Name and			10	. WAS CC	NDITION RELATED	D TO			11. INSUREI	D'S ADDRI	ESS (Street, Ci	ty, State, Zip C	Code)					
			Insurance Number	,	.,		PATIE MPLOYN	NT'S ENT X	X CI	RIME CTIM											
		AREA					А	ито 🗸	V 0'	THER											
							ACCIE	ENT X		ABILITY											
			12.						DATE			13.									
			PATIENT'S OR AUTHORIZE	D SIGNATURE					MM	DD Y	Υ	INSURED'S	SIGNATUI	RE							
14. DATE OF ONSET	15 F	IRST CO	PHYSICIAN NSULTED 16. HAS PA	OR SUP			DRMA EMERGE			REVER ATIENT MAY		18. DATES (			G AND S	SIGNIN	IG)		ТО		
OF CONDITION		FOR CON		LAR SYMPTOM		1071.	RELATE			N TO WORK		TOTAL	), DIONE	PARTIAL	1110111				.0		
MM DD Y  19. NAME OF REFERR					NO	YES 194		X NO		DD Y	Υ	19B. PROF	CD 19	C. IDENTIFICA	MM TION NUMBE		D Y	ΥY	MM 19D. DX	CODE	YY
		rii on o						•	E SHI ONEI)			135.11101	05 13	0	0 6	<u>`</u> 1  9					
20. FOR SERVICES RELA HOSPITALIZATION, GIVE HOSPITIALIZATION DATE	i i		ADMITTED	DISCHARGE	ΞD	20A.	NAME O	HOSPITAL						20B. SURGE	RY DATE		20C. TYP	PE OF SUF	RGERY		
		MM	DD YY MI RENDERED (If other than home		YY	21Δ	ADDRES	S OF FACILITY						MM 22 WAS LAR	DD BORATORY W	YY	OPMED	_	LAR	CHARGES	
21. WANE OF TAGETT	WILKE OL	IWIOLOI	KENDERED (II Oliver than Home	or oniccy		217.	ADDITEO	O OI TAOILITT					1	OUTSID	E YOUR OFFI	CE	ONWED			JI WINOLO	
														YES			NO				
22A. SERVICE PROVID	ER NAME					221	B. PROF (	CD 22C. IDEN	NTIFICATION	NUMBER				22D. STERIL ABORT	IZATION ION CODE				22E.	STATUS COI	DE
22 DIACNOCIC OD NA	TUDE OF III	NECC F	ELATE DIAGNOSIS TO PROC	EDUDE IN COL	LIMBL OALL	DV DEEE	DENCE T	O NUMBERO 4 0 0	2 FTC OP D	V CODE	22F	$\perp \perp$			220			- 01			
	TURE OF ILL	.NESS. <u>F</u>	ELATE DIAGNOSIS TO PROC	EDURE IN COL	UMIN 24H	BT KEFE	KENCE I	J NUMBERS 1, 2, 3	3, ETC. UK D	▼ V	1	SSIBLE	V	v	22G. EPSDT	V	N	22 FA	amily	V	Х
1. 2.											DIS	ABILITY	ĭ	X	C/THP	L	IV	PL	LANNING	L	
3.											23A	. PRIOR APP	PROVAL N	UMBER					23B.	PAYM'T SOL	JRCE CODE
																			1/1	0	
DATE OF		24B. PLACE	24C. PROCEDURE	24D. MOD	24E. MOD	24F. MOD	24G. MOD	24H. DIAGNOSI	SIS CODE	24I. DAYS	24J		HARGES		24K.				24L.		
M M D D	ΥY		CD							OR UNITS											
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			1 1 1 1	1				•						•			•				•
24M. INPATIENT HOSPITAL VISITS  FROI	М		THROUGH	24N. PROC CE	)		24O.MOE														
M	M DE		MM DD YY				l	•					1.1	•			•				•
25. CERTIFICATION (I CERTIFY THAT TH	IE STATEMEI	NTS ON T	HE REVERSE SIDE APPLY TO	O THIS BILL				26. ACCEPT AS	SSIGNTMENT	Г		NO	27	. TOTAL CHAP	RGE	28	. AMOUNT PA	AID		29. BALAN	CE DUE
AND ARE MADE A F			<b>.</b> n.a					30. EMPLOYER	R IDENTIFICA	ATION NUMB	ER/		31	. PHYSICIAN'S	OR SUPPLIE	R'S NAME	, ADDRESS, 2	ZIP CODE			
James SIGNATURE OF PHYSI			nig					SOCIAL SE	CURITY NUM	MBER			1	Anytov	vn Ma	dica	l Cant	tor			
25A. PROVIDER IDENT			1 1 1	1				1						119 Ma			CCIII	ici			
		2	2 4 5	_   _										nytov			ork 11	1111			
25B. MEDICAID GROUI	P IDENTIFICA	2 ATION NU	3 4 5 MBER	6 7	25C. I	LOCATOR	₹	25D. SA 32	2A. MY FEE I	HAS BEEN P	PAID		-	MIYLUV	vii, ive	VV Y	UIK II	1111			
	1	ı		1	(	CODE	E	XCP CODE	YES			NO	TE	LEPHONE NU	IMBER (	)			EXT.		
COUNTY OF SUBMITT	AI 25E	DATE SIG	SNED 32. PATIENT'S A	CCOLINT NUME	0	0	3		123	_	<u> </u>		-	O NOT WRITE	IN THIS COA	25				EMFDN)	′ – 150001 ((1/04)
OCCIVITION SUDMITTE	04		05	NOWE	SEI1				A   B (	C 1	2 :	3   4		ONOI WKIIE	IIN I I II I SPA	JE.				ZZDITI	
33. OTHER REFERRING ID/LICENSE NUMBER	ORDERING I			34. PROF	CD		35. CASE	MANAGER ID													

