# NEW YORK STATE MEDICAID PROGRAM

# **LABORATORY**

150002 BILLING GUIDELINES

# **TABLE OF CONTENTS**

Section I – Purpose Statement	3
Section II – Claims Submission	4
Electronic Claims	5
Paper Claims	
eMedNY-150002 Claim Form	
Billing Instructions for Laboratory Services	12
Section III – Remittance Advice	
Electronic Remittance Advice	41
Paper Remittance Advice	42
Appendix A – Code Sets	65

# **Section I – Purpose Statement**

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medical Remittance Advice.

This document is customized for Laboratory providers and should be used by the provider as an instructional as well as a reference tool.

# **Section II – Claims Submission**

Laboratories can submit their claims to NYS Medicaid in electronic or paper formats.

Providers are required to submit an Electronic/Paper Transmitter Identification Number (ETIN) Application and a Certification Statement before submitting claims to NYS Medicaid. Certification Statements remain in effect and apply to all claims until superseded by another properly executed Certification Statement. You will be asked to update your Certification Statement on an annual basis. You will be provided with renewal information when your Certification Statement is near expiration.

# **Pre-requirements for the Submission of Claims**

Before submitting claims to NYS Medicaid, all providers need the following:

- An ETIN
- A Certification Statement

#### ETIN

This is a submitter identifier issued by the eMedNY Contractor. All providers are required to have an active ETIN on file with the eMedNY Contractor prior to the submission of claims. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

The ETIN application is available at www.emedny.org by clicking on the link to the web page below:

# **Provider Enrollment Forms**

#### **Certification Statement**

All providers, either direct billers or those who bill through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available on the third page of the ETIN application at www.emedny.org or can be accessed by clicking on the link above.

# **Electronic Claims**

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Laboratories who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) transaction. In addition to this document, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- HIPAA 837P Implementation Guide (IG) explains the proper use of the 837P standards and program specifications. This document is available at www.wpc-edi.com/hipaa.
- NYS Medicaid 837P Companion Guide (CG) is a subset of the IG, which provides specific instructions on the NYS Medicaid requirements for the 837P transaction. This document is available at www.emedny.org by clicking on the link to the web page below.
- NYS Medicaid Technical Supplementary Companion Guide provides technical
  information needed to successfully transmit and receive electronic data. Some of
  the topics put forth in this CG are testing requirements, error report information,
  and communication specifications. This document is available at www.emedny.org
  by clicking on the link to the web page below.

# **eMedNY Companion Guides and Sample Files**

# **Pre-requirements for the Submission of Electronic Claims**

In addition to an ETIN and a Certification Statement, providers need the following before submitting electronic claims to NYS Medicaid:

- A User ID and Password
- A Trading Partner Agreement
- Testing

#### **User ID and Password**

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods. The method used to apply for a user ID varies depending on the communication method chosen by the provider. For example: An ePACES user ID is assigned systematically via email while an FTP user ID is assigned after the submission of a Security Packet B.

# **Trading Partner Agreement**

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions.

The NYS Medicaid Trading Partner Agreement is available at www.emedny.org or can be accessed by clicking on the following link:

#### **Provider Enrollment Forms**

#### Testing

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims.

Information and instructions regarding testing are available at www.emedny.org\_or can be accessed by clicking on the following link:

**eMedNY Companion Guides and Sample Files** 

# **Communication Methods**

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- ePACES
- eMedNY eXchange
- FTP
- CPU to CPU
- eMedNY Gateway
- Simple Object Access Protocol (SOAP)

#### **ePACES**

NYS Medicaid provides a HIPAA-compliant web-based application that is customized for specific transactions, including the 837P. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim volume.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

#### **Laboratory 150002 Billing Guidelines**

The following transactions can be submitted via ePACES:

- 270/271 Eligibility Benefit Inquiry and Response
- 276/277 Claim Status Request and Response
- 278 Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 Dental, Professional and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 Professional transaction, which allows immediate adjudication of the claim. When this functionality is used, a claim adjudication status response is sent to the submitter shortly after submission.

To take advantage of ePACES, providers need to follow an enrollment process. Additional enrollment information is available at www.emedny.org or can be accessed by clicking on the following link:

# **Self Help**

# eMedNY eXchange

eMedNY eXchange is a method in which claims can be submitted and works similarly to typical electronic mail (email). Users are assigned an inbox in the system and are able to send and receive transaction files. The files are attached to the request and sent to eMedNY for processing. The responses are delivered back to the user's inbox where they can be detached and saved locally. For security reasons, the eMedNY eXchange is accessible only through the eMedNY website <a href="https://www.emedny.org">www.emedny.org</a>.

Access to the eMedNY eXchange is obtained through an enrollment process. To enroll in eXchange, you must first complete enrollment in ePACES and at least one login attempt must be successful.

#### **FTP**

File Transfer Protocol (FTP) is the standard process for batch authorization transmissions. FTP allows users to transfer files from their computer to another computer. FTP is strictly a dial-up connection.

FTP access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B can be found at www.emedny.org or can be accessed by clicking on the following link:

# **Provider Enrollment Forms**

#### **CPU to CPU**

This method consists of a direct connection established between the submitter and the processor and it is most suitable for high volume submitters. For additional information regarding this access method, please contact the eMedNY Call Center at 800-343-9000.

# eMedNY Gateway

The eMedNY Gateway or Bulletin Board System (BBS) is a dial-up access method that is only available to existing users. CSC encourages new trading partners to adopt a different access method for submissions to NYS Medicaid.(For example: FTP, eMedNY eXchange, SOAP, etc.)

# Simple Object Access Protocol (SOAP)

The Simple Object Access Protocol (SOAP) communication method allows trading partners to submit files via the internet under a Service Oriented Architecture (SOA). It is most suitable for users who prefer to develop an automated, systemic approach to file submission.

Access to eMedNY via Simple Object Access Protocol must be obtained through an enrollment process that results in the creation of an eMedNY SOAP Certificate and a SOAP Administrator. Minimum requirements for enrollment include:

- An ETIN and Certification Statement for the enrollee's Provider ID obtained prior to SOAP enrollment
- The enrollee must be a Primary ePACES Administrator or
- The enrollee must have existing FTP access to eMedNY

Additional information about 'Getting Started with SOAP' is available on emedny.org by clicking on the link to the web page below:

#### eMedNY Companion Guides and Sample Files

#### Notes:

- For additional information regarding the Simple Object Access Protocol, please send an e-mail to NYHIPAADESK3@csc.com.
- For questions regarding ePACES, eXchange, FTP, CPU to CPU or eMedNY Gateway connections, call the eMedNY Call Center at 800-343-9000.

# **Paper Claims**

Laboratories who choose to submit their claims on paper forms must use the New York State eMedNY-150002 claim form. To view the eMedNY-150002 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

# <u>Laboratory – Sample Claim</u>

An ETIN and a Certification Statement are required to submit paper claims. Providers who have a valid ETIN for the submission of electronic claims do not need an additional ETIN for paper submissions. The ETIN and associated certification qualifies the provider to submit claims in both electronic and paper formats.

# **General Instructions for Completing Paper Claims**

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in the required fields. The following guidelines will help ensure the accuracy of the imaging output.

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below as possible:

1 2 3 4 5 6 7 8 9 0

- Circles (the letter O, the number 0) must be closed.
- Avoid unfinished characters. For example:

	Written As	Intended As	Interpreted As	
ſ	6. U 0	6.00	6. 6 0 —> Zero interpreted as	six

• When typing or printing, stay within the box provided; ensure that no characters (letters or numbers) touch the claim form lines. For example:

Written As	Intended As	Interpreted As	
2	2	$\overline{7} \rightarrow$	Two interpreted as seven
3	3	$2 \longrightarrow$	Three interpreted as two

Characters should not touch each other. Example:

Written As	Intended As	Interpreted As	
23	23	illegible →	Entry cannot be interpreted properly

- Do not write in between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If entering information through a computer, ensure that all information is aligned properly, and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections (i.e. information written over correction fluid or crossed out information). If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.
- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

The address for submitting claim forms is:

# COMPUTER SCIENCES CORPORATION P.O. Box 4601 Rensselaer, NY 12144-4601

# eMedNY-150002 Claim Form

To view the eMedNY-150002 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

# **Laboratory – Sample Claim**

# General Information About the eMedNY-150002 Claim Form

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

# **Billing Instructions for Laboratory Services**

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Laboratory Services. Although the instructions that follow are based on the eMedNY-150002 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes they need to use, etc.

It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

# Field by Field Instructions for the eMedNY-150002 Claim Form

# **Header Section: Fields 1 through 23B**

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

# ADJUSTMENT/VOID CODE (Upper Right Corner of Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

- If submitting an **adjustment** (replacement) to a previously paid claim, enter 'X' or the value **7** in the 'A' box.
- If submitting a void to a previously paid claim, enter 'X' or the value 8 in the 'V' box.

#### ORIGINAL CLAIM REFERENCE NUMBER (Upper Right Corner Of The Form)

Leave this field blank when submitting an original claim or resubmission of a denied claim.

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claim lines submitted under that document/record.

#### Adjustment

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN
- To cancel one or more claim lines submitted on a previously paid TCN (except if the TCN contained one single claim line or if all the claim lines contained in the TCN are to be voided)

# Adjustment to Change Information

If an adjustment is submitted to correct information on one or more claim lines sharing the same TCN, follow the instructions below:

- The Provider ID number, the Group ID number, and the Patient's Medicaid ID number must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines originally submitted in the same document/record (all claim lines with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

#### **Example:**

TCN 0826019876543200 is shared by three individual claim lines. This TCN was paid on September 16, 2008. After receiving payment, the provider determines that the service date of one of the claim line records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

