

# New York State UB-04 Billing Guidelines



eMedNY is the name of the New York State Medicaid system. The eMedNY system allows New York Medicaid providers to submit claims and receive payments for Medicaid-covered services provided to eligible members.

eMedNY offers several innovative technical and architectural features, facilitating the adjudication and payment of claims and providing extensive support and convenience for its users. CSC is the eMedNY contractor and is responsible for its operation.

The information contained within this document was created in concert by eMedNY DOH and eMedNY CSC. More information about eMedNY can be found at <u>www.emedny.org</u>.

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For eMedNY Billing Guideline questions, please contact the eMedNY Call Center 1-800-343-9000.

# 1. Purpose Statement

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Inpatient Hospital providers and should be used by the provider as an instructional, as well as a reference tool.

# 2. Claims Submission

Inpatient claims can only be submitted to NYS Medicaid in electronic format.

# 2.1 Electronic Claims

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

#### eMedNY will process transaction in accordance with federal mandates.

Inpatient hospital providers must use the HIPAA 837 Institutional (837I) transaction.

Direct billers should refer to the sources listed below in order to comply with the NYS Medicaid requirements.

- 5010 Implementation Guides (IGs) explain the proper use of 837I standards and other program specifications. These documents are available at <u>store.X12.org</u>.
- The eMedNY 5010 Companion Guide provides specific instructions on the NYS Medicaid requirements for the 837I transaction. This document is available at www.emedny.org by clicking on the link to the web page as follows: <u>eMedNY Transaction Information Standard Companion Guide</u>.
- eMedNY Trading Partner Information CG provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are error report information and communication specifications. This document is available at www.emedny.org by clicking: <u>eMedNY Trading Partner Information</u> <u>Companion Guide</u>.

Further information on the 5010 transaction is available at www.emedny.org by clicking: eMedNYHIPAASupport.

# 2.2 General Inpatient Procedures

The following information details billing instructions and related information for hospital inpatient claims in the following main categories:

- Reporting Covered and Non Covered Days
- Reporting Present on Admission (POA) Information

# 2.2.1 Reporting Covered and Non-Covered Days

When calculating the number of days to be reported on a claim, Medicaid counts the date of admission, but not the date of discharge, transfer or death.

The calculation of the number of days in the billing period is impacted by the status of the member on the statement through date. When the patient status is "30" – Still a Patient, the through date is included in the calculation of days. When the status is a "Discharged" on the through date of service, the through date is not included in the calculation of the number of days. For a current list of patient status codes, please refer to the NUBC UB-04 Manual. The UB-04 manual is available at www.nubc.org. See section 2.4.5 for additional information on patient status codes

The sum of the days reported in the following fields *must* equal the days in the statement from-through period of the claim (less any Alternate Level of Care days, and any days previous to the Admit Date). Also, if the Patient Discharge Status Code indicates a discharge, one day is subtracted.:

- Medicare Full Days (Loop 2320 MIA01 when Loop 2320 SBR09 = 'MA')
- Medicaid Full Days (Loop 2300 Value Code HI HI0x-5 when HI0x-2 = '80')
- Medicaid Non Covered Days (Loop 2300 Value Code HI HI0x-5 when HI0x-2 = '81')
- Other Insurance Covered Days (Loop 2320 MIA01 when Loop 2320 SBR09 not 'MA')

Days billed as covered and non-covered, by the various payers, are reported in the 837 Institutional Segments with appropriate qualifiers.

NOTE: The maximum number of days cannot exceed 9999 on any inpatient claim.

## 2.2.2 Reporting Present on Admission (POA) Information

NYSDOH requires this information to be reported for all reported diagnoses on all hospital inpatient claims. Present on Admission is defined as the diagnosis that is present at the time the order for inpatient admission occurred.

One of the following POA Codes must be submitted with the Primary Diagnosis and each Other Diagnosis. POA is not required for the admitting diagnosis. Valid values and definitions follow:

🔍 Y – Yes

Present at the time of inpatient admission

🧶 N – No

Not present at the time of inpatient admission

🔍 U – Unknown

Documentation is insufficient to determine if condition is present at time of inpatient admission

W – Clinically undetermined

Provider is unable to clinically determine whether condition was present at time of inpatient admission or not

1- If exempt from POA reporting.

# 2.3 Claim Submission Procedures

This section includes instructions and descriptions for the following:

- Inpatient Billing Procedures for APR DRG Claims
- Inpatient Billing Procedures for Per Diem Claims
- Medicaid as Payer of Last Resort
- Special Instructions for Other Inpatient Claims
- Medicaid Policy when Medicare Coverage Begins During an Inpatient Admission

# 2.3.1 Inpatient Billing Procedures for APR DRG Claims

# This section details instructions for APR DRG claims that are effective for claims with discharge dates on or after December 1, 2009.

*APR DRG* billing classifies inpatient hospital stays into one of approximately 1,200 groups, also referred to as APR DRGs. A "grouper" program assigns an APR DRG by utilizing data submitted on the claim such as ICD-9-CM diagnoses, procedures, member age, sex, and other information.

The Principle Diagnosis and up to 24 Other Diagnosis Codes are processed through the APR DRG Grouper. Up to 25 ICD-9 Procedure Codes are also processed through the APR DRG Grouper.

Associated with each APR DRG is an average length of stay, which will only be applied to claims with a Transfer Discharge Status Code. Service Intensity Weights are applied to APR DRG payment calculations.

#### 2.3.1.1 APR DRG Rate Codes

A claim is classified as an APR DRG claim based on the submitted rate code. The rate code is sent in the 837 Institutional Claims in loop 2300, in the Value Information Segment. DRG claims are identified by the Rate Codes shown in Exhibit 2.3.1.1-1.

