



## Pharmacy

### Approval of Incontinence Supply Management Program



### Approval of Incontinence Supply Management Program

Social Services Law Section 365-a (g)(2) provides the Commissioner of Health authority to implement an incontinence supply management program. The selected preferred vendor for incontinence supplies is Twin Med LLC.

The initiative seeks to improve the quality of incontinence products provided to all Medicaid members by establishing minimum quality standards for adult and youth size diapers and reducing costs for incontinence products while maintaining the existing provider (Durable Medical Equipment and Pharmacy) network.

**Contact Details:**

**1-800-343-9000**  
[emednyalert@csgov.com](mailto:emednyalert@csgov.com)

**Additional information on preferred product standards and pricing will be available in the near future.**

Questions about the Incontinence Supply Program may be directed to the Bureau of Medical Review at (800) 342-3005 option 1 or by email at [OHIPMEDPA@health.ny.gov](mailto:OHIPMEDPA@health.ny.gov).

If you are having problems viewing content within this newsletter, please email [emednyalert@csgov.com](mailto:emednyalert@csgov.com) for further assistance.

The Department has attempted to ensure that the information contained in these notifications is as accurate as possible. However, no e-mail transmittals or materials provided are intended to constitute legal or medical advice.