				Fig	jure	1A: Or	igin	al Cla	im F	orm				
MEDICAL ASSI	STANC	CE HEALTH IN	SURAN	NCE		NLY TO BE	A 000	DE V		ORIGINAL	CLAIM RE	FERENCE NUME	ER	
CLAIM FORM		TITLE XIX P				SED TO DJU ST/VOID	Α	V	89					100
PATIENT AND INSURE			ATION		A	AID CLAIM			ا البا		1			
NAMES OF THE PERSON AND TO SERVICE DE	1. PATIENTS	NANE (And models, leg)			2 DATE	OFERTH	FAMI	AL ANNUAL LY INCOME	3. INSURE	DIS NAILE (First name, middi	o intial last nam	4)		
		SMITH				2 0 1 9 9 0								
8	4. PATIGUTS	S ACCRESS (Street, City, Sink, July Ci	ode)		S. INBUR	EDIS SEX FEMALE	SA. PATIEN MALE	FEVALE	8. MEDICA	RENUMBER		SA MEDICAID NUMBE		
NOTSTAPLE							X	X				A B 1	2 3 4	5 C
STA					SS. PAT	ENERS TELEPHONE N.	WEER		ds. PRIVA	TE INSURANCE NUIVEER		GROUP NO.	RECIPROCI	TYNG
E	8 C. PATIEN	TS BINPLOYER, OCCUPATION OR S	school.		7. PATIS	) ENTS RELATIONSHIP T	OINBURED		8. INSURE	O'S EMPLOYER OR OCCUP	ATION		_	- 10
N S					3	ELF SPOUSE	OHLO	OTHER						
BARCODE AREA		EALTH INSURANCE COVERAGE - E and Address and Policy or Private Insur		lighticer,	10. VIA8	CONDITION RELATED	OTO	10.00	11. INSUR	ED'S ADDRESS (Street, City,	State, Zip Code			
DEA	- an italia	TO ACCURATE VALUE OF PARK THE	and include		EMPL	ATIENT'S OYMENT X	X N	TIME CTIM						
REA						AUTO X	X O	THER						
	12					DUIDEN!	DATE	ABIUTY	12					
	1773						1		1000					
<u> </u>	PATIENTS	PHYSICIAN OF	R SUPPL	LIER IN	FORM	ATION (REFE		EVER SE		COMPLETING A	ND SIGN	ING)		
14. DATE OF ONSET 15. F OF CONDITION	FOR CONDITIONS	LTED 16. HAS PATIENT	EVER HAD	15A. 6	REATED		17. DATE P	NTO WORK		S OF DISABUTY	FROM	0.0	TO	
MM DD YY MM				NO YE	8 X	X NO	MM	DO YY	10 10 10 10 10 10 10 10 10 10 10 10 10 1		MM	DD YY	MM	DD YY
10 NAME OF REFERRINGPHYSICA PETER SMITH	NOROTHER	SOURCE		194. /	LOORESS	(OR SIGNATURE SHE)	DAEA)		198. PROF CO	1 1 2 3		6   7   8   9	190, DX COOE	1 1 1
20. NATIONAL DRUG CODE		20A. UN	T 208 QU	JANTITY				200.00	87	1.1.1210		0 1. 10 10	Test of to	
			1	ľΪ	I									
21. NAME OF FACILITY WHERE BER	VICES RENDS	RED (If other then home ar office)		21A. A	LODRESS	OF FACILITY				22. WAS LABORA OUTSIDE VO.	TORY WORK R	ERFORNIED	LAB CHARGES	
										YES	7 [	NO		
22A. BERVICE PROVIDER NAME				2	28. PROF	CD 22C. IDENT	TRIGATION	JUNEER	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	220. STERIUZ			22E. STATUS CO	DE
					Ĭ.					ASORTION	TOOLE			
23. DIAGNOSS OR NATURE OF ILLN	EBS RELAT	EDAGNOSS TO PROCEDURE!	NCOLUMN 24	HEYREFER	ENCE TO !	AUMBERS 1, 2, 3 ETC. (	ORDX CODE	22F P088	Y SIBLE	N. N.	229 Y EPBOT	YNN	22H Y FAUILY	Y X N
1.								DISA			OTHP		PLANNING	
3.								234.	PRIOR APPRO	MAL NUMBER	777 279	70 70 20	23B. PAYIUT SOU	ACE CODE
10											Ш			1
DATE OF SERVICE	248. PLACE	PROCEDURE CO	MOD MO	1000	243. NOO	DIAGNOSIS CODE		DAYS OR	24).	CHARGES	24K.		24.	
U U D D Y Y								OR UNITS						
0.0 4.6 0.9	200	8   5   4   7   5		50	S 50	6   4   8 , 2	101		0 2 2000 1	112.216		1.1.1.1		
0 9  1 6  0 8		0 3 4 7 3		- 1	<del>1</del> 1	0 4 0 , 2	-	_		11/2,2/0				
0 9 1 6 0 8	- 1	8   6   7   6   2	1 1	1 1	1	6   4   8 . 2	1.1		1 1	1   5.9   1	11	111.1	1 1 1	11.1
0 9 1 5 0 8	117	8   1   0   2   5	1 1	1	Ţ.	6   4   8 . 2	131	ï	1 1	2.0 0	1.1	111.1	1 1 1	11.1
1 1 1 1 7	540	1.1.1.1			7	11.1	15.1	Ţ	6.6	111.1	1 1	1 1 1 . 1	1 1 3	T 7 . I
1 1									199					
	- 1		1 1			11.1	101						1 1 1	
1 1 1	-1	1111	1 1	1 1	1	11.1	1.1	. 1	1.1	111.1	1.1	111.1	1 1 1	11.1
1117	372	1111	100		4	11.1	15.5	7	11	1.11.1	3 1	1 11 - 1	1 7 7	77.7
24V FROM MEATENT		THROUGH	24NL PROC	000	240,800	10000001 000			22 15 25	A CONTRACTOR OF THE				
25. CERTIFICATION		MM   DD   YY		LL	L	25. ACCEPT ASSIGN	WENT		11	27. TOTALCHARGE		28 AMOUNT PAID	29. BA	LANCE DUE
() CERTIFY THAT THE STATEMEN AND ARE MADE A PART HEREOF	NTS ON THE F F)	REVERSE SIDE APPLY TO THIS B	BLL			YES		N	0					
James St	ron	g				30. EMPLOYER IDB 800AL BECURT				ABC Labor		, ADDRESS, ZIP CODE		
SIGNATURE OF PHYSICIAN OR SUP 25A PROVIDER IDENTIFICATION NU		1576 1	-							312 Main S				
a factor factor	· F									Anytown, N		rk 11111		
1 1 2 3 SSE, MEDICALD GROUP DENTIRCAT	4 5		9 2	BC. LOCATO			MY FEE HA	B BEBN RAID		TELEPHONE NUMBER (			XT.	
	f	111	0	0	3	XOF CODE YE	8		NO	DO NOT WRITEN THS:	BRACE			EMECNY-150002
	DATE SIGNE			1-1	9 9	1 1 12	Inte	14 15 1	0141-					
09 133. OTHER REFERRING ORDERING DUCENSE NUMBER	16 (	34. PROF CO	35 CAS	SE MANAGE	R 10	A	BC	1 2	3 4 5	]				
DIUCENSE NUMBER	TT		1	1 1	1 1	1 1 1	1 1							

Figure 1B: Adjustment																
MEDICAL ASS	ISTAN					NLY TO BE	A CODE V			ORIGINA	AL CLAIM RE	FERENCE	NUMBER	ŧ.		
CLAIM FORM		TITLE XIX I		RAM	. Д	DJU ST/VOID	7 \		0  8	2 16 10 14	10 10	17 16 1	E 14	12.14	la li	
PATIENT AND INSUR		SCRIBER) INFORM	IATION		10000	OF BIRTH	ZA TOTALA FAMILYIN	NNUAL COVIE		2 6 0 1	9 8 issis initial last na		3 4	3 2	:  0  1	,
	JANE	SMITH			0.5	2:0:1:9:9:0										
B		S ACCRESS (Sheet, City, Stee, Jg C	(ade)			REDIS SEX 5	A PATIENT'S S MALE R	EX EVALE	6. NEDICA	RE NUMBER		SA. MEDICAL	DNUMBER			
							Х	X				A B	1 2	3 4	1 5	C
NOTSTAPLE					SB. PAT	TEMPS TELEPHONE NU	WEER		da. PRIVA	TE INSURANCE NUMBE	1	GROUP NO.	Ē	RECIPR	OCITYNO	
而 至	8 C. RATION	TS BIRLOYER, OCCUPATION OR	SCHOOL			ENTS RELATIONSHIP TO	V 1900 B 1000		& INSURE	DIS EMPLOYER OR OCC	CURATION					
							CHEO OTH									
BARCODE AREA		EALTH INSURANCE COVERAGE - and Address, and Policy or Privale Ins.		clo/clow,	1000000	ATIENT'S X	X CRIME		11. INBUR	ED'S ADDRESS (Street, I	ity, State, Zip Cod	e)				
ARE					EVIP		Ξ									
	1000					AUTO X	X OTHER UABIU	TY								
	12						DATE	1	13							
	PATIENT	SORAUTHORIZED SIGNATURE PHYSICIAN O	R SUPPI	LIER II	FORM		MM DD	ER SE I		COMPLETING	AND SIGN	IING)				3
14. DATE OF ONSET 15. I OF CONDITION	FOR CONDIT				RELATED		7. DATE PATE RETURN TO		18 DATES TOTAL	OF DISABUTY L PARTIAL	FROM		807	10	93	
MM DD YY MI 10 NAME OF REFERRINGPHYSICA					ES X	X NO	MM DD		ISB. PROF CO	190. IDENTIFICATI	MM.	00	YY	190. DX 00		YY
PETER SMITH  20. NATIONAL DRUG CODE			NT 208. QL			(Oracon rotation of		200.00		1 1 2		6 7 8	9	ĨĨ	. L	
	1.1		1	1 1	7	1 1 1	6.6	1	1.1	F F T	1					
21. NAME OF FACILITY WHERE SE	RVICES RENDI	ERED (If other than home anothice	,	21A.	ADDRESS	OF FACUTY	20 00 00	- 9	10 0	22 WAS LASO OUTSIDE	RATORY WORK FOUR OFFICE	ERFORUED	LAE	CHARGES		
										YES		NO				
22A. SERVICE PROVIDER NAME				- 10	228. PROF	CO 220. IDENTI	R CATION NUMB	ER		220. STERI			2	ZE. STATUS	S CODE	
23. DIAGNOSS OR NATURE OF ILL			N/ON LINE		1			11	$\perp \perp$	ABURI	ION CODE					
1.	1000 NELAL	EU-GIUGO IU MUUSUNE	N.C.L.				▼	22F P088		Y N	EPBOT Y	Y N		AURLY	Y	X
2.									PRIOR APPRO		OTHP			LANNING	BOURCE CO.	
3.									1 1	I I I	4 1	9.9	81	1	111	Ĩ
24A. DATE OF	24B. PLACE	240. PROCEDURE	240. 248 MOD MO	E. 24F.	249. NOO	24H DIAGNOSIS CODE	241. DA1	8	24.1.	CHARGES	24K.	-1-1-		4	-	
SERVICE N N D D Y Y	2 22 20 20	co .					DAY OR UNIT	18								
SCOOL BECKEN	250	8   5   4   7   5		83		6.4.0 2.				.4.2.2	6	og regerye				
0 9 1 6 0 8	- 1	distribution of the second		1	12. 1	6   4   8 , 2		1	1 1		W	111	• 111			1 . 1
0 9 1 6 0 8	1	8   6   7   6   2	1	1 1	1	6   4   8 , 2	E1	1	1 1 1	115.9	1 1 1	111	• 11	1	1 1	1.1
0 9 1 6 0 8	1	8 1 0 2 5	1	1	1	6   4   8 , 2	[]	1	1 1	2.0	0 1 1	111	. 11	1	1 1	1.1
1 1 1	- 1	1.1.1.1	1	1 1	1	11.1	E1 .	ī	ĒĒ	111.1	3.1	111	. 11	1	1 1	1.1
1 1 1	11	1111	11.9	1 1	1	111.1	i i	ï	1 1	111.1	1 1	1 1 1	. 11	T	1 1	1.1
1 [ 1 ] 1	290	1111	290.23	1 7	ă.	1775 - 1	isi	45	1.11	1 1 1 - 1	7.31	1 1 1	. 11	7	1 7	7 . 1
	19,00	1 2 2 2 2	0.010		7	10000 00		-					97.5	-		
SAUL FROM MALTENT HOSPITAL VISITS MAM DO		THROUGH	24N. PROC	000	240,000	LIAE		1					. 111		1 1	1
25. CERTIFICATION	LYY	MM   DD   YY		LL	L	25. ACCEPT ASSIGN	UENT		11	27. TOTAL CHARGE		28. AMOUNT F		2	BALANCE D	JUE .
() CERTIFY THAT THE STATEME AND ARE MADE A PART HERED	F		BLL			YES 30. EMPLOYERIDEN	TOCHTIONING	N	0	31. PHYSICIANS OR	D (DD) (CD) (151)	200000000000000000000000000000000000000	0005			
James St		g				SOCIAL BECURIT				ABC Lab			0001			
25A. PROVIDER DENTIRICATION N		E E E				<u> </u>				312 Main						
1 1 2 3	4 5		9	100 1000	na I	500 03 E355 -	W Edit UNSER	DI 0110		Anytown,		ork 111				
258. NIEDI CAID GROUP IDENTIFICA	I I	111	T 32	CODE		250. BA   32A. N EXOF CODE   YE	JY FEE HAS SEI	DI PRID	NO	TELEPHONE NUMBE DO NOT WRITE N TH	(S SPACE		EXT.	I.	GOS) EVECNY	-150002
	DATE SIGNE		NT NUMBER	0	3	553		1- 1	- 200000	-						
3.3. OTHER REFERRING ORDERING	PROVIDER	34. PROF C	D 35 C4	ASE MANA	3ER 10	A	B   C   1	2	3 4 5	Ţ						
D/LICENSE NUMBER	\$ 15°	F F F F		1 1	1 1	1 1 1	1 1									

# Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN)

An adjustment should be submitted to cancel or void one or more individual claim lines that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines submitted in the original document (all claim lines with the same TCN) except for the claim(s) line(s) to be voided; these claim lines must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claim lines from the TCN history records as well as the cancellation of the original TCN payment and the repricing of the new TCN (Adjustment) based on the adjusted information.

