

**NEW YORK STATE  
MEDICAID PROGRAM**

**HEARING AID/AUDIOLOGY  
SERVICES**

**150002  
BILLING GUIDELINES**

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## Section I – Purpose Statement

The purpose of this document is to assist the provider community in understanding and complying with the New York State Medicaid (NYS Medicaid) requirements and expectations for:

- Billing and submitting claims.
- Interpreting and using the information returned in the Medicaid Remittance Advice.

This document is customized for Hearing Aid/Audiology Services providers and should be used by the provider as an instructional as well as a reference tool.

## Section II – Claims Submission

Hearing Aid/Audiology Services providers can submit their claims to NYS Medicaid in electronic or paper formats.

Providers are required to submit an Electronic/Paper Transmitter Identification Number (ETIN) Application and a Certification Statement before submitting claims to NYS Medicaid. Certification Statements remain in effect and apply to all claims until superseded by another properly executed Certification Statement. You will be asked to update your Certification Statement on an annual basis. You will be provided with renewal information when your Certification Statement is near expiration.

### Pre-requirements for the Submission of Claims

Before submitting claims to NYS Medicaid, all providers need the following:

- An ETIN
- A Certification Statement

#### ETIN

This is a submitter identifier issued by the eMedNY Contractor. All providers are required to have an active ETIN on file with the eMedNY Contractor prior to the submission of claims. ETINs may be issued to an individual provider or provider group (if they are direct billers) and to service bureaus or clearinghouses.

The ETIN application is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

#### [Provider Enrollment Forms](#)

#### **Certification Statement**

All providers, either direct billers or those who bill through a service bureau or clearinghouse, must file a notarized Certification Statement with NYS Medicaid for each ETIN used for billing.

The Certification Statement is good for one year, after which it needs to be renewed for electronic billing continuity under a specific ETIN. Failure to renew the Certification Statement for a specific ETIN will result in claim rejection.

The Certification Statement is available on the third page of the ETIN application at [www.emedny.org](http://www.emedny.org) or can be accessed by clicking on the link above.

## Electronic Claims

Pursuant to the Health Insurance Portability and Accountability Act (HIPAA), Public Law 104-191, which was signed into law August 12, 1996, the NYS Medicaid Program adopted the HIPAA-compliant transactions as the sole acceptable format for electronic claim submission, effective November 2003.

Hearing Aid/Audiology Services providers who choose to submit their Medicaid claims electronically are required to use the HIPAA 837 Professional (837P) transaction. In addition to this document, direct billers may also refer to the sources listed below to comply with the NYS Medicaid requirements.

- **HIPAA 837P Implementation Guide (IG)** explains the proper use of the 837P standards and program specifications. This document is available at [www.wpc-edi.com/hipaa](http://www.wpc-edi.com/hipaa).
- **NYS Medicaid 837P Companion Guide (CG)** is a subset of the IG which provides specific instructions on the NYS Medicaid requirements for the 837P transaction. This document is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below.
- **NYS Medicaid Technical Supplementary Companion Guide** provides technical information needed to successfully transmit and receive electronic data. Some of the topics put forth in this CG are testing requirements, error report information, and communication specifications. This document is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below.

### [eMedNY Companion Guides and Sample Files](#)

## Pre-requirements for the Submission of Electronic Claims

In addition to an ETIN and a Certification Statement, providers need the following before submitting electronic claims to NYS Medicaid:

- A User ID and Password
- A Trading Partner Agreement
- Testing

### **User ID and Password**

Electronic submitters need a user ID and password to access the NYS Medicaid eMedNY system through one of the communication methods available. The user ID and password are issued to the submitter at the time of enrollment in one of the communication methods. The method used to apply for a user ID varies depending on the communication method chosen by the provider. For example: An ePACES user ID is assigned systematically via email while an FTP user ID is assigned after the submission of a Security Packet B.

### **Trading Partner Agreement**

This document addresses certain requirements applicable to the electronic exchange of information and data associated with health care transactions.

The NYS Medicaid Trading Partner Agreement is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

[Provider Enrollment Forms](#)

### **Testing**

Direct billers (either individual providers or service bureaus/clearinghouses that bill for multiple providers) are encouraged to submit production tests to CSC before they start submitting Medicaid claims for the first time after enrollment or any time they update their systems or start using a new system. This testing will assist providers in identifying errors in their system and allow for corrections before they submit actual claims.

Information and instructions regarding testing are available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

[eMedNY Companion Guides and Sample Files](#)

## Communication Methods

The following communication methods are available for submission of electronic claims to NYS Medicaid:

- ePACES
- eMedNY eXchange
- FTP
- CPU to CPU
- eMedNY Gateway
- Simple Object Access Protocol (SOAP)

### ePACES

NYS Medicaid provides a HIPAA-compliant, web-based application that is customized for specific transactions, including the 837P. ePACES, which is provided free of charge, is ideal for providers with small-to-medium claim volume.

The requirements for using ePACES include:

- An ETIN and Certification Statement should be obtained prior to enrollment
- Internet Explorer 4.01 and above or Netscape 4.7 and above
- Internet browser that supports 128-bit encryption and cookies
- Minimum connection speed of 56K
- An accessible email address

The following transactions can be submitted via ePACES:

- 270/271 - Eligibility Benefit Inquiry and Response
- 276/277 - Claim Status Request and Response
- 278 - Prior Approval/Prior Authorization/Service Authorization Request and Response
- 837 - Dental, Professional, and Institutional Claims

ePACES also features the **real time claim submission** functionality under the 837 Professional transaction, which allows immediate adjudication of the claim. When this functionality is used, a claim adjudication status response is sent to the submitter shortly after submission.

To take advantage of ePACES, providers need to follow an enrollment process. Additional enrollment information is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

[Self Help](#)

### **eMedNY eXchange**

eMedNY eXchange is a method in which claims can be submitted and works similarly to typical electronic mail (email). Users are assigned an inbox in the system and are able to send and receive transaction files. The files are attached to the request and sent to eMedNY for processing. The responses are delivered back to the user's inbox where they can be detached and saved locally. **For security reasons, the eMedNY eXchange is accessible only through the eMedNY website [www.emedny.org](http://www.emedny.org).**

Access to the eMedNY eXchange is obtained through an enrollment process. To enroll in eXchange, you must first complete enrollment in ePACES and at least one login attempt must be successful.



## **FTP**

File Transfer Protocol (FTP) is the standard process for batch authorization transmissions. FTP allows users to transfer files from their computer to another computer. FTP is strictly a dial-up connection.

FTP access is obtained through an enrollment process. To obtain a user name and password, you must complete and return a Security Packet B. The Security Packet B is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

[Provider Enrollment Forms](#)

## **CPU to CPU**

This method consists of a direct connection established between the submitter and the processor and it is most suitable for high volume submitters. For additional information regarding this access method, please contact the eMedNY Call Center at 800-343-9000.

## **eMedNY Gateway**

The eMedNY Gateway or Bulletin Board System (BBS) is a dial-up access method that is only available to existing users. CSC encourages new trading partners to adopt a different access method for submissions to NYS Medicaid. (For example: FTP, eMedNY eXchange, SOAP, etc.)

## **Simple Object Access Protocol (SOAP)**

The Simple Object Access Protocol (SOAP) communication method allows trading partners to submit files via the internet under a Service Oriented Architecture (SOA). It is most suitable for users who prefer to develop an automated, systemic approach to file submission.

Access to eMedNY via Simple Object Access Protocol must be obtained through an enrollment process that results in the creation of an eMedNY SOAP Certificate and a SOAP Administrator. Minimum requirements for enrollment include:

- An ETIN and Certification Statement for the enrollee's Provider ID obtained prior to SOAP enrollment
- The enrollee must be a Primary ePACES Administrator **or**
- The enrollee must have existing FTP access to eMedNY

Additional information about 'Getting Started with SOAP' is available on [emedny.org](http://emedny.org) by clicking on the link to the web page below:

[eMedNY Companion Guides and Sample Files](#)

**Notes:**

- For additional information regarding the Simple Object Access Protocol, please send an e-mail to [NYHIPAADESK3@csc.com](mailto:NYHIPAADESK3@csc.com).
- For questions regarding ePACES, eXchange, FTP, CPU to CPU or eMedNY Gateway connections, call the eMedNY Call Center at 800-343-9000.

## Paper Claims

Hearing Aid/Audiology Services providers who choose to submit their claims on paper forms must use the New York State eMedNY-150002 claim form. To view the eMedNY-150002 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

[Hearing Aid – Sample Claim](#)

An ETIN and a Certification Statement are required to submit paper claims. Providers who have a valid ETIN for the submission of electronic claims do not need an additional ETIN for paper submissions. The ETIN and associated certification qualifies the provider to submit claims in both electronic and paper formats.

## General Instructions for Completing Paper Claims

Since the information entered on the claim form is captured via an automated data collection process (imaging), it is imperative that it be legible and placed appropriately in the required fields. The following guidelines will help insure the accuracy of the imaging output.

- All information should be typed or printed.
- Alpha characters (letters) should be capitalized.
- Numbers should be written as close to the example below as possible:

1 2 3 4 5 6 7 8 9 0

- Circles (the letter O, the number 0) must be closed.

- Avoid unfinished characters. For example:

Written As	Intended As	Interpreted As										
<table border="1"> <tr> <td></td> <td></td> <td>6.</td> <td>0</td> <td>0</td> </tr> </table>			6.	0	0	6.00	<table border="1"> <tr> <td></td> <td></td> <td>6.</td> <td>6</td> <td>0</td> </tr> </table> → Zero interpreted as six			6.	6	0
		6.	0	0								
		6.	6	0								

- When typing or printing, stay within the box provided; ensure that no characters (letters or numbers) touch the claim form lines. For example:

Written As	Intended As	Interpreted As		
<table border="1"> <tr> <td>2</td> </tr> </table>	2	2	<table border="1"> <tr> <td>7</td> </tr> </table> → Two interpreted as seven	7
2				
7				
<table border="1"> <tr> <td>3</td> </tr> </table>	3	3	<table border="1"> <tr> <td>2</td> </tr> </table> → Three interpreted as two	2
3				
2				

- Characters should not touch each other. Example:

Written As	Intended As	Interpreted As		
<table border="1"> <tr> <td>23</td> </tr> </table>	23	23	<table border="1"> <tr> <td>illegible</td> </tr> </table> → Entry cannot be interpreted properly	illegible
23				
illegible				

- Do not write between lines.
- Do not use arrows or quotation marks to duplicate information.
- Do not use the dollar sign (\$) to indicate dollar amounts; do not use commas to separate thousands. For example, three thousand should be entered as 3000, not as 3,000.
- For writing, it is best to use a felt tip pen with a fine point. Avoid ballpoint pens that skip; do not use pencils, highlighters, or markers. Only blue or black ink is acceptable.
- If entering information through a computer, ensure that all information is aligned properly, and that the printer ink is dark enough to provide clear legibility.
- Do not submit claim forms with corrections, such as information written over correction fluid or crossed out information. If mistakes are made, a new form should be used.
- Separate forms using perforations; do not cut the edges.
- Do not fold the claim forms.

- Do not use adhesive labels (for example for address); do not place stickers on the form.
- Do not write or use staples on the bar-code area.

The address for submitting claim forms is:

**COMPUTER SCIENCES CORPORATION  
P.O. Box 4601  
Rensselaer, NY 12144-4601**

## **eMedNY-150002 Claim Form**

To view the eMedNY-150002 claim form please click on the link provided below. The displayed claim form is a sample and the information it contains is for illustration purposes only.

[Hearing Aid – Sample Claim](#)

## **General Information About the eMedNY-150002 Claim Form**

Shaded fields are not required to be completed **unless noted otherwise**. Therefore, shaded fields that are not required to be completed in any circumstance are not listed in the instructions that follow.

## **Billing Instructions for Hearing Aid/Audiology Services**

This subsection of the Billing Guidelines covers the specific NYS Medicaid billing requirements for Hearing Aid/Audiology Services providers. Although the instructions that follow are based on the eMedNY-150002 paper claim form, they are also intended as a guideline for electronic billers who should refer to these instructions for finding out what information they need to provide in their claims, what codes they need to use, etc. It is important that providers adhere to the instructions outlined below. Claims that do not conform to the eMedNY requirements as described throughout this document may be rejected, pended, or denied.

## **Instructions for the Submission of Medicare Crossover Claims**

This subsection is intended to familiarize the provider with the submission of crossover claims. Providers can bill claims for Medicare/Medicaid patients to Medicare. Medicare will then reimburse its portion to the provider and the provider's Medicare remittance will indicate that the claim will be crossed over to Medicaid.

Claims for services **not** covered by Medicare should continue to be submitted directly to Medicaid as policy allows. Also, **Medicare Part-C** (Medicare Managed Care) and **Part-D** claims are **not** part of this process.

Providers are urged to review their Medicare remittances for crossovers beginning December 1, 2009, to determine whether their claims have been crossed over to Medicaid for processing. Any claim that was indicated by Medicare as a crossover should not be submitted to Medicaid as a separate claim. If the Medicare remittance does not indicate the claim has been crossed over to Medicaid, the provider should submit the claim directly to Medicaid,

Claims that are denied by Medicare will **not** be crossed over.

Medicaid will deny claims that are crossed over without a Patient Responsibility.

Providers will **not** be able to submit a void to for a claim that has crossed over to Medicaid. All voids must be submitted to Medicare. Medicare will then void the Medicare payment and the cross the claim over to Medicaid.

If a separate claim is submitted directly by the provider to Medicaid for a dual eligible recipient and the claim is paid before the Medicare crossover claim, both claims will be paid. The eMedNY system automatically voids the provider submitted claim in this scenario. Providers may submit adjustments to Medicaid for their crossover claims, because they are processed as a regular adjustment.