Version 2004 – 1 Page 16 of 72

Figure 2B: Adjustment

MEDICAL ASSISTA CLAIM FORM	NCE HEALTH IN TITLE XIX F		USE ADJ	Y TO BE D TO UST/VOID	CODE X	/		ORIGINAL	L CLAIM REI	FERENCE NUMBER		
PATIENT AND INSURED	<u> </u>			O CLAIM	04 7074			9 6 1	2 3	4 5 6 7	8 9 (	0 1
	PATIENT'S NAME (First, middle, la.	ist)	2. DATE OF	BIRTH	2A. TOTAL A FAMILY II	NCOME	4. INSURED'S NA	AME (First name, mid	dle initial, last n	ame)		
	JANE SMITH			0 1 9 9 0								
DO	4. PATIENT'S ADDRESS (Street, City	r, State, Zip Code)	5. INSURED MALE	'S SEX FEMALE	5A. PATIENT'S MALE	SEX F <u>EMALE</u>	6. MEDICARE NU	JMBER		6A. MEDICAID NUMBER		
TON					Χ	Х				A B 1 2	3 4 !	5 C
NOT STAPLE			5B. PATIEN	I'S TELEPHONE N	UMBER		6B. PRIVATE INS	SURANCE NUMBER		GROUP NO.	RECIPRO	OCITY NO.
E Z	6 C. PATIENT'S EMPLOYER, OCCUP	PATION OR SCHOOL	7. PATIENT	S RELATIONSHIP T	TO INSURED		8. INSURED'S EN	MPLOYER OR OCCU	PATION			
			SELF	SPOUSE	CHILD OT	THER						
BARCODE	OTHER HEALTH INSURANCE CO of Policyholder, Plan Name and Addre	VERAGE – Enter name	10. WAS CC	NDITION RELATED	) TO		11. INSURED'S A	DDRESS (Street, City	y, State, Zip Co	de)		
	Insurance Number	so, and rolloy or rivialo	PATIE EMPLOYM	NT'S ENT X	X CRIMI VICTI	E M						
AREA				UTO X	χ OTHE							
	12.		ACCID	ENI	LIABIL	LITY	13.					
						1	1.0.					
	PATIENT'S OR AUTHORIZED SIG	GNATURE R SUPPLIER IN	FORMA		MM DD		INSURED'S SIGN		3 AND S	IGNING)		
14. DATE OF ONSET 15. FIRST CO		T EVER HAD SAME	16A. EMERGE RELATE	NCY	17. DATE PATIE	ENT MAY	18. DATES OF D	ISABILITY	FROM	, , , , , , , , , , , , , , , , , , , ,	TO	
MM DD YY MM	DD YY YES	NO Y	ES X	X NO	MM DD	YY	TOTAL	PARTIAL	MM	DD YY	MM	DD YY
19. NAME OF REFERRING PHYSICIAN OR	OTHER SOURCE		19A. ADDRES	S (OR SIGNATURE	SHF ONLY)		19B. PROF CD	19C. IDENTIFICAT			19D. DX COI	DE III
20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE	ADMITTED D	ISCHARGED	20A. NAME OF	HOSPITAL				20B. SURGE		20C. TYPE C		
HOSPITIALIZATION DATES  MM  21. NAME OF FACILITY WHERE SERVICES	DD YY MM	DD YY	21A ADDDES	S OF FACILITY				MM 22 WAS LAB	DD OBATORY WO	YY RK PERFORMED	LAB CHA	APCES
21. NAME OF PAGETT WHERE SERVICES	TRENDERED (II outer than nome of or	ince)	ZIA. ADDINES	3 OF FACILITY				OUTSIDE	YOUR OFFIC	E	LAB CITA	INGES
								YES		NO		
22A. SERVICE PROVIDER NAME			22B. PROF C	D 22C. IDEN	ITIFICATION NU	JMBER I I		22D. STERILI ABORTI	IZATION ON CODE	_ _	22E. STA	ATUS CODE
23. DIAGNOSIS OR NATURE OF ILLNESS.	RELATE DIAGNOSIS TO PROCEDUR	RE IN COLUMN 24H BY R	EFERENCE TO	NUMBERS 1, 2, 3	, ETC. OR DX C	ODE	22F.		22G.		22H.	
1.						•	POSSIBLE DISABILITY	′ X	EPSDT C/THP	Y N	FAMILY PLANNING	YX
2.						-	23A. PRIOR APPROV	/AL NUMBER		ļļ	23B. PA	YM'T SOURCE CODE
3.							1 1	1 1 1	1 1	1 1 1	N/ I	0.1.1
24A. 24B. DATE OF PLACE		24D. 24E. 24 MOD MOD MO		24H. DIAGNOSI:	S CODE	24I. DAYS	24J. CHARG	GES	24K.	II	24L.	
SERVICE M M D D Y Y	CD					OR UNITS						
0 3   2 8   0 5	7   2   0   1   0	T <sub>1</sub> C		7 3 7.	9, , ,		1 1 1 1	4   0.0   0	1 1			1 1 1 . 1
									1 1	1 1 1 • 1	+' '-	
0 3 2 9 0 5	7   3   5   0   0	T <sub> </sub> C		7   3   7.	9			1 2.5 0		•	$\perp$	•
	1 1 1 1			•				•		•		
			.   .		1 1 1		1 1 1 1	1 . 1			1, ,	1 1 1 . 1
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			$ \cdot $	.			1 1 1 1	•		•		•
24M. INPATIENT HOSPITAL FROM		I. PROC CD	24O.MOD									
VISITS MM DD	YY MM DD YY			•						<u> </u>		•
25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON AND ARE MADE A PART HEREOF)	THE REVERSE SIDE APPLY TO THI	IS BILL		26. ACCEPT AS YES	SIGNTMENT		NO	27. TOTAL CHAR	GE	28. AMOUNT PAID	29	9. BALANCE DUE
James Str	ona			30. EMPLOYER SOCIAL SEC	IDENTIFICATIO		ચ	31. PHYSICIAN'S	OR SUPPLIER	I'S NAME, ADDRESS, ZIP	CODE	
SIGNATURE OF PHYSICIAN OR SUPPLIER								Anytow	vn Med	dical Cente	r	
25A. PROVIDER IDENTIFICATION NUMBER	<u> </u>							312 Ma	in Stre	eet		
0 1 2	3 4 5 6	7						Anytow	vn, Ne	w York 111	11	
25B. MEDICAID GROUP IDENTIFICATION N	IUMBER	25C. LOCA CODE		25D. SA 32 KCP CODE	A. MY FEE HAS	BEEN PAIL		TELEPHONE NUI	MBER (	)	EXT.	
		0 0	3		/ES	) Ĺ	NO					
COUNTY OF SUBMITTAL 25E. DATE S 05 28		UNT NUMBER			A B C	1 2	3 4 5	DO NOT WRITE	IN THIS SPACE			EMEDNY – 150001 ((1/04)
33. OTHER REFERRING ORDERING PROVID ID/LICENSE NUMBER		34. PROF CD	35. CASE	MANAGER ID			1 1 1	1				

Version 2004 – 1 Page 17 of 72

#### Void

A void is submitted to nullify **all** individual claims originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claims to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

# Example:

TCN 0509698765432123 contained two claims, which were paid on April 18, 2005. Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed and paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claims paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.