#### Example:

TCN 0826018765432100 contained three individual claim lines, which were paid on September 16, 2008. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim line for that service must be cancelled to reimburse Medicaid for the overpayment. An adjustment should be submitted. Refer to Figures 2A and 2B for an illustration of this example.

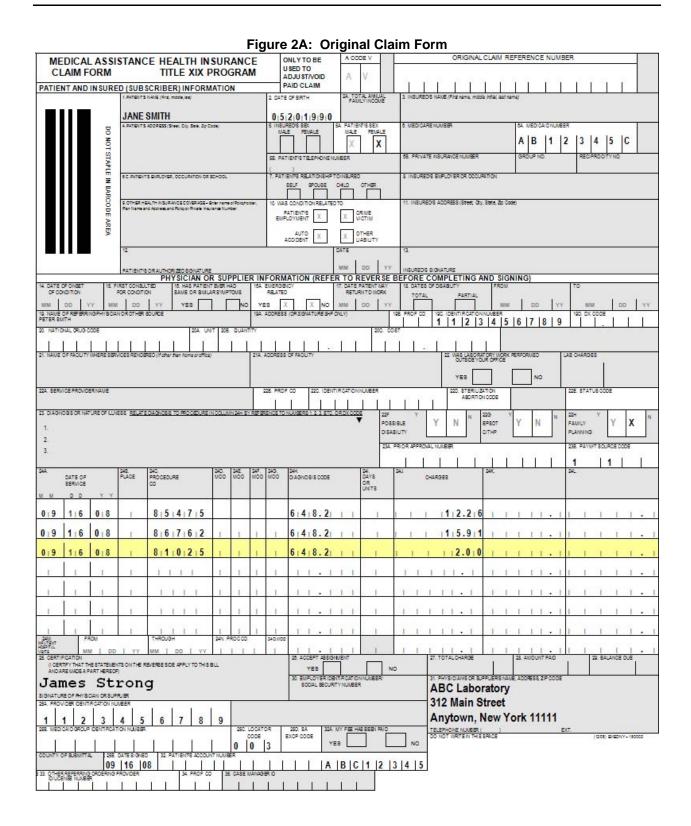


Figure 2B: Adjustment												
THE SHEET OF THE PARTY OF THE P		CE HEALTH IN			ONLY TO BE USED TO	A CODE V		ORIGINAL CLA	MM REFERENCE NUME	ER		
CLAIM FOR	М	TITLE XIX P	ROGRA	M	ADJUST/VOID	X	200.0		ACTION OF VIOLEN	5 225788832		
PATIENT AND INS		SCRIBER) INFORM	ATION	To 1	PAID CLAIM	2A. TOTAL ANN FAMILY INCO		2 6 0 1 8 EDS NAME (First name, middle into	7 6 5 4	3 2 1 0	0	
	0.000					10	NE					
	A DATIONAL	SMITH S ADDRESS(SINN), Dig Shin, Dig C	ode/		15121011191910	SA PATIENTS SEX	8 WEDIC	ARENUMBER	TSA, MEDICA/DINUMES	ER .		
	ō				MALE FEMALE	MALE FEM	ALE		A   B   1		lc	
	018			_		2 3 1/- 1/-	X	ATE INSURANCE NUMBER	GROUP NO.	RECIPROCITY		
	NOTSTAPLE			(	PATIENT'S TELEPHONE )							
	Z	TS EMPLOYER, OCCUPATION OR S	CHOOL .	7.	PATIENTS RELATIONSHI SELF SPOUSE	PTOINBURED CHLD OTHER	a INSUR	REDIS EMPLOYER OR OCCURATION	N.			
	BARCO DE AREA	EALTH INSURANCE COVERAGE - E	niar rama el Bristo	roman 10	WAS CONDITION RELAT		11 1881	RED'S ADDRESS (Street, City, State	Zn Core)			
	Pan Name	and Address, and Policy or Private Ins.			PATIENT'S X	X CRIME VICTIM						
	ARE			7.1								
					ACCIDENT X	^ UABIUTY	8333					
	12					DATE	13					
G	PATIENT	S OR AUTHORIZED SIGNATURE PHYSICIAN OF	R SHPPI II	FR INFO	RMATION (REE	MM DD		OS SIGNATURE COMPLETING AND	SIGNING			
14. DATE OF ONSET OF CONDITION	15. FIRST CONS. FOR CONDIT	JLTED 16, HAS PATIENT	F BVBR HAD	16A, EVE		17. DATE PATIENT RETURN TO W	MAY 18 DATE	ES OF DISABUTY	FROM	70		
MM DD YY	MM DD	YY YES	No.	YES	X X NO	MM DD	YY   TOT	AL PARTIAL	MM DD YY	MM	DD Y	γ
10. NAME OF REFERRINGPHY PETER SWITH	SCANOR OTHER	BOUPOE		19A. ADD	REBB (OR SIGNATURE SH	(FONLY)	198. PROF 0		1 5 6 7 8 9	190, DX CODE	1.1	
20. NATIONAL DRUG CODE		20A. UN	IT 208. QUAN	mty		2	00. DD8T			tind laine	63 (6)	
21. NAME OF FACULTY WHERE		ESC Of allow they be not a conflict	$\perp$ $\perp$	1243, 4000	LESS OF FACILITY		$\perp \perp \perp$	. I man i senestron	liney sessonium	LAB CHARGES		
21. HAGE OF PAGE IT WHEN	E GONT TOOD TEND	and process and notice of the		12.00	200 UF PAUL 11			22 WAS LABORATORY OUTSIDE YOUR OF	FIGE TENONIES	J. C. A. DEG		
45				100				YES	NO NO			
22A BERVICE PROVIDER NAU	E .			228.	PROF CD 220, IDE	NTIR CATION NUMBER		220. STERILIZATION ABORTION COD		22E. STATUS CODE		
23 DIAGNOSS OR NATURE O	FILINEBB BELAT	E DIAGNOSIS TO PROCEDURE!	N COLUMN 24H F	Y REFERENC	ETO NUMBERS 1.2.3. ET	C. DRDX CODE	22F Y		Y I	22H Y		
1.						•	POSSIBLE DISABILITY	Y N PEPSO		FAMILY Y	X	N.
2.							23A, PRIOR APPR			23E. PAYINT BOURCE	E 000E	
3.							1	1 1 1 1	1111	The state of the s	1 1	
24A. DATE OF	24E PLACE	240. PROCEDURE	240. 24E. NOO NOO	24F. 240 NOO NO	L 24H. DIAGNOSIS CODE	24. DAY8	24.)	CHARGES 24K		1 1	40 40	
SERVICE	10000	CO	10000	100000000000000000000000000000000000000		OR UNTS						
W-104 D 253 L 2 0	Y									8		
0 9 1 6 0	8	8   5   4   7   5		+ +	6   4   8 . 2	111		1 1 2.2 6	11111	1 1 1	11.	1
019 116 01	8	8   6   7   6   2	E E	1 3	6   4   8 . 2	111	1 1	1 115.911	11111	1 1 1	11.	1
	1	1111	F F		T.	1 1 1 1	1 1	1 11.1		1 1 1	Ι.	ï
											2 4	- 6
		1111			-			111.111			11.	-
	1	1111	1 1	1	L II.		1 1	111.1		1 1 1	1.	1
1 1 1	i i	1111	1 1	1		111 1	18.1	111.1	1111.1	1 1 1	1.1.	- 1
1 - 1 - 1 -	1.2	3.3.7.7	6.6		7.5.		100	E 17 - 7 3	F F F7 - 1	1 1 1	7 7 .	Ţ.
24V. FROM HPLTIDIT HOSPITAL	5550	THROUGH	24N PROCCO	240	3100	9 881931 0	1000 10	15 507 G V	V 55 55 577 57	60 St 100 S	0 0	133
25 CERTIFICATION	DD   YY	MM   DD   YY			25. ACCEPT ASS			27. TOTAL CHARGE	28. AMOUNT PAID	29. BALAN	CE DUE	_1
AND ARE MADE A PART HE	REOF)	REVERSE SIDE APPLY TO THIS S	BUL		YES YES	DENTIFICATION NUMBE	NO.	31 80/81/1330 /8 8 8 8 8	RISNAME ADDRESS ZIP CODE			
James S		g			SOCIAL SECL	JRITY NULBER		ABC Laborat				
SIGNATURE OF PHYSICIAN OF 25A, PROVIDER DENTIFICATION								312 Main Stre	et			
1 1 2 3	4 5	6 7 8	9					Anytown, Ne	w York 11111			
258. MEDICALD GROUP IDENT				LOCATOR	EXCP CODE	A. MY FIE HAS BEEN	- Table 1	TELEPHONE NUMBER ( DO NOT WRITE IN THIS SPACE	) E	(1208) BIG	EDNY-150002	
COUNTY OF SUBUITTAL	25E. DATE 8 GNS	ED 32 PATIENTS ACCOUN	0	0 3		YEB	NO NO					
	10   06	08     80			I L I A	B C 1	2  3  4  5	5				
3 33. OTHER REFERRING ORDE DIUCENSE NUMBER	RING PROVIDER	34 PROF CO	35 CASE	MANAGER ID								

#### **Laboratory 150002 Billing Guidelines**

#### Void

A void is submitted to nullify **all** individual claim lines originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claim lines to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

# Example:

TCN 0826011234567800 contained two claim lines, which were paid on September 16, 2008. Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed, and the provider was paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claim lines paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.