Type of Claim	Rate Code
New York State	2946
GME Claim	3130
Out-of-state	2953

#### Exhibit 2.3.1.1-1

*NOTE: A Direct Medical Education (DME) rate code (2589) will be used for calculating DME add-ons when applicable. This rate code is not to be submitted on a claim but may appear on retro-active rate adjustment remittances.* 

#### 2.3.1.2 APR DRG Payment Calculations

The following describes the calculations used to price Inpatient APR DRG claims.

The *claim calculation* is as follows:

```
APR DRG rate (x) SIW (as determined by the Severity of Illness Code assigned) (+) Capital add-on rate (+) DME add-on rate = Payment Amount
```

Transfer claims will pay the lesser of the two *calculations*:

APR DRG Rate (X) SIW (+) Capital Add on rate (+) DME add on rate = Payment Amount

```
OR
```

APR DRG Rate (X) SIW divided by ALOS (X) the number of days (+) Capital Add on rate (+) DME add on rate = Payment Amount

#### **Rule 1 - Timely Submission of Claims**

For APR DRG claims, the NYS Medicaid 90 day timely filing requirement is based on the Through Statement Date reported on the claim.

#### **Rule 2 – Discharge Date**

An APR DRG claim cannot be billed until the member is discharged. All APR DRG claims must include the discharge date regardless of the status code of the member.

#### NOTES:

- See ALC rule 6 in the "Special Instructions for Other Inpatient Claims" section below.
- When the Discharge Date is different than the Statement through Date, the Discharge Date is reported using Occurrence Code 42.

#### **Rule 3 - Newborns**

APR DRG claims for newborns, 28 days or younger, must contain the birth weight in grams. The birth weight is reported using Value Code 54 in the Value Information segment.

#### 2.3.1.3 Alternate Level of Care (ALC) for APR DRG Claims

#### ALC Rule 1 – Patient Cannot be Admitted Directly to ALC Status

All patients MUST be admitted as acute care patients. A claim submitted indicating the member was admitted on ALC will be denied.

#### ALC Rule 2 – Split Billing Required

ALC claims are per diem claims. The ALC claims must be split-billed. Split-billing means submission of multiple date range claims that when compiled represent the period from Admit to Discharge.

#### ALC Rule 3 – Discharge Date

The discharge date and time of discharge is only reported on an ALC claim if the patient status is a discharge or transfer status code.

### ALC Rule 4 – Occurrence Span Code and Occurrence Span Date(s)

The APR DRG claim and corresponding claims for ALC must contain Occurrence Code 75 and Occurrence Span Date(s) with the date range the member was on ALC.

#### ALC Rule 5 – Admission Date

The admission date on the ALC claim will be the acute care admission date.

#### ALC Rule 6 – Transferred and Discharged ALC

If the member is transferred to ALC and is discharged while on ALC, then the APR DRG claim is billed from the date of admission to the last day the member was acute care, with status code 30 – Still a Patient. The APR DRG claim must include the discharge date (Occurrence Code 42) and Occurrence code 75 with the Occurrence date span the member was on ALC.

Refer to Scenario 2 – Patient Discharged on ALC in the section below.

#### ALC Rule 7 - Transferred to and From ALC Multiple Times

If the member is transferred to and from ALC multiple times during the stay, each ALC time period is a separate claim, with no discharge date and a patient status code 30 – Still a Patient; except for the discharge claim.

The occurrence code 75 with each occurrence date span the member was on ALC must be reported on the APR DRG claim.

The date range used as the statement covers period in the header on the APR DRG claim will include the dates of service the member was on ALC.

The APR DRG claim will have an occurrence code 75 with the date range of each of the ALC time periods in the Occurrence Span.

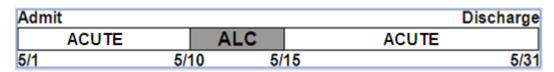
# 2.3.1.4 Refer to Scenario 3 – Multiple ALC Periods in the section below. APR DRG and ALC Billing Scenarios

#### Scenario 1 – ALC Period Occurs During the APR DRG Stay

See Exhibit 2.3.1.4-1 for the APR DRG Timelines related to this scenario.



#### Exhibit 2.3.1.4-1



The APR DRG and the ALC claims are billed as follows:

- Submit the acute care claim for the entire stay (admit to discharge). In the above exhibit 5/1 through 5/31. Include occurrence code 75 and the date range the member was on ALC in the Occurrence Span.
- Submit the ALC claim with from through dates 5/10 to 5/14 with discharge status code 30 (Still a patient) and no discharge date.

#### **Scenario 2 – Patient Discharged on ALC from APR DRG Stay**

See Exhibit 2.3.1.4-2 for the APR DRG Timelines related to this scenario.

#### Exhibit 2.3.1.4-2

Admit			Discharge
	ACUTE	ALC	
5/1	5	/10	5/31

The APR DRG and ALC claims are billed as follows:

- Submit acute care claim from the admit date to the last day the member was acute care. In the above exhibit 5/1 to 5/9. Include Occurrence code 75 and the date range the member was on ALC in the Occurrence span. This claim cannot be submitted until the member is discharged.
- Submit the ALC claim from the first day of ALC. Note that an ALC claim can be interim billed with status code 30 (Still a patient) and no discharge date. If the ALC is billed through the discharge date, use the appropriate discharge status code and include the discharge date (in the above exhibit 5/10 to 5/31).

### Scenario 3 - Multiple ALC Periods During APR DRG Stay

See Exhibit 2.3.1.2-4 for the APR DRG Timelines related to this scenario.

#### Exhibit 2.3.1.4-3

Admit							Disch	arge
ACUTE		ALC		ACUTE		ALC	ACU	TE
5/1/11	5/5		5/8	5	/15	5/2	20	5/31

The APR DRG and ALC claims can be billed as follows:

- Submit the acute care claim for the entire stay (admit to discharge). In the above exhibit 5/1 to 5/31, include Occurrence code 75 and the date ranges the member was on ALC in the Occurrence span.
- Submit the ALC claims for each of the ALC periods. In the above exhibit 5/5 to 5/7 and another claim for dates 5/15 to 5/19.Each claim must include an occurrence code 75 and the date span the member was on ALC with no discharge date and discharge status 30 (Still a patient).