Electronic remittances from Medicaid for crossover claims will be sent to the default ETIN when the default is set to electronic. If there is no default ETIN, the crossover claims will be reported on a paper remittance. The Default Electronic Transmitter Identification Number (ETIN) Selection Form is available on [emedny.org](http://emedny.org) by clicking on the link to the web page below:

**[Provider Enrollment Forms](#)**

**Note: For crossover claims, the Locator Code will default to 003 if zip+4 does not match information in the provider's Medicaid file.**

## Field by Field Instructions for the eMedNY-15002 Claim Form

### Header Section: Fields 1 through 23B

The information entered in the Header Section of the claim form (fields 1 through 23B) must apply to all claim lines entered in the Encounter Section of the form.

The following two fields (unnumbered) should only be used to adjust or void a paid claim. Do not write in these fields when preparing an original claim form.

### **ADJUSTMENT/VOID CODE (Upper right corner of the form)**

**Leave this field blank when submitting an original claim or resubmission of a denied claim.**

- If submitting an **adjustment** (replacement) to a previously paid claim, enter 'X' or the value **7** in the 'A' box.
- If submitting a **void** to a previously paid claim, enter 'X' or the value **8** in the 'V' box.

### **ORIGINAL CLAIM REFERENCE NUMBER (Upper Right Corner Of The Form)**

**Leave this field blank when submitting an original claim or resubmission of a denied claim.**

If submitting an adjustment or a void, enter the appropriate **Transaction Control Number (TCN)** in this field. A TCN is a 16-digit identifier that is assigned to each claim document or electronic record regardless of the number of individual claim lines (service date/procedure combinations) submitted in the document or record. For example, a document/record containing a single service date/procedure combination will be assigned a unique, single TCN; a document/record containing five service date/procedure combinations will be assigned a unique, single TCN, which will be shared by all the individual claim lines submitted under that document/record.

### **Adjustment**

An adjustment may be submitted to accomplish any of the following purposes:

- To change information contained in one or more claims submitted on a previously paid TCN
- To cancel one or more claim lines submitted on a previously paid TCN (except if the TCN contained one single claim line or if all the claim lines contained in the TCN are to be voided)

***Adjustment to Change Information***

If an adjustment is submitted to correct information on one or more claim lines sharing the same TCN, follow the instructions below:

- The **Provider ID number**, the **Group ID number**, and the **Patient's Medicaid ID number** must not be adjusted.
- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines originally submitted in the same document/record (all claim lines with the same TCN) and all applicable fields must be completed with the necessary changes.

The adjustment will cause the correction of the adjusted information in the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the TCN based on the adjusted information.

**Example:**

TCN 082619876543200 is shared by three individual claim lines. This TCN was paid on September 16, 2008. After receiving payment, the provider determines that the units of one of the claim line records is incorrect. An adjustment must be submitted to correct the records. Refer to Figures 1A and 1B for an illustration of this example.

Hearing Aid/Audiology Services 15002 Billing Guidelines

Figure 1A: Original Claim Form

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM				ONLY TO BE USED TO ADJUST/VOID PAID CLAIM		A CODE V A V		ORIGINAL CLAIM REFERENCE NUMBER																																	
PATIENT AND INSURED (SUBSCRIBER) INFORMATION																																									
1. PATIENT'S NAME (First, middle, last) <b>JANE SMITH</b>				2. DATE OF BIRTH <b>05/20/1990</b>		2A. TOTAL ANNUAL FAMILY INCOME		3. INSURED'S NAME (First name, middle initial, last name)						4. MEDICARE NUMBER <b>A B 1 2 3 4 5 C</b>		4A. MEDICAD NUMBER																									
4. PATIENT'S ADDRESS (Street, City, State, Zip Code)				5. INSURED'S SEX MALE <input type="checkbox"/> FEMALE <input type="checkbox"/>		5A. PATIENT'S SEX MALE <input checked="" type="checkbox"/> FEMALE <input checked="" type="checkbox"/>		6. PRIVATE INSURANCE NUMBER		GROUP NO.		REC/PROCTY NO.		7. PATIENT'S TELEPHONE NUMBER		8. INSURED'S EMPLOYER OR OCCUPATION																									
9. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL				7. PATIENT'S RELATIONSHIP TO INSURED SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>		10. (WAS CONDITION RELATED TO) PATIENT'S EMPLOYMENT <input checked="" type="checkbox"/> CRIME VICTIM <input type="checkbox"/> AUTO ACCIDENT <input checked="" type="checkbox"/> OTHER LIABILITY <input type="checkbox"/>		11. INSURED'S ADDRESS (Street, City, State, Zip Code)						12. PATIENT'S OR AUTHORIZED SIGNATURE		DATE MM DD YY		13. INSURED'S SIGNATURE																							
PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)																																									
14. DATE OF ONSET OF CONDITION MM DD YY		15. FIRST CONSULTED FOR CONDITION MM DD YY		16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES <input type="checkbox"/> NO <input type="checkbox"/>		16A. EMERGENCY RELATED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		17. DATE PATIENT MAY RETURN TO WORK MM DD YY		18. DATES OF DISABILITY FROM TOTAL PARTIAL MM DD YY		19. DATE OF DISABILITY TO MM DD YY		19A. ADDRESS (OR SIGNATURE SHIP ONLY)		19B. PROF CD		19C. IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>		19D. DX CODE																					
20. NATIONAL DRUG CODE				20A. UNIT		20B. QUANTITY		20C. COST				21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office)						21A. ADDRESS OF FACILITY		22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE YES <input type="checkbox"/> NO <input type="checkbox"/>		LAB CHARGES																			
22A. SERVICE PROVIDER NAME				22B. PROF CD		22C. IDENTIFICATION NUMBER		22D. STERILIZATION ABORTION CODE		22E. STATUS CODE				23. DIAGNOSIS OR NATURE OF ILLNESS: SELECT DIAGNOSIS TO PROCEDURE IN COLUMN 24 BY REFERENCE TO NUMBERS 1-4 IN 24TH COLUMN																											
1.				2.		3.		23A. PRIOR APPROVAL NUMBER <b>0 2 3 4 5 6 7 8 9 0 1 1 1</b>		23B. PAYMENT SOURCE CODE		23C. POSSIBLE DISABILITY Y <input type="checkbox"/> X <input checked="" type="checkbox"/> N <input type="checkbox"/>		23D. EP/SDT OTHP Y <input type="checkbox"/> N <input type="checkbox"/>		23E. FAMILY PLANNING Y <input type="checkbox"/> X <input checked="" type="checkbox"/> N <input type="checkbox"/>		24A. DATE OF SERVICE M M D D Y Y		24B. PLACE		24C. PROCEDURE CD		24D. MOD		24E. MOD		24F. MOD		24G. MOD		24H. DIAGNOSIS CODE		24I. DAYS OR UNITS		24J. CHARGES		24K.		24L.	
24L. HOSPITAL HOURS		FROM		THROUGH		24N. PROC CD		24O. MOD		25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) <b>James Strong</b> SIGNATURE OF PHYSICIAN OR SUPPLIER		26. ACCEPT ASSIGNMENT YES <input type="checkbox"/> NO <input type="checkbox"/>		27. TOTAL CHARGE		28. AMOUNT PAID		29. BALANCE DUE		30. EMPLOYER IDENTIFICATION NUMBER SOCIAL SECURITY NUMBER		31. PHYSICIAN OR SUPPLIER'S NAME, ADDRESS, ZIP CODE <b>ABC Hearing Aid 312 Main Street Anytown, New York 11111</b>																			
25A. PROVIDER IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>				25B. MEDICAD GROUP IDENTIFICATION NUMBER		25C. LOCATOR CODE <b>0 0 3</b>		25D. SA ENCP CODE		25E. MY FEE HAS BEEN PAID YES <input type="checkbox"/> NO <input type="checkbox"/>		32. COUNTY OF SUBMITTAL		32E. DATE SIGNED <b>09 16 08</b>		32. PATIENT'S ACCOUNT NUMBER		33. OTHER REFERRING ORDERING PROVIDER D LICENSE NUMBER		34. PROF CD		35. CASE MANAGER ID		36. TELEPHONE NUMBER ( ) DO NOT WRITE IN THIS SPACE		EXT.		(1008) 04/01/97 - 150002													



Hearing Aid/Audiology Services 15002 Billing Guidelines

Figure 1B: Adjustment

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM				ONLY TO BE USED TO ADJUST/VOID PAID CLAIM		A CODE V 7 V		ORIGINAL CLAIM REFERENCE NUMBER 0 8 2 6 0 1 9 8 7 6 5 4 3 2 0 0																	
<b>PATIENT AND INSURED (SUBSCRIBER) INFORMATION</b>																									
1. PATIENT'S NAME (First, middle, last) <b>JANE SMITH</b>				2. DATE OF BIRTH <b>05/20/1990</b>				3A. TOTAL ANNUAL FAMILY INCOME				3. INSURED'S NAME (First name, middle initial, last name)													
4. PATIENT'S ADDRESS (Street, City, State, Zip Code)				5. INSURED'S SEX MALE <input type="checkbox"/> FEMALE <input type="checkbox"/>				5A. PATIENT'S SEX MALE <input checked="" type="checkbox"/> FEMALE <input checked="" type="checkbox"/>				6. MEDICARE NUMBER <b>A B 1 2 3 4 5 C</b>													
6A. PATIENT'S TELEPHONE NUMBER				6B. PRIVATE INSURANCE NUMBER				6C. GROUP NO.				6D. REPRODUCTIVITY NO.													
7. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL				7. PATIENT'S RELATIONSHIP TO INSURED SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>				8. INSURED'S EMPLOYER OR OCCUPATION																	
9. OTHER HEALTH INSURANCE COVERAGE - (Enter name of Policyholder, Plan Name and Address and Policy or Private Insurance Number)				10. WAS CONDITION RELATED TO PATIENT'S EMPLOYMENT <input checked="" type="checkbox"/> CRIME VICTIM <input type="checkbox"/> AUTO ACCIDENT <input checked="" type="checkbox"/> OTHER LIABILITY <input type="checkbox"/>				11. INSURED'S ADDRESS (Street, City, State, Zip Code)																	
12. PATIENT'S OR AUTHORIZED SIGNATURE				DATE MM DD YY				13. INSURED'S SIGNATURE																	
<b>PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)</b>																									
14. DATE OF ONSET OF CONDITION MM DD YY			15. FIRST CONSULTED FOR CONDITION MM DD YY			16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES <input type="checkbox"/> NO <input type="checkbox"/>			15A. EMERGENCY RELATED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>			17. DATE PATIENT MAY RETURN TO WORK MM DD YY			18. DATES OF DISABILITY FROM TOTAL PARTIAL MM DD YY										
19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE <b>PETER SMITH</b>				19A. ADDRESS (OR SIGNATURE SHIP ONLY)				19B. PROF CO		19C. IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>				19D. DX CODE											
20. NATIONAL DRUG CODE				20A. UNIT		20B. QUANTITY		20C. COST																	
21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office)				21A. ADDRESS OF FACILITY				22. (USE LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE) YES <input type="checkbox"/> NO <input type="checkbox"/>				22B. CHARGES													
22A. SERVICE PROVIDER NAME				22B. PROF CO		22C. IDENTIFICATION NUMBER		22D. STERILIZATION ABORTION CODE				22E. STATUS CODE													
23. DIAGNOSIS OR NATURE OF ILLNESS - SELECTED ICD-9-CM CODE TO BE USED TO BE REFERRED TO NUMBER 1 & 2 WITH ICD-9-CM CODE																									
23A. PRIOR APPROVAL NUMBER <b>0 2 3 4 5 6 7 8 9 0 1 1 1 1</b>																									
23B. PAYMENT SOURCE CODE																									
23C. POSSIBLE DISABILITY Y <input type="checkbox"/> N <input checked="" type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/>																									
23D. FAMILY PLANNING Y <input type="checkbox"/> N <input checked="" type="checkbox"/>																									
24A. DATE OF SERVICE M M D D Y Y				24B. PLACE		24C. PROCEDURE CODE		24D. MOD		24E. MOD		24F. MOD		24G. MOD		24H. DIAGNOSIS CODE		24I. DAYS OR UNITS		24J. CHARGES		24K.		24L.	
<b>0 9 1 6 0 8</b>				<b>1 1</b>		<b>V 5 0 5 0</b>										<b>3 8 9 9</b>				<b>1 4 5 0 0</b>					
<b>0 9 1 6 0 8</b>				<b>1 1</b>		<b>V 5 0 7 0</b>										<b>3 8 9 9</b>				<b>9 0 0 0</b>					
<b>0 9 1 6 0 8</b>				<b>1 1</b>		<b>V 5 2 6 6</b>										<b>3 8 9 9</b>		<b>0 4</b>		<b>3 0 0</b>					
24M. INPATIENT HOSPITAL VISITS				FROM		THROUGH		24N. PROC CD		24O. MOD															
25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) <b>James Strong</b> SIGNATURE OF PHYSICIAN OR SUPPLIER																									
25A. PROVIDER IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>																									
25B. MEDICARE GROUP IDENTIFICATION NUMBER																									
25C. LOCATOR CODE <b>0 0 3</b>																									
25D. SA ENDP CODE																									
25E. MY FEE HAS BEEN PAID YES <input type="checkbox"/> NO <input type="checkbox"/>																									
25F. DATE SIGNED <b>10 06 08</b>				32. PATIENT'S ACCOUNT NUMBER				33. OTHER REFERRING ORDERING PROVIDER D LICENSE NUMBER				34. PROF CO				35. CASE MANAGER ID									
25G. COUNTY OF SUBMITTAL				25H. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID									
25I. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25J. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25K. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25L. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25M. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25N. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25O. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25P. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25Q. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25R. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25S. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25T. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25U. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25V. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25W. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25X. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25Y. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													
25Z. DATE SIGNED				33. PATIENT'S ACCOUNT NUMBER				34. PROF CO				35. CASE MANAGER ID													

***Adjustment to Cancel One or More Claims Originally Submitted on the Same Document/Record (TCN)***

An adjustment should be submitted to cancel or void one or more individual claim lines that were originally submitted on the same document/record and share the same TCN. The following instructions must be followed:

- The adjustment must be submitted in a new claim form (copy of the original form is unacceptable).
- The adjustment must contain all claim lines submitted in the original document (all claim lines with the same TCN) **except for the claim(s) line(s) to be voided**; these claim lines must be omitted in the adjustment. All applicable fields must be completed.