Figure 3A: Original Claim Form															
MEDICAL ASSI	STAN	CE HEALTH IN	SURANG	E		NLY TO BE	A 000	DE V		ORIGINAL C	LAIM RE	FERENCE NUME	ER		
CLAIM FORM		TITLE XIX P	ROGRA	M		SED TO DJU ST/VOID	Α	V	200						
PATIENT AND INSURE			ATION		- 1 6	AID CLAIM							$\perp \perp$		
	1. RATIONTS	S NAIS (Are, mode, ire)		1	2 DATE	OF BIRTH	FAM	LY INCOME	3 INSURE	:0/8 NANE /First name, middle i	nta; asrnam	4)			
		SMITH				2 0 1 9 9 0 EDS BEX  S						SA. MEDICA/DINUNES			
B0 7	A. PATIENTS	S ADDRESS (Sheet, City, Stelle, Jry Ci	ode/	1	MAL		MALE.	FENALE	a MEDICA	LRENUMBER		50004.5V/2 100000.400		le le	
JOT S						V V V	Х	X				A B 1			χ.
STAP				1	SB. PATI	ENF'S TELEPHONE NU	WEER		68. PRIVA	ATE INSURANCE NUMBER		GROUP NO.	RECIPRO	DOTYNO	
NOTSTAPLEIN	6 C. PATIEN	TS EMPLOYER, OCCUPATION OR S	CHOOL	- 1		NTS RELATIONSHIP TO			8. INSURE	EDIS EMPLOYER OR OCCUPAT	TON				
BAR					Ĩ	SELF SPOUSE (	CHILD CHILD	OTHER							
ODE	9.0THER.H Pan Name a	EALTH INSURANCE COVERAGE - E and Address, and Policy or Physie Insu	nier name of Policyho rance Number	older,		CONDITION RELATED		RNE	11. INBUR	IED'S ADDRESS (Street, Oty, S	tere, Zip Code	)			
BARCODE AREA					EUPL	OYMENT X	X. V	СТІМ							
×					A	AUTO X	Х. О	THER ABILITY	0000						
	12					1	DATE	15.	13.						
	PATIENT	S OR AUTHORIZED SIGNATURE				-51		DD Y	INCOME	S SIGNATURE		100			
14. DATE OF ONSET 15. F	IRST CONS.	PHYSICIAN OF LTED 16. HAS PATIENT	R SUPPLIE	15A, El.	IERGEN		7. DATE R	PATIENT MAY		COMPLETING AN OF DISABUTY	FROM	ING)	TO		
MM DD YY MM	FOR CONDITI	_	RSYMPTOMS		BLATED	T X No		DD Y	TOTA	L PARTIAL	MM	I pp I yy	MM	00	Lucy
19. NAME OF REFERRINGPHYSICAL PETER SMITH						(CR S)GNATURE SHF O		00 1	198. PROF CO		JUEER		190, DX 00		YY
20. NATIONAL DRUG CODE		204. UN	T 208. QUAN	TITY				200. 0	XOST	1   1   2   3	4 5	6   7   8   9		•	70
			1 1	T.	9	III.	f f		11.	- f - f - f - f					
21. NAME OF FACILITY WHERE SERI	VICES RENDS	RED (If other then home or office)	- S	21A. AD	ORE88	OF FACILITY	40 - 00	8 8	10.00	22. WAS LABORATO OUTSIDE YOUR	OFFICE	ERFORMED	LAB CHARGES		
										YES	î ſ	NO			
22A. BERVICE PROVIDER NAME				228	PROF	CD 22C. IDENTI	FICATION	NUMBER		220. STERIUZAT		_	22E STATUS	CODE	
					Ĩ		1			ABORTIONO	CODE				
23 DIAGNOSS OR NATURE OF ILLN	EBB RELAT	EDAGNOSIS TO PROCEDURE!	NCCLUIUN 24H B	YREFEREN	NOE TO N	LIMBERS 1 2 3 ETC. 0	ROXCOD	22F	BBIBLE	Y N N 22	G Y	Y N N	FAMILY	YX	N
1,								018	ABIUTY		THP		PLANNING		
3.								234	PRIOR APPRO	NAL NUKER	Se 80	97 97 90	23B. PAYIUT	BOURCE CODE	50
241	TNE	Taic	Toin Tois	Tole To	45	NU		Ton.	124)				1 24.	1	1
DATE OF SERVICE	PLACE	PROCEDURE CD	1/100 NOO	NOO N	100	DIAGNOSIS CODE		24. DAYS OR UNTS		CHARGES					
W W D D Y Y				Ш				UNITS							
019 116 018	. 1	8   5   4   7   5				6   4   8 . 2	1.1	-1	1 1	112.216	1 1	1 11.1	1 1	1 1 1	. 1
0 9 1 6 0 8		8   6   7   6   2				6   4   8 . 2				1 115.911					
1 1		010171012			-	0   4   0 . 2				1 113.311	-			1 1 1	•
	<u>. I.</u>	1111		1	1	1.1.1	1 1	1	1 1	111.1	1 1		1 1	1 1 1	• 1
1 1 1	, E	1.1.1.1	E E	1	1	1.1.1	1.1	1	1. 1.	111.1	1. 1.	1.1.1	1 1	1 1 1	. 1
	i	1 1 1 1	1 1	i	1	11.1	1.1	1	18 1	111.1	1 1	1 11.1	1 1	1 1 1	. 1
1.1.1.	100	1 1 7 7		, I	-	7 10 7		- 7	270 15	111.1	90.10	6 69 7	70 V V	11 7 7	Ģ.
						1 1 . 1									
24V. FROM	8 F	THROUGH	24N PROCCO	1	403/00	1.1.1	1.1	-1-	1 1		1 1		1 1	1 1 1	· 1
24W FROM MATERIAL HOPPIAL VISITS MM DO 25 CERTIFICATION	1 77	MM   DD   YY	111	1	1	25. ACCEPT ASSIGN	1 1	1	1 1	27. TOTAL CHARGE	1 1	23. AMOUNT PAID	1 1	BALANCE DUE	. 1
() CERTIFY THAT THE STATEMEN AND ARE MADE A PART HEREOF	NTS ON THE S	REVERSE SIDE APPLY TO THIS S	BUL			YES YES	MEN		NO	21. 1012200200		AL AUDUNI PAU	"	BACATUS DUS	
James St		a				30. EMPLOYERIDEN SOCIAL SECURIT	TROTTO	NNUNEER/	1904	ARC Labor		ADDRESS ZIP CODE			
SIGNATURE OF PHYSICIAN OR SUP	RUER.	•								ABC Labora 312 Main St					
25A. PROVIDER DENTIRICATION NU	as Figure									Anytown, N		ek 11111			
1 1 2 3 258. MEDICALO GROUP DENTIRCAT	4 5			LOCATOR			NY FEE HA	S BEBI FAID		TELEPHONE NUMBER (			XT.		
	1	111		0 3		XOP CODE YE	8		NO	DO NOT WRITE NITHESE	ACE .			208) EMEDNY-150	3002
	DATE SIGNE			, ,		1 ( 1 -	In In	14 15	10161-	1					
09  33. OTHER REPERRING GROERING ( D-LICENSE NUMBER	16 (	34. PROF CO	35 CASE	VANAGER	10	A	RC	1 2	3 4 5	_					
DUCENSE NUISER	1.1	1 1 1 1 1		1 1		1 1 1	1 1								

Figure 3B: Void											
MEDICAL ASSI	STAN	CE HEALTH IN	SURANC		ONLY TO BE	A CODE V		ORIGINAL CLAIM R	EFERENCE NUMBER	۲	
CLAIM FORM		TITLE XIX P	ROGRA		U SED TO ADJU ST/VOID	A X	100000			ARTONOMO PRO	
PATIENT AND INSURE		SCRIBER) INFORM	ATION	200	PAID CLAIM	20 TOTA BIN		2 6 0 1 1 2 EDS NAME /First name, middle intitle; leat ne		7 8 0 0	
	1, HATMAT :	THE PARTY AND A SEC.		12 DAT	E OF BIRTH	FAMILY INCO	ÜE 11000	EU O NAME (PITZ NAME, MODE NITA, ALL N	may .		
		SMITH FACORESS (Sheek, City, Stein, 2y C)			2 0 1 9 9 0  REDS BEX	SA PATIENT'S SEX	A HEDIO	ARENUMBER	SA. NEDICAID NUMBER		
8		ACCHAING STREET, COS SERVE DO CO	and a		LE FENALE	NALE FEN	ALE	A-12/10/00D1	A   B   1   2	3  4  5  C	
078					N N N S	85 100 10	X			RECERDOTYNO	
NOTSTAPLE				SB. P4	TIENES TELEPHONEN	LWEER	OB. PRIV	ATE INSURANCE NUMBER	GROUP NO.	RECIPROCITY NO	
m	S.C. PATIEN	TS BAPLOYER, OCCUPATION OR S	EHOOL	7. PAT	TENTS RELATIONSHIP	TOINBURED OHLD OTHER	8. INSUR	ED'S ENPLOYER OR OCCUPATION			
BARO						O100 0175					
000	9. OTHER H Pan Name :	EALTH INSURANCE COVERAGE - E and Address, and Policy or Physie Insu	hler name of Policyhol rance Number		S CONDITION RELATE	□ ceue	11. INSU	RED'S ADDRESS (Street, City, State, Zip Co	<b>(e</b> )		
BARCODE AREA				EVI	PLOYMENT X	X VICTIM					
\$					AUTO X	X OTHER UABILITY					
	12					DATE	13.				
c-	PATIENT	S OR AUTHORIZED SIGNATURE		11000		MM DD		VS SIGNATURE	18 18 18 18 18 18 18 18 18 18 18 18 18 1		
14. DATE OF ONSET 15. F	IRST CONS.	LTED 16. HAS PATIENT	EVER HAD	16A, EMERGE	BICY	17. DATE PATIENT	MAY 18 DATE	COMPLETING AND SIGN S OF DISABUTY FROM	NING)	TO	
	FOR CONDIT	ON SAME OR SMLA	RSYMPTOMS	RELATE	0	RETURN TO W	101		1 - 1-	1 1	
MM DD YY MN 19 NAME OF REFERRINGPHYSICA		SOURCE YES	NO		X X NO 8 (OR S/BNATURE SHF	MM DD	198. PROF C		DD YY	MM DD YY 190, DX CODE	
PETER SWITH  20. NATIONAL DRUG CODE		20A. UN	T 208. QUANT	TY		12	00. 008T	1 1 2 3 4 5	6 7 8 9		
11111			1 1	1.1	f I I .	FF	1.1.1				
21. NAME OF FACILITY WHERE SER	VICES RENDE	RED (If other than home or office)		21A. ADDRES	8 OF FACILITY	40 40 60	- 10 to to	22 WAS LABORATORY WORK OUTSIDE YOUR OFFICE	PERFORNIED LAS	CHARGES .	
								YES T	No.		
22A. BERVICE PROVIDER NAME				228. PRO	F CD 220, IDEN	TIR CATION NUMBER	1	220. STERIUZATION		2E. STATUS CODE	
				1				ABORTION CODE		****	
23. DIAGNOBIS OR NATURE OF ILLN	EBB RELAT	EDAGNOSIS TO PROCEDURE!	NOOLUUN 24H BY	REFERENCE TO	NUMBERS 1 2 3 ETC.	ORDX CODE	22F Y POSSIBLE	Y N N 229 1	4.4	AMILY Y X N	
1,							DISABIUTY	OTHP		LANNING	
3.							23A. PRIOR APPR	DAL NUKEER	2	3B. PAYINT BOURCE CODE	
400 c		vectors				200	l i			1   1	
DATE OF SERVICE	PLACE	PROCEDURE CO	1/100 NOO	24F. 24G. MOD MOD	DIAGNOSIS CODE	24. DAYS	24.).	CHARGES 24K	2		
N N D D Y Y		7				OR UNITS					
0 9 1 6 0 8		8   5   4   7   5			6   4   8 . 2	1293		112,26	1 1 1 1 1		
1 1								A LEADERS WITH THE			
0 9 1 6 0 8	- E	8   6   7   6   2	I I	1 1	6   4   8 . 2	1.1		1 115.911 1	111.11	1 1 1 1 1	
1 1 1	. E	1 1 1 1	E E	1 .1	11.1	1.1	1.1	111.1 11	1.11.11	1 1 1 1 . 1	
1111		1.1.1.1	p. p.	1 1	11.1	1.1	0.00	111.1 11	1.11.11	1 1 1 1 1 1	
	1				15 15 1		10.7		10 100 0		
1 1 1			100 100		11.1	1 1 2 1					
	. 1	1111	I a I a	1 1	11.1	1.1	11	111.1 11	111.11	11111	
	1	1 1 1 1	6 6	1 1	11.1	1.1	1.1	111.1 11	111.11	1 1 1 1 . 1	
24U FROU HPLTIGHT HOSPITAL VISITS MM DD	348	THROUGH	24N PROCCO	2403/0	11.1	100	100		E E9 9		
25. CERTIFICATION  (I CERTIFY THAT THE STATEME)					25. ACCEPT ASSIG	MMENT	1	27. TOTAL CHARGE	28. AMOUNT PAID	29. BALANCE DUE	
AND ARE MADE A PART HEREON	F)				YES 30 EMPLOYERIDE	NTROATION NUMBER	NO R/	31. PHYSICIANS OR SUPPLIERS NAI	E ADDRESS ZIPCODE		
James St		g			SOCIAL SECUR	ITYNULBER		ABC Laboratory			
25A. PROVIDER DENTIRICATION N.								312 Main Street			
	4 5		9					Anytown, New Y	ork 11111		
258. VIEDICAID GROUP IDENTIFICAT			290, L	OCATOR CODE	EXCP CODE	MY FIE HAS BEEN		TELEPHONE NUMBER ( ) DO NOT WRITE IN THIS SPACE	EXT	(1208) BMB2NY-150002	
COUNTY OF SUBUITTAL 25E	DATE SIGNE	D 32 PATIENTS ACCOUN	0	0 3		EB L	NO NO				
10	106 10	08     80		LLI	A	B C 1	2  3  4  5				
33. OTHER REFERRING ORDERING D'UCENSE NUMBER	PROVIDER	34 PROF CO	35 CASE N	ANAGER D	1 1 1			22			

Fields 1, 2, 5A, and 6A require information which should be obtained from the Client's (Patient's) Common Benefit Identification Card.