#### 2.3.1.5 Alternate Level of Care After Medicare for APR DRG Claims

When ALC occurs during the inpatient hospital stay and *Medicare does not cover the ALC period(s)*, Cost Avoidance indicator (previously known as "OFILL") must be represented within the Medicare information.

The scenarios below explain billing requirements when ALC occurs during the inpatient hospital stay and **Medicare does not cover the ALC period(s).** 

#### **Scenario 4 - Patient Discharged On ALC**

The APR **DRG claim** is submitted with the following information:

- Dates of service would be submitted from the admission day to the last day the patient was on an acute care status.
- Patient Status Code would be 30 Still a Patient.
- Occurrence Code 75 and the date range the patient was on ALC must be reported in the Occurrence Span.
- Days covered by Medicare are submitted with the applicable Medicare Deductible, Coinsurance or LTR amounts.

The **ALC claim** is submitted with the following information:

- Admission date would be the actual acute care admission date.
- Dates of service would be submitted for the dates the patient was on ALC.
- Occurrence Code 75 must be entered
- Occurrence Span dates should be the dates the patient was on ALC.
- The Cost Avoidance indicator (previously known as "OFILL") indicator must be submitted if the other payer was billed and documentation exists that the other payer would not cover the ALC Claim.

#### Scenario 5 - Patient level of Care Changes from Acute to ALC and Back to Acute

The **APR DRG claim** is submitted with the following information:

- Dates of service would be submitted from admission to discharge.
- Medicare covered days are submitted with the applicable Medicare Deductible, Coinsurance and/or LTR amounts.
- ALC days occurring in this period are submitted as Medicaid non-covered days.
- Cccurrence Code 75 must be submitted.
- Occurrence span dates should be the dates the patient was on ALC.

NOTE: If there are numerous ALC periods, the APR DRG claim will have the Occurrence Code 75 and the dates the patient was on ALC for each of the ALC periods included in the date range billed. So there will be multiple Occurrence span dates reported.

The **ALC claim is** submitted with the following information:

- Admission date would be the actual acute care admission date.
- Dates of service would be the time period the patient was on ALC.
- Occurrence Code 75 must be submitted.
- Occurrence Span dates would be the dates the patient was on ALC.
- The Cost Avoidance indicator (previously known as "OFILL") indicator must be submitted if the other payer was billed and documentation exists that the other payer would not cover the ALC Claim.

# 2.3.2 Per Diem Claim Procedures (including Rate Code 2852)

For Per Diem claims, the 90 day timely filing regulation applies to the statement through date entered on the claim.

Per Diem claims can be billed from admission to discharge or they can be billed as interim claims. If a Per Diem claim is billed as an interim bill, the patient status code submitted is 30 – Still a Patient, and no discharge date is entered on the claim.

For psychiatric exempt unit stays, each interim claim must be billed as an adjustment to the previously paid claim. The admission date and the service "from" date must remain the same as on the original claim that is billed for the first part of the patient's psychiatric stay.

### 2.3.2.1 Alternate Level of Care (ALC) for Per Diem Claims

### ALC Rule 1 (Per Diem) – Patient Cannot be Admitted Directly to ALC Status

All patients MUST be admitted as acute care patients. A claim submitted indicating the member was admitted on ALC will be denied.

### ALC Rule 2 (Per Diem) – Split Billing Required

ALC claims are per diem claims. The ALC claims must be split-billed. Split-billing means submission of multiple date range claims that when compiled represent the period from Admit to Discharge.

#### ALC Rule 3 (Per Diem) – Discharge Date

The discharge date and time of discharge is only reported on an ALC claim if the patient status is a discharge or transfer status code.

#### ALC Rule 4 (Per Diem) – Occurrence Code/Span Dates

**DO NOT** include the Occurrence Code 75 or Occurrence Span dates with the Per Diem (non-ALC) Claim. Including Occurrence Code 75 will cause the claim to deny.

#### ALC Rule 5 (Per Diem) – ALC on Per Diem Claims

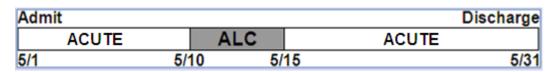
For Per Diem claims, the ALC segment is billed as a separate claim. If the member is transferred to and from ALC multiple times during the stay, each ALC time period is a separate claim, with no discharge date and a patient status code 30 – Still a Patient; except for the discharge claim. The discharge claim needs discharge date and final patient status.

#### Scenario 6 - ALC Period Occurs During Per Diem Stay

See Exhibit 2.3.2.1-1 for the timelines related to this scenario.



#### Exhibit 2.3.2.1-1



The Per Diem and the ALC claims are billed as follows:

- Submit the first Per Diem acute care claim for the first segment of acute care (in the above exhibit 5/1 to 5/9). each subsequent segment is billed as a separate claim. In the above exhibit, ALC is billed as 5/10 to 5/14. The next Per Diem claim is acute for 5/15 to 5/31.
- DO NOT include occurrence code 75 or the date range the member was on ALC with the Per Diem claims.
- The final claim will have the discharge status code and the discharge date. All the preceding claims will have status 30 still a patient with no discharge date.

#### Scenario 7 – Patient Discharged on ALC from Per Diem Stay

See Exhibit 2.3.2.1-2 for the timelines related to this scenario.

