

**NEW YORK STATE
MEDICAID PROGRAM**

DENTAL

**POLICY AND PROCEDURE CODE
MANUAL**

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Section I - Requirements for Participation in Medicaid

Dental providers must be licensed and currently registered by the New York State Education Department (NYSED), or, if in practice in another state, by the appropriate agency of that state, and must be enrolled as providers in the New York State Medicaid program.

No provider who has been excluded from the Medicaid program may receive reimbursement by the Medicaid program, either directly or indirectly, while such sanctions are in effect.

Qualifications of Specialists

A specialist is one who:

- Is a diplomat of the appropriate American Board; or,
- Is listed as a specialist in the American Dental Directory of the American Dental Association section on “character of practice”; or,
- Is listed as a specialist on the roster of approved dental specialists of the New York State Department of Health (DOH).

All dental providers enrolled in the Medicaid program are eligible for reimbursement for all types of services except for orthodontic care, dental anesthesia and those procedures where a specialty is indicated. **There is no differential in levels of reimbursement between general practitioners and specialists.**

- Orthodontic care is reimbursable only when provided by a board certified or board eligible orthodontist or an Article 28 facility which have met the qualifications of the DOH and are enrolled with the appropriate specialty code.
- General anesthesia, parenteral and enteral conscious sedation are reimbursable only when provided by a qualified dental provider who has the appropriate level of certification in dental anesthesia by the NYSED. The NYSED issues five separate certificates:
 - i. **General Anesthesia Certificate**, which authorizes a licensed dentist to employ conscious (moderate) sedation (enteral or parenteral route with or without inhalation agents), deep sedation, and general anesthesia;
 - ii. **Dental Parenteral Conscious (Moderate) Sedation for patients 13 years old and older**, which authorizes a licensed dentist to employ conscious (moderate) sedation (enteral or parenteral route with or without inhalation agents) on all patients 13 years old and older;
 - iii. **Dental Parenteral Conscious (Moderate) Sedation for patients 12 years old and younger**, which authorizes a licensed dentist to employ conscious (moderate) sedation (enteral or parenteral route with or without inhalation agents) on all patients;

- iv. **Dental, Enteral Conscious (Moderate) Sedation for patients 13 years old and older**, which authorizes a licensed dentist to employ conscious (moderate) sedation (enteral route only with or without inhalation agents) on all patients 13 years old and older; and
- v. **Dental Enteral Conscious (Moderate) Sedation for patients 12 years old and younger**, which authorizes a licensed dentist to employ conscious (moderate) sedation (enteral route only with or without inhalation agents) on all patients.

Additional information is located on the New York State Education Department website (NYSED.gov):

<http://www.op.nysed.gov/prof/dent/dentanesthes.htm>

Group Providers

A group of practitioners is defined in 18 NYCRR 502.2 as:

“...two or more health care practitioners who practice their profession at a common location (whether or not they share common facilities, common supporting staff, or common equipment).”

Regardless of the arrangement among practitioners (associates, employer-employee, principal-independent contractor), practitioners who practice in a group setting are required to enroll as a group and to comply with the requirements associated with group practices.

Regardless of the nature of the practice (group, employer-employee, associate, etc.), the name, NPI and other required information of the dentist **actually providing the service or treatment** must be entered in the “Servicing Provider” or “Treating Dentist” field on all claims and prior approval requests.

Initial and periodic exam (D0120, D0145, and D0150) frequency limitations will be applied to a claim based on the member’s exam history within the **group** when the servicing provider has a group affiliation.

Application of Free Choice

A Medicaid member is guaranteed free choice of a dental provider in obtaining the dental care available under the New York State Medicaid program.

Credential Verification Reviews

Credential Verification Reviews (CVRs) are periodic onsite visits of a provider’s place of business to ensure overall compliance with Medicaid regulations. These visits are conducted by the Medicaid program and the Office of the Medicaid Inspector General (OMIG), and assess such areas as:

- provider and staff identification and credentialing

- physical attributes of the place of business
- recordkeeping protocols and procedures regarding Medicaid claiming.

CVRs are conducted for such sites as:

- medical and dental offices
- pharmacies
- durable medical equipment retailers, and
- part time clinics.

CVRs are not performed at hospitals, nursing homes, etc.

Every effort is made to conduct these visits in a professional and non-obtrusive manner. Investigators conducting these reviews will have a letter of introduction signed by the Office of the Medicaid Inspector General and a photo identification card. Should providers, or their staff, have questions regarding these Credential Verification Reviews, they can contact:

**The New York State Office of the Medicaid Inspector General
Bureau of Medicaid Investigations
(518) 402-1837**

Section II - Dental Services

Dental Care in the Medicaid program shall include only **ESSENTIAL SERVICES** rather than comprehensive care. The provider should use this Manual to determine when the Medicaid program considers dental services "essential". The application of standards related to individual services is made by the DOH when reviewing individual cases.

Children's Dental Services

A child is defined as anyone under age 21 years.

Standards of Quality

Services provided must conform to acceptable standards of professional practice.

Quality of Services Provided

Dental care provided under the Medicaid program must meet as high a standard of quality as can reasonably be provided to the community-at-large. All materials and therapeutic agents used or prescribed must meet the minimum specifications of the American Dental Association, and must be acceptable to the State Commissioner of Health. Experimental procedures are not reimbursable in the Medicaid program.

Scope of Hospitalization Services

Medicaid members are provided a full range of necessary diagnostic, palliative and therapeutic inpatient hospital care, including but not limited to dental, surgical, medical, nursing, radiological, laboratory and rehabilitative services.

Limitations of Hospitalization

Medicaid utilization review (UR) agents are authorized to review the necessity and appropriateness of hospital admissions and lengths of stay, and to determine Medicaid benefit coverage. These review agents will review inpatient dental services both on a pre-admission and retrospective basis. Emergency admissions may be reviewed retrospectively for necessity and appropriateness.

If you have any questions regarding specific Medicaid hospital review requirements, you may contact the DOH, Bureau of Hospital and Primary Care Services at:

(518) 402-3267

Child/Teen Health Program

Please refer to the New York Medicaid Child/Teen Health Program (C/THP) Provider Manual Early and Periodic Screening, Diagnosis, and Treatment (EPSDT) available at the following website:

<https://www.emedny.org/ProviderManuals/index.aspx>

Child Health Plus Program

The goal of the Child Health Plus Program is to improve child health by increasing access to primary and preventive health care through a subsidized insurance program. A child eligible for Medicaid is not eligible for Child Health Plus.

For more information on benefits, contact the Child Health Plus Program at:

(800) 698-4543

Dental Mobile Van

The use of mobile vans to provide the operatories for the provision of dental services is commonplace. All claims for services rendered in a mobile unit must have the corresponding Place of Service code which identifies this type of location. That is, the use of a mobile unit (POS - 15). The correct POS code must be reported on every claim. Reporting the incorrect place of service could result in inaccurate payment, audit review and/ or ensuing disallowances.

Please refer to the Centers for Medicare and Medicaid Services website (CMS.gov) for additional information:

[Place of Service Code Set - Centers for Medicare & Medicaid Services](#)

Requirements and Expectations of Dental Clinics

- Dental clinics licensed under Article 28 reimbursed on a rate basis or through APG's (i.e., hospital outpatient departments, diagnostic and treatment centers, and dental schools) are required to follow the policies stated in the Dental Policy and Procedure Code Manual and should use this Manual to determine when dental services are considered "essential" by the Medicaid program.
- Except for implants, implant related services and orthodontic treatment, clinics and schools are exempt from the prior approval procedure because of internal quality assurance processes that insure their compliance with existing Medicaid policy.
- The provision of dental care and services are limited to those procedures presented in the Dental Policy and Procedure Code Manual and are to be provided within the standards and criteria listed in the procedure code descriptions.
- Dental care provided under the Medicaid program includes only *essential services* (rather than "comprehensive" services).
- Non-emergency initial visits should include a cleaning, radiographic images (if required), and a dental examination with a definitive treatment plan. Generally, this should be accomplished in one visit. However, in rare instances, a second visit may be needed for completion of these services. A notation in the record to indicate the necessity for a second visit should be made.

Public health programs in schools, Head-Start Centers, dental schools, clinics treating those individuals identified with a recipient exception code of RE 81 (“TBI Eligible”) or RE 95 (“OPWDD/Managed Care Exemption”) and other settings are exceptions that may require more than one visit to complete the above mentioned services.

- Quadrant dentistry should be practiced, wherever practicable, and the treatment plan followed in normal sequence.
- Procedures normally requiring multiple visits (i.e., full dentures, partial dentures, root canals, crowns, etc.) should be completed in a number of visits that would be considered consistent with the dental community at large and the scope of practice of the provider. If additional visits are required, a notation in the member’s treatment record to indicate the necessity for each additional visit must be made.
- Procedures normally completed in a single visit (examination, prophylaxis, x-rays, etc.) but which require additional visits must include a notation in the member’s treatment record documenting the justification for the additional visit.
- When billing:
 - Other than orthodontic services (D8000 – D8999) and implant and implant related services (D6010 -D6199) there is **NO FEE-FOR-SERVICE (FFS) BILLING;**
 - Prior approval is required for orthodontic services and implants and implant related services;
 - Certify that the services were provided;
 - For specific instructions, please refer to the Dental Billing Guidelines at:

<https://www.emedny.org/ProviderManuals/Dental/index.aspx>

Services Not Within the Scope of the Medicaid Program

These services include but are not limited to:

- Fixed bridgework, except for cleft palate stabilization, or when a removable prosthesis would be contraindicated;
- Immediate full or partial dentures;
- Molar root canal therapy for members 21 years of age and over, except when extraction would be medically contraindicated or the tooth is a critical abutment for an existing serviceable prosthesis;
- Crown lengthening;
- Replacement of partial or full dentures prior to required time periods unless appropriately documented and justified as stated in the Manual;

- Dental work for cosmetic reasons or because of the personal preference of the member or provider;
- Periodontal surgery, except when associated with implants or implant related services;
- Gingivectomy or gingivoplasty, except for the sole correction of severe hyperplasia or hypertrophy associated with drug therapy, hormonal disturbances or congenital defects;
- Adult orthodontics, except in conjunction with, or as a result of, approved orthognathic surgery necessary in conjunction with an approved course of orthodontic treatment or the on-going treatment of clefts;
- Placement of sealants for members under 5 or over 15 years of age;
- Improper usage of panoramic images (D0330) along with intraoral complete series of images (D0210).

Services Which Do Not Meet Existing Standards of Professional Practice Are Not Reimbursable

These services include but are not limited to:

- Partial dentures provided prior to completion of all Phase I restorative treatment which includes necessary extractions, removal of all decay and placement of permanent restorations;
- Other dental services rendered when teeth are left untreated;
- Extraction of clinically sound teeth;
- **Treatment provided when there is no clinical indication of need noted in the treatment record.** Procedures should not be performed without documentation of clinical necessity. Published “frequency limits” are general reference points on the anticipated frequency for that procedure. Actual frequency must be based on the clinical needs of the individual member;
- Restorative treatment of teeth that have a hopeless prognosis and should be extracted;
- Taking of unnecessary or excessive radiographic images;
- Services not completed and,
- “Unbundling” of procedures.

Other Non-Reimbursable Services

- Treatment of deciduous teeth when exfoliation is reasonably imminent.

- Extraction of deciduous teeth without clinical necessity.
 - Claims submitted for the treatment of deciduous cuspids and molars for children ten (10) years of age or older, or for deciduous incisors in children five (5) years of age or older will be pended for professional review. As a condition for payment, it may be necessary to submit, upon request, radiographic images and other information to support the appropriateness and necessity of these restorations.
- Services associated with a non-approved procedure will not be considered for reimbursement.

Record Keeping

Health professionals are required to maintain records for each patient that accurately reflect the evaluation and treatment of the patient according to section 29.2(a)(3) of the Rules of the Board of Regents. Recipient medical histories should be updated periodically (annually at a minimum) and be maintained as part of the recipient's dental records. The treating practitioner should refer to the recipient's medical/dental history and treatment record to avoid unnecessary repetition of services. Please refer to NYSED.gov for further information:

[NYS Rules of the Board of Regents: Part 29](#)

The patient's Dental Record is to include:

- Medical History;
- Dental History (including dated treatment plans, identification of all pathology present);
- Dental Charting;
- Radiographs;
- Study Models (if taken);
- Copies of all prescriptions and invoices (pharmacy / lab);
- All correspondences;
- Consultation and referral reports; and,
- Signed consent and HIPAA forms.

Treatment notes are to include the following for each dental appointment:

- Detailed description of all services rendered including the identification of the healthcare professional providing the service(s);

- Date (and time when appropriate) of visit and signature or initials of the team member writing the entry;
- Instructions to the patient;
- Drugs administered / prescription (includes all anesthesia provided);
- Unusual reactions;
- Cancellations / missed appointments;
- Telephone conversations (date and time);
- Patient comments and complaints;
- Referrals made;
- Referrals not followed or refused; and,
- General anesthesia / I.V. sedation reports.
 - Note: Reports must include start and stop times for:
 - ✓ Anesthetic provided; and,
 - ✓ Operative treatment provided.

Locum Tenens Arrangements

Federal law requires that payment for services be made to the provider of service. An exception to this requirement may be made when one dentist arranges for another dentist to provide services to his/her patients under a locum tenens arrangement.

The law allows such locum tenens arrangements:

- On an informal, reciprocal basis for periods not to exceed 14 days, or;
- For periods of up to 90 days with a more formal agreement.

Record of either arrangement **must** be maintained **in writing** to substantiate locum tenens payment.

Locum tenens arrangements should not be made with any dentists who are not enrolled or have been disqualified by the New York State Medicaid program.

Miscellaneous Issues

- Radiographic images should be clear and allow for diagnostic assessment. They are performed based on need, age, prior dental history and clinical findings. All radiographic images, whether digitalized or conventional, must be of good diagnostic quality, properly dated and positionally mounted including accurate right/left orientation, and identified with the member's name and provider name and address. The cost of all materials and equipment used shall be included in the fee for the image.

Medicaid claims payment decisions for types, numbers and frequency of images will be related to the needs of the individual member, dental age, past dental history and, most importantly, clinical findings. Guidelines on the selection of members for Dental radiographic examination can be obtained from the “American Dental Association (ADA)” or the “U.S. Department of Health and Human Services, Food and Drug Administration (FDA)”.

Good quality, diagnostic, duplicate radiographic images, must be made available for review upon request of the Department of Health or the Office of the Medicaid Inspector General. There is no reimbursement for duplication of images. If original radiographs are submitted, they will be returned after each review. Other types of images that can be readily reproduced will not be returned. All images must be retained by the provider for a minimum of six years, or the minimum duration prescribed by law, from the date of payment.

- Facilities should use the NYS Medicaid Exclusion List when checking and verifying the credentials of the dental professionals that make up their staff. The NYS Medicaid Exclusion List is currently available at NYS Office of the Medicaid Inspector General (OMIG) website:

[NYS Medicaid Exclusion List](#)

Section III - Basis of Payment for Services Provided

It is the provider's responsibility to verify each member's eligibility at EVERY appointment. Even when a service has been prior approved / prior authorized, the provider must verify a member's eligibility via the MEVS before the service is provided and comply with all other service delivery and claims submission requirements described in each related section of the provider manual.