The adjustment will cause the cancellation of the omitted individual claim lines from the TCN history records as well as the cancellation of the original TCN payment and the re-pricing of the new TCN (Adjustment) based on the adjusted information.

**Example:**

TCN 0826018765432100 contained three individual claim lines, which were paid on September 16, 2008. Later it was determined that one of the claims was incorrectly billed since the service was never rendered. The claim line for that service must be cancelled to reimburse Medicaid for the overpayment. An adjustment should be submitted. Refer to Figures 2A and 2B for an illustration of this example.


Hearing Aid/Audiology Services 15002 Billing Guidelines

Figure 2A: Original Claim

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM				ONLY TO BE USED TO ADJUST/VOID PAID CLAIM		A CODE V		ORIGINAL CLAIM REFERENCE NUMBER																					
PATIENT AND INSURED (SUB SCRIBER) INFORMATION														A		V													
1. PATIENT'S NAME (First, middle, last) <b>JANE SMITH</b>				2. DATE OF BIRTH <b>05/20/1990</b>		2A. TOTAL ANNUAL FAMILY INCOME		3. INSURED'S NAME (First name, middle initial, last name)																					
4. PATIENT'S ADDRESS (Street, City, State, Zip Code)				5. INSURED'S SEX MALE <input type="checkbox"/> FEMALE <input type="checkbox"/>		5A. PATIENT'S SEX MALE <input checked="" type="checkbox"/> FEMALE <input checked="" type="checkbox"/>		6. MEDICARE NUMBER <b>A B 1 2 3 4 5 C</b>					6A. MEDICATION NUMBER																
6. PATIENT'S TELEPHONE NUMBER				7. PATIENT'S RELATIONSHIP TO INSURED SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>		8. PRIVATE INSURANCE NUMBER		9. INSURED'S EMPLOYER OR OCCUPATION					GROUP NO.		REC/PROCTY NO.														
9. OTHER HEALTH INSURANCE COVERAGE - (Enter name of Policyholder, Plan Name and Address and Policy or Private Insurance Number)				10. WAS CONDITION RELATED TO PATIENT'S EMPLOYMENT <input checked="" type="checkbox"/> CRIME VICTIM <input type="checkbox"/> AUTO ACCIDENT <input checked="" type="checkbox"/> OTHER LIABILITY <input type="checkbox"/>		11. INSURED'S ADDRESS (Street, City, State, Zip Code)																							
12. PATIENT'S OR AUTHORIZED SIGNATURE				DATE MM DD YY		13. INSURED'S SIGNATURE																							
PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)																													
14. DATE OF ONSET OF CONDITION MM DD YY			15. FIRST CONSULTED FOR CONDITION MM DD YY			16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES <input type="checkbox"/> NO <input type="checkbox"/>			15A. EMERGENCY RELATED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>			17. DATE PATIENT MAY RETURN TO WORK MM DD YY			18. DATES OF DISABILITY FROM TOTAL PARTIAL MM DD YY			19. TO MM DD YY											
19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE <b>PETER SMITH</b>						19A. ADDRESS (OR SIGNATURE SHIP ONLY)						19B. PROF CD			19C. IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>			19D. DX CODE											
20. NATIONAL DRUG CODE			20A. UNIT			20B. QUANTITY			20C. COST																				
21. NAME OF FACILITY WHERE SERVICES RENDERED (If other than home or office)						21A. ADDRESS OF FACILITY						22. (USE LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE) YES <input type="checkbox"/> NO <input type="checkbox"/>			LAB CHARGES														
22A. SERVICE PROVIDER NAME						22B. PROF CD			22C. IDENTIFICATION NUMBER			22D. STERILIZATION ABORTION CODE			22E. STATUS CODE														
23. DIAGNOSIS OR NATURE OF ILLNESS - SELECT DIAGNOSIS TO BE CHARGED TO BE SUBJECT TO NUMBERS 1 & 3 WITH DRUG CODE														23F. POSSIBLE DISABILITY Y <input type="checkbox"/> N <input checked="" type="checkbox"/>		23G. SPOT OTHP Y <input type="checkbox"/> N <input type="checkbox"/>		23H. FAMILY PLANNING Y <input type="checkbox"/> N <input checked="" type="checkbox"/>		23A. PRIOR APPROVAL NUMBER <b>0 2 3 4 5 6 7 8 9 0 1 1 1</b>						23B. PAYMENT SOURCE CODE			
24A. DATE OF SERVICE M M D D Y Y		24B. PLACE		24C. PROCEDURE CODE		24D. MOD		24E. MOD		24F. MOD		24G. MOD		24H. DIAGNOSIS CODE		24I. DAYS OR UNITS		24J. CHARGES		24K.		24L.							
<b>0 9 1 6 0 8</b>		<b>1 1</b>		<b>V 5 0 5 0</b>								<b>3 8 9 9</b>				<b>1 4 5 0 0</b>													
<b>0 9 1 6 0 8</b>		<b>1 1</b>		<b>V 5 0 7 0</b>								<b>3 8 9 9</b>				<b>9 0 0 0</b>													
<b>0 9 1 6 0 8</b>		<b>1 1</b>		<b>V 5 2 6 6</b>								<b>3 8 9 9</b>		<b>0 2</b>		<b>1 5 0</b>													
24M. INPATIENT HOSPITAL DAYS		FROM		THROUGH		24N. PROC CD		24O. MOD																					
25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) <b>James Strong</b> SIGNATURE OF PHYSICIAN OR SUPPLIER														26. ACCEPT ASSIGNMENT YES <input type="checkbox"/> NO <input type="checkbox"/>				27. TOTAL CHARGE				28. AMOUNT PAID				29. BALANCE DUE			
30. EMPLOYER IDENTIFICATION NUMBER / SOCIAL SECURITY NUMBER														31. PHYSICIAN OR SUPPLIER'S NAME, ADDRESS, ZIP CODE <b>ABC Hearing Aid 312 Main Street Anytown, New York 11111</b>				32. TELEPHONE NUMBER ( ) EXT. DO NOT WRITE IN THIS SPACE											
25A. PROVIDER IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>				25B. MEDICARE GROUP IDENTIFICATION NUMBER		25C. LOCATOR CODE <b>0 0 3</b>		25D. SA ENDP CODE		25E. MY FEE HAS BEEN PAID YES <input type="checkbox"/> NO <input type="checkbox"/>																			
COUNTRY OF SUBMITTAL				25F. DATE SIGNED <b>09 16 08</b>		32. PATIENT'S ACCOUNT NUMBER		34. PROF CD		35. CASE MANAGER ID		A B C 1 2 3 4 5																	
33. OTHER REFERRING ORDERING PROVIDER / LICENSE NUMBER				34. PROF CD		35. CASE MANAGER ID																							

Hearing Aid/Audiology Services 15002 Billing Guidelines

Figure 2B: Adjustment

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM				ONLY TO BE USED TO ADJUST/VOID PAID CLAIM		A CODE V		ORIGINAL CLAIM REFERENCE NUMBER																			
 DO NOT STAMP IN BARCODE AREA				1. PATIENT'S NAME (Print, middle init) <b>JANE SMITH</b>		2. DATE OF BIRTH <b>05201990</b>		3. INSURED'S NAME (Print name, middle initial last name)		0 8 2 6 0 1 8 7 6 5 4 3 2 1 0 0																	
				4. PATIENT'S ADDRESS (Street, City, State, Zip Code)		5. INSURED'S SEX MALE <input type="checkbox"/> FEMALE <input checked="" type="checkbox"/>		6. PATIENT'S SEX MALE <input checked="" type="checkbox"/> FEMALE <input checked="" type="checkbox"/>		7. MEDICARE NUMBER <b>A B 1 2 3 4 5 C</b>					8. MEDICAID NUMBER												
9. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL				10. WAS CONDITION RELATED TO PATIENT'S EMPLOYMENT <input checked="" type="checkbox"/> CRIME VICTIM <input checked="" type="checkbox"/> AUTO ACCIDENT <input checked="" type="checkbox"/> OTHER LIABILITY <input type="checkbox"/>				11. INSURED'S EMPLOYER OR OCCUPATION		12. PRIVATE INSURANCE NUMBER		13. GROUP NO.		14. REC PRODUCT NO.		15. INSURED'S ADDRESS (Street, City, State, Zip Code)											
16. PATIENT'S OR AUTHORIZED SIGNATURE				DATE MM DD YY		17. INSURED'S SIGNATURE		18. DATE OF ONSET OF CONDITION MM DD YY		19. FIRST CONSULTED FOR CONDITION MM DD YY		20. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		21. EMERGENCY RELATED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		22. DATE PATIENT MAY RETURN TO WORK MM DD YY		23. DATES OF DISABILITY TOTAL PARTIAL FROM TO MM DD YY MM DD YY									
24. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE <b>PETER SMITH</b>				25. ADDRESS (OR SIGNATURE SHIP ONLY)				26. PROF CO		27. IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>		28. DIX CODE		29. NATIONAL DRUG CODE		30. UNIT		31. QUANTITY		32. COST							
33. NAME OF FACILITY (WHERE SERVICES RENDERED) (If other than home or office)				34. ADDRESS OF FACILITY				35. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		36. LAB CHARGES		37. SERVICE PROVIDER NAME		38. PROF CO		39. IDENTIFICATION NUMBER		40. STERILIZATION/ABORTION CODE		41. STATUS CODE							
42. DIAGNOSIS OR NATURE OF ILLNESS: <u>SEPARATE DIAGNOSES TO PROCEDURE IN COLUMN 24H BY REFERENCE TO NUMBER 1, 2, ETC. ONLY CODE</u>				43. POSSIBLE DISABILITY Y <input type="checkbox"/> N <input checked="" type="checkbox"/>		44. EPID/OTHP Y <input type="checkbox"/> N <input checked="" type="checkbox"/>		45. FAMILY PLANNING Y <input type="checkbox"/> N <input checked="" type="checkbox"/>		46. PRIOR APPROVAL NUMBER <b>0 2 3 4 5 6 7 8 9 0 1 1 1 1</b>		47. PAYMENT SOURCE CODE		48. DATE OF SERVICE M M D D Y Y		49. PLACE M M D D Y Y		50. PROCEDURE CODE <b>V 5 0 5 0</b>		51. MOD <b>3 8 9 9</b>		52. DAYS OR UNITS		53. CHARGES <b>1 4 5 0 0</b>		54. CHARGES <b>9 0 0 0</b>	
55. FROM MM DD YY				56. THROUGH MM DD YY				57. PROC CO		58. MOD		59. DATE OF SERVICE M M D D Y Y		60. PLACE M M D D Y Y		61. PROCEDURE CODE		62. MOD		63. DAYS OR UNITS		64. CHARGES		65. CHARGES			
66. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) <b>James Strong</b> SIGNATURE OF PHYSICIAN OR SUPPLIER				67. ACCEPT ASSIGNMENT YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>				68. EMPLOYER/IDENTIFICATION NUMBER/SOCIAL SECURITY NUMBER		69. TOTAL CHARGE		70. AMOUNT PAID		71. BALANCE DUE		72. PROVIDER IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>		73. MEDICAID GROUP IDENTIFICATION NUMBER		74. LOCATOR CODE <b>0 0 3</b>		75. SA EXCP CODE		76. MY FEE HAS BEEN PAID YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		77. PHYSICIAN OR SUPPLIER'S NAME, ADDRESS, ZIP CODE <b>ABC Hearing Aid 312 Main Street Anytown, New York 11111</b>	
78. COUNTY OF SUBMITTAL				79. DATE SIGNED <b>10 06 08</b>				80. PATIENT'S ACCOUNT NUMBER		81. PHYSICIAN OR SUPPLIER'S TELEPHONE NUMBER <b>A B C 1 1 2 3 4 5</b>		82. OTHER REFERRING ORDERING PROVIDER LICENSE NUMBER		83. PROF CO		84. CASE MANAGER ID		85. TELEPHONE NUMBER ( ) EXT.		86. DO NOT WRITE IN THIS SPACE		87. (1005) 01/2009 - 150002					

## **Void**

A void is submitted to nullify **all** individual claim lines originally submitted on the same document/record and sharing the same TCN.

When submitting a void, please follow the instructions below:

- The void must be submitted on a new claim form (copy of the original form is unacceptable).
- The void must contain all the claim lines to be cancelled and all applicable fields must be completed.

Voids cause the cancellation of the original TCN history records and payment.