Version 2004 – 1 Page 18 of 72

Figure 3A: Original Claim Form

					01111770.05	CODE			OBIOINA	I CLAIMADES	ERENCE NUMBER		
MEDICAL ASS	SISTA				ONLY TO BE USED TO	CODE			URIGINA	L CLAIM KEF	EKENCE NUMBER		
CLAIM FORM		TITLE X	IX PROGRA	١M	ADJUST/VOID	A V							
PATIENT AND INS	URED	,		$\Box$	PAID CLAIM	24 TOTAL AND			NE (C:				
		PATIENT'S NAME (First, ri	iddle, last)	2. DA	ATE OF BIRTH	2A. TOTAL ANNU FAMILY INCOM	ME ME	4. INSURED'S NA	ME (First name, mid	ddle initial, last na	ame)		
		ROBERT JOH	NSON	0.7	6:0:3:1:9:5:6								
	DO	4. PATIENT'S ADDRESS (SA		5. INS	SURED'S SEX	5A. PATIENT'S SEX		6. MEDICARE NU	MBER		6A. MEDICAID NUMBER		
	0 N			M	MALE FEMALE	MALE FEMA					A B 1 2	3   4   5   C	
	NOTS			50.5	DATIENTIO TELEPLIONE N		X	CD DDIVATE INC	URANCE NUMBER		GROUP NO.	RECIPROCITY NO.	
	STAPLE			5B. P	PATIENT'S TELEPHONE N	UMBEK		OB. PRIVATE INS	URANCE NUMBER		GROUP NO.	RECIFROCITY NO.	
		6 C. PATIENT'S EMPLOYER	OCCUPATION OR SCHOOL	( 7. PA	) ATIENT'S RELATIONSHIP	TO INSURED		8. INSURED'S EM	IPLOYER OR OCCU	JPATION			
	N B/				SELF SPOUSE	CHILD OTHER	3						
	BARCODE	9. OTHER HEALTH INSURA	NCE COVERAGE - Enter per	10 M	VAS CONDITION RELATED	DTO		11 INSURED'S A	DDRESS (Street, Cit	ty State 7in Cor	40)		
	ODE	of Policyholder, Plan Name ar Insurance Number		ate	PATIENT'S	CRIME		11. INCORED O A	DDITEOU (Ullect, Oil	ry, orac, zip oor	30)		
	AREA			EMI	PLOYMENT	X VICTIM							
	≽				AUTO X	X OTHER LIABILITY							
		12.				DATE		13.					
						1 1							
		PATIENT'S OR AUTHORI		D IVEC	DMATICAL (DET	MM DD	YY	INSURED'S SIGN		O AND C	ONINO)		
		ONSULTED 16. HAS F	PATIENT EVER HAD SAME	E 16A. EN	RMATION (REF	17. DATE PATIENT	MAY	18. DATES OF DI		FROM	GNING)	ТО	
OF CONDITION			MILAR SYMPTOMS		ELATED	RETURN TO WO		TOTAL	PARTIAL		1 1		
MM DD YY N		OD YY YES OTHER SOURCE	NC		X X NO DDRESS (OR SIGNATURE	MM DD E SHF ONLY)	YY	19B. PROF CD	19C. IDENTIFICA	TION NUMBER	DD YY	MM DD 19D. DX CODE	YY
									0	0 6	1 9 4 1 6	6	
20. FOR SERVICES RELATED TO HOSPITALIZATION, GIVE HOSPITIALIZATION DATES		ADMITTED	DISCHARGED	20A. NA	AME OF HOSPITAL				20B. SURGE	RY DATE	20C. TYPE OF	SURGERY	
21. NAME OF FACILITY WHERE	MM		MM DD Y		DDRESS OF FACILITY				MM 22 WAS LAR	DD BORATORY WO	YY RK PERFORMED	LAB CHARGES	
21. NAME OF FACILITY WHERE	SERVICES	RENDERED (II other trial riot	ie oi oincej	ZIA. AL	JDRESS OF FACILITY				OUTSIDE	E YOUR OFFICE	E PERFORMED	LAB CHARGES	
									YES		NO		
22A. SERVICE PROVIDER NAME				22B. F	PROF CD 22C. IDEN	NTIFICATION NUMBE	ER		22D. STERIL	IZATION ION CODE	_	22E. STATUS CODE	
									ABOITT				
23. DIAGNOSIS OR NATURE OF	ILLNESS.	RELATE DIAGNOSIS TO PRO	CEDURE IN COLUMN 24	H BY REFERE	NCE TO NUMBERS 1, 2, 3	3, ETC. OR DX CODE	,	2F. POSSIBLE		22G. EPSDT		22H. FAMILY	
1.								DISABILITY	X	C/THP	YN	PLANNING	Х
2.							23	3A. PRIOR APPROV	AL NUMBER			23B. PAYM'T SOURC	CE CODE
3.								1 1	1 1 1	1 1	1 1 1	1/ 1 0 1	1
24A. DATE OF	24B.	24C.	24D. 24E.		24G. 24H. MOD DIAGNOSI	241		4J. CHARG		24K.		24L.	
SERVICE	PLACE	PROCEDURE CD	MOD MOD	MOD	MOD DIAGNOSI	OR		CHARG	ES				
M M D D Y	Y			+ +		UNI	1113						
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0 3   2 8   0 5	.   .	7   2   0   1   0	T <sub>1</sub> C										
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					7 3 7.	9			4 0.0 0				
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						9			4 0.0 0				
24M. NPATIENT HOSPITAL FROM			I I I I I I I I I I I I I I I I I I I		7 3 7.	9			4 0.0 0				
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INPATIENT HOSPITAL VISITS  MM  25. CERTIFICATION (I CERTIFY THAT THE STATE)	MENTS ON	YY MM DD			•				4   0.0   0	I I	•     •       •	29. BALANCE	•     •       •
INPATIENT HOSPITAL VISITS FROM MIM 25. CERTIFICATION (I CERTIFY THAT THE STATE AND ARE MADE A PART HER	MENTS ON REOF)	YY MM   DD   YY  THE REVERSE SIDE APPLY		24	40.MOD 26. ACCEPT AS YES 30. EMPLOYER	SSIGNTMENT	UMBER/		•     •				l · l · l · l · l · l · l · l · l · l ·
INPATIENT HOSPITAL VISITS MM   FROM HOSPITAL VISITS MM   25. CERTIFICATION (I CERTIFY THAT THE STATE! AND ARE MADE A PART HEF James S	MENTS ON REOF)	YY MM DD YY  THE REVERSE SIDE APPLY		24	40.MOD 26. ACCEPT AS YES 30. EMPLOYER	I I I I I I I I I I I I I I I I I I I	UMBER		27. TOTAL CHAR	S OR SUPPLIER	'S NAME, ADDRESS, ZIP C	ODE	l · l · l · l · l · l · l · l · l · l ·
INPATIENT HOSPITAL VISITS FROM MIM 25. CERTIFICATION (I CERTIFY THAT THE STATE AND ARE MADE A PART HER	MENTS ON REOF) <b>tr</b> (	YY MM DD YY  THE REVERSE SIDE APPLY			40.MOD 26. ACCEPT AS YES 30. EMPLOYER	SSIGNTMENT	J J J J J J J J J J J J J J J J J J J		27. TOTAL CHAR  31. PHYSICIAN'S  Anytov	s or supplier	'S NAME, ADDRESS, ZIP C	ODE	
INPATIENT HOSPITAL VISITS MM M 25. CERTIFICATION (I CERTIFY THAT THE STATE) AND ARE MADE A PART HER James SIGNATURE OF PHYSICIAN OR 25A. PROVIDER IDENTIFICATIO	MENTS ON REOF) TT( SUPPLIER N NUMBER	MM   DD   THE REVERSE SIDE APPLY	24N. PROC CD	24	40.MOD 26. ACCEPT AS YES 30. EMPLOYER	SSIGNTMENT	JUMBER		•	s or supplier  vn Mec  nin Stre	  SNAME, ADDRESS, ZIP CO     dical Center   eet	ODE	
INPATIENT HOSPITAL VISITS IN MAM    25. CERTIFICATION   MM    26. CERTIFY THAT THE STATE: AND ARE MADE A PART HEF AND ARE MADE AND A	MENTS ON REOF)  Tropplier N NUMBER 2	MM   YYY  THE REVERSE SIDE APPLY  ONG  3 4 5	24N. PROC CD		40,MOD 26. ACCEPT AS YES 30. EMPLOYER SOCIAL SEC	SSIGNTMENT RIDENTIFICATION NUCURITY NUMBER			•	s or supplier  vn Mec  nin Stre	'S NAME, ADDRESS, ZIP C	ODE	
INPATIENT HOSPITAL VISITS MM M 25. CERTIFICATION (I CERTIFY THAT THE STATE) AND ARE MADE A PART HER James SIGNATURE OF PHYSICIAN OR 25A. PROVIDER IDENTIFICATIO	MENTS ON REOF)  Tropplier N NUMBER 2	MM   YYY  THE REVERSE SIDE APPLY  ONG  3 4 5	24N. PROC CD	24 2. LOCATOR CODE	40.MOD 40.MOD 26. ACCEPT AS YES 30. EMPLOYER SOCIAL SEC	SSIGNTMENT RIDENTIFICATION NI. CURITY NUMBER		NO NO	•	or Supplier  Vn Mec  Vin Stre  Vn, Nev	  SNAME, ADDRESS, ZIP CO     dical Center   eet	ODE	l · l · l · l · l · l · l · l · l · l ·
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Version 2004 – 1 Page 19 of 72

Figure 3B: Void

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Version 2004 – 1 Page 20 of 72

Fields 1, 2, 5A, and 6A require information which should be obtained from the Client's (Recipient) Common Benefit Identification Card.

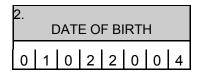
# PATIENT'S NAME (Field 1)

Enter the patient's first name, followed by the last name, as they appear on the Common Benefit Identification Card.

# **DATE OF BIRTH (Field 2)**

Enter the patient's birth date indicated on the Common Benefit ID Card. The birth date must be in the format MMDDYYYY.

**Example**: Mary Brandon was born on January 2<sup>nd</sup>, 2004.



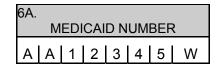
# **PATIENT'S SEX (Field 5A)**

Place an 'X' in the appropriate box to indicate the patient's sex.

# **MEDICAID NUMBER (Field 6A)**

Enter the patient's ID number (Client ID number) as it appears on the Common Benefit Identification Card. Medicaid Client ID numbers are assigned by the State of New York and are composed of eight characters in the format AANNNNA, where A = alpha character and N = numeric character.

Example:



# WAS CONDITION RELATED TO (Field 10)

If applicable, place an 'X' in the appropriate box to indicate that the service rendered to the patient was for a condition resulting from an accident or a crime. Select the boxes in accordance to the following:

# Patient's Employment

Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

Version 2004 – 1 Page 21 of 72

### Crime Victim

Use this box to indicate that the condition treated was the result of an assault or crime.

#### Auto Accident

Use this box to indicate Automobile No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

# Other Liability

Use this box to indicate that the condition was an accident-related injury of a different nature from those indicated above.

If the condition being treated is not related to any of these situations, leave these boxes blank.

# **EMERGENCY RELATED (Field 16A)**

Enter an 'X' in the Yes box **only** when the condition being treated is related to an emergency (the patient requires immediate intervention as a result of severe, life threatening or potentially disabling condition); otherwise leave this field blank.

# NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)

Enter the ordering provider's name in this field.

# ADDRESS [Or Signature SHF Only] (Field 19A)

Leave this field blank.

# PROF CD (PROFESSION CODE) [Ordering/Referring Provider] (Field 19B)

If a license number is indicated in Field 19C, the Profession Code that identifies the ordering/referring provider's profession must be entered in this field. Profession Codes are listed at <a href="https://www.nyhipaadesk.com">www.nyhipaadesk.com</a>.

Under the **News and Resources** tab:

- ✓ Select eMedNY Phase II News from the menu
- ✓ Click on Using License Number in Phase II
- ✓ Click on License Type to Profession Code Crosswalk.

Version 2004 – 1 Page 22 of 72

# IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)

Enter the ordering provider's Medicaid ID number in this field. If the ordering provider is not enrolled in Medicaid, enter his/her license number. If a license number is used, it must be preceded by two zeroes (00) if it is a NY State license or by the standard Post Office abbreviation of the state of origin if it is an out-of-state license. Please refer to Appendix A – Codes for the Post Office state abbreviations.

# **DX CODE (Field 19D)**

Leave this field blank.

# NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)

Leave this field blank.

# **ADDRESS OF FACILITY (Field 21A)**

Leave this field blank.

# **SERVICE PROVIDER NAME (Field 22A)**

Leave this field blank.

# PROF CD (PROFESSION CODE) [Service Provider] (Field 22B)

Leave this field blank.

# **IDENTIFICATION NUMBER [Service Provider] (Field 22C)**

Leave this field blank.

# STERILIZATION/ABORTION CODE (Field 22D)

If applicable, enter the appropriate code to indicate whether the service being claimed was related to an induced abortion or sterilization. The abortion/sterilization codes can be found in Appendix A – Codes.

If the procedure is unrelated to abortion/sterilization, leave this field blank.

If a code is entered in this field, it must be applicable to all procedures listed on the claim. Procedures that are not related to abortion or sterilization must be submitted on separate claim form(s).

When billing for procedures performed for the purpose of sterilization (Code F), a completed Sterilization Consent Form, **DSS-3134**, is required and must be attached to the

Version 2004 – 1 Page 23 of 72

paper claim form (see Appendix B).

