

Attention DME Providers



Checking Beneficiary Eligibility?

*Look for Eligibility Response Exception Code **NH**.*

This code identifies a beneficiary residing in a Nursing Home facility. The majority of the beneficiary's care, including Durable Medical Equipment and Supplies, is provided by the Nursing Home and is included in their Medicaid per diem rate. Only **custom-made** DME is reimbursed by fee-for-service Medicaid.

Custom-made is any durable medical equipment, orthopedic footwear, orthotics, or prosthetics fabricated solely for a particular Medicaid beneficiary from mainly raw materials which cannot be readily changed to conform to another beneficiary's needs. These materials are used to create the item from patient measurements, tracings and patterns. Custom-made requires that the Medicaid beneficiary be measured and that the custom-made item be fabricated from these measurements.

If you need additional information please call Division of Provider Relations and Utilization Management at 1-800-342-3005 (Option 1).