**Note: Crossover claims cannot be voided through Medicaid. If a void is necessary, the void must be submitted to Medicare and all individual claim lines will be voided. If only the Medicaid portion is incorrect, then an adjustment should be submitted to Medicaid.**

### **Example:**

TCN 0826011234567800 contained two claim lines, which were paid on September 16, 2008. Later, the provider became aware that the patient had another insurance coverage. The other insurance was billed, and the provider was paid in full for all the services. Medicaid must be reimbursed by submitting a void for the two claim lines paid in the specific TCN. Refer to Figures 3A and 3B for an illustration of this example.



Hearing Aid/Audiology Services 15002 Billing Guidelines

Figure 3B: Void

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM			ONLY TO BE USED TO ADJUST/VOID PAID CLAIM		A CODE V A X		ORIGINAL CLAIM REFERENCE NUMBER 0 8 2 6 0 1 1 2 3 4 5 6 7 8 0 0														
PATIENT AND INSURED (SUBSCRIBER) INFORMATION																					
1. PATIENT'S NAME (Print, middle, last) <b>ROBERT JOHNSON</b>			2. DATE OF BIRTH <b>06031956</b>			3A. TOTAL ANNUAL FAMILY INCOME		3. INSURED'S NAME (Print name, middle initial, last name)													
4. PATIENT'S ADDRESS (Street, City, State, Zip Code)			5. INSURED'S SEX MALE <input type="checkbox"/> FEMALE <input type="checkbox"/>		5A. PATIENT'S SEX MALE <input checked="" type="checkbox"/> FEMALE <input checked="" type="checkbox"/>		6. MEDICARE NUMBER					6A. MEDICAD NUMBER <b>AB12345C</b>									
9. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL			7. PATIENT'S RELATIONSHIP TO INSURED SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>			8. PRIVATE INSURANCE NUMBER		GROUP NO.		RECIPIENCY NO.			9. INSURED'S EMPLOYER OR OCCUPATION								
9. OTHER HEALTH INSURANCE COVERAGE - (Give name of Policyholder, Plan Name and Address, and Policy or Plan Insurance Number)			10. WAS CONDITION RELATED TO PATIENT'S EMPLOYMENT <input checked="" type="checkbox"/> CRIME VICTIM <input checked="" type="checkbox"/> AUTO ACCIDENT <input checked="" type="checkbox"/> OTHER LIABILITY <input checked="" type="checkbox"/>			11. INSURED'S ADDRESS (Street, City, State, Zip Code)															
12. PATIENT'S OR AUTHORIZED SIGNATURE					DATE MM DD YY		13. INSURED'S SIGNATURE														
PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)																					
14. DATE OF ONSET OF CONDITION MM DD YY			15. FIRST CONSULTED FOR CONDITION MM DD YY			16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES <input type="checkbox"/> NO <input type="checkbox"/>		15A. EMERGENCY RELATED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		17. DATE PATIENT MAY RETURN TO WORK MM DD YY		18. DATES OF DISABILITY TOTAL PARTIAL FROM MM DD YY TO MM DD YY									
19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE <b>PETER SMITH</b>			19A. ADDRESS (OR SIGNATURE IF P ONLY)			19B. PROF CD		19C. IDENTIFICATION NUMBER <b>1123456789</b>			19D. DX CODE										
20. NATIONAL DRUG CODE			20A. UNIT		20B. QUANTITY		20C. COST														
21. NAME OF FACILITY (WHERE SERVICES RENDERED) (If other than home or office)					21A. ADDRESS OF FACILITY					22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE YES <input type="checkbox"/> NO <input type="checkbox"/>		LAB CHARGES									
22A. SERVICE PROVIDER NAME					22B. PROF CD		22C. IDENTIFICATION NUMBER			22D. STERILIZATION ABORTION CODE		22E. STATUS CODE									
23. DIAGNOSIS OR NATURE OF ILLNESS (SELECT DIAGNOSIS TO PROCEDURE IN COLUMN A; BY REFERENCE TO NUMBERS 1, 2, 3, ETC. OR DRUG CODE)																					
1. <input type="checkbox"/> 2. <input type="checkbox"/> 3. <input type="checkbox"/>																					
23A. PRIOR APPROVAL NUMBER <b>02345678901111</b>																					
24A. DATE OF SERVICE M M D D Y Y		24B. PLACE		24C. PROCEDURE CD		24D. MOD		24E. MOD		24F. MOD		24G. MOD		24H. DIAGNOSIS CODE <b>389.9</b>		24I. DAYS OR UNITS		24J. CHARGES <b>145.00</b>		24K.	
<b>091608</b>		<b>11</b>		<b>V5050</b>										<b>389.9</b>				<b>145.00</b>			
<b>091608</b>		<b>11</b>		<b>V5070</b>										<b>389.9</b>				<b>90.00</b>			
24L. INCIDENT HOSPITAL DATES FROM MM DD YY THROUGH MM DD YY		24M. PROC CD		24N. MOD																	
25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF) <b>James Strong</b> SIGNATURE OF PHYSICIAN OR SUPPLIER 25A. PROVIDER IDENTIFICATION NUMBER <b>1123456789</b>																					
25B. MEDICAD GROUP IDENTIFICATION NUMBER					25C. LOCATOR CODE <b>003</b>			25D. SA EXOP CODE		25E. MY FEE HAS BEEN PAID YES <input type="checkbox"/> NO <input type="checkbox"/>			27. TOTAL CHARGE		28. AMOUNT PAID		29. BALANCE DUE				
30. EMPLOYER IDENTIFICATION NUMBER / SOCIAL SECURITY NUMBER					31. PHYSICIAN OR SUPPLIER'S NAME, ADDRESS, ZIP CODE <b>ABC Hearing Aid 312 Main Street Anytown, New York 11111</b>			TELEPHONE NUMBER ( )		EXT.											
32. COUNTY OF SUBMITTAL			32B. DATE SIGNED <b>100608</b>			32A. PATIENT'S ACCOUNT NUMBER			34. PROF CD		35. CASE MANAGER ID <b>ABC12345</b>										
33. OTHER REFERRING ORDERING PROVIDER LICENSE NUMBER																					

**Fields 1, 2, 5A, and 6A require information obtained from the Client's (Patient's) Common Benefit Identification Card.**

**PATIENT'S NAME (Field 1)**

Enter the patient's first name, followed by the last name.

**DATE OF BIRTH (Field 2)**

Enter the patient's birth date. The birth date must be in the format MMDDYYYY.

**Example:** Mary Brandon was born on January 2<sup>nd</sup>, 1974.

2.							
DATE OF BIRTH							
0	1	0	2	1	9	7	4

**PATIENT'S SEX (Field 5A)**

Place an 'X' in the appropriate box to indicate the patient's sex.

**MEDICAID NUMBER (Field 6A)**

Enter the patient's ID number (Client ID number). Medicaid Client ID numbers are assigned by NYS Medicaid and are composed of eight characters in the format AANNNNNA, where A = alpha character and N = numeric character.

**Example:**

6A.							
MEDICAID NUMBER							
A	A	1	2	3	4	5	W

**WAS CONDITION RELATED TO (Field 10)**

If applicable, place an 'X' in the appropriate box to indicate that the service rendered to the patient was for a condition resulting from an accident or a crime. Select the boxes in accordance to the following:

- Patient's Employment**  
Use this box to indicate Worker's Compensation. Leave this box blank if condition is related to patient's employment, but not to Worker's Compensation.
- Crime Victim**  
Use this box to indicate that the condition treated was the result of an assault or crime.



- **Auto Accident**

Use this box to indicate Automobile No-Fault. Leave this box blank if condition is related to an auto accident other than no-fault or if no-fault benefits are exhausted.

- **Other Liability**

Use this box to indicate that the condition was an accident-related injury of a different nature from those indicated above.

If the condition being treated is not related to any of these situations, leave these boxes blank.

**EMERGENCY RELATED (Field 16A)**

Leave this field blank.

**NAME OF REFERRING PHYSICIAN OR OTHER SOURCE (Field 19)**

Enter the ordering provider's name in this field.

**ADDRESS [Or Signature - SHF Only] (Field 19A)**

If the ordering provider and the Hearing Aid dispenser or Audiologist are part of the same **Shared Health Facility**, obtain the ordering provider's signature in this field.

**PROF CD [Profession Code - Ordering /Referring Provider] (Field 19B)**

If an audiometric examination is recommended by a physician with a specialty other than otolaryngology, enter the appropriate Profession Code for the specialty.

Profession Codes are available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

[eMedNY Crosswalks](#)

**IDENTIFICATION NUMBER [Ordering/Referring Provider] (Field 19C)**

**For Ordering Provider:** enter the ordering provider's National Provider Identifier (NPI) in this field.

**For Referring Provider:** enter the Referring Provider's NPI.

**Note: A facility ID cannot be used for the Ordering/Referring Provider. In those instances where a service was ordered by a facility, the NPI of a practitioner at the facility ordering the service, must be entered in this field.**

If no referral was involved, leave this field blank.

**DX CODE (Field 19D)**

Leave this field blank.

**Drug Claims Section: Fields 20 to 20C**

The following instructions apply to drug code claims only:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L. Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

**NDC [National Drug Code](Field 20)**

National Drug Code is a unique code that identifies a drug labeler/vendor, product and trade package size.

Enter the NDC as an 11-digit sequence of numbers. Do not use spaces, hyphens or other punctuation marks in this field.

**Note: Providers must pay particular attention to placement of zeroes because the labeler of a particular drug package may have omitted preceding (leading) zeros in any one of the NDC segments. The provider must enter the required leading zeros within the affected segment.**

**Examples of the NDC and leading zero placement:**

**Package NDC Number Configuration**  
 XXXX-XXXX-XX  
 4 + 4 + 2 = 10

**Correct Leading Zero Placement for 5-4-2 = 11**  
 0XXXX-XXXX-XX  
 5 + 4 + 2 = 11

**NDC Field Example:**

20.-NATIONAL DRUG CODE <sup>o</sup>										
0	X	X	X	X	X	X	X	X	X	X

XXXXX-XXX-XX  
 5 + 3 + 2 = 10

XXXXX-0XXX-XX  
 5 + 4 + 2 = 11

20.-NATIONAL DRUG CODE <sup>o</sup>										
X	X	X	X	X	0	X	X	X	X	X

XXXXX-XXXX-X  
 5 + 4 + 1 = 10

XXXXX-XXXX-0X  
 5 + 4 + 2 = 11

20.-NATIONAL DRUG CODE <sup>o</sup>										
X	X	X	X	X	X	X	X	X	0	X

**Unit (Field 20A)**

Use one of the following when completing this entry:

- UN** = Unit
- F2** = International Unit
- GR** = Gram
- ML** = Milliliter

**Quantity (Field 20B)**

Enter the numeric quantity administered to the client. Report the quantity in relation to the decimal point.

**Note:** The preprinted decimal point must be rewritten in **blue** or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in **blue** or black ink.

**Example:**

20B.-QUANTITY <sup>o</sup>										
							.	1	5	0

**Cost (Field 20C)**

Enter based on price per unit (e.g. if administering 0.150 grams **(GM)**, enter the cost of only one gram or unit):

Example:

20C.-COST*						
°		4	5.0	0		

**Note: The preprinted decimal point must be rewritten in blue or black ink when entering a value in this field. The claim will not process correctly if the decimal is not entered in blue or black ink.**

What follows is a sample of how a drug code claim would be submitted with another service rendered on the same day.