Note: The following medical procedures are not induced abortions; therefore when billing for these procedures, leave this field blank.

- Spontaneous abortion (miscarriage);
- Termination of ectopic pregnancy;
- Drugs or devices to prevent implantation of the fertilized ovum;
- Menstrual extraction.

# **STATUS CODE (Field 22E)**

Leave this field blank.

# **POSSIBLE DISABILITY (Field 22F)**

Leave this field blank.

# EPSDT C/THP (Field 22G)

Leave this field blank.

# FAMILY PLANNING (Field 22H)

Medical family planning services include diagnosis, treatment, drugs, supplies, and related counseling which are furnished or prescribed by, or are under the supervision of a physician or nurse practitioner. The services include, but are not limited to:

- Physician, clinic or hospital visits during which birth control pills, contraceptive devices or other contraceptive methods are either provided during the visit or prescribed.
- Periodic examinations associated with a contraceptive method.
- Visits during which sterilization or other methods of birth control are discussed.
- Sterilization procedures.

The ordering provider must indicate whether the ordered services are related to family planning.

This field must always be completed. Place an 'X' in the YES box if **all** services being claimed are family planning services. Place an 'X' in the NO box if **at least one** of the

Version 2004 – 1 Page 24 of 72

services being claimed is not a family planning service. If some of the services being claimed, but not all, are related to Family Planning, **place the modifier FP** in the two-digit space following the procedure code in Field 24D to designate those specific procedures which are family planning services.

# PRIOR APPROVAL NUMBER (Field 23A)

Leave this field blank.

# PAYM'T SOURCE CODE [Box M and Box O] (Field 23B)

This field has two components: Box 'M' and Box 'O'. Both boxes need to be filled as follows:

### Box M

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box 'M' is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement Source Code Indicator = 1
   This code indicates that the patient does not have Medicare coverage.
- Patient has Medicare Part B; Medicare paid for the service Source Code Indicator = 2

This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.

 Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

This code indicates that Medicare denied payment or did not cover the service billed.

#### Box O

Box 'O' is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- No Other Insurance involvement Source Code Indicator = 1
   This code indicates that the patient does not have other insurance coverage.
- Patient has Other Insurance coverage Source Code Indicator = 2
   This code indicates that the recipient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not

Version 2004 – 1 Page 25 of 72

by the other insurance. When the value **2** is entered in Box 'O', the two-character code that identifies the other insurance carrier must be entered in the space following Box 'O'. If more than one insurance carrier is involved, enter the code of the insurance carrier who paid the largest amount. Refer to Information for All Providers, Third Party Information on this web page, for the appropriate Other Insurance codes.

Patient Participation – Source Code Indicator = 3
 This code indicates that the recipient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K and 24L.

Version 2004 – 1 Page 26 of 72

23B. PAYM'T SOURCE CO
M / O / /

	BOX M	BOX O
23B. PAYM'T SOURCE CO	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged and field 24K must be left blank.	Code 1 – No Other Insurance involvement. Field 24L must be left blank.
23B. PAYM'T SOURCE CO  1 2 / * / *	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged and field 24K must be left blank.	Code 2 – Other Insurance involved. Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment. ** You must indicate the two-digit insurance
23B. PAYM'T SOURCE CO  1 /3 / * / *	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged and field 24K must be left blank.	code.  Code 3 – Indicates patient's participation. Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L and ** enter the two-digit insurance code.
23B. PAYM'T SOURCE CO 2	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 1 – No Other Insurance involvement. Field 24L must be left blank.
23B. PAYM'T SOURCE CO  2 /2 / * / *	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 2 – Other Insurance involved. Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment. ** You must indicate the two-digit insurance code.
23B. PAYM'T SOURCE CO  2 3 / * / *	Code 2 – Medicare Approved Service. Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 3 – Indicates patient's participation. Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L and ** enter the two-digit insurance code.
23B. PAYM'T SOURCE CO	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 1 – No Other Insurance involvement. Field 24L must be left blank.
23B. PAYM'T SOURCE CO  23B. PAYM'T SOURCE CO	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 2 – Other Insurance involved. Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment. ** You must indicate the two-digit insurance code.
23B. PAYM'T SOURCE CO  3 /3 / * / *	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 3 – Indicates patient's participation. Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L and ** enter the two-digit insurance code.

Version 2004 – 1 Page 27 of 72

**Encounter Section: Fields 24A Through 24O** 

The claim form can accommodate up to seven encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

# **DATE OF SERVICE (Field 24A)**

Enter the date on which the service was rendered in the format MM/DD/YY.

**Example**: July 1, 2003 = 07/01/03

Note: A service date must be entered for each procedure code listed.

# PLACE [Of Service] (Field 24B)

Leave this field blank.

# PROCEDURE CODE (Field 24C)

This code identifies the type of service that was rendered to the patient. Enter the appropriate five-character procedure code in this field.

Note: Procedure codes, definitions, prior approval requirements (if applicable), fees, etc. can be found on this web page under Procedure Codes and Fee Schedule for this manual.

# MOD [Modifier] (Fields 24D, 24E, 24F, and 24G)

Under certain circumstances, the procedure code must be expanded by a twodigit modifier to further explain or define the nature of the procedure. If the Procedure Code requires the addition of modifiers, enter one or more (up to four) modifiers in these fields

Note: Modifier values and their definitions can be found on this web page under Procedure Codes and Fee Schedule for this manual.

# **DIAGNOSIS CODE (Field 24H)**

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

Version 2004 – 1 Page 28 of 72

Note: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

# Example:

267. Ascorbic Acid Deficiency - Acceptable to Medicaid

(no subcategories)

268. Vitamin D Deficiency - Not Acceptable to Medicaid

(Subcategories exist)

Acceptable Diagnosis Codes:

267.

268.0

268.1

The following example illustrates the correct entry of an ICD-9-CM Diagnosis Code.

24H.

DIAGNOSIS CODE

2 | 6 | 8 . 0 | | |

# **DAYS OR UNITS (Field 24I)**

If a procedure was performed more than one time on the same date of service, enter the number of times in this field. If the procedure was performed only one time, this field may be left blank.

The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

# CHARGES (Field 24J)

This field must contain **either** the Amount Charged **or** the Medicare Approved Amount.

# **Amount Charged:**

When Box 'M' in field 23B has an entry value of **1** or **3**, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

# **Medicare Approved Amount**

When Box 'M' in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J.

Version 2004 – 1 Page 29 of 72

#### Notes:

- Field 24J must never be left blank or contain \$0.00
- It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.

# **UNLABELED (Field 24K)**

This field is used to indicate the Medicare Paid Amount and must be completed if Box 'M' in field 23B has an entry value of **2** or **3**.

# The value in Box 'M' is 2

Enter the amount paid by Medicare in this field.

# The value in Box 'M' is 3

When Box 'M' in field 23B contains the value **3**, enter \$0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

# **UNLABELED (Field 24L)**

This field must be completed when Box 'O' in field 23B has an entry value of **2** or **3**.

- When Box 'O' has an entry value of **2**, enter the Other Insurance payment in this field. If more than one insurance carrier contributes to payment of the claim, add the payment amounts and enter the total amount paid by all other insurance payers in this field.
- When Box 'O' has an entry value of 3, enter the Patient Participation amount. If the
  patient is covered by other insurance and the insurance carrier(s) paid for the service,
  add the Other Insurance payment to the Patient Participation amount and enter the
  sum in this field.

If none of the above situations are applicable, leave this field blank.

Note: It is the responsibility of the provider to determine whether the recipient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.

Version 2004 – 1 Page 30 of 72

If the other insurance carrier denied payment enter \$0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
  - ► The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - ▶ In very limited situations the Local Department of Social Services (LDSS) has advised providers to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.
- The provider bills the insurance company and receives a rejection because:
  - ► The service is not covered; or
  - The deductible has not been met.
- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases the LDSS must be notified prior to zero-filling. Since June 1, 1992 LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.
- The recipient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the recipient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

Version 2004 – 1 Page 31 of 72

Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for block-billing CONSECUTIVE visits within the SAME MONTH/YEAR made to a recipient in a hospital inpatient status.

# FROM AND THROUGH DATES (Field 24M)

Leave this field blank.

# PROC CD [Procedure Code] (Field 24N)

Leave this field blank.

# MOD [Modifier] (Field 240)

Leave this field blank.

Trailer Section: Fields 25 Through 34

The information entered in the Trailer Section of the claim form (fields 25 through 34) must apply to all of the claim lines entered in the Encounter Section of the form.

# **CERTIFICATION [Signature of Physician or Supplier] (Field 25)**

The billing provider must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

# **PROVIDER IDENTIFICATION NUMBER (Field 25A)**

The Medicaid Provider ID number is the eight-digit identification number assigned to providers at the time of enrollment in the Medicaid program.

The Provider ID number is pre-printed by CSC on this field for all providers except for practitioner groups.

# MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)

Leave this field blank.

# LOCATOR CODE (Field 25C)

Locator codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at anytime, afterwards, that a new location is added.

