



## PTAR

**THE UPGRADED PTAR SYSTEM IS NOW LIVE!**



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On June 1, the upgraded PTAR system went live. It features streamlined operations, an intuitive, user-friendly interface, and greater reporting capabilities than its predecessor.

Additional information, including the new user manual, can be found at [www.emedny.org](http://www.emedny.org).

As a reminder, the upgraded system requires Internet Explorer version 10 or greater, or alternative browsers such as Google Chrome, Mozilla Firefox, and Apple Safari. It does not support version 9 and earlier of Internet Explorer.

If you have login credentials for the previous PTAR system, your username and password have not changed for your initial login to the system. However, you will be immediately directed to the eMedNY Self-Service portal to create a new password that adheres to the enhanced security requirements of the upgraded system.

To go directly to PTAR, navigate to <https://ptar.emedny.org>.

Any questions may be directed to the eMedNY Call Center by phone:

800-343-9000

7:30 a.m.–6:00 p.m.

Eastern Time, Monday through Friday (excluding holidays)

Or web: <https://www.emedny.org/contacts/emedny.aspx>

**Contact Details:**  
**1-800-343-9000**  
[emednyalert@csc.com](mailto:emednyalert@csc.com)

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