#### Exhibit 2.3.2.1-2



The Per Diem and ALC claims are billed as follows:

- Submit the Per Diem acute care claim from the admit date to the last day the member was not ALC. In the above exhibit 5/1 to 5/9.
- DO NOT include occurrence code 75 or the date range the member was on ALC. This claim cannot be submitted until the member is discharged.
- Submit the ALC claim from the first day of ALC. Note that an ALC claim can be interim billed with status code 30 (Still a patient) and no discharge date. If the ALC is billed through the discharge date, use the appropriate discharge status code and include the discharge date. In the above exhibit 5/10 to 5/31.

# Scenario 8 – Multiple ALC Periods During Per Diem Stay

See Exhibit 2.3.2.1-3 for the Per Diem Timelines related to this scenario.

#### Exhibit 2.3.2.1-3

Admit						Discharge
ACUTE		ALC	ACUTE	ALC		ACUTE
5/1/11	5/5	ŧ	5/8 5	/15	5/2	0 5/31

ALC and Per Diem claims are submitted as follows:

- Submit the first Per Diem acute care claim for the first segment of acute care(in the above exhibit 5/1 to 5/4). Each subsequent segment is billed as a separate claim. In the above exhibit, ALC is billed as 5/5/to 5/7. The next Per Diem claim is acute for 5/8 to 5/14. Then another ALC claim for 5/15 to 5/19 and then the final claim is acute from 5/20 to 5/31.
- DO NOT include occurrence code 75 or the date range the member was on ALC with the Per Diem claims.
- The final claim will have the discharge status code and the discharge date. All the preceding claims will have status 30 still a patient with no discharge date.

#### 2.3.2.2 Alternate Level of Care After Medicare for Per Diem Claims

When ALC occurs during a Per Diem inpatient hospital stay and *Medicare does not cover the ALC period(s)*, OFILL must be represented within the Medicare information.

The scenarios below explain billing requirements when ALC occurs during a Per Diem inpatient hospital stay and **Medicare does not cover the ALC period(s). This requires at least one Per Diem and one ALC claim to be submitted.** 

#### Scenario 9 - Patient Discharged On ALC from Per Diem Stay

> Scenario 9 consists of a Per Diem claim and an ALC claim.

The Per Diem **claim** is submitted with the following information:

- Dates of service are from the admission date to the last day the patient was on an acute care status.
- Patient Status Code is 30 Still a Patient.
- DO NOT report Occurrence Code 75 or the date range the patient was on ALC.
- Days covered by Medicare are submitted with the applicable Medicare Deductible, Coinsurance or LTR amounts.

The **ALC claim** is submitted with the following information:

Admission date is the actual acute care admission date.

- Dates of service are submitted for the dates the patient was on ALC.
- Occurrence Code 75 must be entered.
- Occurrence Span dates are the dates the patient was on ALC.
- The Cost Avoidance indicator (previously known as "OFILL") indicator must be submitted if documentation exists that the other payer would not cover the ALC Claim.

#### Scenario 10 - Patient level of Care Changes from Acute to ALC and Back to Acute

Scenario 10 consists of a Per Diem claim, an ALC claim, and a second Per Diem claim.

The first Per Diem **claim** is submitted with the following information:

- The date of admission through the last day of the first segment of acute care with status 30.
- DO NOT include occurrence code 75 or the date range the member was on ALC with the Per Diem claims.

The **ALC claim** is submitted with the following information:

- Admission date is the acute care admission date from the first Per Diem claim.
- Dates of service are the dates the patient was on ALC.
- Occurrence Code must be 75.
- Occurrence Span dates must be set to the dates the patient was on ALC (dates of service).
- The Cost Avoidance indicator (previously known as "OFILL") indicator must be submitted if documentation exists that the other payer would not cover the ALC Claim.

The second Per Diem **claim** is submitted with the following information:

- Admission date is the acute care admission date from the first Per Diem.
- Dates of service are the dates the patient was back on acute care with the beginning date set to the day after the end of the ALC claim (dates of service).
- DO NOT include occurrence code 75 or the date range the member was on ALC with the Per Diem claims.

# 2.3.3 Special Instructions for Other Inpatient Claims

This section of the manual explains billing requirements for the following types of claims:

- Graduate Medical Expense (GME) Claims
- Cost Outlier Claims
- Admission Day Claims

#### 2.3.3.1 Graduate Medical Education (GME) Claims

For GME claims, the 90 day timely filing regulation applies to the statement through date entered on the claim.

GME payments are made to cover the GME expenses related to an Inpatient stay on behalf of a Medicaid member enrolled in a Medicaid Managed Care plan on the Date of Admission.

The GME payment is determined by the GME rate code entered on the claim.

The Graduate Medical Expense (GME) payment *calculation* is as follows:

Per Discharge Rate Adjusted for Facility Specific Labor and IME (x) APR DRG Weight (+) Direct Medical Education add-on rate = GME Payment

#### 2.3.3.2 Cost Outlier Claims

For Cost Outlier claims, the 90 day timely filing regulation applies to the statement through date entered on the claim and adjustments must be submitted within 60 days of adjudication of a paid APR DRG claim.

Hospitals can request additional reimbursement for an inpatient, DRG hospitalization by requesting Cost Outlier consideration. Each cost outlier case must undergo Peer Review. The 837I must include rate code 2946 or 2953 (whichever code appears on the provider's file) and condition code 61 in the Loop 2300 HI - Condition Information segment.

#### Please note:

- 1. Medicaid must be the primary inpatient coverage to qualify for a cost outlier consideration, and
- 2. Transfer cases, as defined in 10 NY CRR, Section 86-1.50, do not qualify for cost outlier consideration.

#### **NOTES:**

- Cost outlier claims are submitted as adjustments to a previously paid APR DRG claim.
- The Cost Outlier payment is for the entire acute care stay.

#### ALC periods are not paid as part of the Cost Outlier, therefore ALC claims can be billed in addition to the Cost Outlier claim.

#### 2.3.3.3 Admission Day Claims

For Admission Day claims, the 90 day timely filing regulation applies to the admission date entered on the claim.