Payment for dental services is limited to the lower of the usual and customary fee charged to the general public or the fee developed by the DOH and approved by the New York State Director of the Budget. The Dental Fee Schedule is available online:

<http://www.emedny.org/ProviderManuals/Dental/index.aspx>

Claims must be submitted when the product or service is completed and delivered to the member with the appropriate procedure code using the date that the service is actually completed and delivered as the date of service.

Payment for Services Not Listed on the Dental Fee Schedule

If an "essential" service is rendered that is not listed in the fee schedule, the fee will be determined by the DOH, which will use the most closely related service or procedure in the fee schedule as the basis for determining such fee.

Payment for Services Exceeding the Published Frequency Limitations

Reimbursement for services that exceed the published frequency limitations but that are determined to be medically necessary following professional review may be considered.

Payment for Orthodontic Care

When Prior Approval is obtained for orthodontic care for severe physically handicapping malocclusions, the care will be reimbursed for an eligible member for a maximum of three years of active orthodontic care plus one year of retention care. Cleft palate or approved orthognathic surgical cases may be approved for additional treatment time. Treatment not completed within the maximum allowed period must be continued to completion without additional compensation from the NYS Medicaid program, the member or family.

Managed Care

If a member is enrolled in a managed care plan which covers the specific care or services being provided, it is inappropriate to bill such services to the Medicaid program on a fee-for-service basis whether or not prior approval has been obtained.

Dental Services Included in a Facility Rate

Article 28 facilities must adhere to the program policies as outlined in this manual.

➤ **Hospital In-Patient; Ambulatory Surgery; Emergency Room**

The “professional component” for dental services can be reimbursed on a fee-for-service basis. Payment for those services requiring prior approval / prior authorization is dependent upon obtaining approval from the Department of Health or the Medicaid Managed Care Plan. Refer to the prior approval section of this manual and the Prior Approval Guidelines located on the eMedNY.org website for additional information on how to obtain prior approval:

[eMedNY : Provider Manuals : Dental](#)

➤ **Out-Patient Clinic**

Dental services rendered in outpatient clinics are reimbursed using an “Ambulatory Patient Groups (APG)” payment methodology and include both the facility and professional reimbursement. There is no fee-for-service billing allowed.

➤ **OMH Psychiatric Centers**

Dental services are included in the facility rates. Payment for services in such facilities will not be made on a fee-for-service basis.

It is the responsibility of the facility to make arrangements for the provision of all dental services listed in the Provider Manual either within the facility or with area providers. Claims should not be submitted by either the provider(s) or facility for covered dental services or for transportation.

➤ **Intermediate Care Facilities (ICF)-DD**

ICF-DD providers should contact OPWDD for guidance on billing for dental services for their residents.

➤ **Residential Health Care Facilities (RHCF's)**

In State

Dental services are included in the facility rates. Payment for services to residents of such facilities will not be made on a fee-for-service basis.

It is the responsibility of the facility to make arrangements for the provision of all dental services listed in the Provider Manual either within the facility or with area providers. Claims should not be submitted by either the provider(s) or facility for covered dental services or for transportation.

Out of State

It is the responsibility of the out-of-state RHCF to inform the provider if dental services are included in the rate.

Payment in Full

Fees paid by the Medicaid program shall be considered full payment for services rendered. Except for appropriate co-pay's, no additional charge may be made by a provider.

Medicaid members cannot be charged for broken or missed appointments.

Providers are prohibited from charging any additional amount for a service billed to the Medicaid program.

A dentist may enter into a private pay agreement with a Medicaid member. This agreement must be in writing and mutually agreed upon prior to the start of treatment; these guidelines must be followed:

- The member must be informed of **alternative treatment plans**, including procedures covered by the Medicaid Program or procedures that require prior authorization by the NYS DOH or Medicaid Managed Care Plan, the advantages and disadvantages of each, as well as the expense and financial responsibilities of each (If any of the procedures in the treatment plan require prior approval from the Medicaid Program, the provider is encouraged to submit the necessary forms and documentation for review and determination, which may eliminate the need for a private payment agreement and Medicaid could cover the procedure(s) in full);
- The NYS DOH (Medicaid Program) will not review a prior approval request, or render any opinion, associated with a private pay agreement **after treatment has been started**;
- The member must have **full understanding and consent** that there may be service(s) or alternatives that could be provided through Medicaid coverage **without any expense to them**;
- The **member is responsible for 100% of the entire fee**. There cannot be any payment from Medicaid;
- The provision of this service **might alter future benefits available through Medicaid** (e.g. if payment is made through a private payment agreement for root canal(s) therapy, the member might not qualify for a partial denture and/or crowns for these teeth either now or in the future that they might otherwise be eligible for); and,
- The member may be responsible for any **subsequent or associated expenses**.

Prepayment Review

The DOH and OMIG reserve the right to pend any claim(s) for review prior to payment without notification.

Third-Party Insurers

Third-party insurers (including Medicare) provide reimbursement for various dental procedures. Since Medicaid is the payer of last resort, the provider must bill the member's third-party payers prior to requesting payment from Medicaid. Prior to initiating treatment which has been approved by a third-party insurance plan, the provider should obtain a prior approval from Medicaid to ensure that the treatment plan falls within the current guidelines of the Medicaid Program. Failure to do so may result in the denial of Medicaid benefits for these services.

If the third party is a commercial plan, Medicaid will reimburse the **difference** only if the total third-party payment(s) is (are) less than the lesser of the provider's fee charged to the general public or the fee developed by the DOH for the specific procedure code. If the third party is a Medicare Advantage plan, Medicaid will reimburse one hundred percent (100%) of the deductible and eighty-five percent (85%) of the coinsurance/copay.

Unspecified Procedure Codes

Unspecified procedure codes at the end of each section of the fee schedule are miscellaneous codes applicable to procedures within the scope of the Medicaid program, but for which suitable procedure codes do not currently exist.

Prior Approval / Prior Authorization Requirements

Prior approval / prior authorization does not ensure payment. The provider must verify a member's eligibility before every appointment and comply with all other service delivery and claims submission requirements described in each related section of the provider manual.

Claims for fixed and removable prosthetics (including implant related prosthetics) and endodontics are **not** to be submitted until the approved procedure code is completed.

Prior authorization is required through the use of the Dispensing Validation System (DVS) when specified. These specifications are indicated after the procedure code description by the following: (DVS REQUIRED)

When DVS is required providers must place the DVS prior authorization number on the claim. If DVS rejects the request due to service limits exceeded, a prior approval is required. The prior approval request must include medical documentation as to why the service limit needs to be exceeded. Prior approval requests received where the provider has not requested prior authorization through DVS will be rejected and returned to the provider.

Procedures that require prior approval, or where a DVS over-ride is required, must not begin until the provider has received approval from the DOH. When any portion of a treatment plan requires prior approval, the **complete treatment plan** listing all necessary procedures, whether or not they require prior approval, must be listed and coded on the prior approval request form. Any completed treatment which is not evident on submitted images should be noted. No treatment other than provision of symptomatic relief of pain and/or infection is to be instituted until such time as cases have been reviewed and a prior approval determination made.

All prior approval requests must include **accurate pretreatment charting** clearly depicting all existing restorations and missing natural teeth. Any existing fixed or removable prosthetic appliances should be noted and their current conditions described and the date of initial placement noted. If applicable, a complete medical history, nutritional assessment, certification of employment and any other pertinent information

that will assist in determining the necessity and appropriateness of the proposed treatment plan should be submitted.

The approved treatment plan, in its entirety, must be adhered to. Any alteration of the approved course of treatment may render the entire approval null and void and subject to recoupment. Changes to an approved course of treatment should be submitted to the DOH by using a “prior approval change request form”.

If a change is needed or there exists a disagreement with a prior approval review and you would like to challenge a determination rendered by the DOH on an existing finalized prior approval, a request may be submitted with supporting documentation and a detailed report using a “Prior Approval Change Request Form”. This form may be submitted pre-operatively or post-operatively. If the requested change is submitted post-operatively a copy of the treatment notes should be included with the request.

The Prior Approval Change Request Form can be obtained by clicking on the link below or by calling eMedNY at 1-800-343-9000.

[eMedNY: Information: Paper Forms](#)

The **minimum number of pre-treatment radiographic images needed to clearly show all current conditions and which allow for the proper evaluation and diagnosis of the entire dentition** must accompany all requests for prior approval. Radiographic images are not routinely required to obtain prior approval for replacement full dentures, sealants, denture re-base etc. The previously referenced guidelines on the selection of members for radiographs should be followed.

Payment for multiple restorations which are placed in teeth subsequently determined to need extraction as part of an approved prosthetic treatment plan is not acceptable if the restorations were provided less than six months prior to the date of the prior approval request for the prosthesis.

When a treatment plan has been denied, services that were a portion of that plan may not be reimbursable, or subsequently prior approved.

For non-emergency treatment, the same prior approval guidelines apply when treatment is being rendered by a specialist. If the member is referred to a specialist for treatment requiring prior approval, the referring provider can obtain the prior approval for use by the specialist, or the specialist can submit his/her own request.

When Prior Approval is required

For professional dental services, payment for those listed procedures where the procedure code number is underlined and listed as (PA REQUIRED) is dependent upon obtaining the approval of the Department of Health or the Medicaid Managed Care Plan **prior** to performance of the procedure. If such prior approval is not obtained, no reimbursement will be made. For information on completion and submission of prior approval requests refer to the Prior Approval Guidelines:

<https://www.emedny.org/ProviderManuals/Dental/index.aspx>

Prior approval does not guarantee payment. It should be noted that:

- Prior approval requests will automatically be rejected if there is no response to a request for additional information and the provider notified. The request will be reactivated without submitting a new request provided that the information is returned using the “Return Information Routing Sheet” provided with the original request for information;
- Prior approval requests may be denied if there is incomplete or insufficient response to a request for additional information;
- Dental providers may submit documents stored in a digitized format (x-rays, treatment plans, charting, photographs, etc.) as electronic attachments to dental **prior approval requests** when submitted through ePACES. This enhanced feature is currently **only available through ePACES**. The following file formats are currently supported: JPEG; TIF; PDF; PNG; and GIF. For more information on ePACES, or to enroll, please contact the eMedNY Call Center at (800) 343-9000;
- Back-dated prior approval can be issued on an exception basis, such as when eligibility has been back-dated and treatment requiring prior approval has already been rendered. The following guidelines apply:
 - The request must be received within 90 days of the date of treatment;
 - There is NO guarantee that the request will be approved or back-dated even if treatment has already begun and / or completed;
 - Treatment already rendered will NOT change the review criteria. Approval will not be issued that wouldn't have been approved otherwise;
 - The same documentation must be submitted as any other request (complete treatment plan, sufficient radiographic images to allow for the evaluation of the entire dentition, charting etc.) as appropriate for the case;
 - Appropriate documentation must be submitted showing that extenuating circumstances existed warranting back-dating of the request as well as the date that the service(s) was (were) performed;
 - Actions of either the provider or member do not commit the DOH to any particular course of treatment;
 - Approvals will NOT be issued for the convenience of the provider or member, or because the provider forgot or didn't realize that prior approval was required.

Emergency Treatment

The provider should refer to the billing guidelines on the eMedNY.org website for claim submission instructions for emergency services when there is a severe, life threatening, or potentially disabling condition that required immediate intervention:

<https://www.emedny.org/ProviderManuals/Dental/index.aspx>

Recipient Restriction Program

Medicaid members with any coverage type (i.e. managed care, fee-for-service) will be reviewed and those who have been found to have a demonstrated pattern of abusive

behavior will be placed in the recipient restriction program in an effort to control the abuse. Restricted members are monitored by the Office of the Medicaid Inspector General (OMIG). When the member's benefit is administered by a Managed Care Organization (MCO), the MCO is responsible for identifying and restricting the member who is abusing their Medicaid benefit. The MCO is required to report any new, re-restricted or modified restrictions to OMIG for tracking. The recipient restriction program follows the member when a member's coverage changes. If a member is switched to a different managed care plan OMIG will notify the new managed care plan of the existence of the restriction. The restriction process does not force the member to be enrolled in a Medicaid Managed Care Plan.

Utilization Threshold

With the implementation of HIPAA 5010 and D.0 transactions, the NYS Department of Health (DOH) has eliminated the Service Authorization (SA - 278) process. This process required providers to obtain UT service authorizations via the Medicaid Eligibility Verification System (MEVS) prior to the payment of claims. Since service authorization transactions are no longer being supported, the eligibility transaction process will provide information when the member is at limit. Determining a Medicaid member's UT status is critical for accurate billing and payment purposes. The provider risks nonpayment if eligibility is not verified. If a member has reached the Utilization Threshold limit for any service category, the eligibility response will return an indication of "Limitations" for the applicable Service Type(s).

If a "Limitations" message is returned, one of two options are available.

1. A Threshold Override Application (TOA) may be submitted to request an increase in the member's allowed services.
2. Services provided are exempt from the UT Program.

For a list of services exempt from the UT Program click on the "Information" tab at the eMedNY.org website.

Section IV - Definitions

For the purposes of the Medicaid program and as used in this Manual, the following terms are defined to mean:

Attending Dentist

The attending dentist is the dentist who is primarily and continuously responsible for the treatment rendered.

Referral

A referral is the direction of a member to another provider for advice or treatment.

Section V - Dental Procedure Codes

General Information and Instructions

This section lists those procedure codes and nomenclature listed in the “Current Dental Terminology (CDT®)” as published by the “American Dental Association (ADA®)” which are covered services by the NYS Medicaid program. Some procedure descriptions are included for clarification of Medicaid policy. The CDT should be referenced for a full descriptor of each procedure.

The dental procedure codes are grouped into sections as follows:

	<u>Section</u>	<u>Code Series</u>
I.	Diagnostic	D0100-D0999
II.	Preventive	D1000-D1999
III.	Restorative	D2000-D2999
IV.	Endodontics	D3000-D3999
V.	Periodontics	D4000-D4999
VI.	Prosthodontics, removable	D5000-D5899
VII.	Maxillofacial Prosthetics	D5900-D5999
VIII.	Implant Services	D6000-D6199
IX.	Prosthodontics, fixed	D6200-D6999
X.	Oral and Maxillofacial Surgery	D7000-D7999
XI.	Orthodontics	D8000-D8999
XII.	Adjunctive General Services	D9000-D9999
	Miscellaneous Procedures	Q3014

Local anesthesia is considered to be part of the procedure(s) and is not payable separately.

1. “(REPORT NEEDED)” / “BY REPORT (BR)” PROCEDURES:

Procedures that do not have a published fee are indicated as “(BR)”. Procedures with or without a published fee that are listed as “(REPORT NEEDED)” require professional review for validation and/or pricing. All claims for these procedures must be submitted with supporting documentation.

Information concerning the nature, extent and need for the procedure or service, the time, the skill and the equipment necessary, must be furnished. Appropriate documentation (e.g., operative report, procedure description, and/or itemized invoices and name/dosage of therapeutic agents) is required. To ensure appropriate payment in the context of current Medicaid fees, bill your usual and customary fee charged to the general public. Claims should only be submitted **AFTER** treatment is completed.

