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## All Providers

### Healthcare Worker Bonus (HWB) Program – Town Hall Webinar Update



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### Healthcare Worker Bonus (HWB) Program – Town Hall Webinar Update

Dear eMedNY Listserv Subscriber,

Thank you for your continued interest in the **Healthcare Worker Bonus (HWB) Program**. In order to communicate most effectively with the most amount of interested stakeholders, the Department of Health has decided to pre-record upcoming **Healthcare Worker Bonus Program Town Hall Webinars**, and will post them to the [NYS Healthcare Worker Bonus \(HWB\) Home Page](#). Moving forward, the Department will plan to post a new recording each week, on Friday, until further notice.

The Department remains committed to updating HWB Program information as new questions come in and are answered. To this end, the Department has established an email address ([NYSWorkersBonus@health.ny.gov](mailto:NYSWorkersBonus@health.ny.gov)) dedicated to the HWB program. Please direct your inquiry to this inbox to make sure your questions are received and processed. The Department has also established the HWB Call Center which is dedicated to answering questions about the online claims portal and assisting qualified employers with submitting their claims. The HWB Call Center can be reached at **1 (866) 682-0077**.

Additionally, please continue to review the [Frequently Asked Questions](#) regarding the HWB Program. Qualified employers are encouraged to routinely review these resources for the latest information.

Thank you.

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