Providers have the option of submitting a claim as an Admission Day claim. Admission Day claims are submitted to receive some form of payment in lieu of the APR DRG payment, which cannot be made until the patient is discharged. The payment amount for an Admission Day claim is the rate associated with the hospital's 2960 rate code.

Admission Day claims must be replaced (adjusted) as a DRG claim within 60 days of the payment. If the patient has not been discharged after the 60 day period, the claim should be submitted as an adjusted Admission day claim. All the data will remain the same but the adjudication date of the adjustment will cause the timeliness limitation to be extended for another 60 days. If no adjustment is received, the Admission Day payment will be automatically voided by the system and the admission payment recovered.

Follow these procedures for submission of Admission Day claims:

- The rate code billed on the claim is 2960
- The Admission date is submitted as the from and through date of service
- The patient status code is billed as 30
- No discharge date is reported, and
- One day is entered as the Medicaid Covered Days.

# 2.3.4 Medicaid Policy When Medicaid Coverage Begins or Ends During an Inpatient Stay

# 2.3.4.1 Medicaid Policy When Medicaid Coverage Begins During an Inpatient Stay (rate codes 2946 & 2852 only)

If a member is not Medicaid eligible on the date of admission, but becomes eligible during or for part of the service period, the claim may pend for manual review. If DOH determines payment is warranted, payment will be calculated and remitted. If DOH determines payment is not warranted, the claim will be denied. These claims must be submitted electronically.

For rate code 2946:

Submit claim with the true admission and begin service dates.

- Use covered and non covered days to equal the billing period.
- The claim will pend for manual review by the State.
- DOH staff will review and manually price the pro rated payment to the provider through eMedNY.

For rate code 2852- Psychiatric Exempt

- Claim is billed with the true admission and begin service dates.
- Use covered and non covered days to equal the billing period.
- eMedNY will calculate the full reimbursement which will be pro rated based on the number of eligible days.
- Medicaid does not pay for date of discharge.

### 2.3.4.2 Medicaid Policy When Medicaid Coverage Ends During a Psychiatric Inpatient Stay (rate code 2852 only)

When a member is Medicaid eligible on the date of admission but loses eligibility during a psychiatric stay, submit a claim to eMedNY for the date of admission through the last date of Medicaid eligibility. This claim will reimburse for the period the patient is Medicaid eligible. If the patient subsequently regains Medicaid eligibility without a time lapse in eligibility, submit a claim adjustment (see Interim Billing in section 2.3.2).

### 2.3.5 Medicare Part A Coverage Begins After Inpatient Admission

Special processing is required if a member is covered by Medicaid at admission and becomes eligible for Medicare Part A during that stay. To be paid by Medicaid, submit a paper claim (currently UB-04) to the NYS Department of Health at the address listed below. Include an Explanation of Benefits from all other payers.

Office of Health Insurance Programs Division of OHIP Operations NYS Department of Health 150 Broadway Albany, NY 12204-2736

For additional details, refer to the Inpatient Policy Guidelines available at www.emedny.org by clicking on the link to the web page as follows: <u>Policy Guidelines.</u>

### 2.3.6 Medicaid as Payer of Last Resort

All other sources of payments must be exhausted before billing Medicaid. The following section of the manual explains billing procedures for patients with other sources of coverage. The main topics are as follows:

- Instructions for the Submission of Medicare Crossover Claims
- Medicare as Primary Medicaid as Secondary
- Other Third party Insurance as Primary Medicaid as Secondary

#### 2.3.6.1 Instructions for the Submission of Medicare Crossover Claims

This subsection is intended to familiarize the provider with the submission of crossover claims. Providers can bill claims for Medicare/Medicaid patients to Medicare. When Medicare adjudication is complete, any Part A or Part B claims found on the Medicaid enrollment files with a patient responsibility remaining will be forwarded to Medicaid for processing. The provider's Medicare remittance will indicate that the claim has been crossed over to Medicaid. *Medicare Part-C* (Medicare Managed Care) and *Medicare Part-D* claims are *not* part of this process.

Providers must review Medicare remittances to determine whether claims have been crossed over to Medicaid for processing. Any claim indicated as a crossover by Medicare should not be submitted to Medicaid. If the Medicare remittance does not indicate the claim has been crossed over to Medicaid, the provider should submit the claim directly. Claims for services not covered by Medicare should continue to be submitted directly to Medicaid as policy allows.

If a claim is submitted directly by the provider to Medicaid and subsequently paid prior to receipt of the Medicare crossover claim, both claims will be paid. The provider submitted claim will then be voided automatically. Providers may submit adjustments to Medicaid for their crossover claims.

Electronic remittances from Medicaid for crossover claims will be sent to the default ETIN when the default is set to electronic. If there is no default ETIN, the crossover claims will be reported on a paper remittance. The ETIN application is available at www.emedny.org by clicking on the link to the webpage as follows: <u>Default Electronic Transmitter</u> <u>Identification Number (ETIN) Selection Form</u>.

#### 2.3.6.2 Medicare as Primary – Provider Submitted

If Medicare covered the stay (and there is no ALC), the only payment due is the Deductible/Coinsurance or Life Term Reserve (LTR) amounts – the claim must be billed from Admission to Discharge.

All days are reported as Full-Covered Medicare days.

If some, or all, days are covered as Coinsurance Days or Life Time Reserved (LTR) Days, those Coinsurance and/or LTR days are included in the Total Covered Medicare Days and are repeated in the Coinsurance or LTR Days fields.

The system will pay the reported Part A deductible, which is entered in the CAS Segment and the Coinsurance and/or LTR amounts.

Claims must include all adjustment information as reported in the prior payer's remittance advice.

If Medicare Part A has covered the claim, the Part B patient responsibility may be claimed.

If Medicare *Part A has not covered* the claim, *Medicare Part B patient responsibility will not be paid* and the *Medicare Part B payment must be reported and deducted* from the Medicaid payment.