Version 2004 – 1 Page 32 of 72

Currently Locator codes are issued as two-digit codes. However, any entry in this field must have three digits. Therefore, providers need to enter an additional zero to the left of these two-digit codes to comply with eMedNY billing requirements. For example, locator code 03 must be entered as 003, etc.

Locator codes 001 and 002 are for administrative use only and are not to be entered in this field. If the provider renders services at one location only, enter locator code 003. If the provider renders service to Medicaid recipients at more than one location, the entry may be 003 or a higher locator code. Enter the locator code that corresponds to the address where the service was performed.

Note: The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct Locator Code updates, please refer to Information for All Providers, Inquiry section on this web page.

# SA EXCP CODE (SERVICE AUTHORIZATION EXCEPTION CODE) (Field 25D)

Leave this field blank.

# **COUNTY OF SUBMITTAL (Unnumbered Field)**

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address, as preprinted in the lower right corner of the claim form, is within the county wherein the claim form is signed.

# **DATE SIGNED (Field 25E)**

Enter the date on which the provider or an authorized representative signed the claim form. The date should be in the format MM/DD/YY.

Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section on this web page.

# PHYSICIAN'S OR SUPPLIER'S NAME. ADDRESS. ZIP CODE (Field 31)

The provider's name and correspondence address are preprinted in this field except for practitioner groups.

Version 2004 – 1 Page 33 of 72

Note: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests, please refer to Information for All Providers, Inquiry section that can be found on this web page.

# PATIENT'S ACCOUNT NUMBER (Field 32)

For record-keeping purposes, the provider may choose to identify a recipient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an Office Account Number can be helpful for locating accounts when there is a question on recipient identification.

# OTHER REFERRING/ORDERING PROVIDER ID/LICENSE NUMBER (Field 33)

Leave this field blank.

# PROF CD (PROFESSION CODE) [Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

Version 2004 – 1 Page 34 of 72

# Section III - Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all claims (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The **status** of each claim (deny/paid/pend) after processing.
- The eMedNY edits (errors) failed by pending or denied claims.
- Subtotals (by category, status, and member ID) and grand totals of claims and dollar amounts.
- Other **financial information** such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the Fiscal Agent for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

# **Electronic Remittance Advice**

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers may call CSC-Provider Enrollment Support at 800-343-9000 or complete the HIPAA 835 Transaction Request form, which is available at <a href="https://www.emedny.org">www.emedny.org</a>.

# Under **Information**:

- ✓ Click on Provider Enrollment Forms
- ✓ Click on HIPAA 835 Transaction Request Form

The NYS Medicaid Companion Guides for the 835 transaction are available at <a href="https://www.nhipaadesk.com">www.nhipaadesk.com</a>.

Version 2004 – 1 Page 35 of 72

#### Under the **News and Resources** tab:

- ✓ Select eMedNY Phase II HIPAA Transactions from the menu
- ✓ Click on 835 Health Care Claim Payment Advice Transaction
- ✓ Click on Companion Guide-835 Health Care Transaction

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers who choose to receive the 835 electronic remittance advice will receive adjudicated claims (paid/denied) detail for their electronic and paper claim submissions on this format. Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produce pends.

# **Paper Remittance Advice**

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices. Providers who bill all of their claims on paper forms can only receive paper remittance advices.

# **Remittance Sorts**

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, please call CSC-Provider Enrollment Support at 800-343-9000 or complete the Remittance Sort Request form, available at <a href="https://www.emedny.org">www.emedny.org</a>.

Version 2004 – 1 Page 36 of 72

#### Under Information:

- ✓ Click on Provider Enrollment Forms
- ✓ Click on HIPAA 835 Transaction Request Form

#### **Remittance Advice Format**

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
  - Medicaid Check
  - ► Notice of Electronic Funds Transfer (EFT)
  - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail
- Section Four
  - ► Financial Transactions (recoupments)
  - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

# **Explanation of Remittance Advice Sections**

The next pages present a sample of each section of the remittance advice for Ordered Ambulatory providers followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only.

The following information applies to a remittance advice with the default sort pattern.

Version 2004 – 1 Page 37 of 72

#### Section One - Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



TO: ABC HOSPITAL DATE: 2005-08-01

REMITTANCE NO: 05080100006

PROVIDER ID: 00112233

05080100006 2005-08-01 ABC HOSPITAL **100 BROADWAY** ANYTOWN NY

11111

YOUR CHECK IS BELOW - TO DETACH, TEAR ALONG PERFORATED DASHED LINE

DATE	REMITTANCE NUMBER	PROVIDER ID NO.
2005-08-01	05080100006	00112233

\*\*143.80

05080100006 2005-08-01 ABC HOSPITAL **100 BROADWAY** 

**ANYTOWN** 

NY 11111

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM CHECKS DRAWN ON

KEY BANK N.A. 60 STATE STREET, ALBANY, NEW YORK 12207



John

Version 2004 - 1 Page 38 of 72

#### Check Stub Information

#### **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number
Provider ID number

#### **CENTER**

Remittance number/date Provider's name/address

#### Medicaid Check

# LEFT SIDE

Table
Date on which the check was issued
Remittance number
Provider ID number

Remittance number Provider's name/address

#### RIGHT SIDE

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

Version 2004 – 1 Page 39 of 72

#### Section One - EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

TO: ABC HOSPITAL



DATE: 2005-08-01

REMITTANCE NO: 05080100006

PROVIDER ID: 00112233

05080100006 2005-08-01 ABC HOSPITAL 100 BROADWAY ANYTOWN NY

11111

ABC HOSPITAL

\$143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.

Version 2004 – 1 Page 40 of 72

# Information on the EFT Notification Page

# **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

#### **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number Provider ID number

#### **CENTER**

Remittance number/date Provider's name/address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

Version 2004 – 1 Page 41 of 72

# **Section One – Summout (No Payment)**

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: ABC HOSPITAL



DATE: 08/01/2005

REMITTANCE NO: 05080100006 PROVIDER ID: 00112233

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

ABC HOSPITAL 100 BROADWAY ANYTOWN

NY

11111

Version 2004 – 1 Page 42 of 72

# Information on the Summout Page

# **UPPER LEFT CORNER**

Provider Name (as recorded in Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued Remittance number Provider ID number

# **CENTER**

Notification that no payment was made for the cycle (no claims were approved)
Provider name and address

Version 2004 – 1 Page 43 of 72

#### **Section Two – Provider Notification**

This section is used to communicate important messages to providers.



PAGE DATE 08/01/05 CYCLE 458

**REMITTANCE STATEMENT** 

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 ETIN: PROVIDER NOTIFICATION PROVIDER ID 00112233 REMITTANCE NO 05080100006

REMITTANCE ADVICE MESSAGE TEXT

EMEDNY WILL BE CLOSED MONDAY, SEPTEMBER 5, 2005 IN OBSERVANCE OF LABOR DAY.

Version 2004 - 1 Page 44 of 72

# Information on the Provider Notification Page

# **UPPER LEFT CORNER**

Provider's name and address

# **UPPER RIGHT CORNER**

Remittance page number
Date on which the remittance advice was issued
Cycle number

ETIN (not applicable)
Name of section: **Provider Notification**Provider ID number
Remittance number

# **CENTER**

Message text

Version 2004 – 1 Page 45 of 72

#### Section Three - Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and adjudicated (paid or denied) during the specific cycle. This section may also contain pending claims from previous cycles that still remain in a pend status.



PAGE 02 DATE 08/01/2005 CYCLE 458

ETIN: PRACTITIONER PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

LN.	OFFICE ACCOUNT	CLIENT	CLIENT ID		DATE OF	PROC.						
NO	NUMBER	NAME	NUMBER	TCN	SERVICE	CODE	UNITS	CHARGED	PAID	STATUS	ERRORS	
01	CP343444	DAVIS	UU44444R	05206-000000227-0-0	07/11/05	70010	1.000	52.80	0.00	DENY	00162 00131	
01	CP443544	BROWN	PP88888M	05206-000011334-0-0	07/11/05	71130	1.000	17.60	0.00	DENY	00170	
01	CP766578	MALONE	SS99999L	05206-000013556-0-0	07/19/05	72040	1.000	14.30	0.00	DENY	00162	
01	CP999890	SMITH	ZZ2222T	05206-000032456-0-0	07/20/05	76070	1.000	77.50	0.00	DENY	00131	

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	DENIED	162.20	NUMBER OF CLAIMS	4
NET AMOUT ADJUSTMENTS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		0.00	NUMBER OF CLAIMS	0