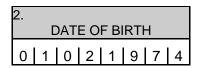
# PATIENT'S NAME (Field 1)

Enter the patient's first name, followed by the last name.

# **DATE OF BIRTH (Field 2)**

Enter the patient's birth date. The birth date must be in the format MMDDYYYY.

**Example:** Mary Brandon was born on January 2, 1974.



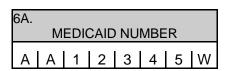
# **PATIENT'S SEX (Field 5)**

Place an 'X' in the appropriate box to indicate the patient's sex.

# MEDICAID NUMBER (Field 6A)

Enter the patient's ID number (Client ID number). Medicaid Client ID numbers are assigned by NYS Medicaid and are composed of eight characters in the format AANNNNA, where A = alpha character and N = numeric character.

#### Example:



#### WAS CONDITION RELATED TO (Field 10)

If applicable, place an 'X' in the appropriate box to indicate that the service rendered to the patient was for a condition resulting from an accident or a crime. Select the boxes in accordance to the following:

# Patient's Employment

Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.

#### Crime Victim

Use this box to indicate that the condition treated was the result of an assault or crime.

#### Auto Accident

Use this box to indicate Automobile No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

#### Other Liability

Use this box to indicate that the condition was an accident-related injury of a different nature from those indicated above.

If the condition being treated is not related to any of these situations, leave these boxes blank.

#### **EMERGENCY RELATED (Field 16A)**

Leave this field blank.

#### NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)

Enter the ordering provider's name in this field.

#### ADDRESS [Or Signature SHF Only] (Field 19A)

If the ordering provider and the laboratory are part of the same Shared Health Facility, the ordering provider muster enter his/her signature in this field.

# PROF CD [Profession Code - Ordering /Referring Provider] (Field 19B)

Leave this field blank.

# IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)

If the service is ordered by a Physician Assistant or a Nurse Midwife, the supervising licensed practitioner's NPI must entered in this field.

# Independent Laboratories (COS 1000) Only

When providing services to a patient who is restricted to a primary provider (physician, clinic, podiatrist or dentist) who orders laboratory services, enter the NPI of the primary provider in this field. **Do not enter the license number of the primary provider.** 

If the restricted patient was referred by his/her primary provider to another provider who orders laboratory services, the laboratory must enter the ordering provider's NPI in this field. If the orderer of the laboratory services is not the patient's primary provider, then the primary's NPI must be entered in field 33.

If a patient is restricted to a facility, the NPI of the practitioner at the facility the patient is restricted to, must be entered in this field, **the ID of the facility cannot be used**.

# DX CODE (Field 19D)

Leave this field blank.

# **Drug Claims Section: Fields 20 to 20C**

The following instructions apply to drug code claims only:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L.
   Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

#### NDC [National Drug Code](Field 20)

National Drug Code is a unique code that identifies a drug labeler/vendor, product and trade package size.

Enter the NDC as an 11-digit sequence of numbers. Do not use spaces, hyphens or other punctuation marks in this field.

Note: Providers must pay particular attention to placement of zeroes because the labeler of a particular drug package may have omitted preceding (leading) zeros in any one of the NDC segments. The provider must enter the required leading zeros within the affected segment.

# **Examples of the NDC and leading zero placement:**

# Package NDC Number Configuration

$$XXXX-XXXX-XX$$

$$4 + 4 + 2 = 10$$

5 + 4 + 1 = 10

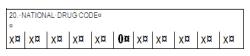
$$5 + 4 + 2 = 11$$

XXXXX-XXXX-**0**X

 $5 + 4 + 2 = 11$ 

#### NDC Field Example:







# Unit (Field 20A)

Use one of the following when completing this entry:

**UN** = Unit

**F2** = International Unit

GR = Gram

**ML** = Milliliter

# **Quantity (Field 20B)**

Enter the numeric quantity administered to the client. Report the quantity in relation to the decimal point.

Note: The preprinted decimal point must be rewritten in blue or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in blue or black ink.

20B. · QUANTITY¤ 0.1 | 5 0

# Cost (Field 20C)

Enter based on price per unit (e.g. if administering 0.150 grams (GM), enter the cost of only one gram or unit):

20C.-COST o o | 4 | 5.0 | 0 | |

Example:

Note: The preprinted decimal point must be rewritten in blue or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in blue or black ink.

Below is a sample of how a drug code claim would be submitted along with another service provided on the same day.

				Sa	mple Dru	ig Code	e Claim	1			
MEDICAL ASSI	STANC	E HEALTH IN	SURANC	E c	NLY TO BE	A CODE V		ORIGINAL CLAIM R	EFERENCE NUMB	ER	
CLAIM FORM		TITLE XIX P	ROGRAM		SED TO DJU ST/VOID	A V					
PATIENT AND INSURE	D (SUB	SCRIBER) INFORM	ATION	P	AID CLAIM				$\perp \perp \perp \perp \perp$		
Company of the Company	1. PATIENTS	NAME (Are, mode, leg)		2 DATE	OF BIRTH	FAMILY INCOM	1 INSURE	DIS NAIVE (First name, middle infiel, lest n	ama)	11. Nr. 13. 13. 31.	
	JANE	SMITH		0.5	2 0 1 9 9 0	-					
8		ACCRESS/Street, City, Stelle, Jly Ci	ode)		EDS SEX 5A	PATIENT'S SEX MALE FEMAL	6. NEDICA	RENUMBER	6A. MEDICAID NUMBE	R	
				ΙÏ		X	7		A   B   1   2	2  3  4  5  C	
18				48 PAT	TENT'S TELEPHONE NUM			ITE INBURANCE NUMBER	GROUP NO.	RECIPROCITYNO	
NOTSTAPLE					)						
<b>Z</b>	6 C. RATIEV	TS BIPLOYER, OCCUPATION OR S	CHOOL .		ENTS RELATIONSHIP TO BELF SPOURE OF	INBURED HLD OTHER	3. INSURE	EDIS EMPLOYER OR OCCUPATION	•		
BARCODE AREA				1							
8	9. OTHER H Fan Name a	EALTH INSURANCE COVERAGE - E Ind Address, and Policy or Physic Insur	nler name of Policyholo ande Number		CONDITION RELATED TO		11, INSUR	IED'S ADDRESS (Street, City, State, Zp Cr	ide)		
				EVIP	ATIENT'S LOYMENT X	X. CRIME VICTIM					
g g					AUTO X	X OTHER					
	12				COLDENI	ATE UABILITY	12				
	170					1 1					
	PATIENTS	BORAUTHORIZED SIGNATURE	S CIIDDI IEI	NEODM				S SIGNATURE COMPLETING AND SIG	NING)		
	RST CONSU	LTED 16. HAS PATIENT	EVER HAD	16A EMERGE	CY 17	DATE PATIENT M	AY 18 DATE	OF DISABUTY FROM	mag	70	
MM DD YY MM	FOR CONDITI	ON SAME OR BINLA	L Charles	YES X		METURNTO WOR	YY TOTA	L PARTIAL MM	I DD I YY	MM DO VY	
19. NAME OF REFERRINGPHYSICAL			NO		(OR SIGNATURE SHE ON		198. PROF CC	19C. IDENTIFICATION NUMBER		190. DX CODE	
Peter Smith  20. NATIONAL DRUG CODE	ero ero ero	T204 110	T 20B. QUANTI	TV		Lanc	COST	1 1 2 3 4 5	6 7 8 9		
- 575-W-11-9-12-14-14-14-14-14-14-14-14-14-14-14-14-14-	0 10	AND AND THE PROPERTY OF	504 500	1.1		eren ere		0 10 1 1 1			
0 0 7 0 3 6 21 NAME OF FACULTY WHERE BERN				21A ADDRESS		5 0	4 5.	22. WAS LABORATORY WORK OUTSIDE YOUR OFFICE	PERPORIVIED L	AB CHARGES	
								OUTSIDE YOUR OFFICE		Í	
								YES	NO		
22A. BERVICE PROVIDER NAVIE				228. PROF	CD 220. IDENTIA	CATIONINUMBER	S	220. STERIUZATION ABORTION CODE		22E STATUS CODE	
	ESS RELAT	EDAGNOSIS TO PROCEDURE!	N COLUMN 24H EY	REFERENCE TO	NUMBERS 1, 2, 3, ETC. OR		ZZF Y POBBIBLE	Y X N 223 EPSOT	YNN	FAMILY Y X N	
1.						1000000	DISABIUTY	ОТНР		PLANNING	
3.						-	23A. PRIOR APPRO	NAL NUMBER		23B. PAYINT BOURCE CODE	
						_	1 1	1 1 1 1 1	111	1   1	
DATE OF	248. PLACE	24C. PROCEDURE	240. 24E. NOO NOO	24F. 243. MOD MOD	24H. DIAGNOSIS CODE	24. DAY8	24.1	CHARGES SAK		34L	
SERVICE		00				OR UNITS					
N N D Y Y											
0 9 0 9 0 9	1:1	J11191515			1   6   2 . 9	1 1	1 1	1 1 1 6 . 7 1 5 1 1	111.1	1 1 1 1 1 1 1	
0 9 0 9 0 9	111	9 4 6 1 1 0			1   6   2 . 9			1 3 5 . 0 10 1 1			
0 3 0 3 0 3	111	3 4 0 1 0			1   0   2 , 3		+1-1	3   3 . 0   0			
1 1 1	. 1	1.1.1.1	1.1.	1 1	1.1.1	1 1 1	1 1	1 1 1 1 1 1	1.1.1.1	1 1 1 1 1 1 1	
. 1 . 1 .	100	1.1.1.1		a a	TO 1000 TO	1.7	1.1	1 10 20 9 1	1.11.11		
		1 1 1 1 1 1 1			1 1 1		1 1 1				
1 1 1	. 1	1111	1 1	1 1		1 1 1	1 1		1 11.1		
1 1 1 1 i	. 18	1111	E E	1 1	T F . T	1 1	10.15		1.11.1		
24U. FROM	. 1	THROUGH	26N PROCCO	240,000	I I . I	1 1	111		1 11 - 1		
MALTIENT PROMI	1 77	Barrier Commence	1 1 1	1 1	11.1	1 1	1.1	1 1 1 1 1 1 1	1 1 1 . 1	1 1 1 1 1 1	
25 CERTIFICATION			BLL.		25. ACCEPT ASSIGNAL	ENT	W100	27. TOTAL CHARGE	28. AMOUNT PAID	29. BALANCE DUE	
() CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLYTO THIS BILL  AND ARE NUCLEAR AND EAR ARTHERISCH)  30. EMPLOYER IDENTIFICATION NUMBER  31. PHYSICIANS OR SUPPLERS NAME, ADDRESS, ZP CODE											
James St		g			SOCIAL SECURITY	NUMBER		ABC Laboratory			
SIGNATURE OF PHYSICIAN OR SUPP 25A. PROVIDER DENTIFICATION NU								312 Main Street			
La Fa Fa Fa F	. 1	6 7 0	9					Anytown, New Y	ork 11111		
1 1 2 3 258. MEDICAID GROUP IDENTIFICAT	4 5	6 7 8	250. U	OCATOR	250. SA 32A M	Y FEE HAS BEEN RE	ID	TELEPHONE NUMBER ( )	E E		
F F T	4	111		0 3	EXCP CODE YES	(i)	NO.	DO NOT WRITE IN THIS SPACE		(GIOS) BINEDWY-150002	
	DATE 8 GNE			- 13	574 AV at a 4	700 C 10 C 10 C 10 C		1			
09	09   09   09   09   1   1										
3 33. OTHER REFERRING ORDERING P ID-LOSINSE NUMBER	1 1	1 1 1 1	JS 0402 0	1 1 1	1 1 1	1 1					

# NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)

Leave this field blank.