#### 2.3.6.3 Other Third Party Insurance as Primary – Medicaid as Secondary

If another insurance deductible is being claimed it is entered in the CAS Segment of the electronic claim record, eMedNY will calculate the Medicaid payment and, subtract the reported other Insurance payment, then compare that balance to the deductible claimed. eMedNY will pay the lower of the reported deductible or the balance after subtracting the other insurance payment from the amount Medicaid would pay.

Claims must include all adjustment information as reported in the prior payer's remittance advice.

# 2.4 Supplemental Inpatient Billing Information

This section of the manual contains information on the following topics:

- Inpatient Services Paid "Offline"
- Replacement/Void of Previously Paid Claims
- Medicaid Managed Care Clients
- Hospital Responsibility For Outside Care
- Patient Status Codes

# 2.4.1 Inpatient Services Paid "Off-Line"

Information about Inpatient Services Paid "Off-Line" can be found in the Policy Guidelines section of the Inpatient Manual. These claims must be submitted electronically and are no longer paid off-line. This document is available at www.emedny.org by clicking on the link to the web page as follows: <u>Inpatient Manual</u>.

# 2.4.2 Replacement/Void of Previously Paid Claims

# Do not use the Payer Claim Control Number Segment (Loop 2300) when submitting an original claim or a resubmission of a denied claim.

If submitting an adjustment or a void, enter the appropriate *Transaction Control Number (TCN)* in the Payer Claim Control Number Segment (Loop 2300). A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record.

- If submitting an adjustment (replacement) to a previously paid claim, enter '7' for the Claim Frequency Type Code in the Claim Information Segment (Loop 2300 – CLM05-3).
- If submitting a void to a previously paid claim, enter '8' for the Claim Frequency Type Code in the Claim Information Segment (Loop 2300 – CLM05-3).

When submitting an adjustment or void, the claim must contain the TCN and the originally submitted Billing Provider ID and Member ID.

NOTE: Claim adjustments and voids are subject to the 60 day timely filing policy for claim corrections.

#### Adjustments

An adjustment may be submitted to correct any information on a previously paid claim other than:

- Billing Provider ID
- Member ID

#### Voids

A void is submitted to nullify the original claim in its entirety.

When submitting a void, it must contain the TCN and the originally submitted Billing Provider ID and Member ID.

### 2.4.3 Medicaid Managed Care Members

If a member is enrolled in a Medicaid Managed Care Plan on the day of admission, the managed care plan should be billed and is responsible to pay the claim. Even in cases where the member is disenrolled from the managed care plan during the stay, the managed care plan is responsible for payment.

# 2.4.4 Hospital Responsibility for Outside Care: Reimbursement Policy

Please see the Policy Guidelines section of the Inpatient manual for information. This document is available at www.emedny.org by clicking on the link to the web page as follows: <u>Policy Guidelines.</u>

# 2.4.5 Patient Status Codes

Providers are responsible for accurately reporting a correct patient status code. A patient status code is a two-digit code that identifies where the patient is at the conclusion of a health care facility encounter (this could be the discharge date of an inpatient stay) or at the time end of a billing cycle (the 'through' date of a claim). Please refer to the NUBC Manual for the current/valid list of Codes. The Manual can be purchased from <u>www.NUBC.org</u>.

# 3. Remittance Advice

The Remittance Advice is an electronic, PDF or paper statement issued by eMedNY that contains the status of claim transactions processed by eMedNY during a specific reporting period. Statements contain the following information:

- A listing of all claims (identified by several items of information submitted on the claim) that have entered the computerized processing system during the corresponding cycle
- The status of each claim (denied, paid or pended) after processing
- The eMedNY edits (errors) that resulted in a claim denied or pended
- Subtotals and grand totals of claims and dollar amounts
- Other pertinent financial information such as recoupment, negative balances, etc.

The General Remittance Advice Guidelines contains information on selecting a remittance advice format, remittance sort options, and descriptions of the paper Remittance Advice layout. This document is available at www.emedny.org by clicking: <u>General Remittance Billing Guidelines</u>.

# APPENDIX A Sterilization Consent Form – LDSS-3134

A Sterilization Consent Form, LDSS-3134, must be completed for each sterilization procedure. A supply of these forms, available in English and in Spanish LDSS-3134(S)], can be obtained from the NYSDOH website by clicking on the link to the webpage as follows: Local Districts Social Service Forms

*When claims include services for sterilization procedures, the provider must complete and retain a signed LDSS-3134 [or LDSS-3134(S)] form.* 

If a woman is not Medicaid eligible at the time she signs the LDSS-3134 [or LDSS-3134(S)] form but becomes eligible prior to the procedure and is 21 years of age when the form was signed, the 30 day waiting period starts from the date the LDSS form was signed regardless of the date the woman becomes Medicaid eligible.

A sample Sterilization Consent Form and step-by-step instructions follow on the next pages.

