



Important Changes Providers Need To Address In Preparation For The eMedNY 07/21/2011 Implementation

In this Newsletter:

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Major changes will be made to eMedNY beginning on **July 21, 2011**. This implementation will provide support for the mandated HIPAA 5010/D.0 formats for all electronic transactions and will make some substantial improvements to eMedNY processing. Even providers who aren't planning to begin submitting 5010 or D.0 transactions right away will be impacted immediately by many of these changes. Following is a summary of the business processes and technical impacts you should expect beginning on 07/21/2011:

- The 835 Supplemental Remittance file sent with electronic remittances will no longer contain denied claims; only **PENDED** claims will be reported in the Supplemental file.
- Eligibility Response (271) transactions will require major technical changes resulting in significant business process impacts. For details, please review the MEVS/DVS Provider Manual at <https://www.emedny.org/ProviderManuals/AllProviders/supplemental.aspx#MEVS/DVS>.
- The 278 Service Authorization transactions (Trans Type 1 on the POS) will be eliminated as of 07/21/2011. Instead, the Eligibility Response (271) will provide "at limit" information for any applicable service categories: (physician/clinic, laboratory, pharmacy, dental clinic and mental health clinic). If during claim adjudication the client is "At Limits", the claim will pay if the SA units were available for that date of service when the eligibility request was processed.
- For those submitters who have been submitting blocked records, these will no longer be supported. All EDI files must be in stream format.
- POS devices will require new software. eMedNY has sent alerts to all POS users with detailed instructions for acquiring the new software for the 07/21/2011 implementation. More information about the changes to POS devices is available at <https://www.emedny.org/pos>.

- ePACES screens will change. Some new fields will be added and some current fields will be eliminated on 07/21/2011. For more details visit the ePACES Quick Reference Guides located at <https://www.emedny.org/selfhelp/ePACES/claimquickrefdocs.aspx>.
- eMedNY will improve acknowledgment files to provide quicker responses for some errors currently reported on the provider's remittance statement. Providers will need to review the information sent in the new acknowledgment files as claims failing these errors will not appear on the provider's remittance. A list of pre-adjudication edits is located [here](#).
- The existing U277 response will be enhanced to provide more status codes, similar to what the 277CA provides. Note: U277 is returned in response to 4010/5.1 submissions and 277CA will be returned in response to 5010/D.0 submissions.
- Dashboard: Enhanced Batch File Tracking has been introduced to allow submitters to track ALL batch files throughout the adjudication process. The new "dashboard" can be accessed from the homepage of <https://www.emedny.org> to track batch files submitted via eXchange, FTP or VPN.
- Process time from file submission to acknowledgment will be greatly reduced.

In addition, when submitters migrate to 5010/D.0 submissions, it is very important to note that **claim balancing compliance will be enforced**. Analysis shows that many claims submitted today would not be accepted into claims processing due to improper balancing. Submitters must address this issue prior to submitting 5010/D.0 transactions. Balancing will be strictly enforced for 5010 claims, while for 4010 it will not change. Technical staff may refer to this diagram for an illustration of balancing:

https://www.emedny.org/HIPAA/5010/transactions/5010_Claim_Balancing_Example.pdf

A Special Edition of the Medicaid Update was sent to providers in February 2011 outlining the plans for the July 21, 2011 eMedNY Implementation. Please review this Update for important details about this change, available [here](#).

Providers are urged to contact their vendors to ensure system and business process changes resulting from this implementation do not negatively impact their New York Medicaid payments.

For additional information, please review the information available at <https://www.emedny.org>. Look under the eMedNYHIPAASupport tab. Questions should be directed to the eMedNY Call Center at 800-343-9000.

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