Sample Drug Code Claim

MEDICAL ASSISTANCE HEALTH INSURANCE CLAIM FORM TITLE XIX PROGRAM				ONLY TO BE USED TO ADJUST/VOID PAID CLAIM		A CODE V A V		ORIGINAL CLAIM REFERENCE NUMBER																									
PATIENT AND INSURED (SUBSCRIBER) INFORMATION														1. PATIENT'S NAME (Print, middle last) <b>JANE SMITH</b>		2. DATE OF BIRTH <b>05/20/1990</b>		2A. TOTAL ANNUAL FAMILY INCOME		3. INSURED'S NAME (First name, middle initial, last name)													
4. PATIENT'S ADDRESS (Street, City, State, Zip Code)														5. INSURED'S SEX MALE <input type="checkbox"/> FEMALE <input checked="" type="checkbox"/>		5A. PATIENT'S SEX MALE <input checked="" type="checkbox"/> FEMALE <input checked="" type="checkbox"/>		6. MEDICARE NUMBER <b>A B 1 2 3 4 5 C</b>					6A. MEDICARD NUMBER										
														5B. PATIENT'S TELEPHONE NUMBER										5C. PRIVATE INSURANCE NUMBER					GROUP NO.		REQ. PROCTY. NO.		
7. PATIENT'S EMPLOYER, OCCUPATION OR SCHOOL														7. PATIENT'S RELATIONSHIP TO INSURED SELF <input type="checkbox"/> SPOUSE <input type="checkbox"/> CHILD <input type="checkbox"/> OTHER <input type="checkbox"/>				8. INSURED'S EMPLOYER OR OCCUPATION															
9. OTHER HEALTH INSURANCE COVERAGE - Enter name of Policyholder, Plan Name and Address and Policy or Private Insurance Number														10. WAS CONDITION RELATED TO PATIENT'S EMPLOYMENT <input checked="" type="checkbox"/> CRIME VICTIM <input checked="" type="checkbox"/> AUTO ACCIDENT <input checked="" type="checkbox"/> OTHER LIABILITY <input checked="" type="checkbox"/>				11. INSURED'S ADDRESS (Street, City, State, Zip Code)															
12. PATIENT'S OR AUTHORIZED SIGNATURE														DATE MM DD YY		13. INSURED'S SIGNATURE																	
PHYSICIAN OR SUPPLIER INFORMATION (REFER TO REVERSE BEFORE COMPLETING AND SIGNING)														14. DATE OF ONSET OF CONDITION MM DD YY		15. FIRST CONSULTED FOR CONDITION MM DD YY		16. HAS PATIENT EVER HAD SAME OR SIMILAR SYMPTOMS YES <input type="checkbox"/> NO <input type="checkbox"/>		16A. EMERGENCY RELATED YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>		17. DATE PATIENT MAY RETURN TO WORK MM DD YY		18. DATES OF DISABILITY FROM MM DD YY TO MM DD YY TOTAL PARTIAL									
19. NAME OF REFERRING PHYSICIAN OR OTHER SOURCE <b>Peter Smith</b>														19A. ADDRESS (OR SIGNATURE IF ONLY)				19B. PROF. CD.		19C. IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>		19D. DX CODE											
20. NATIONAL DRUG CODE <b>0 0 7 0 3 6 8 0 1 0 1</b>				20A. UNIT <b>G R</b>		20B. QUANTITY <b>0 1 5 0</b>		20C. COST <b>4 5 0 0</b>																									
21. NAME OF FACILITY (WHERE SERVICES RENDERED) (If other than home or office)														21A. ADDRESS OF FACILITY				22. WAS LABORATORY WORK PERFORMED OUTSIDE YOUR OFFICE YES <input type="checkbox"/> NO <input type="checkbox"/>		LAB CHARGES													
22A. SERVICE PROVIDER NAME														22B. PROF. CD.		22C. IDENTIFICATION NUMBER		22D. STERILIZATION ABORTION CODE		22E. STATUS CODE													
23. DIAGNOSIS OR NATURE OF ILLNESS (RELATE DIAGNOSIS TO PROCEDURE IN COLUMN A BY REFERRING TO NUMBERS 1, 2, 3 ETC. CHECK CODES)														23A. PRIOR APPROVAL NUMBER		23B. PAYMENT SOURCE CODE <b>1 1</b>		23C. POSSIBLE DISABILITY Y <input type="checkbox"/> N <input checked="" type="checkbox"/>		23D. EPSPOT O/THP Y <input type="checkbox"/> N <input type="checkbox"/>		23E. FAMILY PLANNING Y <input type="checkbox"/> N <input checked="" type="checkbox"/>											
24A. DATE OF SERVICE M M D D Y Y		24B. PLACE		24C. PROCEDURE CD		24D. MOD		24E. MOD		24F. MOD		24G. MOD		24H. DIAGNOSIS CODE <b>1 6 2 9</b>		24I. DAYS OR UNITS		24J. CHARGES <b>6 7 5</b>		24K.		24L.											
<b>0 9 0 9 0 9</b>		<b>1 1</b>		<b>J 1 9 5 5</b>										<b>1 6 2 9</b>				<b>3 5 0 0</b>															
<b>0 9 0 9 0 9</b>		<b>1 1</b>		<b>9 4 6 1 0</b>										<b>1 6 2 9</b>				<b>3 5 0 0</b>															
24M. INPATIENT HOSPITAL VISITS		FROM MM DD YY		THROUGH MM DD YY		24N. PROC CD		24O. MOD																									
25. CERTIFICATION (I CERTIFY THAT THE STATEMENTS ON THE REVERSE SIDE APPLY TO THIS BILL AND ARE MADE A PART HEREOF)														26. ACCEPT ASSIGNMENT YES <input type="checkbox"/> NO <input type="checkbox"/>		27. TOTAL CHARGE		28. AMOUNT PAID		29. BALANCE DUE													
<b>James Strong</b> SIGNATURE OF PHYSICIAN OR SUPPLIER														30. EMPLOYER IDENTIFICATION NUMBER / SOCIAL SECURITY NUMBER				31. PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE <b>ABC Hearing Aid 312 Main Street Anytown, New York 11111</b>															
25A. PROVIDER IDENTIFICATION NUMBER <b>1 1 2 3 4 5 6 7 8 9</b>														25B. MEDICARD GROUP IDENTIFICATION NUMBER		25C. LOCATOR CODE <b>0 0 3</b>		25D. SA EXCP CODE		25E. MY FEE HAS BEEN PAID YES <input type="checkbox"/> NO <input type="checkbox"/>		TELEPHONE NUMBER ( ) EXT.		DO NOT WRITE IN THIS SPACE (1208) 8/82/97-150002									
COUNTY OF SUBMITTAL		32. DATE SIGNED <b>09 09 09</b>		32. PATIENT'S ACCOUNT NUMBER		34. PROF. CD.		35. CASE MANAGER ID <b>A B C 1 2 3 4 5</b>																									
33. OTHER REFERRING/ORDERING PROVIDER (CLINIC USE NUMBER)														34. PROF. CD.		35. CASE MANAGER ID																	

**NAME OF FACILITY WHERE SERVICES RENDERED (Field 21)**

Leave this field blank.

**ADDRESS OF FACILITY (Field 21A)**

Leave this field blank.

**SERVICE PROVIDER NAME (Field 22A)**

Leave this field blank.

**PROF CD [Profession Code - Service Provider] (Field 22B)**

Leave this field blank.

**IDENTIFICATION NUMBER [Service Provider] (Field 22C)**

Leave this field blank.

**STERILIZATION/ABORTION CODE (Field 22D)**

Leave this field blank.

**STATUS CODE (Field 22E)**

Leave this field blank.

**POSSIBLE DISABILITY (Field 22F)**

Place an 'X' in the Y box for YES or an 'X' in the N box for NO to indicate whether the service was for treatment of a condition which appeared to be of a disabling nature (the inability to engage in any substantial or gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death or has lasted or can be expected to last for a continuous period of not less than 12 months).

**EPSDT C/THP (Field 22G)**

Leave this field blank.

**FAMILY PLANNING (Field 22H)**

Leave this field blank.

### **PRIOR APPROVAL NUMBER (Field 23A)**

If the provider is billing for a service or item that requires Prior Approval/Prior Authorization, enter in this field the eleven-digit prior approval number assigned for the service or item by the appropriate agency of the New York State Department of Health. Items that are covered by different prior approval numbers cannot be billed on the same claim form; a separate claim form needs to be submitted for each prior approval.

#### **Notes:**

- **For information regarding how to obtain Prior Approval/Prior Authorization for specific services, please refer to the Information for All Providers, Inquiry section on the web page for this manual.**
- **For information on how to complete the prior approval form, please refer to the Prior Approval Guidelines for this manual.**
- **For information regarding procedures that require prior approval, please consult the Hearing Aid/Audiology Manual, Procedure Codes and Fee Schedules for this manual.**

### **PAYMENT SOURCE CODE [Box M and Box O] (Field 23B)**

This field has two components: Box M and Box O. Both boxes need to be filled as follows:

#### **Box M**

The values entered in this box define the nature of the amounts entered in fields 24J and 24K. Box M is used to indicate whether the patient is covered by Medicare, and whether Medicare approved or denied payment. Enter the appropriate numeric indicator from the following list.

- **No Medicare involvement – Source Code Indicator = 1**  
This code indicates that the patient does not have Medicare coverage.
- **Patient has Medicare Part B; Medicare paid for the service – Source Code Indicator = 2**  
This code indicates that the service is covered by Medicare and that Medicare approved the service and made a payment. Medicaid is responsible for reimbursing the Medicare deductible and/or (full or partial) coinsurance.
- **Patient has Medicare Part B; Medicare denied payment – Source Code Indicator = 3**  
This code indicates that Medicare denied payment or did not cover the service billed.

**Box O**

Box O is used to indicate whether the patient has insurance coverage other than Medicare or Medicaid, or whether the patient is responsible for a pre-determined amount of his/her medical expenses. The values entered in this box define the nature of the amount entered in field 24L. Enter the appropriate indicator from the following list.

- **No Other Insurance involvement – Source Code Indicator = 1**  
This code indicates that the patient does not have other insurance coverage.
- **Patient has Other Insurance coverage – Source Code Indicator = 2**  
This code indicates that the patient has other insurance regardless of the fact that the insurance carrier(s) paid or denied payment or that the service was covered or not by the other insurance. When the value **2** is entered in Box O, the two-character code that identifies the other insurance carrier must be entered in the space following Box O. If more than one insurance carrier is involved, enter the code of the insurance carrier who paid the largest amount. For the appropriate Other Insurance codes, refer to Information for All Providers, Third Party Information on the web page for this manual.
- **Patient Participation – Source Code Indicator = 3**  
This code indicates that the patient has incurred a pre-determined amount of medical expenses, which qualify him/her to become eligible for Medicaid.

**The following chart provides a full illustration of how to complete field 23B and the relationship between this field and fields 24J, 24K, and 24L.**



**Hearing Aid/Audiology Services 15002 Billing Guidelines**

23B. PAYM'T SOURCE CO M / O / / /
--------------------------------------

	<b>BOX M</b>	<b>BOX O</b>
23B. PAYM'T SOURCE CO <b>1 1</b> / / /	Code 1 – <b>No Medicare involvement.</b> Field 24J should contain the amount charged and field 24K must be left blank.	Code 1 – <b>No Other Insurance involvement.</b> Field 24L must be left blank.
23B. PAYM'T SOURCE CO <b>1 2</b> / / /	Code 1 – <b>No Medicare involvement.</b> Field 24J should contain the amount charged and field 24K must be left blank.	Code 2 – <b>Other Insurance involved.</b> Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO <b>1 3</b> / / /	Code 1 – <b>No Medicare involvement.</b> Field 24J should contain the amount charged and field 24K must be left blank.	Code 3 – <b>Indicates patient's participation.</b> Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L.
23B. PAYM'T SOURCE CO <b>2 1</b> / / /	Code 2 – <b>Medicare Approved Service.</b> Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 1 – <b>No Other Insurance involvement.</b> Field 24L must be left blank.
23B. PAYM'T SOURCE CO <b>2 2</b> / / /	Code 2 – <b>Medicare Approved Service.</b> Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 2 – <b>Other Insurance involved.</b> Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO <b>2 3</b> / / /	Code 2 – <b>Medicare Approved Service.</b> Field 24J should contain the Medicare Approved amount and field 24K should contain the Medicare payment amount.	Code 3 – <b>Indicates patient's participation.</b> Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L.
23B. PAYM'T SOURCE CO <b>3 1</b> / / /	Code 3 – <b>Medicare denied payment or did not cover the service.</b> Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 1 – <b>No Other Insurance involvement.</b> Field 24L must be left blank.
23B. PAYM'T SOURCE CO <b>3 2</b> / / /	Code 3 – <b>Medicare denied payment or did not cover the service.</b> Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 2 – <b>Other Insurance involved.</b> Field 24L should contain the amount paid by the other insurance or \$0.00 if the other insurance did not cover the service or denied payment.
23B. PAYM'T SOURCE CO <b>3 3</b> / / /	Code 3 – <b>Medicare denied payment or did not cover the service.</b> Field 24J should contain the amount charged and field 24K should contain \$0.00.	Code 3 – <b>Indicates patient's participation.</b> Field 24L should contain the patient's participation amount. If Other Insurance is also involved, enter the total payments in 24L.

### **Encounter Section: Fields 24A through 24O**

The claim form can accommodate up to seven encounters with a single patient, plus a block of encounters in a hospital setting, if all the information in the Header Section of the claim (Fields 1–23B) applies to all the encounters.

The following instructions apply to drug code claims only:

- The NDC in field 20 and the associated information in fields 20A through 20C must correspond directly to information on the first line of fields 24A through 24L. Only the first line of fields 24A through 24L may be used for drug code billing.
- Only one drug code claim may be submitted per 150002 claim form; however, other procedures may be billed on the same claim.

### **DATE OF SERVICE (Field 24A)**

Enter the date on which the item was supplied or the service was rendered in the format MM/DD/YY.

**Example:** April 1, 2007 = 04/01/07

#### **Notes:**

- **A service date must be entered for each Procedure Code listed.**
- **In accordance with New York State policy, hearing aids must be dispensed within six months of the Ordering date. A claim form must be submitted within 90 days from the Date of Service entered on the claim form.**
- **When billing for an earmold subsequent to a patient's loss of eligibility under the circumstances outlined in the Policy Guidelines section of this manual, the Date of Service should be the date on which the earmold impression was taken.**

### **PLACE [of Service] (Field 24B)**

This two-digit code indicates the type of location from where the item was dispensed or the service was rendered. Please note that the Place of Service Code is different from the Locator Code. Select the appropriate codes from Appendix A-Code Sets.

**Note: If Code 99 (Other Unlisted Facility) is entered in this field for any claim line, the exact address where the item was dispensed must be entered in Fields 21 and 21A.**

**PROCEDURE CODE (Field 24C)**

This code identifies the item dispensed or the service rendered to the patient. Enter the appropriate five-character item/procedure code in this field.

**Note: Item/Procedure Codes, definitions, prior approval requirements (if applicable), fees, etc. are available at [www.emedny.org](http://www.emedny.org) by clicking on the link below under Procedure Codes and Fee Schedule.**

[Hearing Aid Manual](#)

**MOD [Modifier] (Fields 24D, 24E, 24F and 24G)**

Under certain circumstances, the procedure code must be expanded by a two-digit modifier to further explain or define the nature of the procedure. If the Procedure Code requires the addition of modifiers, enter one or more (up to four) modifiers in these fields.

***Special Instructions for Claiming Medicare Deductible:***

When billing for the Medicare **deductible**, modifier “**U2**” must be used in conjunction with the Procedure Code for which the deductible is applicable. **Do not enter** the “**U2**” modifier if billing for Medicare coinsurance.