LDSS-3134 (2/01)	PATIENT NAME	CHART NO. RECIPIENT ID NO.	
STERILIZATION CONSENT FORM	1. HOSPITAL/CLINIC		
NOTICE: YOUR DECISION AT AN BENEFITS PROVIDED B	Y TIME NOT TO BE STERILIZED WIL Y PROGRAMS OR PROJECTS REC	NOT RESULT IN THE WITHDRAWAL OR WITHHOLDING OF ANY VING FEDERAL FUNDS.	
CONSENT TO	STERILIZATION	■ STATEMENT OF PERSON OBTAINING CONSENT■	
I have asked for and received in 2 .	nformation about sterilization from	Before 13. signed	l the
(doctor or clinic) information, I was told that the de up to me. I was told that I could do not to be sterilized, my decision v or treatment. I will not lose ar receiving Federal funds, such as getting or for which I may become I UNDERSTAND THAT TH CONSIDERED <b>PERMANENT</b> A DECIDED THAT I DO NOT WAN CHILDREN OR FATHER CHILDF I was told about those tempora available and could be provided t father a child in the future. I ha chosen to be sterilized. I understand that I will be ste <u>3</u> . T associated with the operation ha questions have been answered to I understand that the operation any time and that my decision at	HE STERILIZATION MUST B IND NOT REVERSIBLE. I HAV T TO BECOME PREGNANT, BEA REN. ary methods of birth control that ar o me which will allow me to bear of ave rejected these alternatives ar rilized by an operation know as he discomforts, risks and benefit we been explained to me. All m my satisfaction. will not be done until at least thir rstand that I can change my mind any time not to be sterilized will menefits or medical services provide and was born on <u>4.</u> <u>Month Day Year</u> (Doctor) My conse my signature below. My conse	a final and irreversible procedure and the discomforts, risk benefits associated with it. I counseled the individual to be sterilized that alternative metod be found of birth control are available which are temporary. I explaine sterilization is different because it is permanent. I informed the individual to be sterilized that his/her consent of withdrawn at any time and that he/she will not lose any services or any benefits provided by Federal funds. To the best of my knowledge and belief the individual sterilized is at least 21 years old and appears mentally compare the/She knowlingly and voluntarily requested to be sterilized appears to understand the nature and consequence of procedure.  Signature of person obtaining consent 16.  Facility 17. Address PHYSICIAN'S STATEMENT ■ Shortly before I performed a sterilization operation upon 18. Date of sterilize 20. Lexplained to him/he	I to I s an etho ed th can I heal to I betei d an of ti
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# STERILIZATION CONSENT FORM – LDSS-3134 AND 3134(S) INSTRUCTIONS

#### **Patient Identification**

#### Field 1

Enter the member's name, Medicaid ID number, and chart number.

The hospital or clinic name of is optional.

#### **Consent to Sterilization**

#### Field 2

Enter the name of the individual doctor or clinic obtaining consent. If the sterilization is to be performed in New York City, the physician who performs the sterilization (26) cannot obtain the consent.

#### Field 3

Enter the name of sterilization procedure to be performed.

#### Field 4

Enter the member's date of birth. Check to see that the member is at least 21 years old. If the member is not 21 on the date consent is given (9), Medicaid will not pay for the sterilization.

#### Field 5

Enter the member's name.

#### Field 6

Enter the name of the doctor expected to perform the sterilization. It is understood this may not be the doctor who eventually performs the sterilization (26).

#### Field 7

Enter the name of sterilization procedure.

#### Field 8

The member must sign the form.

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Enter the date of member's signature. This is the date on which the consent was obtained.

The sterilization procedure must be performed no less than 30 days, nor more than 180 days, from this date.

Exceptions to the 30 day rule include:

- instances of premature delivery (23), or
- Emergency abdominal surgery (24/25), when at least 72 hours (three days) have elapsed.

Except in instances of premature delivery (23), or emergency abdominal surgery (24/25) when at least 72 hours (three days) must have elapsed.

#### Field 10

Completion of the race and ethnicity designation is optional.

#### **Interpreter's Statement**

#### Field 11

If the person to be sterilized does not understand the language of the consent form, the services of an interpreter will be required. Enter the language employed.

#### Field 12

The interpreter must sign and date the form.

#### **Statement of Person Obtaining Consent**

#### Field 13

Enter the member's name.

#### Field 14

Enter the name of the sterilization operation.

#### Field 15

The person who obtained consent from the member must sign and date the form. If the sterilization is to be performed in New York City, this person cannot be the operating physician (26).



Enter the name of the facility with which the person who obtained the consent is associated. This may be a clinic, hospital, Midwife's, or physician's office.

#### Field 17

Enter the address of the facility.

#### **Physician's Statement**

The physician should complete and date this form after the sterilization procedure is performed.

#### Field 18

Enter the member's name.

#### Field 19

Enter the date the sterilization procedure was performed.

#### Field 20

Enter the name of the sterilization procedure.

#### Instructions for Use of Alternative Final Paragraphs

If the sterilization was performed at least 30 days from the date of consent (9), then cross out the second paragraph and sign (26) and date the consent form.

If less than 30 days but more than 72 hours has elapsed from the date of consent as a consequence of either premature delivery or emergency abdominal surgery, complete the following fields:

#### Field 21

Specify the type of operation.

#### Field 22

Select one of the check boxes as necessary.

#### Field 23

If the sterilization was scheduled to be performed in conjunction with delivery but the delivery was premature, occurring within the 30-day waiting period, check box one (22) and enter the expected date of delivery (23).



If the member was scheduled to be sterilized but within the 30-day waiting period required emergency abdominal surgery and the sterilization was performed at that time, then check box two (22) and describe the circumstances (25).

#### Field 25

Describe the circumstances of the emergency abdominal surgery.

#### Field 26

The physician who performed the sterilization must sign and date the form.

The date of the physician's signature should indicate that the physician's statement was signed after the procedure was performed, that is, on the day of or a day subsequent to the sterilization.

#### For Sterilizations Performed In New York City

New York City local law requires the presence of a witness chosen by the member when the member consents to sterilization. In addition, upon admission for sterilization, the member is required to review his/her decision to be sterilized and to reaffirm that decision in writing.

#### Witness Certification

#### Field 27

Enter the name of the witness.

#### Field 28

Enter the date the witness observed the consent to sterilization. This date will be the same date of consent to sterilization (9).

#### Field 29

Enter the member's name.

#### Field 30

The witness must sign the form.

#### Field 31

Enter the title, if any, of the witness.

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Enter the date of witness's signature.

#### Reaffirmation

#### Field 33

The member must sign the form.

#### Field 34

Enter the date of the member's signature. This date should be shortly prior to or same as date of sterilization in field 19.