Operative reports must include the following information:

- a. Diagnosis;

- b. Size, location and number of lesion(s) or procedure(s) where appropriate;
- c. Major surgical procedure and supplementary procedure(s);
- d. Whenever possible, list the nearest similar procedure by code number;
- e. Estimated follow-up period;
- f. Operative time;
- g. Specific details regarding any anesthesia provided (this should include start - stop times and all medications administered).

If documentation needs to be submitted in support of any “(REPORT NEEDED)” / “By Report (BR)” procedure, the claim **MUST** be submitted on a **paper claim form ‘A’** with the documentation as an attachment. Attachments must be on paper the same size as the claim form. This documentation must be maintained in the member’s record and made available upon request.

DO NOT SEND RADIOGRAPHIC IMAGES AS A CLAIM ATTACHMENT

If radiographs are needed DOH or OMIG will request that you submit them directly to the reviewing unit.

Claim Form ‘A’ can be obtained from eMedNY by calling (800) 343-9000.

2. **DENTAL SITE IDENTIFICATION:**

Certain procedure codes require specification of surface, tooth, quadrant or arch when billing. These specifications are indicated after the procedure code description by the following abbreviations:

Specify surface: (SURF)
Specify tooth: (TOOTH)
Specify quadrant: (QUAD)
Specify arch: (ARCH)

- When more than one specification is required, both specifications are included, for example: (SURF/TOOTH).
- Only the dental site information required should be provided. Prior approval requests and/or claims may be rejected when extraneous or incorrect site information is included. Multiple submission of codes that do not require site designation should be entered on a single line with the site designation (e.g. tooth, arch, quad) left blank and the number of times performed entered. A report or narrative should be submitted where applicable.
- “Unspecified” procedure codes at the end of each section should not be used for supernumerary teeth.
- Refer to the Dental Billing Guidelines, Appendix B, “Code Sets” found at <https://www.emedny.org/ProviderManuals/Dental/index.aspx> for valid values.

3. "ESSENTIAL" SERVICES:

When reviewing requests for services the following guidelines will be used: Treatment will not be routinely approved when functional replacement with less costly restorative materials, including prosthetic replacement, is possible.

Caries index, periodontal status, recipient compliance, dental history, medical history and the overall status and prognosis of the entire dentition, among other factors, will be taken into consideration. Treatment is not considered appropriate when the prognosis of the tooth is questionable or when a reasonable alternative course of treatment would be extraction of the tooth and replacement. Treatment such as endodontics or crowns will not be approved in association with an existing or proposed prosthesis in the same arch, unless the tooth is a critical abutment for a prosthesis provided through the NYS Medicaid program, or unless replacement by addition to an existing prosthesis or new prosthesis is not feasible. If the total number of teeth which require or are likely to require treatment would be considered excessive or when maintenance of the tooth is not considered essential or appropriate in view of the overall dental status of the recipient, treatment will not be covered. Treatment of deciduous teeth when exfoliation is reasonably imminent will not be routinely reimbursable. Claims submitted for the treatment of deciduous cuspids and molars for children ten (10) years of age or older, or for deciduous incisors in children five (5) years of age or older will be pended for professional review. As a condition for payment, it may be necessary to submit, upon request, radiographic images and other information to support the appropriateness and necessity of these restorations. Extraction of deciduous teeth will only be reimbursed if injection of a local anesthetic is required.

Eight (8) posterior natural or prosthetic teeth (molars and/or bicuspids) in occlusion (four (4) maxillary and four (4) mandibular teeth in functional contact with each other) will be considered adequate for functional purposes. Requests will be reviewed for necessity based upon the presence/absence of eight (8) points of natural or prosthetic occlusal contact in the mouth (bicuspid/molar contact).

One (1) missing maxillary anterior tooth or two (2) missing mandibular anterior teeth may be considered an esthetic problem that warrants a prosthetic replacement.

4. INTERRUPTED TREATMENT:

Claims must be submitted when the product or service is **completed and delivered** to the member with the appropriate procedure code using the date that the service is actually completed and delivered as the date of service.

However, in those cases involving multiple appointments to complete the service or product, and the service or product cannot be completed or delivered, or the member loses eligibility prior to the completion of the service or delivery of the product, then the appropriate billing code listed below may be used with the date of the "decisive appointment" as the date of service.

If the "decisive appointment" (listed below) has not been met, or the member was not eligible on the date of the "decisive appointment", no compensation is available.

Medicaid Fee-For-Service Providers:

The "billing code" in the chart on page 26 can be used with the date of the "decisive appointment" as the date of service if:

- The service is completed and delivered, but the member lost fee-for-service Medicaid eligibility after the date of the "decisive appointment" (e.g. lost Medicaid entirely or was switched to a managed care plan) but prior to the date of delivery; or,
- The service is NOT completed and delivered (e.g. member died, detained for an indefinite period, etc.) after the date of the decisive appointment. It must be documented that every reasonable attempt was made to complete and deliver the service.

All claims submitted using the interrupted treatment billing codes will be pended for manual review. Payment in full may be considered if the supporting documentation demonstrates that the service was completed and delivered.

Payment, either in full or pro-rated, may be considered if the service is NOT completed and delivered. The amount of compensation will be determined based on the documentation provided.

Managed Care Plans:

All Medicaid Managed Care plans, and Essential Plans offering dental services, must continue to cover any remaining treatments required to complete the procedures listed below if a managed care enrollee is disenrolled from the plan for any reason (including, but not limited to, losing Medicaid eligibility, transferring to another plan or voluntary disenrollment) after a decisive appointment. Such coverage is required even if the member does not qualify for guaranteed eligibility.

<u>Type of Service</u>	<u>Approved Multiple Visit Procedures</u>	<u>Billing Code</u>	<u>Decisive Appointment</u>
Space Maintainers	D1510, D1516, D1517, D1575	D0999	Tooth preparation
Crowns, Posts	D2710-D2792 D2794, D2952	D2999	Tooth preparation or final post pattern fabrication and final impression
Root Canal Therapy	D3310-D3348	D3999	Pulp extirpation or debridement to at least the apical 1/3 of all canals
Complete Dentures	D5110-D5120	D5899	Final impression
Partial Dentures	D5211-D5214 D5225, D5226	D5899	Final impression
Denture Repair	D5510-D5660	D5899	Acceptance of the prosthesis for repair
Denture Rebase or Relining	D5710-D5721 D5750-D5761	D5899	Final impression
Other Prosthetic Services	D5820-D5821	D5899	Final impression
Maxillofacial Prosthetics	D5911-D5988	D5999	Final impression
Implant Services	D6052-D6067, D6094, D6095, D6110- D6113	D6199	Final impression for the specific procedure code
Implant Services	D6090, D6091	D6199	Acceptance of prosthesis for repair
Fixed Prosthetics	D6210-D6252 D6545-D6792 D6794	D6999	Preparation and impression of all abutment teeth
Orthodontic Retention	D8680	D8999	Final impression
Occlusal Guards	D9944, D9945, D9946	D9999	Final impression

CODE	DESCRIPTION	
D0251	Extra-oral posterior dental radiographic image Image is limited to exposure of complete posterior teeth in both dental arches. This is a unique image that is not derived from another image. Maximum of two images. Not reimbursable for Temporomandibular Joint images.	\$12.00
<p>Bitewings are allowed no more than once in six months for each member. The procedure code is an indication of the number of images performed. Leave the "Times Performed" on the claim form blank or enter "1".</p>		
D0270	Bitewing – single radiographic image	\$8.00
D0272	Bitewings – two radiographic images	\$14.00
D0273	Bitewings – three radiographic images	\$20.00
D0274	Bitewings – four radiographic images	\$24.00
D0310	Sialography	\$41.00
D0320	Temporomandibular joint arthrogram, including injection	\$174.00
D0321	Other temporomandibular joint radiographic images, by report (PER JOINT) (REPORT NEEDED)	\$29.00
D0330	Panoramic radiographic image Reimbursable every three years if clinically indicated. For use in routine caries determination, diagnosis of periapical or periodontal pathology only when supplemented by other necessary radiographic intraoral images (bitewing and/or periapical), completely edentulous cases, diagnosis of impacted teeth, oral surgery treatment planning, or diagnosis of children with mixed dentition. Postoperative panoramic images are reimbursable for post-surgical evaluation of fractures, dislocations, orthognathic surgery, osteomyelitis, or removal of unusually large and/or complex cysts or neoplasms. Panoramic radiographic images are not required or reimbursable for post orthodontic documentation. Panoramic images are not reimbursable when an intraoral complete series or panoramic image has been taken within three years , except for the diagnosis of a new condition (e.g. traumatic injury).	\$35.00
D0340	2D cephalometric radiographic image – acquisition, measurement and analysis Image of the head made using a cephalostat to standardize anatomic positioning, and with reproducible x-ray beam geometry. Reimbursable every three years if clinically indicated. Reimbursement is limited to enrolled orthodontists or oral and maxillofacial surgeons for the diagnosing and treatment of a physically handicapping malocclusion. Cephalometric images are not required by the DOH for routine post-orthodontic documentation and are not routinely reimbursable. A tracing and analysis are required and is not payable separately. Use D0250 if a tracing and analysis is not performed.	\$55.00

<u>CODE</u>	<u>DESCRIPTION</u>	
D0350	2D oral/facial photographic image obtained intra-orally or extra-orally	\$12.00
	Photographs are reimbursable when associated with procedures described under sections:	
	<ul style="list-style-type: none"> ➤ <u>VIII. IMPLANTS;</u> ➤ <u>XI. ORTHODONTICS;</u> ➤ When requested by the Department Health; and, ➤ The fee includes all intra-oral and extra-oral images taken on the same date of service. 	

CONE BEAM CT CAPTURE

- Includes axial, coronal and sagittal data.
- Includes all interpretation.
- There is no professional reimbursement for facility place of service. Facility reimbursement is through APG.
- For treatment not involving implants or implant-related services, a panoramic radiograph (D0330) or similar film, along with documentation of medical necessity, must be submitted with requests for prior approval. Approval is limited to those cases demonstrating significant risk for a complication such as nerve injury or jaw fracture as well as pathology or trauma workups.
- For treatment involving implants or implant-related services, refer to section VIII. IMPLANTS.

<u>D0364</u>	Cone beam CT capture and interpretation with limited field of view – less than one whole jaw (PA REQUIRED)	\$279.00
<u>D0365</u>	Cone beam CT capture and interpretation with field of view of one full dental arch - mandibular (PA REQUIRED)	\$279.00
<u>D0366</u>	Cone beam CT capture and interpretation with field of view of one full dental arch – maxilla, with or without cranium (PA REQUIRED)	\$279.00
<u>D0367</u>	Cone beam CT capture and interpretation with field of view of both jaws; with or without cranium (PA REQUIRED)	\$279.00
<u>D0368</u>	Cone beam CT capture and interpretation for TMJ series including two or more exposures (PA REQUIRED)	\$279.00
D0470	Diagnostic casts	\$34.00
	Reimbursement is limited to enrolled orthodontists or oral and maxillofacial surgeons. Includes both arches when necessary.	

<u>CODE</u>	<u>DESCRIPTION</u>
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ORAL PATHOLOGY LABORATORY

These are procedures generally performed in a pathology laboratory and do not include the removal of the tissue sample from the patient. For removal of tissue sample, see codes D7285 and D7286.

Reimbursement for procedure codes D0470, D0485 and D0502 are limited to enrolled Oral Pathologists.

D0474	Accession of tissue, gross and microscopic examination, including assessment of surgical margins for presence of disease, preparation and transmission of written report.	\$87.00
D0485	Consultation, including preparation of slides from biopsy material supplied by referring source	\$87.00
D0502	Other oral pathology procedures, by report (REPORT NEEDED)	(BR)
D0999	Unspecified diagnostic procedure, by report (REPORT NEEDED)	(BR)

CODE **DESCRIPTION**

II. PREVENTIVE D1000 - D1999

DENTAL PROPHYLAXIS

Dental prophylaxis is reimbursable in addition to an initial dental examination and recall examinations once per six (6) month period. Prophylaxis cannot be used in conjunction with periodontal maintenance (D4910) or in conjunction with scaling and root planning (D4341) on the same date of service.

- | | | |
|-------|---|---------|
| D1110 | Prophylaxis – adult
Removal of plaque, calculus and stains from tooth structures and implants in the permanent and transitional dentition. It is intended to control local irritational factors. For members 13 years of age and older. | \$45.00 |
| D1120 | Prophylaxis – child
Removal of plaque, calculus and stains from tooth structures and implants in the primary and transitional dentition. It is intended to control local irritational factors. For members under 13 years of age. | \$43.00 |

An additional prophylaxis may be considered within a twelve-month period for those individuals identified with a recipient exception code of RE 81 (“TBI Eligible”) or RE 95 (“OPWDD/Managed Care Exemption”). The additional prophylaxis should be submitted using procedure code D1999. Documentation supporting necessity must be submitted with the claim. Reimbursement will not be considered if performed within a four-month interval of D1110, D1120, D1999 (used as an additional prophylaxis), or D4910.

TOPICAL FLUORIDE TREATMENT (OFFICE PROCEDURE)

Topical fluoride treatment is reimbursable when professionally administered in accordance with appropriate standards. Benefit is limited to gel, foam, and varnish. There must be a minimum interval of three (3) months between all fluoride treatments (D1206 and/or D1208).

- Fluoride treatments that are not reimbursable under the program include:
- Treatment that incorporates fluoride with prophylaxis paste;
 - Topical application of fluoride to the prepared portion of a tooth prior to restoration;
 - Fluoride rinse or “swish”; and,
 - Treatment for desensitization.

- | | | |
|-------|---|---------|
| D1206 | Topical application of fluoride varnish
Reimbursable once per three (3) month period for members between 6 months and 6 years of age (inclusive). For individuals 7 years of age and older D1206 is only approvable for those individuals identified with a recipient exception code of RE 81 (“TBI Eligible”) or RE 95 (“OPWDD/Managed Care Exemption”), or, in cases where salivary gland function has been compromised through surgery, radiation, or disease. Reimbursable to physicians and nurse practitioners under CPT code 99188. | \$30.00 |
|-------|---|---------|

CODE

DESCRIPTION

Smoking cessation services are included in the prospective payment system (PPS) rate for those FQHCs that do not participate in APG reimbursement.

Dentists should be aware of the following guideline for smoking cessation counseling:

The Clinical Practice Guideline, "Treating Tobacco Use and Dependence: 2008 Update" demonstrated that efficacious treatments for tobacco users exist and should become a part of standard care giving.

This guideline recommends that a practitioner should follow the "5 A's" of treating tobacco dependence, which include:

1. **Ask:** Ask the patient about tobacco use at every visit and document the response.
2. **Advise:** Advise the patient to quit in a clear and personalized manner.
3. **Assess:** Assess the patient's willingness to make a quit attempt at this time.
4. **Assist:** Assist the patient to set a quit date and make a quit plan; offer medication as needed.
5. **Arrange:** Arrange to follow-up with the patient within the first week, either in person or by phone, and take appropriate action to assist them.