Version 2004 – 1 Page 46 of 72



PAGE DATE CYCLE 08/01/2005 458

REMITTANCE STATEMENT

ETIN: PRACTITIONER PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP112346	DAVIS	UU44444R	05206-000033667-0-0	07/11/05	73550	1.000	14.30	14.30	PAID	
02	CP112345	DAVIS	UU44444R	05206-000033667-0-0	07/12/05	73592	1.000	14.30	14.30	PAID	
01	CP113433	CRUZ	LL11111B	05206-000045667-0-0	07/14/05	74247	1.000	52.80	52.80	PAID	
01	CP445677	JONES	YY33333S	05206-000056767-0-0	07/15/05	74249	1.000	66.00	66.00	PAID	
01	CP113487	WAGER	ZZ98765R	05206-000067767-0-0	06/05/05	74020	1.000	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 06/24/05
01	CP744495	PARKER	VZ45678P	05206-000088767-0-0	06/05/05	74010	1.000	14.30	14.00	ADJT	

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID	147.40	NUMBER OF CLAIMS	4
NET AMOUT ADJUSTMENTS	PAID	3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1

Version 2004 - 1 Page 47 of 72



PAGE DATE CYCLE 04 08/01/2005 458

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

REMITTANCE STATEMENT

ETIN: PRACTITIONER PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP8765432	CRUZ	LL11111B	05206-000033467-0-0	07/13/05	75822	1.000	69.30	0.00	**PEND	00162
02	CP4555557	CRUZ	LL11111B	05206-000033468-0-0	07/14/05	75665	1.000	71.04	0.00	**PEND	00162
01	CP8876543	TAYLOR	GG43210D	05206-000035665-0-0	07/14/05	73592	1.000	14.30	0.00	**PEND	00142
01	CP0009765	<b>ESPOSITO</b>	FF98765C	05206-000033660-0-0	07/12/05	73592	1.000	14.30	0.00	**PEND	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PEND	168.94	NUMBER OF CLAIMS	4
NET AMOUT ADJUSTMENTS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS – ADJUSTS		0.00	NUMBER OF CLAIMS	0
REMITTANCE TOTALS – PRACTITIONER				
VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5
MEMBER ID: 00112233				
VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5

Version 2004 - 1 Page 48 of 72



PAGE: 05 DATE: 08/01/05 CYCLE: 458

ETIN:
PRACTITIONER
GRAND TOTALS
PROVIDER ID: 00112233
REMITTANCE NO: 05080100006

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111

> REMITTANCE TOTALS - GRAND TOTALS VOIDS - ADJUSTS 3.60-NUMBER OF CLAIMS TOTAL PENDS NUMBER OF CLAIMS 4 168.94 NUMBER OF CLAIMS TOTAL PAID 147.40 4 TOTAL DENY 162.20 NUMBER OF CLAIMS 4 NET TOTAL PAID NUMBER OF CLAIMS 5 143.80

Version 2004 – 1 Page 49 of 72

# General Information on the Claim Detail Pages

#### **UPPER LEFT CORNER**

Provider's name and address

#### **UPPER RIGHT CORNER**

Remittance page number

Date on which the remittance advice was issued

Cycle number. The cycle number should be used when calling CSC with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: Practitioner

Provider ID number Remittance number

#### Explanation of the Claim Detail Columns

#### LN. NO. (LINE NUMBER)

This column indicates the line number of each claim as it appears on the claim form.

#### OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

#### **CLIENT NAME**

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

#### **CLIENT ID**

The patient's Medicaid ID number appears under this column.

#### TCN

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

#### DATE OF SERVICE

This column lists the service date as entered in the claim form.

#### PROCEDURE CODE

The five-digit procedure code that was entered in the claim form appears under this column.

Version 2004 – 1 Page 50 of 72

#### **UNITS**

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Ordered Ambulatory providers must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000.

#### **CHARGED**

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

#### PAID

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

#### **STATUS**

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

#### **Denied Claims**

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

#### Approved Claims

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment), or **VOID**.

#### **Paid Claims**

The status PAID refers to **original** claims that have been approved.

#### Adjustments

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the debit transaction (adjusted claim) and the credit transaction (previously paid claim).

#### Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

Version 2004 – 1 Page 51 of 72

# **Pending Claims**

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.
- No match found in the Medicaid files for certain information submitted on the claim, for example: Recipient ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (\*\*). A previously pended claim is signified by one asterisk (\*).

#### **ERRORS**

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

#### Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

Adjustments/voids (combined)

Version 2004 – 1 Page 52 of 72

•	Per	ahr
•		ıus

- Paid
- Denied
- Net total paid (sum of approved adjustments/voids and paid original claims)

Totals by **member ID** are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

**Grand Totals** for the entire provider remittance advice appear on a separate page following the page containing the **totals** by **provider type and member ID**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)

Version 2004 – 1 Page 53 of 72

#### **Section Four**

This section has two subsections:

- Financial Transactions
- Accounts Receivable

#### Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE 07 DATE 08/01/05 CYCLE 458

ETIN: FINANCIAL TRANSACTIONS PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

 FON
 FINANCIAL REASON CODE
 FISCAL TRANS TYPE
 DATE
 AMOUNT

 200505060236547
 XXX
 RECOUPMENT REASON DESCRIPTION 05 09 05 \$\$.\$\$

NET FINANCIAL AMOUNT

100 BROADWAY ANYTOWN, NEW YORK 11111

TO: ABC HOSPITAL

\$\$\$.\$\$

NUMBER OF FINANCIAL TRANSACTIONS XXX

Version 2004 – 1 Page 54 of 72

# **Explanation of the Financial Transactions Columns**

# **FCN (Financial Control Number)**

This is a unique identifier assigned to each financial transaction.

#### **FINANCIAL REASON CODE**

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

#### **FISCAL TRANSACTION TYPE**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

#### **DATE**

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

# **AMOUNT**

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

#### **Totals**

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

Version 2004 – 1 Page 55 of 72

#### Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

TO: ABC HOSPITAL 100 BROADWAY ANYTOWN, NEW YORK 11111 MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE 08 DATE 08/01/05 CYCLE 458

ETIN: ACCOUNTS RECEIVABLE PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

REASON CODE DESCRIPTION

 PREV BAL
 CURR BAL
 RECOUP %/AMT

 \$XXX.XX \$XXX.XX 999

 \$XXX.XX \$XXX.XX 999

TOTAL AMOUNT DUE THE STATE \$XXX.XX

Version 2004 – 1 Page 56 of 72

# **Explanation of the Accounts Receivable Columns**

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

#### REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

# **ORIGINAL BALANCE**

The original amount (or starting balance) for any particular financial reason.

#### **CURRENT BALANCE**

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

#### PERCENTAGE OR AMOUNT

The deduction (recoupment) scheduled for each cycle.

#### **Total Amount Due the State**

This amount is the sum of all the **Current Balances** listed above.

Version 2004 – 1 Page 57 of 72

# Section Five - Edit Descriptions

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three. The codes are listed in ascending numeric order.



PAGE 06 DATE 08/01/05 CYCLE 458

ETIN: PRACTITIONER EDIT DESCRIPTIONS PROVIDER ID: 00112233 REMITTANCE NO: 05080100006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE:

00131 PROVIDER NOT APPROVED FOR SERVICE 00142 SERVICE CODE NOT EQUAL TO PA

00162 RECIPIENT INELIGIBLE ON DATE OF SERVICE

00170 PROCEDURE CODE NOT ON FILE

TO: ABC HOSPITAL 100 BROADWAY

ANYTOWN, NEW YORK 11111

Version 2004 – 1 Page 58 of 72

# **Appendix A – Code Sets**

# Place of Service

Code	Description
03	<b>Description</b> School
03	Homeless shelter
05	
	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
25	Birthing center
26	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49 50	Independent clinic
50 51	Federally qualified health center
	Inpatient psychiatric facility
52 53	Psychiatric facility partial hospitalization
54	Community mental health center Intermediate care facility/mentally retarded
55 55	Residential substance abuse treatment facility
56	
57	Psychiatric residential treatment center Non-residential substance abuse treatment facility
60	Mass immunization center
61	Comprehensive inpatient rehabilitation facility
62	Comprehensive outpatient rehabilitation facility
65	End stage renal disease treatment facility
71	State or local public health clinic
71 72	Rural health clinic
81	Independent laboratory
99	Other unlisted facility

Version 2004 – 1 Page 59 of 72

# **Sterilization/Abortion Codes**

Code A	<b>Description</b> Induced Abortion – Danger to the woman's life.
В	Induced Abortion – Physical health damage to the woman.
С	Induced Abortion – Victim of rape or incest.
D	Induced Abortion – Medically necessary.
E	Induced Abortion – Elective – i.e., not considered medically necessary by the attending physician – provision of elective abortions is restricted to New York City recipients.
F	Procedure performed for the purpose of sterilization.