**Note: Modifier values and their definitions are available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below under Procedure Codes and Fee Schedule.**

[Hearing Aid Manual](#)

**DIAGNOSIS CODE (Field 24H)**

Using the International Classification of Diseases, Ninth Edition, Clinical Modification (ICD-9-CM) coding system, enter the appropriate code which describes the main condition or symptom of the patient. The ICD-9-CM code must be entered exactly as it is listed in the manual in the correct spaces of this field and in relation to the decimal point.

**Note: A three-digit Diagnosis Code (no entry following the decimal point) will only be accepted when the Diagnosis Code has no subcategories. Diagnosis Codes with subcategories MUST be entered with the subcategories indicated after the decimal point.**

The following is an example of an ICD-9-CM Diagnosis Code properly entered in Field 24H:

Example:

24H.					
DIAGNOSIS CODE					
	3	8	9 . 9		

**DAYS OR UNITS (Field 24I)**

Enter the quantity of each item dispensed or units of service rendered. If only one unit of an item was dispensed, this field may be left blank.

**Note: Batteries should be billed individually; therefore when billing for batteries, this field should reflect the number of batteries dispensed rather than the number of battery packages.**

The entries in Fields 24J, 24K, and 24L are determined by the entries in Field 23B, Payment Source Code.

**CHARGES (Field 24J)**

This field must contain **either** the Amount Charged **or** the Medicare Approved Amount.

**Amount Charged**

When Box M in field 23B has an entry value of **1** or **3**, enter the amount charged in this field. The Amount Charged may not exceed the provider's customary charge for the procedure.

**Medicare Approved Amount**

When Box M in field 23B has an entry value of **2**, enter the Medicare Approved Amount in field 24J. The Medicare Approved amount is determined as follows:

- If billing for the Medicare **deductible**, the Medicare Approved amount should equal the Deductible amount claimed, which must not exceed the established amount for the year in which the service was rendered.
- If billing for the Medicare **coinsurance**, the Medicare Approved amount should equal the sum of: the amount paid by Medicare plus the Medicare co-insurance amount plus the Medicare deductible amount, if any.

**Notes:**

- **Field 24J must never be left blank or contain 0.00. If the Medicare Approved amount from the EOMB equals zero, then Medicaid should not be billed.**
- **It is the responsibility of the provider to determine whether Medicare covers the service being billed for. If the service is covered or if the provider does not know if the service is covered, the provider must first submit a claim to Medicare, as Medicaid is always the payer of last resort.**

**UNLABELED (Field 24K)**

This field is used to indicate the Medicare Paid Amount and must be completed if Box M in field 23B has an entry value of **2** or **3**.

**The value in Box M is 2**

- When billing for the Medicare **deductible**, enter 0.00 in this field.
- When billing for the Medicare **coinsurance**, enter the Medicare Paid amount as the sum of the actual Medicare paid amount and the Medicare deductible, if any.

**The value in Box M is 3**

- When Box M in field 23B contains the value **3**, enter 0.00 in this field to indicate that Medicare denied payment or did not cover the service.

If none of the above situations are applicable, leave this field blank.

**UNLABELED (Field 24L)**

This field must be completed when Box O in field 23B has an entry value of **2** or **3**.

- When Box O has an entry value of **2**, enter the Other Insurance payment in this field. If more than one insurance carrier contributes to payment of the claim, add the payment amounts and enter the total amount paid by all other insurance carriers in this field.
- When Box O has an entry value of **3**, enter the Patient Participation amount. If the patient is covered by other insurance and the insurance carrier(s) paid for the service, add the Other Insurance payment to the Patient Participation amount and enter the sum in this field.

If none of the above situations are applicable, leave this field blank.

**Note: It is the responsibility of the provider to determine whether the patient's Other Insurance carrier covers the service being billed for, as Medicaid is always the payer of last resort.**

If the other insurance carrier denied payment enter 0.00 in field 24L. Proof of denial of payment must be maintained in the patient's billing record. Zeroes must also be entered in this field if any of the following situations apply:

- Prior to billing the insurance company, the provider knows that the service will not be covered because:
  - ▶ The provider has had a previous denial for payment for the service from the particular insurance policy. However, the provider should be aware that the service should be billed if the insurance policy changes. Proof of denials must be maintained in the patient's billing record. Prior claims denied due to deductibles not being met are not to be counted as denials for subsequent billings.
  - ▶ In very limited situations the Local Department of Social Services (LDSS) has advised the provider to zero-fill other insurance payment for same type of service. This communication should be documented in the patient's billing record.
- The provider bills the insurance company and receives a rejection because:
  - ▶ The service is not covered; or
  - ▶ The deductible has not been met.
- The provider cannot directly bill the insurance carrier and the policyholder is either unavailable to, or uncooperative in submitting claims to the insurance company. In these cases the LDSS must be notified prior to zero-filling. LDSS has subrogation rights enabling them to complete claim forms on behalf of uncooperative policyholders who do not pay the provider for the services. The LDSS office can direct the insurance company to pay the provider directly for the service whether or not the provider participates with the insurance plan. The provider should contact the third party worker in the local social services office whenever he/she encounters policyholders who are uncooperative in paying for covered services received by their dependents who are on Medicaid. In other cases the provider will be instructed to zero-fill the Other Insurance Payment in the Medicaid claim and the LDSS will retroactively pursue the third party resource.
- The patient or an absent parent collects the insurance benefits and fails to submit payment to the provider. The LDSS must be notified so that sanctions and/or legal action can be brought against the patient or absent parent.
- The provider is instructed to zero-fill by the LDSS for circumstances not listed above.

***Fields 24M through 24O (INPATIENT HOSPITAL VISITS) may be used for block-billing CONSECUTIVE visits within the SAME MONTH/YEAR made to a patient in a hospital inpatient status.***

**INPATIENT HOSPITAL VISITS [From/Through Dates] (Field 24M)**

Leave this field blank.

**PROC CD [Procedure Code] (Field 24N)**

Leave this field blank.

**MOD [Modifier] (Field 24O)**

Leave this field blank.

**Note: Leave the last row of Fields 24H, 24J, 24K, and 24L blank.**

**Trailer Section: Fields 25 through 34**

The information entered in the Trailer Section of the claim form (fields 25 through 34) must apply to all claim lines entered in the Encounter Section of the form.

**CERTIFICATION [Signature of Physician or Supplier] (Field 25)**

The billing provider or an authorized representative must sign the claim form. Rubber stamp signatures are not acceptable. Please note that the certification statement is on the back of the form.

**PROVIDER IDENTIFICATION NUMBER (Field 25A)**

Enter the provider's 10-digit National Provider Identifier (NPI).

**MEDICAID GROUP IDENTIFICATION NUMBER (Field 25B)**

Leave this field blank.

**LOCATOR CODE (Field 25C)**

For electronic claims, leave this field blank. For paper claims, enter the locator code assigned by NYS Medicaid.

Locator codes are assigned to the provider for each service address registered at the time of enrollment in the Medicaid program or at anytime, afterwards, that a new location is added.

Locator codes 001 and 002 are for administrative use only and are not to be entered in this field. If the provider renders services at one location only, enter locator code 003. If the provider renders service to Medicaid patients at more than one location, the entry may be 003 or a higher locator code. Enter the locator code that corresponds to the address where the service was performed.

**Note: The provider is reminded of the obligation to notify Medicaid of all service locations as well as changes to any of them. For information on where to direct locator code updates, please refer to Information for All Providers, Inquiry section on the web page for this manual.**

**SA EXCP CODE [Service Authorization Exception Code] (Field 25D)**

Leave this field blank.

**COUNTY OF SUBMITTAL (Unnumbered Field)**

Enter the name of the county wherein the claim form is signed. The County may be left blank **only** when the provider's address, is within the county wherein the claim form is signed.

**DATE SIGNED (Field 25E)**

Enter the date on which the provider or an authorized representative signed the claim form. The date should be in the format MM/DD/YY.

**Note: In accordance with New York State regulations, claims must be submitted within 90 days of the Date of Service unless acceptable circumstances for the delay can be documented. For more information about billing claims over 90 days or two years from the Date of Service, refer to Information for All Providers, General Billing section, which can be found on the web page for this manual.**

**PHYSICIAN'S OR SUPPLIER'S NAME, ADDRESS, ZIP CODE (Field 31)**

Enter the provider's name and address, using the following rules for submitting the ZIP code.

- **Paper claim submissions:** Enter the 5 digit ZIP code or the ZIP plus four.
- **Electronic claim submissions:** Enter the 9 digit ZIP code. **The Locator Code will default to 003 if the nine digit ZIP code does not match information in the provider's Medicaid file.**



**Note: It is the responsibility of the provider to notify Medicaid of any change of address or other pertinent information within 15 days of the change. For information on where to direct address change requests, please refer to Information for All Providers, Inquiry section which can be found on the web page for this manual.**

**PATIENT'S ACCOUNT NUMBER (Field 32)**

For record-keeping purposes, the provider may choose to identify a patient by using an office account number. This field can accommodate up to 20 alphanumeric characters. If an office account number is indicated on the claim form, it will be returned on the Remittance Advice. Using an office account number can be helpful for locating accounts when there is a question on patient identification.

**OTHER REFERRING/ORDERING PROVIDER ID/LICENSE NUMBER (Field 33)**

Leave this field blank.

**PROF CD [Profession Code - Other Referring/Ordering Provider] (Field 34)**

Leave this field blank.

## Section III – Remittance Advice

The purpose of this section is to familiarize the provider with the design and contents of the Remittance Advice.

eMedNY produces remittance advices on a weekly (processing cycle) basis. Weekly remittance advices contain the following information:

- A listing of all **claims** (identified by several pieces of information as submitted on the claim) that have entered the computerized processing system during the corresponding cycle.
- The **status** of each claim (deny/paid/pend) after processing.
- The eMedNY **edits** (errors) failed by pending or denied claims.
- **Subtotals** (by category, status, locator code and member ID) and **grand totals** of claims and dollar amounts.
- Other **financial information** such as recoupments, negative balances, etc.

The remittance advice, in addition to showing a record of claim transactions, can assist providers in identifying and correcting billing errors and plays an important role in the communication between the provider and the eMedNY Contractor for resolving billing or processing issues.

Remittance advices are available in electronic and paper formats.

**Note: There are no changes to the content of Medicaid Remittance Statements for Medicare Cross-over claims.**

### Electronic Remittance Advice

The electronic HIPAA 835 transaction (Remittance Advice) is available via the eMedNY eXchange or FTP. To request the electronic remittance advice (835) providers **must** complete the Electronic Remittance Request Form, which is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

[Provider Enrollment Forms](#)

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

The NYS Medicaid Companion Guides for the 835 transaction are available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

**[eMedNY Companion Guides and Sample Files](#)**

Providers who submit claims under multiple ETINs receive a separate 835 for each ETIN and a separate check for each 835. Also, any 835 transaction can contain a maximum of ten thousand (10,000) claim lines; any overflow will generate a separate 835 and a separate check.

Providers with multiple ETINs who choose to receive the 835 electronic remittance advice may elect to receive the status of paper claim submissions and state-submitted adjustments/voids in the 835 format. The request must be submitted using the Electronic Remittance Request Form located at [www.emedny.org](http://www.emedny.org). If this option is chosen, no paper remittance will be produced and the status of claims will appear on the electronic 835 remittance advice for the ETIN indicated on the request form. Retro-adjustment information is also sent in the 835 transaction format. Pending claims do not appear in the 835 transaction; they are listed in the Supplemental file, which will be sent along with the 835 transaction for any processing cycle that produces pends.

**Notes:**

- **Electronic remittances reporting Medicare crossover claims will be generated for the provider's default ETIN only.**
- **Providers with only one ETIN who elect to receive an electronic remittance will have the status of any claims submitted via paper forms and state-submitted adjustments/voids reported on that electronic remittance. The Default Electronic Transmitter Identification Number (ETIN) Selection Form is available on [emedny.org](http://emedny.org) by clicking on the link to the web page below:**

**[Provider Enrollment Forms](#)**

**Paper Remittance Advice**

Remittance advices are also available on paper. Providers who bill electronically but do not specifically request to receive the 835 transaction are sent paper remittance advices.

**Note: Providers submitting crossover claims who do not set their default ETIN will receive paper remittance**

## Remittance Sorts

The default sort for the paper remittance advice is:  
Claim Status (denied, paid, pending) – Patient ID – TCN

Providers can request other sort patterns that may better suit their accounting systems. The additional sorts available are as follows:

- TCN – Claim Status – Patient ID – Date of Service
- Patient ID – Claim Status – TCN
- Date of Service – Claim Status – Patient ID

To request a sort pattern other than the default, providers **must** complete the Paper Remittance Sort Request Form which is available at [www.emedny.org](http://www.emedny.org) by clicking on the link to the web page below:

### [Provider Enrollment Forms](#)

For additional information, providers may also call the eMedNY Call Center at 800-343-9000.

## Remittance Advice Format

The remittance advice is composed of five sections as described below.

- Section One may be one of the following:
  - ▶ Medicaid Check
  - ▶ Notice of Electronic Funds Transfer
  - ▶ Summout (no claims paid)
- Section Two: Provider Notification (special messages)
- Section Three: Claim Detail

- Section Four:
  - ▶ Financial Transactions (recoupments)
  - ▶ Accounts Receivable (cumulative financial information)
- Section Five: Edit (Error) Description

### Explanation of Remittance Advice Sections

The next pages present a sample of each section of the remittance advice for Hearing Aid/Audiology Services followed by an explanation of the elements contained in the section.

The information displayed in the remittance advice samples is for illustration purposes only. The following information applies to a remittance advice with the default sort pattern.

**Section One – Medicaid Check**

For providers who have selected to be paid by check, a Medicaid check is issued when the provider has claims approved for the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section contains the check stub and the actual Medicaid check (payment).