For patients not ready to make a quit attempt, clinicians should use a brief intervention designed to promote the motivation to quit. Content areas that should be addressed can be captured by the "5 R's":

1. **Relevance:** Encourage the patient to state why quitting is relevant to them, being as specific as possible.
2. **Risks:** Ask the patient to identify potential negative consequences of their tobacco use, including acute, environmental, and long-term risks.
3. **Rewards:** Ask the patient to identify potential benefits, such as improved health, saving money, setting a good example for children, and better physical performance.
4. **Roadblocks:** Ask the patient to identify barriers (e.g., fear of withdrawal, weight gain, etc.), and provide treatment and resources to address them.
5. **Repetition:** The motivational intervention should be repeated every time the patient is seen.

Research suggests that the "5 R's" enhance future quit attempts. Additional information is available in Chapter 3 of the guideline, titled Clinical Interventions for Tobacco Use and Dependence.

<u>CODE</u>	<u>DESCRIPTION</u>	
D1351	<p>Sealant – per tooth (TOOTH) (DVS REQUIRED)</p> <p>Mechanically and/or chemically prepared enamel surface sealed to prevent decay. <i>Refer to the “Prior Approval/Prior Authorization Requirements” section for use of DVS.</i> Application of sealant is restricted to previously unrestored permanent first and second molars that exhibit no signs of occlusal or proximal caries for members between 5 and 15 years of age (inclusive). Buccal and lingual grooves are included in the fee. The use of opaque or tinted sealant is recommended for ease of checking bond efficacy. Reapplication, if necessary, is permitted once every five (5) years.</p>	\$35.00
D1354	<p>Interim caries arresting medicament application – per tooth (TOOTH)</p> <p>Limited to Silver Diamine Fluoride</p> <p>Clinical criteria for the use of silver diamine fluoride:</p> <ul style="list-style-type: none"> • Stabilize non-symptomatic teeth with active carious lesion and no pulpal exposure • High caries risk (e.g. xerostomia, severe early childhood caries) • Treatment challenged by behavioral or medical management • Difficult to treat carious lesions <p>Criteria for reimbursement:</p> <ul style="list-style-type: none"> • Benefit covers 0-20 years of age inclusive • For individuals 21 years of age and older “D1354” is only approvable for those individuals identified with a recipient exception code of “RE 81” (“TBI Eligible”) or “RE 95” (OPWDD/Managed Care Exemption”) • Covered two (2) times per tooth within a 12-month period with a total of four (4) times per lifetime of the tooth. • Covered with topical application of fluoride (“D1206” or “D1208”) when they are performed on the same date of service if “D1354” is being used to treat caries and “D1206” or “D1208” is being used to prevent caries. • Silver diamine fluoride may be applied to five (5) teeth on the same date of service with more teeth considered in exceptional circumstances. Documentation supporting necessity must be submitted with the claim. <p>Providers are required to:</p> <ul style="list-style-type: none"> • Fully disclose the risks and benefits of silver diamine fluoride use and to discuss treatment alternatives where appropriate. • Obtain written consent. 	\$15.00

CODE DESCRIPTION

SPACE MAINTENANCE (PASSIVE APPLIANCES)

Only fixed appliances are reimbursable. Documentation including pre-treatment images to justify all space maintenance appliances must be available upon request. Space maintenance should not be provided as an isolated service. All carious teeth must be restored before placement of any space maintainer. The member should be practicing a sufficient level of oral hygiene to ensure that the space maintainer will not become a source of further carious breakdown of the dentition. All permanent teeth in the area of space maintenance should be present and developing normally.

Space maintenance in the deciduous dentition (defined as prior to the interdigitation of the first permanent molars) can generally be considered.

Space maintenance in the mixed dentition initiated within one month of the necessary extraction will be reimbursable on an individual basis. Space maintenance in the mixed dentition initiated more than one month after the necessary extraction, with minimum space loss apparent, may be reimbursable.

D1510	Space maintainer – fixed, unilateral – per quadrant (QUAD)	\$116.00
	Excludes a distal shoe space maintainer.	
D1516	Space maintainer – fixed – bilateral, maxillary	\$174.00
D1517	Space maintainer – fixed – bilateral, mandibular	\$174.00
D1551	Re-cement or re-bond bilateral space maintainer - maxillary	\$19.00
D1552	Re-cement or re-bond bilateral space maintainer - mandibular	\$19.00
D1553	Re-cement or re-bond unilateral space maintainer – per quadrant (QUAD)	\$19.00
D1575	Distal shoe space maintainer – fixed, unilateral – per quadrant (QUAD)	\$116.00
	Fabrication and delivery of fixed appliance extending subgingivally and distally to guide the eruption of the first permanent molar.	
D1999	Unspecified preventive procedure, by report	(BR)

<u>CODE</u>	<u>DESCRIPTION</u>	
D2390	Resin-based composite crown, anterior (TOOTH)	\$98.00
D2391	Resin-based composite; one surface, posterior (SURF/TOOTH)	\$50.00
	Used to restore a carious lesion into the dentin or a deeply eroded area into the dentin. Not a preventive procedure.	
D2392	Resin-based composite - two surfaces, posterior (SURF/TOOTH)	\$67.00
D2393	Resin-based composite - three surfaces, posterior (SURF/TOOTH)	\$82.00
D2394	Resin-based composite - four or more surfaces, posterior (SURF/TOOTH)	\$98.00

CROWNS - SINGLE RESTORATIONS ONLY

The materials used in the fabrication of a crown (e.g. all-metal, porcelain, ceramic, resin) is at the discretion of the provider. The crown fabricated must correctly match the procedure code approved on the Prior Approval.

Crowns will not be routinely approved for a molar tooth in those members age 21 and over which has been endodontically treated without prior approval from the Department of Health.

Crowns include any necessary core buildups.

<u>D2710</u>	Crown – resin-based composite (indirect) (laboratory) (TOOTH) (PA REQUIRED)	\$290.00
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Acrylic (processed) jacket crowns may be approved as restorations for severely fractured anterior teeth.

<u>D2720</u>	Crown – resin with high noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2721</u>	Crown – resin with predominantly base metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2722</u>	Crown – resin with noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2740</u>	Crown – porcelain/ceramic (TOOTH) (PA REQUIRED)	\$500.00
<u>D2750</u>	Crown – porcelain fused to high noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2751</u>	Crown – porcelain fused to predominately base metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2752</u>	Crown – porcelain fused to noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2753</u>	Crown – porcelain fused to titanium and titanium alloys (TOOTH) (PA REQUIRED)	\$500.00
<u>D2780</u>	Crown – ¾ cast high noble metal (TOOTH) (PA REQUIRED)	\$400.00
<u>D2781</u>	Crown – ¾ cast predominantly base metal (TOOTH) (PA REQUIRED)	\$400.00
<u>D2782</u>	Crown – ¾ cast noble metal (TOOTH) (PA REQUIRED)	\$400.00
<u>D2790</u>	Crown – full cast high noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2791</u>	Crown – full cast predominately base metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2792</u>	Crown – full cast noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D2794</u>	Crown – Titanium and titanium alloys	\$500.00

CODE

DESCRIPTION

IV. ENDODONTICS D3000 - D3999

All radiographic images taken during the course of root canal therapy and all post-treatment radiographic images are included in the fee for the root canal procedure. At least one pre-treatment radiographic image demonstrating the need for the procedure, and one post-treatment radiographic image that demonstrates the result of the treatment, must be maintained in the member's record.

Surgical root canal treatment or apicoectomy may be considered appropriate and covered when the root canal system cannot be acceptably treated non-surgically, there is active root resorption, or access to the canal is obstructed. Treatment may also be covered where there is gross over or under extension of the root canal filling, periapical or lateral pathosis persists, or there is a fracture of the root.

If a non-covered surgical procedure (e.g. crown lengthening, D4249) is required to properly restore a tooth, any associated restorative or endodontic treatment will NOT be considered for reimbursement.

Pulp capping, either direct or indirect, is not reimbursable.

Molar endodontic treatment, retreatment or apical surgery is not approvable as a routine procedure. Prior approval requests will be considered for members under age 21 who display good oral hygiene, have healthy mouths with a full complement of natural teeth with a low caries index and/or who may be undergoing orthodontic treatment. In those members age 21 and over, molar endodontic therapy will be considered only in those instances where the tooth in question is a critical abutment for an existing functional prosthesis and when the tooth cannot be extracted and replaced with a new prosthesis, or; where there is a documented medical condition which precludes extraction.

PULPOTOMY

D3220 **Therapeutic pulpotomy (excluding final restoration) - \$87.00
removal of pulp coronal to the dentinocemental junction
and application of medicament (TOOTH)**

To be performed on primary or permanent teeth **up until the age of 21 years.**

This is not to be considered as the first stage of root canal therapy.

Pulp capping (placement of protective dressing or cement over exposed or nearly exposed pulp for protection from injury or as an aid in healing and repair) is not reimbursable.

This procedure code may not be used when billing for an "emergency pulpotomy", which should be billed as palliative treatment.

<u>CODE</u>	<u>DESCRIPTION</u>	
D3353	Apexification / recalcification - final visit (includes completed root canal therapy – apical closure/calcific repair of perforations, root resorption, etc.) (TOOTH) Includes the removal of intra-canal medication and procedures necessary to place final root canal filling material including necessary radiographs. (This procedure includes last phase of complete root canal therapy.)	\$103.00

APICOECTOMY

Periradicular surgery is a term used to describe surgery to the root surface (e.g., apicoectomy), repair of a root perforation or resorptive defect, exploratory curettage to look for root fractures, removal of extruded filling materials or instruments, removal of broken root fragments, sealing of accessory canals, etc. This does not include retrograde filling material placement. Performed as a separate surgical procedure and includes periapical curettage.

<u>D3410</u>	Apicoectomy - anterior (TOOTH) (PA REQUIRED)	\$160.00
<u>D3421</u>	Apicoectomy - premolar (first root) (TOOTH) (PA REQUIRED) If more than one root is treated, see D3426.	\$160.00
<u>D3425</u>	Apicoectomy - molar (first root) (TOOTH) (PA REQUIRED) If more than one root is treated, see D3426.	\$180.00
<u>D3426</u>	Apicoectomy (each additional root) (TOOTH) (PA REQUIRED)	\$60.00
<u>D3430</u>	Retrograde filling - per root (TOOTH) (PA REQUIRED)	\$50.00

OTHER ENDODONTIC PROCEDURES

D3999	Unspecified endodontic procedure, by report (REPORT NEEDED)	(BR)
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CODE

DESCRIPTION

VI. PROSTHODONTICS (Removable) D5000 - D5899

Full and/or partial dentures are covered by Medicaid when they are required to alleviate a serious health condition or one that affects employability. This service requires prior approval. Complete dentures and partial dentures whether unserviceable, lost, stolen, or broken will not be replaced for a minimum of eight years from initial placement except when determined medically necessary by the Department or its agent. Prior approval requests for replacement dentures prior to eight years must include a letter from the patient's physician and dentist. A letter from the patient's dentist must explain the specific circumstances that necessitates replacement of the denture. The letter from the physician must explain how dentures would alleviate the patient's serious health condition or improve employability. If replacement dentures are requested within the eight-year period after they have already been replaced once, then supporting documentation must include an explanation of preventative measures instituted to alleviate the need for further replacements.

General Guidelines for All Removable Prosthesis:

- Complete and/or partial dentures will be approved only when the existing prosthesis is not serviceable or cannot be relined or rebased. Reline or rebase of an existing prosthesis will not be reimbursed when such procedures are performed in addition to a new prosthesis. Only "tissue conditioning" (D5850 or D5851) is payable within six (6) months prior to the delivery of a new prosthesis;
- Six (6) months of post-delivery care from the date of insertion is included in the reimbursement for all newly fabricated prosthetic appliances. This includes rebasing, relining, adjustments and repairs.
- Cleaning of removable prosthesis or soft tissue not directly related to natural teeth is not a covered service. Prophylaxis and/or scaling and root planing is only payable when performed on natural dentition;
- "Immediate" prosthetic appliances are not a covered service. An appropriate length of time for healing should be allowed before taking any final impressions. Generally, it is expected that tissues will need a minimum of four (4) to six (6) weeks for healing. Claims for denture insertion occurring within four (4) weeks of extraction(s) will pend for professional review;
- Claims are not to be submitted until the denture(s) are completed and delivered to the member. The "date of service" used on the claim is the date that the denture(s) are delivered. If the prosthesis cannot be delivered or the member has lost eligibility following the date of the "decisive appointment," claims should be submitted following the guidelines for "Interrupted Treatment";
- Medicaid payment is considered payment in-full. Except for members with a "spend down," members cannot be charged beyond the Medicaid fee. Deposits, down-payments or advance payments are prohibited;

<u>CODE</u>	<u>DESCRIPTION</u>	
D5721	Rebase - mandibular partial denture (PA REQUIRED)	\$174.00

DENTURE RELINE PROCEDURES

Reline procedures are not payable within six months prior to the delivery of a new prosthesis. For cases in which it is impractical to complete a laboratory reline, prior approval for an office (“chairside” or “cold cure”) reline may be requested with credible documentation which would preclude a laboratory reline. Only “tissue conditioning” (D5850 and D5851) is payable within six months prior to the delivery of a new prosthesis.

D5730	Reline complete maxillary denture (direct) (PA REQUIRED)	\$125.00
D5731	Reline complete mandibular denture (direct) (PA REQUIRED)	\$125.00
D5740	Reline maxillary partial denture (direct) (PA REQUIRED)	\$85.00
D5741	Reline mandibular partial denture (direct) (PA REQUIRED)	\$85.00
D5750	Reline complete maxillary denture (indirect)	\$170.00
D5751	Reline complete mandibular denture (indirect)	\$170.00
D5760	Reline maxillary partial denture (indirect)	\$125.00
D5761	Reline mandibular partial denture (indirect)	\$125.00

INTERIM PROSTHESIS

Reimbursement is limited to once per year and only for children between 5 and 15 years of age. Codes D5820 and D5821 are not to be used in lieu of space maintainers. All claims will be pended for professional review prior to payment.

D5820	Interim partial denture (including retentive/clasping materials, rests, and teeth), maxillary	\$174.00
D5821	Interim partial denture (including retentive/clasping materials, rests, and teeth), mandibular	\$174.00

OTHER REMOVABLE PROSTHETIC SERVICES

Codes D5850 and D5851 are for treatment reline using materials designed to heal unhealthy ridges prior to more definitive final restoration. This is the **ONLY** type of reline reimbursable within six (6) months prior to the delivery of a new prosthesis. Insertion of tissue conditioning liners in existing dentures will be limited to once per denture unit. D5850 and D5851 are not reimbursable under age 15 and should be billed one time at the completion of treatment, regardless of the number of visits involved.