# **ADDRESS OF FACILITY (Field 21A)**

Leave this field blank.

#### **SERVICE PROVIDER NAME (Field 22A)**

Leave this field blank.

#### PROF CD [Profession Code - Service Provider] (Field 22B)

Leave this field blank.

#### IDENTIFICATION NUMBER [Service Provider] (Field 22C)

Leave this field blank.

#### STERILIZATION/ABORTION CODE (Field 22D)

If applicable, enter the appropriate code to indicate whether the service being claimed was related to an induced abortion or sterilization. The abortion/sterilization codes can be found in Appendix A – Code Sets. Information as to whether the ordered laboratory tests are related to an abortion or sterilization must be obtained by the laboratory from the ordering practitioner.

If the service is unrelated or indirectly related (for example: laboratory testing performed in conjunction with a pre-surgery office visit) to abortion/sterilization, leave this field blank.

If a code is entered in this field, it must be applicable to all procedures listed on the claim. Procedures that are not related to abortion or sterilization must be submitted on separate claim form(s).

Note: The following medical procedures are not induced abortions; therefore when billing for these procedures, leave this field blank.

- Spontaneous abortion (miscarriage)
- Termination of ectopic pregnancy
- Drugs or devices to prevent implantation of the fertilized ovum
- Menstrual extraction

# STATUS CODE (Field 22E)

Leave this field blank.

# **POSSIBLE DISABILITY (Field 22F)**

Leave this field blank.

#### **EPSDT C/THP (Field 22G)**

Leave this field blank.

# **FAMILY PLANNING (Field 22H)**

Medical family planning services include diagnosis, treatment, drugs, supplies, and related counseling which are furnished or prescribed by, or are under the supervision of a physician or nurse practitioner. The services include, but are not limited to:

- Physician, clinic or hospital visits during which birth control pills, contraceptive devices or other contraceptive methods are either provided during the visit or prescribed
- Periodic examinations associated with a contraceptive method
- Visits during which sterilization or other methods of birth control are discussed
- Sterilization procedures

The ordering provider must indicate whether the ordered services are related to family planning.

This field must always be completed. Place an 'X' in the YES box if **all** services being claimed are family planning services. Place an 'X' in the NO box if **at least one** of the services being claimed is not a family planning service. If some of the services being claimed, but not all, are related to Family Planning, **place the modifier FP** in the two-digit space following the procedure code in Field 24D to designate those specific procedures which are family planning services.

# **PRIOR APPROVAL NUMBER (Field 23A)**

Leave this field blank.

# PAYMENT SOURCE CODE [Box M and Box O] (Field 23B)

This field has two components: Box M and Box O. Both boxes need to be filled as follows:

#### Box M

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box M is used to indicate whether the patient is covered by Medicare and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- No Medicare involvement Source Code Indicator = 1
  This code indicates that the patient does not have Medicare coverage.
- Patient has Medicare Part B; Medicare paid for the service Source Code Indicator = 2

This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.

 Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3

This code indicates that Medicare denied payment or did not cover the service billed.

#### Box O

Box O is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.\

- No Other Insurance involvement Source Code Indicator = 1
  This code indicates that the patient does not have other insurance coverage.
- Patient has Other Insurance coverage Source Code Indicator = 2

  This code indicates that the patient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not by the other insurance. When the value 2 is entered in Box O, the two-character code that identifies the other insurance carrier must be entered in the space following Box O. If more than one insurance carrier is involved, enter the code of the insurance carrier who paid the largest amount. For the appropriate Other Insurance codes, refer to Information for All Providers, Third Party Information on the web page for this manual.

# • Patient Participation – Source Code Indicator = 3

This code indicates that the patient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

# Copay Exception Code

If the patient is exempt from copay, enter the value "Z9" in the two spaces next to Box O. For information on copay exemptions, refer to the Policy Guidelines section on the web page for this manual.

The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K and 24L.

23B. PAYM'T SOURCE CO										
M /	0	/	/							

	BOX M	BOX O
23B. PAYM'T SOURCE CO  1 / / /	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged and field 24K must be left blank.	Code 1 – No Other Insurance involvement. Field 24L must be left blank.
23B. PAYM'T SOURCE CO  1 /2 /	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged and field 24K must be left blank.	Code 2 – Other Insurance involved. Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO  1 3 / /	Code 1 – <b>No Medicare involvement</b> . Field 24J should contain the amount charged and field 24K must be left blank.	Code 3 – Indicates patient's participation. Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L
23B. PAYM'T SOURCE CO  2/ 01/ /	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 1 – No Other Insurance involvement. Field 24L must be left blank.
23B. PAYM'T SOURCE CO  2 /2 / /	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 2 – Other Insurance involved. Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO  2 3 / /	Code 2 – <b>Medicare Approved Service</b> . Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 3 – Indicates patient's participation. Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L.
23B. PAYM'T SOURCE CO  3 /10 / /	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 1 – No Other Insurance involvement. Field 24L must be left blank.
23B. PAYM'T SOURCE CO  3 /2 /	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 2 – Other Insurance involved. Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO  3 /3 / /	Code 3 – Medicare denied payment or did not cover the service. Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 3 – Indicates patient's participation. Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L.

# **Encounter Section: Fields 24A through 24O**

The claim form can accommodate up to seven encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

The following instructions apply to drug code claims only:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L.
   Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

# **DATE OF SERVICE (Field 24A)**

Enter the date on which the final test results were reported **in writing** to the ordering practitioner or forwarding laboratory. The date of service must be entered in the format MM/DD/YY.

**Example:** April 1, 2007 = 04/01/07

Note: A service date must be entered for each procedure code listed.

# PLACE [of Service] (Field 24B)

Leave this field blank.

# PROCEDURE CODE (Field 24C)

This code identifies the type of service that was rendered to the patient. Enter the appropriate five-character procedure code in this field.

Note: Procedure codes, definitions, prior approval requirements (if applicable), fees, etc. are available at www.emedny.org by clicking on the link to the web page below under Procedure Codes and Fee Schedule:

# **Laboratory Manual**

# MOD [Modifier] (Fields 24D, 24E, 24F, and 24G)

Leave this field blank.

# **DIAGNOSIS CODE (Field 24H)**

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

Note: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.

The following example illustrates the correct entry of an ICD-9-CM Diagnosis Code.

Example: 24H. DIAGNOSIS CODE 6 | 4 | 8.2 | 0 |

#### **DAYS OR UNITS (Field 24I)**

If a procedure was performed more than one time on the same date of service, enter the number of times in this field. If the procedure was performed only one time, this field may be left blank.

The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

#### **CHARGES (Field 24J)**

This field must contain **either** the Amount Charged **or** the Medicare Approved Amount.

#### **Amount Charged**

When Box M in field 23B has an entry value of **1** or **3**, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

#### **Medicare Approved Amount**

When Box M in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J.

#### Notes:

- Field 24J must never be left blank or contain zero.
- It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.

#### UNLABELED (Field 24K)

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of **2** or **3**.

#### The value in Box M is 2

Enter the amount paid by Medicare in this field.

#### The value in Box M is 3

When Box M in field 23B contains the value **3**, enter 0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

# UNLABELED (Field 24L)

This field must be completed when Box O in field 23B has an entry value of 2 or 3.

- When Box O has an entry value of 2, enter the other insurance payment in this
  field. If more than one insurance carrier contributes to payment of the claim, add
  the payment amounts and enter the total amount paid by all other insurance payers
  in this field.
- When Box O has an entry value of 3, enter the Patient Participation amount. If the
  patient is covered by other insurance and the insurance carrier(s) paid for the
  service, add the Other Insurance payment to the Patient Participation amount and
  enter the sum in this field.

If none of the above situations are applicable, leave this field blank.

Note: It is the responsibility of the provider to determine whether the patient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.

If the other insurance carrier denied payment enter 0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
  - ► The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - ▶ In very limited situations the Local Department of Social Services (LDSS) has advised the provider to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.
- The provider bills the insurance company and receives a rejection because:
  - ► The service is not covered; or
  - ► The deductible has not been met.
- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases the LDSS must be notified prior to zero-filling. LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.
- The patient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the patient or absent parent.

The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for block-billing CONSECUTIVE visits within the SAME MONTH/YEAR made to a patient in a hospital inpatient status.

## INPATIENT HOSPITAL VISITS [From/Through Dates] (Field 24M)

Leave this field blank.

#### PROC CD [Procedure Code] (Field 24N)

Leave this field blank.

## **MOD [Modifier] (Field 240)**

Leave this field blank.

Note: Leave the last row of Fields 24H, 24J, 24K, and 24L blank.

## Trailer Section: Fields 25 through 34

The information entered in the Trailer Section of the claim form (fields 25 through 34) must apply to all of the claim lines entered in the Encounter Section of the form.

## CERTIFICATION (Signature of Physician or Supplier) (Field 25)

The billing provider must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

## PROVIDER IDENTIFICATION NUMBER (Field 25A)

Enter the provider's 10-digit National Provider Identifier (NPI).

#### MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)

Leave this field blank.

## **LOCATOR CODE (Field 25C)**

For electronic claims, leave this field blank. For paper claims, enter the locator code assigned by NYS Medicaid.

Locator codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at anytime, afterwards, that a new location is added.

Locator codes 001 and 002 are for administrative use only and are not to be entered in this field. If the provider renders services at one location only, enter locator code 003. If the provider renders service to Medicaid patients at more than one location, the entry may be 003 or a higher locator code. Enter the locator code that corresponds to the address where the service was performed.

Note: The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct locator code updates, please refer to Information for All Providers, Inquiry section on the web page for this manual.

## SA EXCP CODE [Service Authorization Exception Code] (Field 25D)

If it was necessary to provide a service covered under the Utilization Threshold (UT) program and service authorization (SA) could not be obtained, enter the SA exception code that best describes the reason for the exception. For valid SA exception codes, please refer to Appendix A-Code Sets.

For more information on the UT Program, please refer to Information for All Providers, General Policy, subsection "Utilization Threshold Program" found on the web page for this manual.

If not applicable, leave this field blank.