TO: ABC HEARING AID

DATE: 2007-08-06  
 REMITTANCE NO: 07080600006  
 PROV ID: 00112233/1123456789

00112233/1123456789 2007-08-06  
 ABC HEARING AID  
 100 BROADWAY  
 ANYTOWN NY 11111

YOUR CHECK IS BELOW – TO DETACH, TEAR ALONG PERFORATED DASHED LINE

29  
2

DATE	REMITTANCE NUMBER	PROVIDER ID NO.
2007-08-06 <small>VOID AFTER 90 DAYS</small>	07080600006	00112233/1123456789

PAY	DOLLARS/CENTS
	\$*****143.80

TO  
THE  
ORDER  
OF

ABC HEARING AID  
 100 BROADWAY  
 ANYTOWN NY 11111



John Smith

AUTHORIZED SIGNATURE

MEDICAL ASSISTANCE (TITLE XIX) PROGRAM  
 CHECKS DRAWN ON  
 KEY BANK N.A.  
 60 STATE STREET, ALBANY, NEW YORK 12207

**Check Stub Information**

**UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

**UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

**CENTER**

Medicaid Provider ID/NPI/Date

Provider's name/Address

**Medicaid Check**

**LEFT SIDE**

Table

Date on which the check was issued

Remittance number

Provider ID No.: This field will contain the Medicaid Provider ID and the NPI

Provider's name/Address

**RIGHT SIDE**

Dollar amount. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

**Section One – EFT Notification**

For providers who have selected electronic funds transfer (or direct deposit), an EFT transaction is processed when the provider has claims approved during the cycle and the approved amount is greater than the recoupments, if any, scheduled for the cycle. This section indicates the amount of the EFT.

TO: ABC HEARING AID



DATE: 2007-08-06  
REMITTANCE NO: 07080600006  
PROV ID: 00112233/1123456789

00112233/1123456789 2007-08-06  
ABC HEARING AID  
100 BROADWAY  
ANYTOWN NY 11111

ABC HEARING AID \$143.80

PAYMENT IN THE ABOVE AMOUNT WILL BE DEPOSITED VIA AN ELECTRONIC FUNDS TRANSFER.



***Information on the EFT Notification Page***

**UPPER LEFT CORNER**

Provider's name (as recorded in the Medicaid files)

**UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

**CENTER**

Medicaid Provider ID/NPI/Date: This field will contain the Medicaid Provider ID and the NPI

Provider's name/Address

Provider's Name – Amount transferred to the provider's account. This amount must equal the Net Total Paid Amount under the Grand Total subsection plus the total sum of the Financial Transaction section.

**Section One – Summout (No Payment)**

A summout is produced when the provider has no positive total payment for the cycle and, therefore, there is no disbursement of moneys.

TO: ABC HEARING AID



DATE: 08/06/2007  
REMITTANCE NO: 07080600006  
PROV ID: 00112233/1123456789

NO PAYMENT WILL BE RECEIVED THIS CYCLE. SEE REMITTANCE FOR DETAILS.

ABC HEARING AID  
100 BROADWAY  
ANYTOWN NY 11111

***Information on the Summit Page***

**UPPER LEFT CORNER**

Provider Name (as recorded in Medicaid files)

**UPPER RIGHT CORNER**

Date on which the remittance advice was issued

Remittance number

PROV ID: This field will contain the Medicaid Provider ID and the NPI

**CENTER**

Notification that no payment was made for the cycle (no claims were approved)

Provider name and address

## Section Two – Provider Notification

This section is used to communicate important messages to providers.



PAGE 01  
DATE 08/06/07  
CYCLE 1563

TO: ABC HEARING AID  
100 BROADWAY  
ANYTOWN, NEW YORK 11111

ETIN:  
PROVIDER NOTIFICATION  
PROV ID 00112233/1123456789  
REMITTANCE NO 07080600006

REMITTANCE ADVICE MESSAGE TEXT

\*\*\* ELECTRONIC FUNDS TRANSFER (EFT) FOR PROVIDER PAYMENTS IS NOW AVAILABLE \*\*\*

PROVIDERS WHO ENROLL IN EFT WILL HAVE THEIR MEDICAID PAYMENTS DIRECTLY DEPOSITED INTO THEIR CHECKING OR SAVINGS ACCOUNT.

THE EFT TRANSACTIONS WILL BE INITIATED ON WEDNESDAYS AND DUE TO NORMAL BANKING PROCEDURES, THE TRANSFERRED FUNDS MAY NOT BECOME AVAILABLE IN THE PROVIDER'S CHOSEN ACCOUNT FOR UP TO 48 HOURS AFTER TRANSFER. PLEASE CONTACT YOUR BANKING INSTITUTION REGARDING THE AVAILABILITY OF FUNDS.

PLEASE NOTE THAT EFT DOES NOT WAIVE THE TWO-WEEK LAG FOR MEDICAID DISBURSEMENTS.

TO ENROLL IN EFT, PROVIDERS MUST COMPLETE AN EFT ENROLLMENT FORM THAT CAN BE FOUND AT [WWW.EMEDNY.ORG](http://WWW.EMEDNY.ORG). CLICK ON PROVIDER ENROLLMENT FORMS WHICH CAN BE FOUND IN THE FEATURED LINKS SECTION. DETAILED INSTRUCTIONS WILL ALSO BE FOUND THERE.

AFTER SENDING THE EFT ENROLLMENT FORM TO CSC, PLEASE ALLOW A MINIMUM TIME OF SIX TO EIGHT WEEKS FOR PROCESSING. DURING THIS PERIOD OF TIME YOU SHOULD REVIEW YOUR BANK STATEMENTS AND LOOK FOR AN EFT TRANSACTION IN THE AMOUNT OF \$0.01 WHICH CSC WILL SUBMIT AS A TEST. YOUR FIRST REAL EFT TRANSACTION WILL TAKE PLACE APPROXIMATELY FOUR TO FIVE WEEKS LATER.

IF YOU HAVE ANY QUESTIONS ABOUT THE EFT PROCESS, PLEASE CALL THE EMEDNY CALL CENTER AT 1-800-343-9000.

NOTICE: THIS COMMUNICATION AND ANY ATTACHMENTS MAY CONTAIN INFORMATION THAT IS PRIVILEGED AND CONFIDENTIAL UNDER STATE AND FEDERAL LAW AND IS INTENDED ONLY FOR THE USE OF THE SPECIFIC INDIVIDUAL(S) TO WHOM IT IS ADDRESSED. THIS INFORMATION MAY ONLY BE USED OR DISCLOSED IN ACCORDANCE WITH LAW, AND YOU MAY BE SUBJECT TO PENALTIES UNDER LAW FOR IMPROPER USE OR FURTHER DISCLOSURE OF INFORMATION IN THIS COMMUNICATION AND ANY ATTACHMENTS. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE IMMEDIATELY NOTIFY [NYHIPPADESK@CSC.COM](mailto:NYHIPPADESK@CSC.COM) OR CALL 1-800-541-2831. PROVIDERS WHO DO NOT HAVE ACCESS TO E-MAIL SHOULD CONTACT 1-800-343-9000.

***Information on the Provider Notification Page***

**UPPER LEFT CORNER**

Provider's name and address

**UPPER RIGHT CORNER**

Remittance page number

Date on which the remittance advice was issued

Cycle number

ETIN (not applicable)

Name of section: **PROVIDER NOTIFICATION**

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance number

**CENTER**

Message text

**Section Three – Claim Detail**

This section provides a listing of all new claims that were processed during the specific cycle plus claims that were previously pended and denied during the specific cycle. This section may also contain pending claims from previous cycles that remain in a pend status.

  
**MEDICAL ASSISTANCE (TITLE XIX) PROGRAM**  
**REMITTANCE STATEMENT**

PAGE 02  
 DATE 08/06/2007  
 CYCLE 1563

TO: ABC HEARING AID  
 100 BROADWAY  
 ANYTOWN, NEW YORK 11111

ETIN:  
 DME  
 PROV ID: 00112233/1123456789  
 REMITTANCE NO: 07080600006

LN. NO.	PROC CODE	QUANTITY	CLIENT NUMBER	CLIENT NAME	OFFICE ACCT NUMBER	SERVICE DATE	TCN	AMOUNT CHARGED	AMOUNT PAID	STATUS	ERRORS
01	92585	1.000	UU44444R	DAVIS	CP343444	07/11/07	07206-000000227-0-0	52.80	0.00	DENY	00162 00244
01	V5264	1.000	PP88888M	BROWN	CP443544	07/11/07	07206-000011334-0-0	17.60	0.00	DENY	00244
01	92556	1.000	SS99999L	MALONE	CP766578	07/19/07	07206-000013556-0-0	14.30	0.00	DENY	00162
01	92571	1.000	ZZ22222T	SMITH	CP999890	07/20/07	07206-000032456-0-0	77.50	0.00	DENY	00131

\* = PREVIOUSLY PENDED CLAIM  
 \*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	DENIED	162.20	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	DENIED	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS – ADJUSTS		0.00	NUMBER OF CLAIMS	0

Hearing Aid/Audiology Services 150002 Billing Guidelines



PAGE 03  
DATE 08/06/2007  
CYCLE 1563

**MEDICAL ASSISTANCE (TITLE XIX) PROGRAM  
REMITTANCE STATEMENT**

TO: ABC HEARING AID  
100 BROADWAY  
ANYTOWN, NEW YORK 11111

ETIN:  
DME  
PROV ID: 00112233/1123456789  
REMITTANCE NO: 07080600006

LN. NO.	PROC CODE	QUANTITY	CLIENT NUMBER	CLIENT NAME	OFFICE ACCT NUMBER	SERVICE DATE	TCN	AMOUNT CHARGED	AMOUNT PAID	STATUS	ERRORS
01	V6267	1.000	UU44444R	DAVIS	CP112346	07/11/07	07206-000033667-0-0	14.30	14.30	PAID	
02	92553	1.000	UU44444R	DAVIS	CP112345	07/12/07	07206-000033667-0-0	14.30	14.30	PAID	
01	V5267	1.000	LL11111B	CRUZ	CP113433	07/14/07	07206-000045667-0-0	52.80	52.80	PAID	
01	92585	1.000	YY33333S	JONES	CP445677	07/15/07	07206-000056767-0-0	66.00	66.00	PAID	
01	92586	1.000	ZZ98765R	WAGER	CP113487	06/05/07	07206-000067767-0-0	17.60	17.60-	ADJT	ORIGINAL CLAIM PAID 06/24/07
01	92556	1.000	VZ45678P	PARKER	CP744495	06/05/07	07206-000088767-0-0	14.30	14.00	ADJT	

\* = PREVIOUSLY PENDED CLAIM  
\*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PAID	147.40	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PAID	3.60-	NUMBER OF CLAIMS	1
NET AMOUNT VOIDS	PAID	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS - ADJUSTS		3.60-	NUMBER OF CLAIMS	1

Hearing Aid/Audiology Services 15002 Billing Guidelines



PAGE 04  
DATE 08/06/2007  
CYCLE 1563

**MEDICAL ASSISTANCE (TITLE XIX) PROGRAM  
REMITTANCE STATEMENT**

TO: ABC HEARING AID  
100 BROADWAY  
ANYTOWN, NEW YORK 11111

ETIN:  
DME  
PROV ID: 00112233/1123456789  
REMITTANCE NO: 07080600006

LN. NO.	PROC CODE	QUANTITY	CLIENT NUMBER	CLIENT NAME	OFFICE ACCT NUMBER	SERVICE DATE	TCN	AMOUNT CHARGED	AMOUNT PAID	STATUS	ERRORS
01	92585	1.000	LL11111B	CRUZ	CP8765432	07/13/07	07206-000033467-0-0	69.30	0.00	** PEND	00162
01	V5267	1.000	LL11111B	CRUZ	CP4555557	07/14/07	07206-000033468-0-0	71.04	0.00	** PEND	00162
01	92556	1.000	GG43210D	TAYLOR	CP8876543	07/14/07	07206-000035665-0-0	14.30	0.00	** PEND	00142
01	92556	1.000	FF98765C	ESPOSITO	CP0009765	07/12/07	07206-000033660-0-0	14.30	0.00	** PEND	00131

\* = PREVIOUSLY PENDED CLAIM  
\*\* = NEW PEND

TOTAL AMOUNT ORIGINAL CLAIMS	PEND	168.94	NUMBER OF CLAIMS	4
NET AMOUNT ADJUSTMENTS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS	PEND	0.00	NUMBER OF CLAIMS	0
NET AMOUNT VOIDS – ADJUSTS		0.00	NUMBER OF CLAIMS	0

REMITTANCE TOTALS – HEARING AID				
VOIDS – ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5

MEMBER ID: 00112233				
VOIDS – ADJUSTS		3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS		168.94	NUMBER OF CLAIMS	4
TOTAL PAID		147.40	NUMBER OF CLAIMS	4
TOTAL DENIED		162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID		143.80	NUMBER OF CLAIMS	5



Hearing Aid/Audiology Services 15002 Billing Guidelines



PAGE: 05  
DATE: 08/06/2007  
CYCLE: 1563

TO: ABC HEARING AID  
100 BROADWAY  
ANYTOWN, NEW YORK 11111

**MEDICAL ASSISTANCE (TITLE XIX) PROGRAM**  
**REMITTANCE STATEMENT**

ETIN:  
DME  
GRAND TOTALS  
PROV ID: 00112233/1123456789  
REMITTANCE NO: 07080600006

REMITTANCE TOTALS – GRAND TOTALS

VOIDS – ADJUSTS	3.60-	NUMBER OF CLAIMS	1
TOTAL PENDS	168.94	NUMBER OF CLAIMS	4
TOTAL PAID	147.40	NUMBER OF CLAIMS	4
TOTAL DENY	162.20	NUMBER OF CLAIMS	4
NET TOTAL PAID	143.80	NUMBER OF CLAIMS	5

***General Information on the Claim Detail Pages***

**UPPER LEFT CORNER**

Provider's name and address

**UPPER RIGHT CORNER**

Remittance page number

Date on which the remittance advice was issued

Cycle number. The cycle number should be used when calling the eMedNY Call Center with questions about specific processed claims or payments.