D5850	Tissue conditioning, maxillary	\$25.00
D5851	Tissue conditioning, mandibular	\$25.00
D5899	Unspecified removable prosthodontic procedure, by report (REPORT NEEDED)	(BR)

<u>CODE</u>	<u>DESCRIPTION</u>	
VII. MAXILLOFACIAL PROSTHETICS D5900 - D5999		
D5911	Facial moulage (sectional) (REPORT NEEDED)	\$116.00
D5912	Facial moulage (complete) (REPORT NEEDED)	\$174.00
D5913	Nasal prosthesis (REPORT NEEDED)	(BR)
D5914	Auricular prosthesis (REPORT NEEDED)	(BR)
D5915	Orbital prosthesis (REPORT NEEDED)	\$957.00
D5916	Ocular prosthesis (REPORT NEEDED)	\$957.00
D5919	Facial prosthesis (REPORT NEEDED)	(BR)
D5922	Nasal septal prosthesis (REPORT NEEDED)	(BR)
D5923	Ocular prosthesis, interim (REPORT NEEDED)	\$435.00
D5924	Cranial prosthesis (REPORT NEEDED)	(BR)
D5925	Facial augmentation implant prosthesis (REPORT NEEDED)	(BR)
D5926	Nasal prosthesis, replacement (REPORT NEEDED)	(BR)
D5927	Auricular prosthesis, replacement (REPORT NEEDED)	(BR)
D5928	Orbital prosthesis, replacement (REPORT NEEDED)	(BR)
D5929	Facial prosthesis, replacement (REPORT NEEDED)	(BR)
D5931	Obturator prosthesis, surgical (REPORT NEEDED)	(BR)
D5932	Obturator prosthesis, definitive (REPORT NEEDED)	(BR)
D5933	Obturator prosthesis, modification (REPORT NEEDED)	(BR)
D5934	Mandibular resection prosthesis with guide flange (REPORT NEEDED)	(BR)
D5935	Mandibular resection prosthesis without guide flange (REPORT NEEDED)	(BR)
D5936	Obturator prosthesis, interim (REPORT NEEDED)	(BR)
D5937	Trismus appliance (not for TMD treatment) (REPORT NEEDED)	\$145.00
D5951	Feeding aid (REPORT NEEDED)	\$435.00
D5952	Speech aid prosthesis, pediatric (REPORT NEEDED)	(BR)
D5953	Speech aid prosthesis, adult (REPORT NEEDED)	(BR)
D5954	Palatal augmentation prosthesis (REPORT NEEDED)	(BR)
D5955	Palatal lift prosthesis, definitive (REPORT NEEDED)	(BR)
D5958	Palatal lift prosthesis, interim (REPORT NEEDED)	(BR)
D5959	Palatal lift prosthesis, modification (REPORT NEEDED)	(BR)
D5960	Speech aid prosthesis, modification (REPORT NEEDED)	(BR)
D5982	Surgical stent (REPORT NEEDED)	(BR)
D5983	Radiation carrier (REPORT NEEDED)	(BR)
D5984	Radiation shield (REPORT NEEDED)	(BR)
D5985	Radiation cone locator (REPORT NEEDED)	(BR)
D5986	Fluoride gel carrier (per arch) (ARCH)	\$10.00
D5987	Commissure splint (REPORT NEEDED)	(BR)
D5988	Surgical splint (REPORT NEEDED)	(BR)
D5999	Unspecified maxillofacial prosthesis, by report (REPORT NEEDED)	(BR)

CODE

DESCRIPTION

VIII. IMPLANT SERVICES D6000 - D6199

Dental implants and implant related services will be covered by Medicaid when medically necessary. Prior approval requests for implants must have supporting documentation from the patient's physician and dentist. A letter from the patient's physician must explain how implants will alleviate the patient's medical condition. A letter from the patient's dentist must explain why other covered functional alternatives for prosthetic replacement will not correct the patient's dental condition and why the patient requires implants.

General Guidelines:

- A complete treatment plan addressing all phases of care is required and should include the following:
 - Accurate pretreatment charting;
 - Complete treatment plan addressing all areas of pathology;
 - Inter-arch distances;
 - Number, type and location of implants to be placed;
 - Design and type of planned restoration(s);
 - Sufficient number of current, diagnostic radiographs and/or CT scans allowing for the evaluation of the entire dentition.
- If bone graft augmentation is needed there must be a 4 to 6-month healing period before a dental implant can be placed
- Dental implant code D6010 will be re-evaluated via intraoral radiographs or CT scans prior to the authorization of abutments, crowns, or dentures four to six months after dental implant placement.
- Treatment on an existing implant / implant prosthetic will be evaluated on a case-by-case basis.
- Implant and implant related codes not listed will be considered on a case-by-case basis.
- Physician's documentation must include a list of all medications currently being taken and all conditions currently being treated.
- All cases will be considered based upon supporting documentation and current standard of care.

For procedure codes D6010 and D6013 the following must be submitted:

- Full mouth radiographs or a diagnostic panorex including periapicals of site requesting dental implant(s).

<u>D6010</u>	Surgical placement of implant body (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 90 DAYS) Full mouth radiographs or diagnostic panorex including periapicals of site requesting dental implant(s) must be provided.	\$1000.00
<u>D6013</u>	Surgical placement of mini implant (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 90 DAYS)	\$500.00

CODE

DESCRIPTION

Full mouth radiographs or diagnostic panorex including periapicals of site requesting dental implant(s) must be provided.

For procedure codes D6055– D6057 the following must be submitted:

- Periapical radiograph of the integrated implant(s); and,
- Panorex or sufficient number of radiographs showing the complete arch and the placed implant(s)

<u>D6055</u>	Connecting bar – implant supported or abutment supported (ARCH) (PA REQUIRED)	\$400.00
<u>D6056</u>	Prefabricated abutment – includes modification and placement (TOOTH) (PA REQUIRED)	\$400.00
<u>D6057</u>	Custom fabricated abutment – includes placement (TOOTH) (PA REQUIRED)	\$400.00

For procedure codes D6058 – D6067, D6094 the following must be submitted:

- Periapical radiograph of integrated implant with abutment
- Intra-oral photograph of healed abutment showing healthy gingiva

<u>D6058</u>	Abutment supported porcelain/ceramic crown (TOOTH) (PA REQUIRED)	\$800.00
<u>D6059</u>	Abutment supported porcelain fused to metal crown (high noble metal) (TOOTH) (PA REQUIRED)	\$800.00
<u>D6060</u>	Abutment supported porcelain fused to metal crown (predominantly base metal) (TOOTH) (PA REQUIRED)	\$800.00
<u>D6061</u>	Abutment supported porcelain fused to metal crown (noble metal) (TOOTH) (PA REQUIRED)	\$800.00
<u>D6062</u>	Abutment supported cast metal crown (high noble metal) (TOOTH) (PA REQUIRED)	\$800.00
<u>D6063</u>	Abutment supported cast metal crown (predominately base metal) (TOOTH) (PA REQUIRED)	\$800.00
<u>D6064</u>	Abutment supported cast metal crown (noble metal) (TOOTH) (PA REQUIRED)	\$800.00
<u>D6065</u>	Implant supported porcelain/ceramic crown (TOOTH) (PA REQUIRED)	\$800.00
<u>D6066</u>	Implant supported crown - porcelain fused to high noble alloys (TOOTH) (PA REQUIRED)	\$800.00
<u>D6067</u>	Implant supported crown - high noble alloys (TOOTH) (PA REQUIRED)	\$800.00
<u>D6081</u>	Scaling and debridement in the presence of inflammation or mucositis of a single implant, including cleaning on the implant surfaces, without flap entry and closure (TOOTH) (REPORT NEEDED)	(BR)
	<ul style="list-style-type: none"> ➤ Cannot bill for same date of service as D1110 or D4910. ➤ Cannot bill for same date of service and same quadrant as D4341, D4342. 	
<u>D6090</u>	Repair implant supported prosthesis (ARCH) (REPORT NEEDED)	(BR)
<u>D6091</u>	Replacement of replaceable part of semi-precision or precision attachment (male or female component) of implant/abutment supported prosthesis, per attachment (QUAD) (REPORT NEEDED)	(BR)

<u>CODE</u>	<u>DESCRIPTION</u>	
D6092	Re-cement or re-bond implant/abutment supported crown (TOOTH) (REPORT NEEDED)	(BR)
D6093	Re-cement or re-bond implant/abutment supported fixed partial denture (QUAD) (REPORT NEEDED)	(BR)
<u>D6094</u>	Abutment supported crown – titanium and titanium alloys (TOOTH) (PA REQUIRED)	\$800.00
D6095	Repair implant abutment (TOOTH) (REPORT NEEDED)	(BR)
D6096	Remove broken implant retaining screw (TOOTH) (REPORT NEEDED)	(BR)
D6100	Implant removal (TOOTH) (REPORT NEEDED) (POST OPERATIVE CARE: 10 DAYS)	(BR)
For procedure codes D6101 – D6103 the following must be submitted:		
	➤ Pre-operative radiographic image of defect	
	➤ Detailed narrative	
	➤ Intra-oral photograph of defect area	
<u>D6101</u>	Debridement of a peri-implant defect or defects surrounding a single implant, and surface cleaning of the exposed implant surfaces, including flap entry and closure (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 30 DAYS)	\$250.00
<u>D6102</u>	Debridement and osseous contouring of a peri-implant defect or defects surrounding a single implant and includes surface cleaning of the exposed implant surfaces, including flap entry and closure (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 30 DAYS)	\$400.00
<u>D6103</u>	Bone graft for repair of peri-implant defect – does not include flap entry and closure (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 30 DAYS)	\$200.00
<u>D6104</u>	Bone graft at time of implant placement (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 90 DAYS)	\$250.00
For procedure codes D6110 – D6113 the following must be submitted:		
	➤ Periapical radiograph of integrated implant(s) with abutment placed	
	➤ IO photo of healed abutment showing healthy gingiva	
<u>D6110</u>	Implant/abutment supported removable denture for edentulous arch – maxillary (PA REQUIRED)	\$1000.00
<u>D6111</u>	Implant/abutment supported removable denture for edentulous arch – mandibular (PA REQUIRED)	\$1000.00
<u>D6112</u>	Implant/abutment supported removable denture for partially edentulous arch – maxillary (PA REQUIRED)	\$900.00
<u>D6113</u>	Implant/abutment supported removable denture for partially edentulous arch – mandibular (PA REQUIRED)	\$900.00
D6190	Radiographic/surgical implant index, by report (ARCH) (REPORT NEEDED)	\$900.00
<u>D6191</u>	Semi-precision abutment - placement (TOOTH) (PA REQUIRED) This procedure is the initial placement, or replacement, or a semi-precision abutment on the implant body.	\$200.00

CODE

DESCRIPTION

<u>D6192</u>	Semi-precision attachment - placement (TOOTH) (PA REQUIRED) This procedure involves the luting of the initial, or replacement, semi-precision attachment to the removable prosthesis.	\$50.00
D6199	Unspecified implant procedure, by report (REPORT NEEDED)	(BR)

ARCHIVED

<u>CODE</u>	<u>DESCRIPTION</u>	
<u>D4278</u>	Free soft tissue graft procedure (including recipient and donor surgical sites) each additional contiguous tooth, implant, or edentulous tooth position in same graft site (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 14 DAYS) Used in conjunction with D4277.	\$300.00
<u>D4283</u>	Autogenous connective tissue graft procedure (including donor and recipient surgical sites) – each additional contiguous tooth, implant or edentulous tooth position in same graft site (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 14 DAYS) Used in conjunction with D4273.	\$200.00
<u>D4285</u>	Non-autogenous connective tissue graft procedure (including recipient surgical site and donor material) – each additional contiguous tooth, implant or edentulous tooth position in same graft site. (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 14 DAYS) Used in conjunction with D4275.	\$300.00

The following procedure codes are a covered benefit only when associated with an implant or an implant-related service: **D7951**, **D7952**, **D7953**.

<u>D7951</u>	Sinus augmentation with bone or bone substitutes via a lateral open approach (QUAD) (PA REQUIRED) (POST OPERATIVE CARE: 14 DAYS) The augmentation of the sinus cavity to increase alveolar height for reconstruction of edentulous portions of the maxilla. This procedure is performed via a lateral open approach. This includes obtaining the bone or bone substitutes. Placement of a barrier membrane if used should be reported separately.	\$800.00
<u>D7952</u>	Sinus augmentation with bone or bone substitutes via a vertical approach (QUAD) (PA REQUIRED) (POST OPERATIVE CARE: 14 DAYS) The augmentation of the sinus to increase alveolar height by vertical access through the ridge crest by raising the floor of the sinus and grafting as necessary. This includes obtaining the bone or bone substitutes.	\$800.00
<u>D7953</u>	Bone replacement graft for ridge preservation – per site (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 10 DAYS) Graft is placed in an extraction or implant removal site at the time of the extraction or removal to preserve ridge integrity (e.g., clinically indicated in preparation for implant reconstruction or where alveolar contour is critical to planned prosthetic reconstruction). Does not include obtaining graft material. Membrane, if used should be reported separately.	\$250.00

<u>CODE</u>	<u>DESCRIPTION</u>	
<u>D6245</u>	Pontic - porcelain/ceramic (TOOTH) (PA REQUIRED)	\$400.00
<u>D6250</u>	Pontic - resin with high noble metal (TOOTH) (PA REQUIRED)	\$400.00
<u>D6251</u>	Pontic - resin with predominately base metal (TOOTH) (PA REQUIRED)	\$400.00
	Limited to the pontic for resin bonded fixed partial dentures (i.e. "Maryland Bridges").	
<u>D6252</u>	Pontic - resin with noble metal (TOOTH) (PA REQUIRED)	\$400.00
<u>FIXED PARTIAL DENTURE RETAINERS-INLAYS/ONLAYS</u>		
<u>D6545</u>	Retainer - cast metal for resin bonded fixed prosthesis (TOOTH) (PA REQUIRED)	\$145.00
	Limited to abutment for resin bonded fixed partial dentures (i.e. "Maryland Bridges").	
<u>FIXED PARTIAL DENTURE RETAINERS - CROWNS</u>		
<u>D6720</u>	Retainer crown - resin with high noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6721</u>	Retainer crown - resin with predominately base metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6722</u>	Retainer crown - resin with noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6740</u>	Retainer crown - porcelain/ceramic (TOOTH) (PA REQUIRED)	\$500.00
<u>D6750</u>	Retainer crown - porcelain fused to high noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6751</u>	Retainer crown - porcelain fused to predominantly base metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6752</u>	Retainer crown - porcelain fused to noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6753</u>	Retainer crown - porcelain fused to titanium and titanium alloys (TOOTH) (PA REQUIRED)	\$500.00
<u>D6780</u>	Retainer crown - ¾ cast high noble metal (TOOTH) (PA REQUIRED)	\$400.00
<u>D6781</u>	Retainer crown - ¾ cast predominately base metal (TOOTH) (PA REQUIRED)	\$400.00
<u>D6782</u>	Retainer crown - ¾ cast noble metal (TOOTH) (PA REQUIRED)	\$400.00
<u>D6783</u>	Retainer crown - ¾ porcelain/ceramic (TOOTH) (PA REQUIRED)	\$400.00
<u>D6784</u>	Retainer crown - ¾ titanium and titanium alloys (TOOTH) (PA REQUIRED)	\$400.00
<u>D6790</u>	Retainer crown - full cast high noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6791</u>	Retainer crown - full cast predominantly base metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6792</u>	Retainer crown - full cast noble metal (TOOTH) (PA REQUIRED)	\$500.00
<u>D6794</u>	Retainer crown - titanium and titanium alloys (TOOTH) (PA REQUIRED)	\$500.00

CODE

DESCRIPTION

OTHER FIXED PARTIAL DENTURE SERVICES

D6930	Re-cement or re-bond fixed partial denture (QUAD)	\$45.00
D6980	Fixed partial denture repair necessitated by restorative material failure (QUAD) (REPORT NEEDED)	(BR)
	For sectioning of a fixed partial denture, use procedure code D9120.	
D6999	Unspecified, fixed prosthodontic procedure, by report (REPORT NEEDED)	(BR)

CODE

DESCRIPTION

**X. ORAL AND MAXILLOFACIAL SURGERY
D7000 - D7999**

For details regarding the “ORAL AND MAXILLOFACIAL SURGERY” codes that are associated with the implant and implant-related services benefit ONLY (D7951, D7953), see section VIII. IMPLANTS.