## **COUNTY OF SUBMITTAL (Unnumbered Field)**

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address is within the county wherein the claim form is signed.

#### **DATE SIGNED (Field 25E)**

Enter the date on which the provider or an authorized representative signed the claim form. The date should be in the format MM/DD/YY.

Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section, which can be found on the web page for this manual.

## PHYSICIAN'S OR SUPPLIER'S NAME. ADDRESS. ZIP CODE (Field 31)

Enter the provider's name and address, using the following rules for submitting the ZIP code.

- Paper claim submissions: Enter the 5 digit ZIP code or the ZIP plus four.
- **Electronic claim submissions:** Enter the 9 digit ZIP code.

Note: It is the responsibility of the Provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests, please refer to Information for All Providers, Inquiry section, which can be found on the web page for this manual.

#### PATIENT'S ACCOUNT NUMBER (Field 32)

For record-keeping purposes, the provider may choose to identify a patient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an office account number can be helpful for locating accounts when there is a question on patient identification.

## OTHER REFERRING/ORDERING PROVIDER ID/LICENSE NUMBER (Field 33)

If a restricted patient was referred by his/her primary provider to another provider who orders laboratory services, the patient's primary provider's Medicaid ID number must be entered in this field. **Do not enter the license number of the primary provider.** 

#### PROF CD [Profession Code - Other Referring/Ordering Provider] (Field 34)

Leave this field blank.

# Section III - Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all claims (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The **status** of each claim (deny/paid/pend) after processing.
- The eMedNY edits (errors) failed by pending or denied claims.
- **Subtotals** (by category, status, and member ID) and **grand totals** of claims and dollar amounts.
- Other **financial information** such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the eMedNY Contractor for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

## **Electronic Remittance Advice**

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers must complete the Electronic Remittance Request Form, which is available at www.emedny.org by clicking on the link to the web page below:

#### **Provider Enrollment Forms**

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

The NYS Medicaid Companion Guides for the 835 transaction are available at www.emedny.org or can be accessed by clicking on the following link:

**eMedNY Companion Guides and Sample Files** 

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers with multiple ETINs who choose to receive the 835 electronic remittance advice may elect to receive the status of paper claim submissions and state-submitted adjustments/voids in the 835 format. The request must be submitted using the Electronic Remittance Request Form located at <a href="https://www.emedny.org">www.emedny.org</a>. If this option is chosen, no paper remittance will be produced and the status of claims will appear on the electronic 835 remittance advice for the ETIN indicated on the request form. Retroadjustment information is also sent in the 835 transaction format. Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produces pends.

Note: Providers with only one ETIN who elect to receive an electronic remittance, will have the status of any claims submitted via paper forms and state-submitted adjustments/voids reported on that electronic remittance.

# **Paper Remittance Advice**

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices.

#### **Remittance Sorts**

The default sort for the paper remittance advice is: Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN Claim Status Patient ID Date of Service
- Patient ID Claim Status TCN
- Date of Service Claim Status Patient ID

To request a sort pattern other than the default, providers **must** complete the Paper Remittance Sort Request Form, available at www.emedny.org by clicking on the following link:

## **Provider Enrollment Forms**

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

#### **Remittance Advice Format**

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
  - Medicaid Check
  - Notice of Electronic Funds Transfer (EFT)
  - Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail
- Section Four:
  - ► Financial Transactions (recoupments)
  - ► Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

# **Explanation of Remittance Advice Sections**

The next pages present a sample of each section of the remittance advice for Laboratories followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only. The following information applies to a remittance advice with the default sort pattern.

#### Section One - Medicaid Check

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



TO: ABC LABORATORY DATE: 2007-08-06

REMITTANCE NO: 07080600006 PROV ID: 00112233/1123456789

00112233/1123456789 2007-08-06 ABC LABORATORY 100 BROADWAY ANYTOWN NY 11111

YOUR CHECK IS BELOW - TO DETACH, TEAR ALONG PERFORATED DASHED LINE

DATE REMITTANCE PROVIDER ID NO NUMBER 2007-08-06 O7080600006 00112233/1123456789

DOLLARS/CENTS \$\*\*\*\*\*143.80

<u>29</u> 2

TO THE ORDER OF THE ORDER OF THE ORDER OF THE ORDER OF THE ORDER ORDER OF THE ORDER

11111

EDICAID

MANAGEMENT
INFORMATION SYSTEM

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM
CHECKS DRAWN ON
KEY BANK N.A.
60 STATE STREET, ALBANY, NEW YORK 12207

John Smith

#### Check Stub Information

## UPPER LEFT CORNER

Provider's name (as recorded in the Medicaid files)

## **UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

## **CENTER**

Medicaid Provider ID/NPI/Date Provider's name/Address

#### Medicaid Check

## **LEFT SIDE**

Table

Date on which the check was issued

Remittance number

Provider ID No.: This field will contain the Medicaid Provider ID and the NPI

Provider's name/Address

## RIGHT SIDE

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

#### Section One – EFT Notification

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

TO: ABC LABORATORY



DATE: 2007-08-06

REMITTANCE NO: 07080600006 PROV ID: 00112233/1123456789

00112233/1123456789 2007-08-06 ABC LABORATORY 100 BROADWAY ANYTOWN NY 11111

ABC LABORATORY

\$143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.

# Information on the EFT Notification Page

## **UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

## **UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

## **CENTER**

Medicaid Provider ID/NPI/Date: This field will contain the Medicaid Provider ID and the NPI

Provider's name/Address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

# **Section One – Summout (No Payment)**

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: ABC LABORATORY



DATE: 08/06/2007

REMITTANCE NO: 07080600006 PROV ID: 00112233/1123456789

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

11111

ABC LABORATORY 100 BROADWAY ANYTOWN

NY

# Information on the Summout Page

## **UPPER LEFT CORNER**

Provider Name (as recorded in Medicaid files)

# **UPPER RIGHT CORNER**

Date on which the remittance advice was issued
Remittance number
PROV ID: This field will contain the Medicaid Provider ID and the NPI

## **CENTER**

Notification that no payment was made for the cycle (no claims were approved)
Provider name and address

#### Section Two – Provider Notification

This section is used to communicate important messages to providers.



MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

TO: ABC LABORATORY 100 BROADWAY ANYTOWN, NEW YORK 11111 PAGE 01 DATE 08/06/07 CYCLE 1563

ETIN: PROVIDER NOTIFICATION PROV ID 00112233/1123456789 REMITTANCE NO 07080600006

REMITTANCE ADVICE MESSAGE TEXT

\*\*\* ELECTRONIC FUNDS TRANSFER (EFT) FOR PROVIDER PAYMENTS IS NOW AVAILABLE \*\*\*

PROVIDERS WHO ENROLL IN EFT WILL HAVE THEIR MEDICAID PAYMENTS DIRECTLY DEPOSITED INTO THEIR CHECKING OR SAVINGS ACCOUNT.

THE EFT TRANSACTIONS WILL BE INITIATED ON WEDNESDAYS AND DUE TO NORMAL BANKING PROCEDURES, THE TRANSFERRED FUNDS MAY NOT BECOME AVAILABLE IN THE PROVIDER'S CHOSEN ACCOUNT FOR UP TO 48 HOURS AFTER TRANSFER. PLEASE CONTACT YOUR BANKING INSTITUTION REGARDING THE AVAILABILITY OF FUNDS.

PLEASE NOTE THAT EFT DOES NOT WAIVE THE TWO-WEEK LAG FOR MEDICAID DISBURSEMENTS.

TO ENROLL IN EFT, PROVIDERS MUST COMPLETE AN EFT ENROLLMENT FORM THAT CAN BE FOUND AT WWW.EMEDNY.ORG. CLICK ON PROVIDER ENROLLMENT FORMS WHICH CAN BE FOUND IN THE FEATURED LINKS SECTION. DETAILED INSTRUCTIONS WILL ALSO BE FOUND THERE.

AFTER SENDING THE EFT ENROLLMENT FORM TO CSC, PLEASE ALLOW A MINIMUM TIME OF SIX TO EIGHT WEEKS FOR PROCESSING. DURING THIS PERIOD OF TIME YOU SHOULD REVIEW YOUR BANK STATEMENTS AND LOOK FOR AN EFT TRANSACTION IN THE AMOUNT OF \$0.01 WHICH CSC WILL SUBMIT AS A TEST. YOUR FIRST REAL EFT TRANSACTION WILL TAKE PLACE APPROXIMATELY FOUR TO FIVE WEEKS LATER.

IF YOU HAVE ANY QUESTIONS ABOUT THE EFT PROCESS, PLEASE CALL THE EMEDNY CALL CENTER AT 1-800-343-9000.

NOTICE: THIS COMMUNICATION AND ANY ATTACHMENTS MAY CONTAIN INFORMATION THAT IS PRIVILEGED AND CONFIDENTIAL UNDER STATE AND FEDERAL LAW AND IS INTENDED ONLY FOR THE USE OF THE SPECIFIC INDIVIDUAL(S) TO WHOM IT IS ADDRESSED. THIS INFORMATION MAY ONLY BE USED OR DISCLOSED IN ACCORDANCE WITH LAW, AND YOU MAY BE SUBJECT TO PENALTIES UNDER LAW FOR IMPROPER USE OR FURTHER DISCLOSURE OF INFORMATION IN THIS COMMUNICATION AND ANY ATTACHMENTS. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY NYHIPPADESK@CSC.COM OR CALL 1-800-541-2831. PROVIDERS WHO DO NOT HAVE ACCESS TO E-MAIL SHOULD CONTACT 1-800-343-9000.

# Information on the Provider Notification Page

## **UPPER LEFT CORNER**

Provider's name and address

# **UPPER RIGHT CORNER**

Remittance page number Date on which the remittance advice was issued Cycle number

ETIN (not applicable)

Name of section: **PROVIDER NOTIFICATION** 

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance number

## **CENTER**

Message text

#### Section Three - Claim Detail

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain pending claims from previous cycles that remain in a pend status.



