



ePACES

ePACES PA/DVS Issue with Response A3

In this Newsletter:

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Contact Details

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Effective July 21, 2011: When using ePACES for a PA/DVS request and the response action code returned is "A3- Not Certified", please call 1-800-343-9000. A call center representative will help you determine the reason for the rejection. An enhancement will be implemented on July 26th to improve the system messaging.

If you are having problems viewing content within this newsletter, please email emednyalert@csc.com for further assistance.

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.