Version 2004 – 1 Page 60 of 72

# **United States Standard Postal Abbreviations**

State A	Abbrev.	State	Abbrev.
Alabama	AL	Missouri	MO
Alaska	AK	Montana	MT
Arizona	AZ	Nebraska	NE
Arkansas	AR	Nevada	NV
California	CA	New Hampshire	NH
Colorado	CO	New Jersey	NJ
Connecticut	CT	North Carolina	NC
Delaware	DE	North Dakota	ND
District of Columbi	a DC	Ohio	OH
Florida	FL	Oklahoma	OK
Georgia	GA	Oregon	OR
Hawaii	HI	Pennsylvania	PA
Idaho	ID	Rhode Island	RI
Illinois	IL	South Carolina	SC
lowa	IA	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI
Mississippi	MS	Wyoming	WY

American Territories	Abbrev
American Samoa	AS
Canal Zone	CZ
Guam	GU
Puerto Rico	PR
Trust Territories	TT
Virgin Islands	VI

Note: Required only when reporting out-of-state license numbers.

Version 2004 – 1 Page 61 of 72

# Appendix B - Sterilization Consent Form - DSS-3134

A Sterilization Consent Form, DSS-3134, must be completed for each sterilization procedure. **No other form can be used in place of the DSS-3134.** A supply of these forms, available in English and in Spanish [DSS-3134(S)], can be obtained from:

New York State Department of Health Corning Tower - Room 2029 Empire State Plaza Albany, New York 12237

For electronic claim submissions, the completed and signed DSS-3134 [or DSS-31234(S)] must be kept in the patient's file. If upon audit and examination, it is found that the consent form is not present or is defective, the Department will recoup any and all payments associated with the sterilization procedure. For paper claim submissions, a copy of the completed and signed **Sterilization Consent Form**, DSS-3134 [or DSS-3134(S)] must be attached to the claim.

When completing the DSS-3134, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered
  form is unacceptable (will cause a paper claim to deny). Also, the persons
  completing the form should check to see that all five copies are legible.
- Each required field or blank must be completed in order to ensure payment.
- If a woman is not currently Medicaid eligible at the time she signs the DSS-3134 [or 3134(S)] form but becomes eligible prior to the procedure and if she is 21 years of age when the form was signed, the 30 day waiting period starts from the date the DSS form was signed regardless of the date the woman becomes Medicaid eligible.

A sample Sterilization Consent Form and step-by-step instructions follow on the next pages.

Version 2004 – 1 Page 62 of 72

# Hospital-Based/Free Standing Ordered Ambulatory Billing Guidelines

CHART NO.

RECIPIENT ID NO.

PATIENT NAME

DSS-3134 (Rev.5/82)	PATIENT NAME	1	CHART NO.	RECIPIENT ID NO.
STERILIZATION CONSENT FORM	HOSPITAL/CLINIC	1.		<u> </u>
			IOT DECLUT IN THE MITHDRAWAY	
			NOT RESULT IN THE WITHDRAWAL OF PROJECTS RECEIVING FEDERAL	
■ CONSENT TO	O STERILIZATION ■		■ STATEMENT OF PER	SON OBTAINING CONSENT ■
I have asked for and r	received information about ste	erilization	Before	13. signed the
from 2. (doctor or clinic)				e of individual him/her the nature of the sterilizat
he information, I was told	that the decision to be ster		operation 14.	, the fact that it is intended to
	s told that I could decide no be sterilized, my decision will		a final and irreversible proce benefits associated with it.	dure and the discomforts, risks a
fect my right to future care or	treatment. I will not lose any	help or		to be sterilized that alterna
	ing Federal funds, such as A.F or for which I may become elig		plained that sterilization is differen	available which are temporary. In the because it is permanent.
	E STERILIZATION MUST BI NOT REVERSIBLE. I HAVE D			sterilized that his/her consent can e/she will not lose any health services
THAT I DO NOT WANT TO BE	COME PREGNANT, BEAR CH		any benefits provided by Federal	funds.
OR FATHER CHILDREN. was told about those tem	porary methods of birth con	trol that		d belief the individual to be sterilized is mentally competent. He/She knowir
ire available and could be p	rovided to me which will allow	w me to	and voluntarily requeste	ed to be sterilized a
ear or father a child in the atives and chosen to be steriliz	future. I have rejected the red.	se alter-	appears to understand the n cedure.	ature and consequence of the p
understand that I will be	sterilized by an operation kr		15.	D-1-
ssociated with the operation	<ul> <li>The discomforts, risks and have been explained to me.</li> </ul>		Signature of person obtaining cor 16.	
understand that the opera	to my satisfaction. tion will not be done until	at least	16.	Facility
hirty days after I sign this form	n. I understand that I can cha	ange my	10.	Address
	my decision at any time no the withholding of any bene		■ PHYSICIA	N'S STATEMENT ■
nedical services provided by fe	derally funded programs.		Shortly before I performed a steri	ilization operation upon
am at least 21 years of ag Month Day Year	ge and was born on 4.	<del></del>	on <u>18.</u> Name of individual to be sterilize	d Date of sterilization
5	hereby	consent		to him/her the nature of the operation 19. The fact t
of my own free will to be sterilize	, hereby ed by6.	Consent	specify type of operation	
	(doctor)		it is intended to be a final discomforts, risks and benefits as	and irreversible procedure and i
	7. My consen	t expires	I counseled the individual	to be sterilized that alternat
80 days from the date of my sign	gnature below.		methods of birth control are a plained that sterilization is differer	available which are temporary. I on the cause it is permanent.
also consent to the release about the operation to:	of this form and other medical	records	I informed the individual to be	sterilized that his/her consent can
Representatives of the Departm	ent of Health, Education, and W projects funded by the De	elfare or	withdrawn at any time and that he benefits provided by Federal fund	e/she will not lose any health services is.
out only for determining if Feder	al laws were observed.	partificiti		belief the individual to be sterilized is mentally competent. He/She knowing
have received a copy of this fo	rm.			terilized and appeared to understand t
8. Signature	Date: 9.  Month Day Year		nature and consequences of the	
-	•			final paragraphs: Use the first paragra mature delivery or emergency abdomi
<ol><li>You are requested to sup not required:</li></ol>	ply the following information,	but it is	surgery where the sterilization is	s performed less than 30 days after t
Race and ethnicity designation (	please check)			vidual's signature on s, the second paragraph below m
1, American Indian or	□ <sub>3</sub> Blank (not of Hispanic ori	gin)	be used. Cross out the paragraph	h which is not used.) passed between the date of the
Alaska Native 1 <sub>2</sub> Asian or Pacific Islander	□ <sub>4</sub> Hispanic □ <sub>5</sub> White (not of Hispanic or	igin)	dividual's signature on this	consent form and the date
■ INTERPRETE	R'S STATEMENT ■		sterilization was performed.  (2) This sterilization was performed.	rmed less than 30 days but more than
	o assist the individual to be steri		hours after the date of	the individual's signature on t
	mation and advice presented the person obtaining this conser		plicable box and fill in information	e following circumstances (check a requested):
have also read him/her the cor	nsent form in11langu	age and	<ul><li>1 Premature delivery 20.</li><li>22. Individual's expected date of</li></ul>	delivery: 21.
elief he/she understood this ex	er. To the best of my knowle planation.	uge and	2 Emergency abdominal surg	
12.				24.
Interpreter	Date		Physicia Date	an ∍25
THE FOLLOWING MUST BE WITNESS CERTIFICATION	COMPLETED FOR STERILIZA			
I, 26. do cer explained the consent form to			t while the counselor read and the consent form in his/her own handwi	ritina.
and the sometime to	(patient's name)	o pasoni oigii	and any service of the service of th	
SIGNATURE OF WITNESS		TITLE		DATE
<b>X</b> 29.			30.	31.
	ed by the patient on admission t		ations given to me at the time Levi-in-III	cianad the concept form
I have decided that I still want		e noted in the or	ations given to me at the time I originally iginal consent form, and I hereby affirm	that decision.
SIGNATURE OF PATIENT		DATE	SIGNATURE OF WITNESS	DATE

33.

35.

# Field-by-Field Instructions for Completing the Sterilization Consent Form – DSS-3134 and 3134(S)

#### **Patient Identification**

# Field 1

Enter the patient's name, Medicaid ID number, and chart number; name of hospital or clinic is optional.

#### **Consent To Sterilization**

#### Field 2

Enter the name of the individual or clinic obtaining consent. If the sterilization is to be performed in New York City, the physician who performs the sterilization (24) cannot obtain the consent.

#### Field 3

Enter the name of sterilization procedure to be performed.

#### Field 4

Enter the patient's date of birth. Check to see that the patient is at least 21 years old. If the patient is not 21 on the date consent is given (9), Medicaid will not pay for the sterilization.

#### Field 5

Enter the patient's name.

#### Field 6

Enter the name of doctor who will probably perform the sterilization. It is understood that this might not be the doctor who eventually performs the sterilization (24).

#### Field 7

Enter the name of sterilization procedure.

#### Field 8

The patient must sign the form.

Version 2004 – 1 Page 64 of 72

#### Field 9

Enter the date of patient's signature. This is the date on which the consent was obtained. The sterilization procedure must be performed less than 30 days nor more than 180 days from this date, except in instances of premature delivery (20, 21), or emergency abdominal surgery (22, 23) when at least 72 hours (three days) must have elapsed.