#### Field 35

The witness must sign the form for reaffirmation. This witness need not be the same person whose signature appears in field 30.

#### Field 36

Enter the date of witness's signature.

# APPENDIX B ACKNOWLEDGMENT OF RECEIPT OF HYSTERECTOMY INFORMATION FORM – LDSS-3113

An Acknowledgment of Receipt of Hysterectomy Information Form, LDSS-3113, must be completed for each hysterectomy procedure. A supply of these forms, available in English and in Spanish, can be obtained from the New York State Department of Health's website by clicking on the link to the webpage as follows: Local Districts Social Service Forms

When claims include services for hysterectomy procedures, the provider must complete and retain a signed LDSS-3113 form.

A sample Hysterectomy Consent Form and step-by-step instructions follow on the next pages.

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# ACKNOWLEDGEMENT RECEIPT OF HYSTERECTOMY INFORMATION FORM – LDSS-3113 INSTRUCTIONS

Either Part I or Part II must be completed, depending on the circumstances of the operation. In all cases, Fields 1 and 2 must be completed.

#### Field 1

Enter the member's Medicaid ID number.

#### Field 2

Enter the surgeon's name.

#### Part I: Recipient's Acknowledgement Statement and Surgeon's Certification

This part must be signed and dated by the member or her representative unless one of the following situations exists:

- The member was sterile prior to performance of the hysterectomy;
- The hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible; or
- The member was not a Medicaid member on the day the hysterectomy was performed.

#### Field 3

Enter the member's name.

#### Field 4

The member or her representative must sign the form.

#### Field 5

Enter the date of signature.

#### Field 6

If applicable, the interpreter must sign the form.

If applicable, enter the date of interpreter's signature.

#### Field 8

The surgeon who performed or will perform the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily for family planning purposes.

#### Field 9

Enter the date of the surgeon's signature.

#### Part II: Waiver of Acknowledgement

The surgeon who performs the hysterectomy must complete this Part of the claim form if Part I, the member's Acknowledgment Statement, has not been completed for one of the reasons noted above. This part need not be completed before the hysterectomy is performed.

#### Field 10

Enter the member's name.

#### Field 11

If the member's acknowledgment was *not* obtained because she was sterile prior to performance of the hysterectomy, check this box and briefly describe the cause of sterility, e.g., postmenopausal. This waiver may apply to cases in which the woman was not a Medicaid member at the time the hysterectomy was performed.

#### Field 12

If the member's Acknowledgment was *not* obtained because the hysterectomy was performed in a life-threatening emergency in which prior acknowledgment was not possible, check this box and briefly describe the nature of the emergency. This waiver may apply to cases in which the woman was not a Medicaid member at the time the hysterectomy was performed.

#### Field 13

If the member's Acknowledgment was *not* obtained because she was not a Medicaid member at the time a hysterectomy was performed, but the performing surgeon did inform her before the procedure that the hysterectomy would make her permanently incapable of reproducing, check this box.

The surgeon who performed the hysterectomy must sign the form to certify that the procedure was for medical necessity and not primarily or secondarily for family planning purposes and that one of the conditions indicated in Fields 11, 12, and 13 existed.

#### Field 15

Enter the date of the surgeon's signature.



# APPENDIX C MODIFICATION TRACKING

#### 01/11/2012 Version 2012-01

#### 2.3.1 Inpatient Billing Procedures for APR DRG Claims

• Removed the following statement: "Instructions for claims submitted (including adjustments to previously paid claims) with discharge dates prior to December 1, 2009 are in the DRG section of this manual."

#### 2.3.3 Special Instructions for Other Inpatient Claims

- Removed Pass Day Claims from list of claim types.
- Added Admission Day Claims to list of claim types.

Removed section 2.3.3.6 Pass Day Claims.

Added Section 2.3.3.7 Admission Day Claims.

11/28/2011 Version 2011-02

#### 2. Claims Submission

• Changed wording from inpatient to clinic

#### 2.1 Electronic Claims

• Added information regarding extension of 4010 format submission

#### 2.3.2 Non-DRG Claim Procedures

• Added statement for non DRG ALC claims

#### 2.3.3.1 Alternate Level of Care (ALC)

- Modified ALC Rule 2
- Added Rule 8



- Added statement regarding OFILL
- Corrected date on ALC exhibits

Added section 2.3.3.4 Alternate Level of Care After Medicare Scenarios

2.3.4 Medicaid Policy When Medicaid Coverage Begins During an Inpatient Admission

• Added statement that claims must be billed electronically

2.3.5 Medicare Part A Coverage Begins During Inpatient Admission

- Removed suite information from address.
- 2.4.1 Inpatient Services Paid "Off-Line"
  - Added statement that claims must be billed electronically

Added section 2.4.5 Patient Status Codes

Appendix A Sterilization Consent Form – LDSS-3134

• Removed guidelines for filling out form and submitting form on paper

Appendix B Acknowledgement of Receipt of Hysterectomy Information Form – LDSS-3113

• Removed guidelines for filling out form and submitting form on paper

#### 03/27/2014 Version 2014-01

#### 2.3.3.1 Alternate Level of Care

- Added clarification for rules 1 through 4 (both APR DRG and non-DRG claims)
- Added clarification for rules 5 through 7 (only APR DRG claims)
- Added clarification for rule 8 (only ALC on non-DRG claims)

#### 2.3.3.2 APR DRG and ALC Billing Scenarios

• Added qualifier (only APR DRG claims)

#### 2.3.3.3 Alternate Level of Care After Medicare

- Added qualifier (both APR DRG and non-DRG claims)
- 2.3.3.4 Alternate Level of Care After Medicare Scenarios
  - Added qualifier (only APR DRG claims)



2.3.3.4 A Alternate Level of Care for Medicare Scenarios for Non DRG claims

• Scenarios and instructions for Non DRG claim completion