All surgical procedures include the surgery and the follow-up care for the period indicated after the procedure description (e.g. (POST OPERATIVE CARE: 7 DAYS)). Necessary follow-up care beyond the listed period should be billed using codes D7999, D9110 or D9430.

When multiple surgical procedures are performed on the same quadrant or arch, the claim may be pended for professional review. When extensive multiple surgical procedures are performed at the same operative session, the total reimbursement requested will be evaluated on a case by case basis, with possible reduction or denial of one or more of the billed procedures. Removal of bilateral tori or bilateral impactions and multiple extractions performed at the same operative session are examples of exceptions due to the independence of the individual procedures.

When a provider performs surgical excision and removal of tumors, cysts and neoplasms, the extent of the procedure claimed must be supported by information in the member's record. This includes radiographic images, clinical findings, and operative and histopathologic reports. To expedite review and reimbursement, this material (except radiographs) should be submitted on **paper claims** for procedures that have no established fee and are priced "By Report."

If a change is needed or there exists a disagreement with a prior approval review and you would like to challenge a determination rendered by the DOH on an existing finalized prior approval, a request may be submitted with supporting documentation and a detailed report using a “Prior Approval Change Request Form”. This form may be submitted pre-operatively or post-operatively. If the requested change is submitted post-operatively a copy of the treatment notes should be included with the request.

The Prior Approval Change Request Form can be obtained by clicking on the link below or by calling eMedNY at 1-800-343-9000.

[eMedNY: Information: Paper Forms](#)

EXTRACTIONS (INCLUDES LOCAL ANESTHESIA, SUTURING, IF NEEDED, AND ROUTINE POSTOPERATIVE CARE)

D7111	Extraction, coronal remnants – primary tooth	\$35.00
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal) (TOOTH) (POST OPERATIVE CARE: 3 DAYS)	\$50.00

<u>CODE</u>	<u>DESCRIPTION</u>	
D7210	Extraction, erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated (TOOTH) (POST OPERATIVE CARE: 10 DAYS) Includes related cutting of gingiva and bone, removal of tooth structure, minor smoothing of socket bone and closure. Prior approval is required if performed more than four (4) times within twelve (12) months from the date of the first surgical extraction (D7210).	\$85.00
<u>D7220</u>	Removal of impacted tooth - soft tissue (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 10 DAYS)	\$100.00
<u>D7230</u>	Removal of impacted tooth - partially bony (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 10 DAYS)	\$180.00
<u>D7240</u>	Removal of impacted tooth - completely bony (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 10 DAYS)	\$300.00
D7241	Removal of impacted tooth - completely bony, with unusual surgical complications (TOOTH) (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	(BR)
D7250	Removal of residual tooth roots (cutting procedure) (TOOTH) (POST OPERATIVE CARE: 10 DAYS) Includes cutting of soft tissue and bone, removal of tooth structure, and closure	\$58.00
<u>OTHER SURGICAL PROCEDURES</u>		
D7260	Oroantral fistula closure (QUAD 10 or 20) (POST OPERATIVE CARE: 14 DAYS)	\$200.00
D7261	Primary closure of sinus perforation (QUAD 10 or 20) (POST OPERATIVE CARE: 14 DAYS)	\$200.00
D7270	Tooth re-implantation and/or stabilization of accidentally evulsed or displaced tooth (TOOTH) (POST OPERATIVE CARE: 30 DAYS) Includes splitting and/or stabilization.	\$114.00
D7272	Tooth transplantation (includes re-implantation from one site to another and splinting and/or stabilization) (TOOTH) (POST OPERATIVE CARE: 30 DAYS)	\$150.00
D7280	Exposure of an unerupted tooth (TOOTH) (POST OPERATIVE CARE: 14 DAYS) An incision is made and the tissue is reflected and bone removed as necessary to expose the crown of an impacted tooth not intended to be extracted.	\$290.00
D7283	Placement of device to facilitate eruption of impacted tooth (TOOTH) (POST OPERATIVE CARE: 14 DAYS) Report the surgical exposure separately using D7280.	\$50.00
D7285	Biopsy of oral tissue - hard (bone, tooth) (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS) Claims must be submitted on paper with a copy of the operative report, including the description and location of the lesion and pathology report.	\$104.00

<u>CODE</u>	<u>DESCRIPTION</u>	
D7286	Biopsy of oral tissue – soft (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS) Claims must be submitted on paper with a copy of the operative report, including the description and location of the lesion and pathology report.	\$84.00
<u>D7290</u>	Surgical repositioning of teeth (TOOTH) (PA REQUIRED) (POST OPERATIVE CARE: 60 DAYS)	\$145.00

ALVEOPLASTY - PREPARATION OF RIDGE

D7310	Alveoplasty in conjunction with extractions – four or more teeth or tooth spaces, per quadrant (QUAD) (POST OPERATIVE CARE: 14 DAYS) This procedure will be reimbursed when additional surgical procedures above and beyond the removal of the teeth are required to prepare the ridge for dentures. Not reimbursable in addition to surgical extractions in the same quadrant. Claims should be submitted on the same invoice as extractions to expedite review.	\$70.00
D7311	Alveoplasty in conjunction with extractions – one to three teeth or tooth spaces, per quadrant (QUAD) (POST OPERATIVE CARE: 14 DAYS) This procedure will be reimbursed when additional surgical procedures above and beyond the removal of the teeth are required to prepare the ridge for dentures. Not reimbursable in addition to surgical extractions in the same quadrant. Claims should be submitted on the same invoice as extractions to expedite review.	\$50.00
D7320	Alveoplasty not in conjunction with extractions – four or more teeth or tooth spaces, per quadrant (QUAD) (POST OPERATIVE CARE: 14 DAYS) The fee for each quadrant includes the recontouring of both osseous and soft tissues in that quadrant. Will not be reimbursed in conjunction with procedure code D7310 in the same quadrant.	\$115.00
D7321	Alveoplasty not in conjunction with extractions – one to three or tooth spaces, per quadrant (QUAD) (POST OPERATIVE CARE: 14 DAYS) The fee for each quadrant includes the recontouring of both osseous and soft tissues in that quadrant. Will not be reimbursed in conjunction with procedure code D7311 in the same quadrant.	\$75.00

VESTIBULOPLASTY

Vestibuloplasty may be approved when a denture could not otherwise be worn.

<u>D7340</u>	Vestibuloplasty - ridge extension (secondary epithelialization) (ARCH) (PA REQUIRED) (POST OPERATIVE CARE: 60 DAYS)	\$300.00
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<u>CODE</u>	<u>DESCRIPTION</u>	
D7350	Vestibuloplasty - ridge extension (including soft tissue grafts, muscle reattachment, revision of soft tissue attachment and management of hypertrophied and hyperplastic tissue) (ARCH) (PA REQUIRED) (POST OPERATIVE CARE: 60 DAYS)	\$400.00

EXCISION OF SOFT TISSUE LESIONS (INCLUDES NON-ODONTOGENIC CYSTS)

All claims for D7410, D7411, and D7412, should be submitted with a copy of the operative report and all claims for D7413, D7414, and D7415 should be submitted with a copy of the pathology and operative report(s). All operative reports must include a description of the lesion and its location.

D7410	Excision of benign lesion up to 1.25 cm (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	\$101.00
D7411	Excision of benign lesion greater than 1.25cm (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	(BR)
D7412	Excision of benign lesion complicated (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	(BR)
D7413	Excision of malignant lesion up to 1.25cm (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	(BR)
D7414	Excision of malignant lesion greater than 1.25cm (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	(BR)
D7415	Excision of malignant lesion complicated (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	(BR)

EXCISION OF INTRA-OSSEOUS LESIONS

Claims must be submitted with a copy of the pathology and operative report(s) and must include a description of the lesion and its location. Reimbursement for routine or surgical extractions includes removal of tooth, soft tissue associated with the root and curettage of the socket. Periapical granulomas at the apex of decayed teeth will not be separately reimbursed in addition to the tooth extraction.

D7440	Excision of malignant tumor - lesion diameter up to 1.25 cm (BR) (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	
D7441	Excision of malignant tumor -lesion greater than 1.25 cm (BR) (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	
D7450	Removal of benign odontogenic cyst or tumor-lesion diameter up to 1.25 cm (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	\$84.72
D7451	Removal of benign odontogenic cyst or tumor-lesion greater than 1.25 cm (BR) (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	
D7460	Removal of benign nonodontogenic cyst or tumor - lesion diameter up to 1.25 cm (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	\$101.00

<u>CODE</u>	<u>DESCRIPTION</u>	
D7461	Removal of benign nonodontogenic cyst or tumor - greater than 1.25 cm (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	(BR)
D7465	Destruction of lesion(s) by physical or chemical methods, by report (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	(BR)
<u>EXCISION OF BONE TISSUE</u>		
D7471	Removal of lateral exostosis (maxilla or mandible) (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 21 DAYS)	(BR)
D7472	Removal of torus palatinus (REPORT NEEDED) (POST OPERATIVE CARE: 21 DAYS)	(BR)
D7473	Removal of torus mandibularis (QUAD 30 or 40) (REPORT NEEDED) (POST OPERATIVE CARE: 21 DAYS)	(BR)
D7485	Reduction of osseous tuberosity (QUAD 10 or 20) (REPORT NEEDED) (POST OPERATIVE CARE: 21 DAYS)	(BR)
D7490	Radical resection of maxilla or mandible (ARCH) (REPORT NEEDED) (POST OPERATIVE CARE: 180 DAYS)	(BR)
<u>SURGICAL INCISION</u>		
Reimbursement for incision and drainage procedures includes both the insertion and the removal of all drains.		
D7510	Incision and drainage of abscess – intraoral soft tissue (QUAD) (POST OPERATIVE CARE: 10 DAYS) (REPORT NEEDED)	\$70.00
D7511	Incision and drainage of abscess – intraoral soft tissue – complicated (includes drainage of multiple fascial spaces) (QUAD) (REPORT NEEDED)	(BR)
D7520	Incision and drainage of abscess – extraoral soft tissue (QUAD) (POST OPERATIVE CARE: 21 DAYS)	\$140.00
D7521	Incision and drainage of abscess – extraoral soft tissue – complicated (includes drainage of multiple fascial spaces) (QUAD) (REPORT NEEDED)	(BR)
D7530	Removal of foreign body from mucosa, skin, or subcutaneous alveolar tissue (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 21 DAYS)	(BR)
D7540	Removal of reaction-producing foreign bodies – musculoskeletal system (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
The report must include a description of the foreign body and its location.		
D7550	Partial ostectomy / sequestrectomy for removal of non-vital bone (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
The report must include a description of the surgical site.		
D7560	Maxillary sinusotomy for removal of tooth fragment or foreign body (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	\$435.00
Includes closure of oroantral communication when performed concurrently.		

<u>CODE</u>	<u>DESCRIPTION</u>	
<u>TREATMENT OF CLOSED FRACTURES</u>		
D7610	Maxilla - open reduction (teeth immobilized if present) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$1,160.00
D7620	Maxilla - closed reduction (teeth immobilized if present) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$435.00
D7630	Mandible - open reduction (teeth immobilized if present) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$1,305.00
D7640	Mandible - closed reduction (teeth immobilized if present) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$435.00
D7650	Malar and/or zygomatic arch - open reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$725.00
D7660	Malar and/or zygomatic arch - closed reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7670	Alveolus - closed reduction, may include stabilization of teeth (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	\$203.00
D7671	Alveolus - open reduction, may include stabilization of teeth (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7680	Facial bones – complicated reduction with fixation and multiple surgical approaches (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)

TREATMENT OF OPEN FRACTURES

Reimbursement for codes D7710-D7740 includes splint fabrication when necessary.

D7710	Maxilla – open reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7720	Maxilla - closed reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$580.00
D7730	Mandible - open reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7740	Mandible - closed reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$580.00
D7750	Malar and/or zygomatic arch - open reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7760	Malar and/or zygomatic arch - closed reduction (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7770	Alveolus – open reduction stabilization of teeth (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7771	Alveolus - closed reduction stabilization of teeth (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7780	Facial bones – complicated reduction with fixation and multiple approaches (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)

<u>CODE</u>	<u>DESCRIPTION</u>	
D7899	Unspecified TMD therapy, by report (REPORT NEEDED)	(BR)
<u>REPAIR OF TRAUMATIC WOUNDS</u>		
Excludes closure of surgical incisions.		
D7910	Suture of recent small wounds up to 5 cm (REPORT NEEDED) (POST OPERATIVE CARE: 14 DAYS)	\$100.00
<u>COMPLICATED SUTURING (RECONSTRUCTION REQUIRING DELICATE HANDLING OF TISSUES AND WIDE UNDERMINING FOR METICULOUS CLOSURE)</u>		
Excludes closure of surgical incisions.		
Utilized in situations requiring unusual and time-consuming techniques of repair to obtain the maximum functional and cosmetic result. The extent of the procedure claimed must be supported by information in the operative report.		
D7911	Complicated suture - up to 5 cm (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	\$125.00
D7912	Complicated suture - greater than 5 cm, (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	(BR)
<u>OTHER REPAIR PROCEDURES</u>		
D7920	Skin graft (identify defect covered, location and type of graft) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7940	Osteoplasty - for orthognathic deformities (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
Use to report genioplasty.		
D7941	Osteotomy - mandibular rami (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$1,450.00
D7943	Osteotomy - mandibular rami with bone graft; includes obtaining the graft (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$2,175.00
D7944	Osteotomy - segmented or subapical (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$1160.00
D7945	Osteotomy - body of mandible (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$1102.00
D7946	LeFort I (maxilla-total) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$2,175.00
D7947	LeFort I (maxilla-segmented) (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$2,900.00
When reporting a surgically assisted palatal expansion without downfracture, this code would entail a reduced service and should be "by report" using procedure code D7999.		
D7948	LeFort II or LeFort III (osteoplasty of facial bones for midface hyperplasia or retrusion) - without bone graft (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$2,900.00

<u>CODE</u>	<u>DESCRIPTION</u>	
D7949	LeFort II or LeFort III with bone graft (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	\$3,480.00
D7950	Osseous, osteoperiosteal, or cartilage graft of the mandible or maxilla - autogenous or nonautogenous, by report (REPORT NEEDED) (POST OPERATIVE CARE: 90 DAYS)	(BR)
D7961	Buccal / labial frenectomy (frenulectomy) (ARCH) (REPORT NEEDED) (POST OPERATIVE CARE: 14 DAYS) Removal or release of mucosal and muscle elements of a buccal/labial frenum that is associated with a pathological condition or interferes with proper oral development or treatment.	\$190.00
D7962	Lingual frenectomy (frenulectomy) (ARCH) (REPORT NEEDED) (POST OPERATIVE CARE: 14 DAYS) Removal or release of mucosal and muscle elements of a lingual frenum that is associated with a pathological condition or interferes with proper oral development or treatment.	\$190.00
D7970	Excision of hyperplastic tissue- per arch (ARCH) (REPORT NEEDED) (POST OPERATIVE CARE: 14 DAYS)	\$150.00
D7971	Excision of pericoronal gingiva (TOOTH) (REPORT NEEDED) (POST OPERATIVE CARE: 10 DAYS) All claims will be pended for professional review.	\$60.00
D7972	Surgical reduction of fibrous tuberosity (QUAD) (REPORT NEEDED) (POST OPERATIVE CARE: 14 DAYS)	(BR)
D7980	Surgical sialolithotomy (POST OPERATIVE CARE: 14 DAYS)	\$290.00
D7981	Excision of salivary gland, by report (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	(BR)
D7982	Sialodochoplasty (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	\$826.00
D7983	Closure of salivary fistula (REPORT NEEDED) (POST OPERATIVE CARE: 30 DAYS)	(BR)
D7990	Emergency tracheotomy	\$725.00
D7991	Coronoidectomy (REPORT NEEDED) (POST OPERATIVE CARE: 60 DAYS)	\$551.00
D7997	Appliance removal (not by dentist who placed appliance), includes removal of archbar (REPORT NEEDED) (POST OPERATIVE CARE: 14 DAYS) Not for removal of orthodontic appliances. Includes both arches, if necessary.	(BR)
D7998	Intraoral placement of a fixation device not in conjunction with a fracture (REPORT NEEDED) Includes both arches, if necessary.	(BR)
D7999	Unspecified oral surgical procedure, by report (REPORT NEEDED)	(BR)

CODE

DESCRIPTION

XI. ORTHODONTICS D8000 - D8999

ELIGIBILITY

Eligibility is limited to members who:

1. are under 21 years of age;
2. meet financial standards for Medicaid eligibility; and,
3. exhibit a **SEVERE PHYSICALLY HANDICAPPING MALOCCLUSION**.

