eMedNY

Private Duty Nursing

Uploading Documents to Prior Approvals Using ePACES

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Reminder

When submitting for Prior Approval (PA) using Medicaid's electronic transmission system, ePACES, supporting documentation, such as letters of medical necessity, physician orders, clinical notes, manufacturer quotes, pictures, etc., can be uploaded directly to the PA request through the ePACES system. Documents can be uploaded using the following formats:

- pdf ***Format added in 2019***
- jpg
- gif
- tif
- png

Questions concerning the ePACES system can be directed to GDIT at 1-800-343-9000.

For questions related to policy and coverage guidelines, contact the Bureau of Medical Review by telephone at 1-800-342-3005 or by email at OHIPMedPA@health.state.ny.us

Contact Details:
1-800-343-9000
emednyalert@gdit.com