



All Provider Types

Medicaid Fee-for-Service (FFS) Prescribers Important Message about Prior Authorization (PA) Fax Requests



Medicaid Fee-for-Service (FFS) Prescribers Important Message about Prior Authorization (PA) Fax Requests

Due to technical difficulties, we are currently unable to accept fax requests for prior authorization. Requests for prior authorization may be initiated by calling the Magellan Clinical Call center at 1-877-309-9493.

We apologize for any inconvenience this has caused and will let you know when you may resume faxing requests for prior authorization.

Information regarding the NY State FFS Medicaid Preferred Drug Program can be found at:

https://newyork.fhsc.com/providers/PDP_about.asp.

Contact Details:

1-800-343-9000

emednyalert@csra.com

If you are having problems viewing content within this newsletter, please email emednyalert@csra.com for further assistance

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.