Orthodontic care for severe physically handicapping malocclusions is a once in a lifetime benefit that will be reimbursed for an eligible member for a maximum of three years of active orthodontic care, plus one year of retention care. Retreatment for relapsed cases is not a covered service. Treatment must be approved and active therapy begun (appliances placed and activated) prior to the member's 21st birthday. Treatment of cleft palate or approved orthognathic surgical cases may be approved after the age of 21 or for additional treatment time.

With the exception of D8210, D8220 and D8999, orthodontic care is reimbursable only when provided by an orthodontist or an Article 28 facility which have met the qualifications of the DOH and are enrolled with the appropriate specialty code.

<u>CODE</u>	<u>DESCRIPTION</u>
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PRIOR APPROVAL

The following orthodontic procedures codes **require** prior approval: **D8010, D8020, D8030, D8040, D8050, D8060, D8070, D8080, D8090, D8670, and D8680.**

The following documentation must be submitted along with the prior approval request:

- Pages 1 and 2 of the completed and signed “Handicapping Labio-Lingual (HLD) Index Report”. The HLD Index Report is available on the internet at: https://www.emedny.org/ProviderManuals/Dental/PDFS/HLD_Index_NY.pdf
- A panoramic and/or mounted full mouth series of intra-oral radiographic images;
- A cephalometric radiographic image with teeth in centric occlusion and cephalometric analysis / tracing;
- Photographs of frontal and profile views;
- Intra-oral photographs depicting right and left occlusal relationships as well as an anterior view;
- Maxillary and mandibular occlusal photographs;
- Photos of articulated models can be submitted optionally (*Do **NOT** send stone casts*).

Subjective statements submitted by the provider or others must be substantiated by objective documentation such as photographs, radiographic images, credible medical documentation, etc. verifying the nature and extent of the severe physical handicapping malocclusion. **Requests where there is significant disparity between the subjective documentation (e.g. HLD index report and narrative) and objective documentation (e.g. photographs and/or radiographic images) will be returned for clarification without review.**

Requests for continuation of orthodontic treatment which was begun **without** prior approval from the DOH or a NYS Medicaid Managed Care Plan will be evaluated using the same criteria and guidelines to determine if a severe physically handicapping malocclusion **currently** exists. A completed HLD index report based on the current dentition, and all of the required documentation (listed above) must be submitted along with the prior approval request. If continuation of treatment is denied, debanding and retention might be approvable using procedure code D8690.

Orthognathic Surgical Cases with Comprehensive Orthodontic Treatment

- Members must be at least 15 years of age for case consideration;
- The surgical consult, complete treatment plan and approval for surgical treatment (if necessary) must be included with the request for orthodontic treatment;
- Prior approval and documentation requirements are the same as those for comprehensive treatment;
- A statement signed by the parent/guardian and member that they understand and accept the proposed treatment, both surgical and orthodontic, and understand that approval for orthodontic treatment is contingent upon completion of the surgical treatment.

<u>CODE</u>	<u>DESCRIPTION</u>
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LIMITED EXTENDED COVERAGE

Regardless of whether the dental benefit is administered through Managed Care or through fee-for-service, when eligibility is lost after active orthodontic treatment has been initiated, fee-for-service Medicaid will provide for up to:

- Two (2) quarterly payments; or,
- One (1) quarterly payment and retention; or,
- Retention alone.

The treating orthodontist may decide to complete active treatment (including retention care), initiate retention care to preserve current status, or remove the appliances in cases of minimal progress during active therapy. At least thirty (30) days of treatment must have been provided following the loss of eligibility. When billing for the limited extended coverage, submit a paper claim **to eMedNY** using procedure code D8999, the last date of eligibility as the date of service and identify the stage of treatment when eligibility was lost (e.g. 2nd quarter of second year; 1st quarter of third year, etc.). The maximum benefit for limited extended coverage is only payable one (1) time during the course of orthodontic treatment.

If approval for orthodontic treatment was issued through Medicaid Managed Care (MMC) a copy of the authorization for treatment and remittance statement(s) must also be included. Only those cases previously approved for comprehensive orthodontic treatment (D8070, D8080, or D8090) in which appliances have been placed and activated are eligible for the “Limited Extended Coverage” benefit. Claims for the “Limited Extended Coverage” benefit **MUST** be submitted within 9 months of the loss of eligibility. Claims submitted for payment beyond that time range will be subject to denial.

CONTINUATION OF ACTIVE ORTHODONTIC TREATMENT WHEN THE MEMBER'S MEDICAID COVERAGE CHANGES

When a member undergoing active orthodontic treatment that was authorized by MMC Plan (or their vendor) has coverage changed to fee-for-service Medicaid, a prior approval for continued treatment is required from the fee-for-service program. In such cases, providers **must** adhere to the original treatment time authorized by MMC Plans. A prior approval request for continuation of orthodontic care (D8670) should be submitted to eMedNY with the following documentation:

- A copy of the original Medicaid Managed Care Plan authorization or approval for comprehensive orthodontic treatment;
- A copy of the remittance statement from the Medicaid Managed Care Plan;
- All pre-treatment records and recent progress photographs depicting the current dentition; and,
- A brief narrative describing the services already rendered (e.g. Initial placement of orthodontic appliances and two quarters of D8670 have been paid by Healthplex).

Again, orthodontic coverage for procedure codes D8670 and D8680 is subject to the member's eligibility. If a member's coverage is changed back to managed care a

CODE

DESCRIPTION

request for these orthodontic services will need to be submitted to the member's Managed Care Plan.

The total fee-for-service reimbursement amount for active treatment will not exceed the maximum fees listed in the Dental Fee Schedule.

MEDICAID MEMBERS CANNOT BE BILLED

- By enrolling in the Medicaid program, a provider agrees to accept payment under the Medicaid program as payment in full for services rendered.
- There is no separate billing for the replacement of broken appliances such as bands, brackets or arch wires.
- Medicaid payment for orthodontic services represents payment in full for the entire treatment protocol, regardless of the type of appliances used. Separately billing the member for any portion of orthodontic treatment is prohibited.
- Orthodontists must offer Medicaid members the same treatment options offered to the majority of patients in the provider's practice with similar treatment needs (e.g., orthodontists may not restrict Medicaid members to metal brackets if non-Medicaid patients are routinely provided other types of devices (e.g. bonded "clear" brackets, "Damon[®]" brackets, clear appliance therapy, bite plates or removable appliances) and may not charge Medicaid members for the use of these other techniques and/or devices.
- Reimbursement for orthodontic services includes the placement and **removal** of all appliances and brackets. Should it become necessary to remove the bands due to non-compliance or elective discontinuation of treatment by the provider, parent, guardian or member the appliance(s) must be removed at no additional charge to either the member, family or Medicaid.

DISCONTINUATION OF TREATMENT

In cases where treatment is discontinued, a "Release from Treatment" form **must** be provided by the dental office which documents the date and the reason for discontinuing care. The release form must be reviewed and signed by the parent/guardian and member. The "Release from Treatment" form must indicate that all those involved understand future orthodontic treatment will not be covered by Medicaid. A copy **must** be sent to NYSDOH OHIP Bureau of Dental Review.

New York State Department of Health
Office of Health Insurance Programs
Bureau of Dental Review
431B Broadway
Menands, NY 12204-2836

CODE

DESCRIPTION

Behavior Not Conducive to Favorable Treatment Outcomes

It is the expectation that the case selection process for orthodontic treatment take into consideration the member's ability over the course of treatment to:

- Tolerate orthodontic treatment;
- Comply with necessary instructions for home care (e.g. wear elastics, headgear, removable appliance, etc.)
- Keep multiple appointments over several years;
- Maintain an oral hygiene regimen;
- Be cooperative and complete all needed preventive and treatment visits.

If it is determined that the member is exhibiting non-compliant behavior (e.g. multiple missed orthodontic and general dental appointments, continued poor oral hygiene, and/or failure to maintain the appliances and/or untreated dental disease) a letter **must** be sent to the parent/guardian that documents the factors of concern and the corrective actions needed and that failure to comply can result in discontinuation of treatment. A copy **must** be sent to the DOH.

If orthodontic treatment is discontinued for cause, the parent/guardian and/or member must sign a statement indicating they understand treatment is being discontinued prior to completion; the reason(s) for discontinuation of treatment; and, that it will jeopardize their ability to have further orthodontic treatment provided through the NYS Medicaid Program. The treating orthodontist must make reasonable provisions to provide necessary treatment during the transition of care to another provider or for debanding. Dismissal of a member (patient) from a practice is a medico-legal issue; therefore, the treating orthodontist should seek an appropriate legal counsel at their own discretion.

All approved courses of comprehensive orthodontic treatment must be concluded in a manner acceptable to the DOH and the DOH must be notified. Appropriate means of concluding treatment include:

- Successful completion of treatment and the issuance of a prior approval by the DOH for debanding and/or retention;
- Notification that treatment is being discontinued for cause and that the parent/guardian and/or member have been appropriately notified, or;
- Loss of eligibility and utilization of the "Limited Extended Coverage" benefit to conclude treatment.

Treatment must continue to a point satisfactory to the DOH, regardless of the length of time treatment is required and even if all Medicaid benefits have been exhausted, without charge to the NYS Medicaid Program, the member or family. **Failure to conclude treatment in an acceptable manner can result in the recovery of the entire cost of the complete course of treatment.**

<u>CODE</u>	<u>DESCRIPTION</u>
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COMPREHENSIVE ORTHODONTIC TREATMENT

- With the exception of cleft palate and other surgical cases, only members with late mixed dentition or permanent dentition will be considered for the initiation of comprehensive orthodontic treatment.
- Reimbursement for codes D8070, D8080 or D8090 is limited to once in a lifetime as initial payment for an approved course of orthodontic treatment. The member's dentition will determine the single code to be used and can only be billed when all appliances have been placed and active treatment has been initiated. **The placement of the component parts (e.g. brackets, bands) does not constitute commencement of active treatment.**
- For quarterly payment, see procedure code D8670. Reimbursement for comprehensive orthodontic treatment is ALL INCLUSIVE and covers ALL orthodontic services, both fixed and removable that needs to be provided to correct the orthodontic condition.
- A prior approval request for continuation of comprehensive orthodontic treatment (2nd year, 3rd year and retention) must be submitted annually to the DOH along with a progress report and photographs of the current conditions to assess the progress of treatment and determine if additional treatment time (up to a maximum of three (3) years) is warranted. For members age 21 and over, prior approval requests for continuation of orthodontic care (2nd year, 3rd year and retention) will be evaluated if the comprehensive orthodontic treatment was approved by DOH / Medicaid Managed Care Plans and fixed orthodontic appliances were placed and activated PRIOR to the member's 21st birthday.
- Requests to RESTART comprehensive orthodontic treatment on a member for which Medicaid FFS paid the original comprehensive code (D8070, D8080, or D8090), but who now has Managed Care coverage, should be submitted to the Manage Care plan or their vendor.
- As of 10/01/2012, orthodontic treatment is a covered benefit under Medicaid Managed Care Plans. All prior approvals for orthodontic treatment that were reviewed and approved on 10/1/12 and after, are subject to member's eligibility under the FFS (fee-for-service) Medicaid program. Providers **must** check the member's eligibility **at every visit**, as Medicaid eligibility status may change at any time.
- As previously indicated on page 14 of this manual:
"If a member is enrolled in a managed care plan which covers the specific care or services being provided, it is inappropriate to bill such services to the Medicaid program on a fee-for-service basis whether or not prior approval has been obtained."

<u>CODE</u>	<u>DESCRIPTION</u>	
<u>D8070</u>	Comprehensive orthodontic treatment of the transitional dentition (PA REQUIRED)	\$986.00
<u>D8080</u>	Comprehensive orthodontic treatment of the adolescent dentition (PA REQUIRED)	\$986.00
<u>D8090</u>	Comprehensive orthodontic treatment of the adult dentition (PA REQUIRED)	\$986.00

MINOR TREATMENT TO CONTROL HARMFUL HABITS

The following procedures (D8210 and D8220) include appliances for habits such as thumb sucking and tongue thrusting. They do not have a published fee and are listed as both “(REPORT NEEDED, PA OPTIONAL)”. These procedure codes can be used by all enrolled dentists regardless of specialty.

- Procedures can be reviewed for appropriateness and tentatively priced before treatment is initiated by submitting a prior approval request.

- OR -

- Procedures can be priced after treatment without prior approval as a “By Report” based on documentation submitted with the claim substantiating a qualifying physically handicapping malocclusion.

D8210	Removable appliance therapy (REPORT NEEDED, PA OPTIONAL)	(BR)
D8220	Fixed appliance therapy (REPORT NEEDED, PA OPTIONAL)	(BR)

OTHER ORTHODONTIC SERVICES

D8660	Pre-orthodontic treatment examination to monitor growth and development	\$29.00
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Periodic observation of patient dentition, at intervals established by the dentist, to determine when orthodontic treatment should begin. Diagnostic procedures are documented separately.

- Orthodontist specialty designation required.
- May not be reimbursed in conjunction with other examination codes.
- Cannot be reimbursed after active orthodontic treatment has begun.