ETIN (not applicable)

Provider Service Classification: **DME**

PROV ID: This field will contain the Medicaid Provider ID and the NPI

Remittance number

***Explanation of the Claim Detail Columns***

**LN. NO. (LINE NUMBER)**

This column indicates the line number of each claim as it appears on the claim form.

**PROC (PROCEDURE) CODE**

The five-digit procedure/item code that was entered in the claim form appears under this column.

**QUANTITY**

The quantity of each item dispensed as entered in the claim form appears under this column. The units are indicated with three (3) decimal positions. Since Hearing Aid/Audiology Service Providers must only report whole units of service, the decimal positions will always be 000. For example: 3 units will be indicated as 3.000.

**CLIENT ID NUMBER**

The client's Medicaid ID number appears under this column.

**CLIENT NAME**

This column indicates the last name of the patient. If an invalid Medicaid Client ID was entered in the claim form, the ID will be listed as it was submitted but no name will appear under this column.

**OFFICE ACCOUNT NUMBER**

If a Patient/Office Account Number was entered in the claim form, that number (up to 20 characters) will appear under this column.

**SERVICE DATE**

This column lists the service date as entered in the claim form.

**TCN**

The TCN is a unique identifier assigned to each document (claim form) that is processed. If multiple claim lines are submitted on the same claim form, all the lines are assigned the same TCN.

**AMOUNT CHARGED**

This column lists either the amount the provider charged for the claim or the Medicare Approved amount if applicable.

**PAID**

If the claim is approved, the amount paid appears under this column. If the claim has a pend or deny status, the amount paid will be zero (0.00).

**STATUS**

This column indicates the status (DENY, PAID/ADJT/VOID, PEND) of the claim line.

**Denied Claims**

Claims for which payment is denied will be identified by the **DENY** status. A claim may be denied for the following general reasons:

- The service rendered is not covered by the New York State Medicaid Program.
- The claim is a duplicate of a prior paid claim.
- The required Prior Approval has not been obtained
- Information entered in the claim form is invalid or logically inconsistent.

**Approved Claims**

Approved claims will be identified by the statuses **PAID**, **ADJT** (adjustment) or **VOID**.

***Paid Claims***

The status PAID refers to **original** claims that have been approved.

***Adjustments***

The status ADJT refers to a claim submitted in replacement of a paid claim with the purpose of changing one or more fields. An adjustment has two components: the credit transaction (previously paid claim) and the debit transaction (adjusted claim).

**Voids**

The status VOID refers to a claim submitted with the purpose of canceling a previously paid claim. A void lists the credit transaction (previously paid claim) only.

### **Pending Claims**

Claims that require further review or recycling will be identified by the **PEND** status. The following are examples of circumstances that commonly cause claims to be pended:

- New York State Medical Review required
- Procedure requires manual pricing
- No match found in the Medicaid files for certain information submitted on the claim, for example: Client ID, Prior Approval, Service Authorization. These claims are recycled for a period of time during which the Medicaid files may be updated to match the information on the claim.

After manual review is completed, a match is found in the Medicaid files or the recycling time expires, pended claims may be approved for payment or denied.

A new pend is signified by two asterisks (\*\*). A previously pended claim is signified by one asterisk (\*).

### **ERRORS**

For claims with a DENY or PEND status, this column indicates the NYS Medicaid edit (error) numeric code(s) that caused the claim to deny or pend. Some edit codes may also be indicated for a PAID claim. These are “approved” edits, which identify certain “errors” found in the claim, which do not prevent the claim from being approved. Up to twenty-five (25) edit codes, including approved edits, may be listed for each claim. Edit code definitions will be listed on the last page(s) of the remittance advice.

### **Subtotals/Totals**

Subtotals of dollar amounts and number of claims are provided as follows:

Subtotals by **claim status** appear at the end of the claim listing for each status. The subtotals are broken down by:

- Original claims
- Adjustments
- Voids
- Adjustments/voids combined

Subtotals by **provider type** are provided at the end of the claim detail listing. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Denied
- Net total paid (sum of approved adjustments/voids and paid original claims)

Totals by **member ID** are provided next to the subtotals for provider type. For individual practitioners these totals are exactly the same as the subtotals by provider type. For practitioner groups, this subtotal category refers to the specific member of the group who provided the services. These subtotals are broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (sum of approved adjustments/voids and paid original claims)

**Grand Totals** for the entire provider remittance advice appear on a separate page following the page containing the **totals** by **provider type and member ID**. The grand total is broken down by:

- Adjustments/voids (combined)
- Pends
- Paid
- Deny
- Net total paid (entire remittance)


**Section Four**

This section has two subsections:

- Financial Transactions
- Accounts Receivable

***Financial Transactions***

The Financial Transactions subsection lists all the recoupments that were applied to the provider during the specific cycle. If there is no recoupment activity, this subsection is not produced.

TO: ABC HEARING AID 100 BROADWAY ANYTOWN, NEW YORK 11111	 <p><b>MEDICAL ASSISTANCE (TITLE XIX) PROGRAM</b>  <b>REMITTANCE STATEMENT</b></p>	PAGE 07 DATE 08/06/07 CYCLE 1563  ETIN: FINANCIAL TRANSACTIONS PROV ID: 00112233/1123456789 REMITTANCE NO: 07080600006															
<table border="0" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left; border-bottom: 1px solid black;">FCN</th> <th style="text-align: left; border-bottom: 1px solid black;">FINANCIAL REASON CODE</th> <th style="text-align: left; border-bottom: 1px solid black;">FISCAL TRANS TYPE</th> <th style="text-align: left; border-bottom: 1px solid black;">DATE</th> <th style="text-align: left; border-bottom: 1px solid black;">AMOUNT</th> </tr> </thead> <tbody> <tr> <td>200705060236547</td> <td>XXX</td> <td>RECOUPMENT REASON DESCRIPTION</td> <td>05 09 07</td> <td>\$\$.\$\$</td> </tr> <tr> <td colspan="2" style="padding-top: 20px;">NET FINANCIAL TRANSACTION AMOUNT</td> <td>\$\$\$.\$\$</td> <td colspan="2" style="padding-top: 20px;">NUMBER OF FINANCIAL TRANSACTIONS XXX</td> </tr> </tbody> </table>			FCN	FINANCIAL REASON CODE	FISCAL TRANS TYPE	DATE	AMOUNT	200705060236547	XXX	RECOUPMENT REASON DESCRIPTION	05 09 07	\$\$.\$\$	NET FINANCIAL TRANSACTION AMOUNT		\$\$\$.\$\$	NUMBER OF FINANCIAL TRANSACTIONS XXX	
FCN	FINANCIAL REASON CODE	FISCAL TRANS TYPE	DATE	AMOUNT													
200705060236547	XXX	RECOUPMENT REASON DESCRIPTION	05 09 07	\$\$.\$\$													
NET FINANCIAL TRANSACTION AMOUNT		\$\$\$.\$\$	NUMBER OF FINANCIAL TRANSACTIONS XXX														

***Explanation of the Financial Transactions Columns***

**FCN (Financial Control Number)**

This is a unique identifier assigned to each financial transaction.

**FINANCIAL REASON CODE**

This code is for DOH/CSC use only; it has no relevance to providers. It identifies the reason for the recoupment.

**FISCAL TRANSACTION TYPE**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

**DATE**

The date on which the recoupment was applied. Since all the recoupments listed on this page pertain to the current cycle, all the recoupments will have the same date.

**AMOUNT**

The dollar amount corresponding to the particular fiscal transaction. This amount is deducted from the provider's total payment for the cycle.

***Totals***

The total dollar amount of the financial transactions (**Net Financial Transaction Amount**) and the total number of transactions (**Number of Financial Transactions**) appear below the last line of the transaction detail list.

The Net Financial Transaction Amount added to the Claim Detail-Grand Total must equal the Medicaid Check or EFT amounts.

**Accounts Receivable**

This subsection displays the original amount of each of the outstanding Financial Transactions and their current balance after the cycle recoupments were applied. If there are no outstanding negative balances, this section is not produced.



PAGE 08  
DATE 08/06/07  
CYCLE 1563

TO: ABC HEARING AID  
100 BROADWAY  
ANYTOWN, NEW YORK 11111

**MEDICAL ASSISTANCE (TITLE XIX) PROGRAM  
REMITTANCE STATEMENT**

ETIN:  
ACCOUNTS RECEIVABLE  
PROV ID: 00112233/1123456789  
REMITTANCE NO: 07080600006

REASON CODE	DESCRIPTION	ORIG BAL	CURR BAL	RECOUP %/AMT
		\$XXX.XX-	\$XXX.XX-	999
		\$XXX.XX-	\$XXX.XX-	999

TOTAL AMOUNT DUE THE STATE \$XXX.XX



***Explanation of the Accounts Receivable Columns***

If a provider has negative balances of different types or negative balances created at different times, each negative balance will be listed in a different line.

**REASON CODE DESCRIPTION**

This is the description of the Financial Reason Code. For example: Third Party Recovery.

**ORIGINAL BALANCE**

The original amount (or starting balance) for any particular financial reason.

**CURRENT BALANCE**

The current amount owed to Medicaid (after the cycle recoupments, if any, were applied). This balance may be equal to or less than the original balance.

**RECOUPMENT % AMOUNT**

The deduction (recoupment) scheduled for each cycle.

***Total Amount Due the State***

This amount is the sum of all the **Current Balances** listed above.

## Section Five – Edit Descriptions

The last section of the Remittance Advice features the description of each of the edit codes (including approved codes) failed by the claims listed in Section Three.



**MEDICAL ASSISTANCE (TITLE XIX) PROGRAM  
REMITTANCE STATEMENT**

TO: ABC HEARING AID  
100 BROADWAY  
ANYTOWN, NEW YORK 11111

PAGE 06  
DATE 08/06/2007  
CYCLE 1563

ETIN:  
DME  
EDIT DESCRIPTIONS  
PROV ID: 00112233/1123456789  
REMITTANCE NO: 07080600006

THE FOLLOWING IS A DESCRIPTION OF THE EDIT REASON CODES THAT APPEAR ON THE CLAIMS FOR THIS REMITTANCE:

00131	RECIPIENT HAS OTHER INSURANCE BILL PRIMARY CARRIER
00142	RECIPIENT YEAR OF DIFFERS FROM FILE
00162	RECIPIENT INELIGIBLE ON DATE OF SERVICE
00244	PA NOT ON OR REMOVED FROM FILE

## Appendix A – Code Sets

### Place of Service

<b>Code</b>	<b>Description</b>
03	School
04	Homeless shelter
05	Indian health service free-standing facility
06	Indian health service provider-based facility
07	Tribal 638 free-standing facility
08	Tribal 638 provider-based facility
11	Doctor's office
12	Home
13	Assisted living facility
14	Group home
15	Mobile unit
20	Urgent care facility
21	Inpatient hospital
22	Outpatient hospital
23	Emergency room-hospital
24	Ambulatory surgical center
24	Birthing center
25	Military treatment facility
31	Skilled nursing facility
32	Nursing facility
33	Custodial care facility
34	Hospice
41	Ambulance-land
42	Ambulance-air or water
49	Independent clinic
50	Federally qualified health center
51	Inpatient psychiatric facility
52	Psychiatric facility partial hospitalization
53	Community mental health center
54	Intermediate care facility/mentally retarded
55	Residential substance abuse treatment facility
56	Psychiatric residential treatment center
57	Non-residential substance abuse treatment facility
58	Mass immunization center
59	Comprehensive inpatient rehabilitation facility
60	Comprehensive outpatient rehabilitation facility
65	End stage renal disease treatment facility
71	State or local public health clinic
72	Rural health clinic
81	Independent laboratory
99	Other unlisted facility

**United States Standard Postal Abbreviations**

<b>State</b>	<b>Abbrev.</b>	<b>State</b>	<b>Abbrev.</b>
Alabama	AL	Missouri	MO
Alaska	AK	Montana	MT
Arizona	AZ	Nebraska	NE
Arkansas	AR	Nevada	NV
California	CA	New Hampshire	NH
Colorado	CO	New Jersey	NJ
Connecticut	CT	New Mexico	NM
Delaware	DE	North Carolina	NC
District of Columbia	DC	North Dakota	ND
Florida	FL	Ohio	OH
Georgia	GA	Oklahoma	OK
Hawaii	HI	Oregon	OR
Idaho	ID	Pennsylvania	PA
Illinois	IL	Rhode Island	RI
Iowa	IA	South Carolina	SC
Indiana	IN	South Dakota	SD
Kansas	KS	Tennessee	TN
Kentucky	KY	Texas	TX
Louisiana	LA	Utah	UT
Maine	ME	Vermont	VT
Maryland	MD	Virginia	VA
Massachusetts	MA	Washington	WA
Michigan	MI	West Virginia	WV
Minnesota	MN	Wisconsin	WI

<b><u>American Territories</u></b>	<b><u>Abbrev.</u></b>
American Samoa	AS
Canal Zone	CZ
Guam	GU
Puerto Rico	PR
Trust Territories	TT
Virgin Islands	VI

**Note: Required only when reporting out-of-state license numbers.**