#### Field 10

Completion of the race and ethnicity designation is optional.

#### **Interpreter's Statement**

#### **Field 11**

If the person to be sterilized does not understand the language of the consent form, the services of an interpreter will be required. Enter the language employed.

#### Field 12

The interpreter must sign and date the form.

# **Statement of Person Obtaining Consent.**

#### Field 13

Enter the patient's name.

#### <u>Field 14</u>

Enter the name of the sterilization operation.

#### Field 15

The person who obtained consent from the patient must sign and date the form. If the sterilization is to be performed in New York City, this person cannot be the operating physician (24).

#### Field 16

Enter the name and address of the facility with which the person who obtained the consent is associated. This may be a clinic, hospital, Midwife's, or physician's office.

Version 2004 – 1 Page 65 of 72

# **Physician's Statement**

The physician should complete and date this form after the sterilization procedure is performed.

#### Field 17

Enter the patient's name.

#### Field 18

Enter the date the sterilization procedure was performed.

#### Field 19

Enter the name of the sterilization procedure.

# **Instructions for Use of Alternative Final Paragraphs**

If the sterilization was performed at least 30 days from the date of consent (9), then cross out the second paragraph and sign (24) and date (25) the consent form.

If less than 30 days but more than 72 hours has elapsed from the date of consent as a consequence of either premature delivery or emergency abdominal surgery, proceed as follows:

#### Field 20

If the sterilization was scheduled to be performed in conjunction with delivery but the delivery was premature, occurring within the 30-day waiting period, check box one and (21) enter the expected date of delivery.

#### Field 21

If the patient was scheduled to be sterilized but within the 30-day waiting period required emergency abdominal surgery and the sterilization was performed at that time, then check box two and (23) describe the circumstances.

#### Field 24

The physician who performed the sterilization must sign and date the form.

#### Field 25

The date of the physician's signature should indicate that the physician's statement was signed after the procedure was performed, that is, on the day of or a day subsequent to

Version 2004 – 1 Page 66 of 72

the sterilization.

#### For Sterilizations Performed In New York City

New York City local law requires the presence of a witness chosen by the patient when the patient consents to sterilization. In addition, upon admission for sterilization, in New York City, the patient is required to review his/her decision to be sterilized and to reaffirm that decision in writing.

#### Witness Certification

#### Field 26

Enter the name of the witness to the consent to sterilization.

#### Field 27

Enter the date the witness observed the consent to sterilization. This date will be the same date of consent to sterilization (9).

#### Field 28

Enter the patient's name.

#### Field 29

The witness must sign the form.

#### Field 30

Enter the title, if any, of the witness.

#### Field 31

Enter the date of witness's signature.

#### Reaffirmation

#### Field 32

The patient must sign the form.

#### Field 33

Enter the date of the patient's signature. This date should be shortly prior to or same as date of sterilization in field 18.

Version 2004 – 1 Page 67 of 72

# Field 34

The witness must sign the form for reaffirmation. This witness need not be the same person whose signature appears in field 29.

# Field 35

Enter the date of witness's signature.

Version 2004 – 1 Page 68 of 72

# **Appendix C – Acknowledgment of Receipt of Hysterectomy Information Form – DSS-3113**

An Acknowledgment of Receipt of Hysterectomy Information Form, DSS-3113, must be completed for each hysterectomy procedure. **No other form can be used in place of the DSS-3113.** A supply of these forms, available in English and in Spanish, can be obtained from:

New York State Department of Health Corning Tower - Room 2029 Empire State Plaza Albany, New York 12237

For electronic claim submissions, the completed and signed DSS-3113 must be kept in the patient's file. If upon audit and examination, it is found that the acknowledgment of hysterectomy form is not present or is defective, the Department will recoup any and all payments associated with the hysterectomy procedure. For paper claim submissions, a copy of the completed and signed DSS-3113 must be attached to the claim.

When completing the DSS-3113, please follow the guidelines below:

- Be certain that the form is completed so it can be read easily. An illegible or altered form is unacceptable (will cause a paper claim to deny).
- Each required field or blank must be completed in order to ensure payment.

A sample Hysterectomy Consent Form and step-by-step instructions follow on the next pages.

Version 2004 – 1 Page 69 of 72

# DSS-3113 (Rev. 4/84)

# ACKNOWLEDGEMENT OF RECEIPT OF HYSTERECTOMY INFORMATION (NYS MEDICAID PROGRAM)

EITHER PART I OR PART II MUST BE COM	PLETED	1.1	LCIFII	LINI	או טו	Ĭ.							2. SUNGLON S NAME
Part I: RECIPIENT'S ACKNOWLEDGEMENT STATEMENT AND SURGEON'S CERTIFICATION													
RECIPIENT'S ACKNOWLEDGEMENT STATEMENT													
It has been explained to me, 3. , that the hysterectomy to be performed on me will (RECIPIENT NAME)  make it impossible for me to become pregnant or bear children. I understand that a hysterectomy is a permanent operation. The reason for performing the hysterectomy and the discomforts, risks and benefits associated with the hysterectomy have been explained to me, and all my questions have been answered to my satisfaction prior to the surgery.													
4. RECIPIENT OR REPRESENTATIVE 5. DATE SIGNATURE			6. INTERPRETER'S SIGNATURE (If required)  7. DATE										
	SURGE	ON'S	CER	RTIF	FICA	١T	ION						
The hysterectomy to be performed for the above mentioned recipient is solely for medical indications. The hysterectomy is not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing.													
		8. S	URGE	ON'	S SIG	3N.	ATUF	RE					9. DATE
		X											
Part II: WAIVER OF ACKNOWLEDGEMENT AND SURGEON'S CERTIFICATION													
The hysterectomy performed on mas solely for medical reasons. The was solely for medical reasons. The (RECIPIENT NAME) hysterectomy was not primarily or secondarily for family planning reasons, that is, for rendering the recipient permanently incapable of reproducing. I did not obtain Acknowledgement of Receipt of Hysterectomy information from her and have her complete Part I of this form because (please check the appropriate statement and describe the circumstances where indicated):													
1. She was sterile prior to the hysterectomy. (briefly describe the cause of sterility)													
The hysterectomy was performed in a life threatening emergency in which prior acknowledgement was not possible. (briefly describe the nature of the emergency)													
3. She was not a Medicaid recipient at the time the hysterectomy was performed but I did inform her prior to surgery that the procedure would make her permanently incapable of reproducing.													
		14. 9	SURG	EON	l'S SI	IGI	NATU	JRE					15. DATE
		X											

**DISTRIBUTION:** 

File patient's medical record; hospital submit with claim for payment; surgeon and anesthesiologist submit with claims for payment; patient

Version 2004 – 1 Page 70 of 72

# Field-by-Field Instructions for Completing Acknowledgement Receipt of Hysterectomy Information Form – DSS-3113

Either Part I or Part II must be completed, depending on the circumstances of the operation. In all cases, Fields 1 and 2 must be completed.

#### Field 1

Enter the recipient's Medicaid ID number.

#### Field 2

Enter the surgeon's name.

Part I: Recipient's Acknowledgement Statement and Surgeon's Certification
This part must be signed and dated by the recipient or her representative unless one of
the following situations exists:

- The recipient was sterile prior to performance of the hysterectomy;
- The hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible; or
- The patient was not a Medicaid recipient on the day the hysterectomy was performed.

#### Field 3

Enter the recipient's name.

#### Field 4

The recipient or her representative must sign the form.

#### Field 5

Enter the date of signature.

#### Field 6

If applicable, the interpreter must sign the form.

#### Field 7

If applicable, enter the date of interpreter's signature.

Version 2004 – 1 Page 71 of 72

# Field 8

The surgeon who performed or will perform the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily for family planning purposes.

#### Field 9

Enter the date of the surgeon's signature.

## Part II: Waiver of Acknowledgment

The surgeon who performs the hysterectomy must complete this Part of the claim form if Part I, the recipient's Acknowledgment Statement, has not been completed for one of the reasons noted above. This part need not be completed before the hysterectomy is performed.

#### Field 10

Enter the recipient's name.

#### Field 11

If the recipient's acknowledgment was **not** obtained because she was sterile prior to performance of the hysterectomy, check this box and briefly describe the cause of sterility, e.g., postmenopausal. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

#### Field 12

If the recipient's Acknowledgment was **not** obtained because the hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible, check this box and briefly describe the nature of the emergency. This waiver may apply to cases in which the woman was not a Medicaid recipient at the time the hysterectomy was performed.

#### Field 13

If the patient's Acknowledgment was **not** obtained because she was not a Medicaid recipient at the time a hysterectomy was performed, but the performing surgeon did inform her before the procedure that the hysterectomy would make her permanently incapable of reproducing, check this box.

#### Field 14

The surgeon who performed the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily or secondarily for family planning purposes and that one of the conditions indicated in Fields 11, 12, and 13 existed.

#### Field 15

Enter the date of the surgeon's signature.

Version 2004 – 1 Page 72 of 72