<u>D8670</u>	Periodic orthodontic treatment visit (as part of contract) (PA REQUIRED)	\$232.00
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The member must have been seen and actively treated at least once during the quarter. Cannot be used for “observation”. This code requires prior approval and can be billed quarterly for a maximum of twelve (12) payments and can only be billed a maximum of four (4) times in a twelve-month period beginning 90 days after the date of service on which orthodontic appliances have been placed and active treatment begun and at the end of each subsequent quarter. Claims billed more frequently will result in an automatic systems denial. In the event that eligibility is lost during a quarter, at least one month of active treatment must have elapsed to qualify for payment under the “limited extended coverage” benefit.

<u>CODE</u>	<u>DESCRIPTION</u>	
D8680	Orthodontic retention (removal of appliances, construction and placement of retainer(s)) (PA REQUIRED)	\$174.00
	Includes all follow-up visits needed for observation and adjustments. Requests must be submitted and approval obtained <u>PRIOR</u> to the removal of appliances. Any request denied or otherwise returned for insufficient results will require the re-application of all appliances, if necessary, and continuation of care without additional compensation. Payment will not be made for retention (D8680) for a case that had been debanded without Medicaid prior authorization.	
D8690	Orthodontic treatment (alternative billing to a contract fee) (BR) (REPORT NEEDED)	
	Services provided by an orthodontist other than the original treating orthodontist. This is limited to transfer care and removal of appliances.	

REPLACEMENT OF LOST OR BROKEN RETAINER

The following procedure codes (D8703 and D8704) will be reimbursed once per lifetime. Must be within one year of D8680 having been paid by Medicaid. Appliances which do not fit will not be replaced. The following documentation is required when submitting a claim for a replacement retainer:

- Copy of a signed statement from patient / parent detailing the circumstances of how the appliance was lost or broken;
- Copy of patient's treatment / progress notes indicating the date of insertion; and,
- Copy of dental laboratory bill, if available.

D8703	Replacement of lost or broken retainer – maxillary (REPORT NEEDED)	\$72.50
D8704	Replacement of lost or broken retainer – mandibular (REPORT NEEDED)	\$72.50
D8999	Unspecified orthodontic procedure, by report (REPORT NEEDED)	(BR)

CODE

DESCRIPTION

XII. ADJUNCTIVE GENERAL SERVICES D9000 - D9999

UNCLASSIFIED TREATMENT

D9110 Palliative (emergency) treatment of dental pain - minor procedure (REPORT NEEDED) \$25.00

Not reimbursable in addition to other therapeutic services performed at the same visit or in conjunction with initial or periodic oral examinations when the procedure does not add significantly to the length of time and effort of the treatment provided during that particular visit.

When billing, the provider must document the nature of the emergency, the dental site and the specific treatment involved.

Not to be used for denture adjustments (Refer to procedure codes D5410 – D5422).

D9120 Fixed partial denture sectioning (QUAD) (REPORT NEEDED) (BR)

ANESTHESIA

The cost of analgesic and anesthetic agents is included in the reimbursement for the dental service. The administration of nitrous oxide is not separately reimbursable. Reimbursement for general anesthesia, intravenous (parenteral) sedation and anesthesia time is conditioned upon meeting the definitions listed below.

Anesthesia time begins when the doctor administering the anesthetic agent initiates the appropriate anesthesia and non-invasive monitoring protocol and remains in continuous attendance of the member. Anesthesia services are considered completed when the member may be safely left under the observation of trained personnel and the doctor may safely leave the room to attend to other patients or duties.

The level of anesthesia is determined by the anesthesia provider's documentation of the anesthetic's effect upon the central nervous system and not dependent upon the route of administration.

Anesthesia time should be commensurate with the treatment performed.

Anesthesia time is divided into 15 minute units for billing purposes; the number of such units should be entered in the "Times Performed" field of the claim form using the appropriate code (D9223, D9243).

D9222 Deep sedation/general anesthesia – first 15 minutes \$76.00
Requires SED certificate in "General Anesthesia"

D9223 Deep sedation/general anesthesia – each subsequent 15 minute increment \$76.00
Requires SED certificate in "General Anesthesia"

D9239 Intravenous moderate (conscious) sedation/analgesia – first 15 minutes \$76.00
Requires SED certificate in "General Anesthesia"

D9243 Intravenous moderate (conscious) sedation/analgesia – each subsequent 15 minute increment \$76.00

CODE

DESCRIPTION

Requires SED certificate in “General Anesthesia”

D9310 **Consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician** \$30.00

The consulted provider must be enrolled in one of the dental specialty areas recognized by the NYS Medicaid Program. The referring provider cannot be from the same group as the consulting provider, although an exception can be made if the referral is from a general dentist to a specialist for an evaluation requiring the advanced skills and knowledge of that specialist.

If the consultant provider assumes the management of the member after the consultation, subsequent services rendered by that provider will not be reimbursed as consultation. Referral for diagnostic aids (including radiographic images) does not constitute consultation but is reimbursable at the listed fees for such services. Consultation will not be reimbursed if claimed by the same provider within 180 days of an examination or an office visit for observation (D9430). An exception can be made if a subsequent consultation is held for a distinctly different condition, supported by documentation.

PROFESSIONAL VISITS

D9410 **House/extended care facility call (REPORT NEEDED)** \$50.00

Per visit, regardless of number of members seen and represents the total extra charge permitted, is not applicable to each member seen at such a visit. The report must list all Medicaid covered patients seen at the facility on the date of service.

Fee-for-service reimbursement will not be made for those individuals who reside in facilities where dental services are included in the facility rate. In those cases, reimbursement must be sought directly from the facility.

D9420 **Hospital or ambulatory surgical center call (REPORT NEEDED)** \$75.00

Per visit, per member (to be added to fee for service). This service will be recognized only for professional visits for pre-operative or operative care. Post-operative visits are not reimbursable when related to procedures with assigned follow-up days. Hospital calls are not reimbursable for hospital-based providers.

Payable only when provided in a FACILITY where professional services are not included in the rate. Please submit documentation that services were provided in a hospital, such as a copy of the hospital notes/record.

<u>CODE</u>	<u>DESCRIPTION</u>	
D9430	Office visit for observation (during regularly scheduled hours) – no other services performed (REPORT NEEDED) The provider must be enrolled in one of the dental specialty areas recognized by the NYS Medicaid program. Used to monitor the status of a member following an authorized phase of surgical treatment that are required beyond the post-operative care period for that procedure. Not be used for orthodontic retention follow-up visits. Reimbursement includes the prescribing of medications and is limited to two instances per clinical episode. May also be used for those individuals identified with a recipient exception code of RE 81 (“TBI Eligible”) or RE 95 (“OPWDD/Managed Care Exemption”) where definitive treatment cannot be performed due to the member’s behavior. This is a “stand-alone” procedure and cannot be billed on the same date of service with any other procedure code. Limited to four (4) instances per year per member. Please include a report or narrative describing the circumstances involved.	\$20.00
D9440	Office visit - after regularly scheduled hours (REPORT NEEDED) Cannot be billed in conjunction with an examination, observation or consultation. Please include a report or narrative describing the circumstances involved.	\$20.00

DRUGS

D9610	Therapeutic parenteral drug, single administration (REPORT NEEDED)	(BR)
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MISCELLANEOUS SERVICES

D9920	Behavior management – No longer covered for dates of service after 01/01/2021. Refer to procedure code D9997.	
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CODE

DESCRIPTION

For occlusal guards there must be a minimum interval of twelve (12) months between all occlusal guards (D9944, D9945, and/or D9946) and the report must include documentation of necessity, associated laboratory receipts and a copy of treatment progress notes indicating the date of insertion.

D9944 Occlusal guard – hard appliance, full arch (ARCH) (REPORT NEEDED) \$145.00

Removable dental appliance designed to minimize the effects of bruxism or other occlusal factors. Not to be reported for any type of sleep apnea, snoring or TMD appliances.

D9945 Occlusal guard – soft appliance, full arch (ARCH) (REPORT NEEDED) \$145.00

Removable dental appliance designed to minimize the effects of bruxism or other occlusal factors. Not to be reported for any type of sleep apnea, snoring or TMD appliances.

D9946 Occlusal guard – hard appliance, partial arch (ARCH) (REPORT NEEDED) \$145.00

Removable dental appliance designed to minimize the effects of bruxism or other occlusal factors. Provides only partial occlusal coverage such as anterior deprogrammer. Not to be reported for any type of sleep apnea, snoring or TMD appliances.

D9990 Certified translation or sign-language services – per visit* (REPORT NEEDED) \$22.00

***D9990 is a new code; it replaces T1013 beginning on 1/17/2019. For dates of service prior to 1/17/2019 use T1013.**

For patients with limited English proficiency defined as patients whose primary language is not English and who cannot speak, read, write or understand the English language at a level sufficient to permit such patients to interact effectively with health care providers and their staff.

The need for medical language interpreter services must be documented in the medical record and must be provided during a medical visit by a third party interpreter, who is either employed by or contracts with the Medicaid provider. These services may be provided either face-to-face or by telephone. The interpreter must demonstrate competency and skills in medical interpretation techniques, ethics and terminology. It is recommended, but not required, that such individuals be recognized by the National Board of Certification for Medical Interpreters (NBCMI).

Documentation of necessity must be submitted as an attachment to a paper claim.

CODE

DESCRIPTION

TELEHEALTH / TELEDENTISTRY

Telehealth is defined as “the use of electronic information and communication technologies to deliver health care to patients at a distance, which shall include the assessment, diagnosis, consultation, treatment, education, care management and/or self-management of a patient (Medicaid member)”.

Originating Site is defined as “a site at which a **patient** is located at the time health care services are delivered to him or her by means of telehealth.”

Distant Site is defined as “a site at which a telehealth **provider** is located while delivering health care services by means of telehealth.”

- Originating and Distant sites must be located within the fifty United States or United States’ territories and may include:
 - Facilities licensed under Article 28 of the Public Health Law (PHL): hospitals, nursing homes and diagnostic and treatment centers;
 - Facilities licensed under Article 40 of the PHL: hospice programs;
 - Facilities as defined in subdivision 6 of Section 1.03 of the Mental Hygiene Law (MHL): clinics certified under Articles 16, 31 and 32;
 - Certified and non-certified day and residential programs funded or operated by the Office of People with Developmental Disabilities (OPWDD);
 - Private physician or dentist offices located within the State of New York;
 - Adult care facilities licensed under Title 2 of Article 7 of the Social Security Law (SSL);
 - Public, private and charter elementary and secondary schools located within the State of New York;
 - School-age child care programs located within the State of New York;
 - Child daycare centers located within the State of New York; and,
 - The member’s place of residence in New York State, or other temporary location in or out of state.
- Services provided by means of telehealth must be in compliance with the Health Insurance Portability and Accountability Act (HIPAA) and all other relevant laws and regulations governing confidentiality, privacy, and consent (including, but not limited to 45 CFR Parts 160 and 164 [HIPAA Security Rules]; 42 CFR Part 2; PHL Article 27-F; and MHL Section 33.13).
- Dentists providing services via telehealth must be licensed and currently registered in accordance with NYS Education Law or other applicable law and enrolled in NYS Medicaid.
- Telehealth services must be delivered by dentists acting within their scope of practice.
- Reimbursement will be made in accordance with existing Medicaid policy related to supervision and billing rules and requirements.

CODE

DESCRIPTION

- When services are provided by an Article 28 facility, the telehealth dentist must be credentialed and privileged at both the originating and distant sites in accordance with Section 2805-u of PHL. The law can be viewed at the following link: <http://public.leginfo.state.ny.us/lawssrch.cgi?NVLWO> (Select LAWS; select PBH; select Article 28; select 2805u)
- Telephone conversations, e-mail or text messages, and facsimile transmissions between a dentist and a Medicaid member or between two dentists are not considered telehealth services and are not covered by Medicaid when provided as standalone services.
- Remote consultations between practitioners, without a Medicaid member present, including for the purposes of teaching or skill building, are not considered telehealth and are not reimbursable.
- The acquisition, installation and maintenance of telecommunication devices or systems is not reimbursable.
- Providers should bill using the claim format appropriate to their category of service.
- Place of Service (POS) code: Use 02 on professional claims to specify the location teledentistry associated services were provided.

<u>CODE</u>	<u>DESCRIPTION</u>	
D9995	<p>Teledentistry – synchronous; real time encounter</p> <ul style="list-style-type: none"> ➤ Procedure code D9995 may be used by the provider at the <u>distant</u> site; ➤ Must be reported on claim line #1; ➤ Report all services rendered on subsequent lines; ➤ There is no reimbursement for procedure code D9995. 	\$0.00
D9996	<p>Teledentistry – asynchronous; information stored and forwarded</p> <p>Store-and-Forward Technology - involves the asynchronous, electronic transmission of a member's health information in the form of patient-specific pre-recorded videos and/or digital images from a provider at an originating site to a telehealth provider at a distant site.</p> <ul style="list-style-type: none"> ➤ Store-and-forward technology aids in diagnoses when live video or face-to-face contact is not readily available or not necessary. ➤ Pre-recorded videos and/or static digital images (e.g., pictures), excluding radiology, must be specific to the member's condition as well as be adequate for rendering or confirming a diagnosis or a plan of treatment. ➤ Procedure code D9996 may be used by the provider at the <u>distant</u> site; ➤ Must be reported on claim line #1; ➤ Report all services rendered on subsequent lines; ➤ There is no reimbursement for procedure code D9996. ➤ Accompanying payable services will be reimbursed at 75% of the requested fee, not exceeding 75% of the current Medicaid fee. 	\$0.00
Q3014	<p>Telehealth originating site facility fee</p> <ul style="list-style-type: none"> ➤ Procedure code Q3014 may be used by the provider at the <u>originating</u> site; ➤ Must be reported on claim line #1; ➤ Report all services rendered on subsequent lines. 	\$27.76

CODE	DESCRIPTION	
D9997	Dental Case management – patients with special health care needs	\$29.00
	<p>Special treatment considerations for patients/individuals with physical, medical, developmental or cognitive conditions resulting in substantial functional limitations, which require that modifications be made to delivery of treatment to provide comprehensive oral health care services.</p>	
	<p>This code is replacing D9920 as of 01/01/2021.</p>	
	<p>When billing, please use the procedure code that was <u>active on the date the service was rendered</u>. Code D9920 is valid if performed prior to 01/01/2021.</p>	
	<ul style="list-style-type: none"> ➤ This is a per visit incentive to compensate for the greater knowledge, skill, sophisticated equipment, extra time and personnel required to treat this population; ➤ This fee will be paid in addition to the normal fees for specific dental procedures. ➤ For purposes of the NYS Medicaid program, the developmentally disabled population (OPWDD members) for which procedure code D9997 may be billed is limited to those who receive ongoing services from community programs operated or certified by the New York State Office for People with Developmental Disabilities (OPWDD). These individuals are identified with a recipient exception code of RE 81 (“TBI Eligible”) or RE 95 (“OPWDD/Managed Care Exemption”). ➤ A “Medical Immobilization/Protective Stabilization (MIPS)” form (Institutions only) also qualifies for use of this procedure code. ➤ Not billable in conjunction with D9430 or procedures performed under deep sedation/general anesthesia. ➤ Not billable as a “stand-alone” procedure; another clinical service must be provided on the same date. 	
	<p>Does not require a report.</p>	
D9999	Unspecified adjunctive procedure, by report (REPORT NEEDED)	(BR)