PAGE 02 DATE 08/06/2007 CYCLE 1563

TO: ABC LABORATORY 100 BROADWAY ANYTOWN, NEW YORK 11111 ETIN: LABORATORY PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

LN.	OFFICE ACCOUNT	CLIENT	CLIENT ID		DATE OF	PROC.					
NO	NUMBER	NAME	NUMBER	TCN	SERVICE	CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP343444	DAVIS	UU44444R	05207-000000227-0-0	07/11/07	82726	1.000	52.80	0.00	DENY	00162 00244
01	CP443544	BROWN	PP88888M	05207-000011334-0-0	07/11/07	83090	1.000	17.60	0.00	DENY	00244
01	CP766578	MALONE	SS99999L	05207-000013556-0-0	07/19/07	82955	1.000	14.30	0.00	DENY	00162
01	CP999890	SMITH	ZZ2222T	05207-000032456-0-0	07/20/07	82726	1.000	77.50	0.00	DENY	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	DENIED	162.20	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS – ADJUSTS		0.00	NUMBER OF CLAIMS	0



PAGE 03 DATE 08/06/2007 CYCLE 1563

TO: ABC LABORATORY 100 BROADWAY ANYTOWN, NEW YORK 11111

ETIN: LABORATORY PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP112346	DAVIS	UU44444R	05207-000033667-0-0	07/11/07	83593	1.000	14.30	14.30	PAID	
02	CP112345	DAVIS	UU44444R	05207-000033667-0-0	07/12/07	82955	1.000	14.30	14.30	PAID	
01	CP113433	CRUZ	LL11111B	05207-000045667-0-0	07/14/07	83500	1.000	52.80	52.80	PAID	
01	CP445677	JONES	YY33333S	05207-000056767-0-0	07/15/07	82953	1.000	66.00	66.00	PAID	
01	CP113487	WAGER	ZZ98765R	05207-000067767-0-0	06/05/07	82943	1.000	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 06/24/07
01	CP744495	PARKER	VZ45678P	05207-000088767-0-0	06/05/07	83020	1.000	14.30	14.00	ADJT	

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID	147.40	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PAID	3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1



TO: ABC LABORATORY 100 BROADWAY ANYTOWN, NEW YORK 11111

PAGE DATE CYCLE 04 08/06/2007 1563

ETIN: LABORATORY PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

LN. NO	OFFICE ACCOUNT NUMBER	CLIENT NAME	CLIENT ID NUMBER	TCN	DATE OF SERVICE	PROC. CODE	UNITS	CHARGED	PAID	STATUS	ERRORS
01	CP8765432	CRUZ	LL11111B	05207-000033467-0-0	07/13/07	82726	1.000	69.30	0.00	**PEND	00162
02	CP4555557	CRUZ	LL11111B	05207-000033468-0-0	07/14/07	82953	1.000	71.04	0.00	**PEND	00162
01	CP8876543	TAYLOR	GG43210D	05207-000035665-0-0	07/14/07	83020	1.000	14.30	0.00	**PEND	00142
01	CP0009765	ESPOSITO	FF98765C	05207-000033660-0-0	07/12/07	83020	1.000	14.30	0.00	**PEND	00131

\* = PREVIOUSLY PENDED CLAIM \*\* = NEW PEND

PEND	168 94	NUMBER OF CLAIMS	4
			0
PEND	0.00	NUMBER OF CLAIMS	0
	0.00	NUMBER OF CLAIMS	0
	3.60-	NUMBER OF CLAIMS	1
	168.94	NUMBER OF CLAIMS	4
	147.40	NUMBER OF CLAIMS	4
	162.20	NUMBER OF CLAIMS	4
	143.80	NUMBER OF CLAIMS	5
	3.60-	NUMBER OF CLAIMS	1
	168.94	NUMBER OF CLAIMS	4
	147.40	NUMBER OF CLAIMS	4
	162.20	NUMBER OF CLAIMS	4
	143.80	NUMBER OF CLAIMS	5
	PEND PEND PEND	PEND 0.00 PEND 0.00 0.00 3.60- 168.94 147.40 162.20 143.80 3.60- 168.94 147.40 162.20	PEND 0.00 NUMBER OF CLAIMS PEND 0.00 NUMBER OF CLAIMS 0.00 NUMBER OF CLAIMS  3.60- NUMBER OF CLAIMS 168.94 NUMBER OF CLAIMS 147.40 NUMBER OF CLAIMS 162.20 NUMBER OF CLAIMS 143.80 NUMBER OF CLAIMS 143.80 NUMBER OF CLAIMS 168.94 NUMBER OF CLAIMS 168.94 NUMBER OF CLAIMS 147.40 NUMBER OF CLAIMS 162.20 NUMBER OF CLAIMS

## **Laboratory 150002 Billing Guidelines**



TO: ABC LABORATORY 100 BROADWAY ANYTOWN, NEW YORK 11111 PAGE: 05 DATE: 08/06/07 CYCLE: 1563

ETIN: LABORATORY GRAND TOTALS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

DEMITTANCE TOTAL C	CRAND TOTAL C
REMITTANCE TOTALS	- GRAND TOTALS

VOIDS – ADJUSTS	3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS	168.94	NUMBER OF CLAIMS	4
TOTAL PAID	147.40	NUMBER OF CLAIMS	4
TOTAL DENY	162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID	143.80	NUMBER OF CLAIMS	5

## General Information on the Claim Detail Pages

#### <u>UPPER LEFT CORNER</u>

Provider's name and address

#### <u>UPPER RIGHT CORNER</u>

Remittance page number

Date on which the remittance advice was issued

Cycle number. The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: LABORATORY

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance number

## Explanation of the Claim Detail Columns

#### LN. NO. (LINE NUMBER)

This column indicates the line number of each claim as it appears on the claim form.

## OFFICE ACCOUNT NUMBER

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

#### **CLIENT NAME**

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

#### **CLIENT ID NUMBER**

The client's Medicaid ID number appears under this column.

#### **TCN**

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

#### **DATE OF SERVICE**

This column lists the service date as entered in the claim form.

#### PROCEDURE CODE

The five-digit procedure code that was entered in the claim form appears under this column.

#### **UNITS**

The total number of units of service for the specific claim appears under this column. The units are indicated with three (3) decimal positions. Since Laboratories must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000.

#### **CHARGED**

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

## **PAID**

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

## **STATUS**

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

#### **Denied Claims**

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained.
- Information entered in the claim form is invalid or logically inconsistent.

## **Approved Claims**

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment), or **VOID**.

#### Paid Claims

The status PAID refers to **original** claims that have been approved.

#### **Adjustments**

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim) and the debit transaction (adjusted claim).

## Voids

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

## **Pending Claims**

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required.
- Procedure requires manual pricing.
- No match found in the Medicaid files for certain information submitted on the claim, for example: Client ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (\*\*). A previously pended claim is signified by one asterisk (\*).

#### **ERRORS**

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are "approved" edits, which identify certain "errors" found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

#### Subtotals/Totals

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

# **Laboratory 150002 Billing Guidelines**

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

Adjustments/voids (combined)
• Pends
• Paid
• Denied
Net total paid (sum of approved adjustments/voids and paid original claims)
Totals by <b>member ID</b> are provided next to the subtotals for provider type. For individua practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:
Adjustments/voids (combined)
• Pends
• Paid
• Deny
Net total paid (sum of approved adjustments/voids and paid original claims)
<b>Grand Totals</b> for the entire provider remittance advice appear on a separate page following the page containing the <b>totals</b> by <b>provider type and member ID.</b> The grand total is broken down by:
Adjustments/voids (combined)
• Pends
• Paid
• Deny
Net total paid (entire remittance)

#### **Section Four**

This section has two subsections:

- Financial Transactions
- Accounts Receivable

#### Financial Transactions

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.

EDICAL ASSISTANCE (TITLE XIX) PROGE

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM REMITTANCE STATEMENT

PAGE 07 DATE 08/06/07 CYCLE 1563

ETIN: FINANCIAL TRANSACTIONS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

 FON
 FINANCIAL REASON CODE
 FISCAL TRANS TYPE
 DATE
 AMOUNT

 200705060236547
 XXX
 RECOUPMENT REASON DESCRIPTION
 05 09 07
 \$\$.\$\$\$

NET FINANCIAL TRANSACTION AMOUNT

TO: ABC LABORATORY 100 BROADWAY

ANYTOWN, NEW YORK 11111

\$\$\$.\$\$

NUMBER OF FINANCIAL TRANSACTIONS XXX

## **Explanation of the Financial Transactions Columns**

## FCN (Financial Control Number)

This is a unique identifier assigned to each financial transaction.

## **FINANCIAL REASON CODE**

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

## **FISCAL TRANSACTION TYPE**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

#### DATE

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

## **AMOUNT**

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

#### **Totals**

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

#### Accounts Receivable

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.

TO: ABC LABORATORY



08/06/07 1563

ETIN:

ACCOUNTS RECEIVABLE PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

REASON CODE DESCRIPTION

ORIG BAL \$XXX XX-\$XXX.XX- CURR BAL \$XXX.XX-\$XXX.XX-

RECOUP %/AMT 999 999

TOTAL AMOUNT DUE THE STATE \$XXX.XX

## **Explanation of the Accounts Receivable Columns**

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

#### REASON CODE DESCRIPTION

This is the description of the Financial Reason Code. For example: Third Party Recovery.

## **ORIGINAL BALANCE**

The original amount (or starting balance) for any particular financial reason.

## **CURRENT BALANCE**

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

## **RECOUPMENT % AMOUNT**

The deduction (recoupment) scheduled for each cycle.

#### Total Amount Due the State

This amount is the sum of all the **Current Balances** listed above.

## **Section Five – Edit Descriptions**

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three.



PAGE 06 DATE 08/06/07 CYCLE 1563

TO: ABC LABORATORY 100 BROADWAY ANYTOWN, NEW YORK 11111 ETIN: LABORATORY EDIT DESCRIPTIONS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE: 00131 PROVIDER NOT APPROVED FOR SERVICE

00131 PROVIDER NOT APPROVED FOR SERVICE
00142 SERVICE CODE NOT EQUAL TO PA
00162 RECIPIENT INELIGIBLE ON DATE OF SERVICE
00244 PA NOT ON OR REMOVED FROM FILE

# **Appendix A – Code Sets**

# Place of Service

Code	Description
03	School
04	Homeless shelter
05	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
24	Birthing center
25	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49	Independent clinic
50	Federally qualified health center
51	Inpatient psychiatric facility
52	Psychiatric facility partial hospitalization
53	Community mental health center
54	Intermediate care facility/mentally retarded
55	Residential substance abuse treatment facility
56	Psychiatric residential treatment center
57	Non-residential substance abuse treatment facility
58	Mass immunization center
59	Comprehensive inpatient rehabilitation facility
60	Comprehensive outpatient rehabilitation facility
65	End stage renal disease treatment facility
71	State or local public health clinic
72	Rural health clinic
81	Independent laboratory
99	Other unlisted facility

# **SA (Service Authorization) Exception Code**

Code	Description
1	Immediate/urgent care
2	Services rendered in retroactive period
3	Emergency care
4	Client has temporary Medicaid
5	Request from county for second opinion to determine if recipient can work
6	Request for override pending
7	Special handling

Note: Code 7 must be used when billing for a physician service with a specialty exempted from the Utilization Threshold Program. Exempt specialties are listed below:

# **Specialty Codes Exempted from Utilization Thresholds**

Code	Description
020	Anesthesiology
150	Pediatrics
151	Pediatrics: Cardiology
152	Pediatrics: Hematology-Oncology
153	Pediatrics: Surgery
154	Pediatrics: Nephrology
155	Pediatrics: Neonatal-Perinatal Medicine
156	Pediatrics: Endocrinology
157	Pediatrics: Pulmonology
158	PPAC: Preferred Physicians and Children Program
159	Moms: Medicaid Obstetrical & Maternal Service Program
161	Pediatrics: Pediatric Critical Care
169	Moms: Health Supportive Services
186	T.B. Directly Observed Therapy/Physician
191	Child Psychology
192	Psychiatry
193	Child Neurology
195	Psychiatry and Neurology
196	Clozapine Case Manager
205	Therapeutic Radiology
247	Managed Care – Physician Enhanced Fee
249	HIV Primary Care Services
270	CHAP: Child Health Assurance Program

# **United States Standard Postal Abbreviations**

State	Abbrev.	State	Abbrev.
Alabama	AL	Missouri	MO
Alaska	AK	Montana	MT
Arizona	AZ	Nebraska	NE
Arkansas	AR	Nevada	NV
California	CA	New Hampshire	NH
Colorado	CO	New Jersey	NJ
Connecticut	CT	New Mexico	NM
Delaware	DE	North Carolina	NC
District of Columbia	DC	North Dakota	ND
Florida	FL	Ohio	OH
Georgia	GA	Oklahoma	OK
Hawaii	HI	Oregon	OR
Idaho	ID	Pennsylvania	PA
Illinois	IL	Rhode Island	RI
Indiana	IN	South Carolina	SC
Iowa	IA	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI

<b>American Territories</b>	<u>Abbrev.</u>
American Samoa	AS
Canal Zone	CZ
Guam	GU
Puerto Rico	PR
Trust Territories	TT
Virgin Islands	VI

Note: Required only when reporting out-of-state license numbers.